

HALTON HIRING AMBASSADORS FOR MAJOR CONSTRUCTION PROJECTS

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Got a regional road construction question or complaint? There's an ambassador for that.

Halton is in the process of adding two construction ambassadors to its staff who will liaise with the public and address local residents' concerns about major regional projects.

The new positions are among several improvements the municipality is rolling out through its Building a Better Halton program, the region's infrastructure delivery approach for road, water and sewer projects.

With almost \$4 billion in infrastructure projects planned in the next decade, and questions about construction projects flooding the 311 call centre, Halton public works commissioner Jim Harnum stressed the importance of enhancing the program.

"Council really relies on us to get that message (about construction projects) out to their constituents, and enhancements to this program will help us do that," he told regional councillors at their recent meeting.

According to Harnum, the ambassadors will liaise with the public and project team on issues related to construction, report back on construction impacts, address identified issues with appropriate staff and serve as an ombudsperson of sorts for local residents.

"This is an extremely important initiative for Building a Better Halton," he said. "It's going to improve the public engagement and improve customer service during construction of major projects."

Other changes include enhancements to the region's website, including an interactive map where residents can find the most up-to-date information on construction projects, an email subscription service that will send notifications about specific projects, and the establishment of an engineering



Torstar file photo

Halton's new construction ambassadors will address local residents' concerns about major projects.

management office.

Out in the community, residents may notice refreshed road signs about Halton construction projects that explain what's going on in clear language and icons.

The region also intends to use signs that thank residents for their patience during the challenging aspects of construction upon project completion.

"Many of these projects area very disruptive, especially when we're in local neighbourhoods replacing water and sewer," noted Harnum.

Councillors went on to suggest several ways the website could be further tweaked and lauded the planned improvements for the Building a Better Halton program.

"I think this is going to be a revolution for construction management in the region," said Oakville Coun. Jeff Knoll.

The two construction ambassador positions were approved in the 2019 Halton budget at a cost of \$217,000, which will be funded by capital budget dollars.

For more information on Halton construction projects, visit www.halton.ca, click on 'For Residents,' then 'Roads and Construction,' followed by 'Construction Projects.'

HALTON HILLS SPORTS MUSEUM

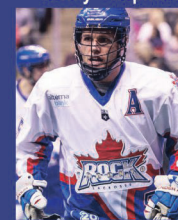
2019 Hall of Fame Induction Gala



Date: Thursday, June 20, 2019
Location: The John Elliott Theatre

Keynote Speaker -

Sandy Chapman



After 17 seasons in the National Lacrosse League, long-time Rock defender Sandy Chapman has announced his retirement from professional lacrosse. Of those 17 seasons, the 37-year old Chapman played 13 of them in Toronto and won four of his five NLL championships as a member of the Rock.

In 252 regular season games, Chapman scored 34 goals, 117 assists for a total of 151 points and scooped up 1027 loose balls. Upon his return to Toronto in 2010, his individual work on the floor was recognized and Chapman was named the NLL's Defensive player of the year.



Emily Boycott - Athlete - Rhythmic Gymnastics



Joanne Bingham Berentson - Athlete - Volleyball



Mike Knoepfli - Athlete - Hockey



Cristy Nurse - Athlete - Rowing



Rod Pasma - Athlete/BUILDER - Hockey



Sunny Acre Farms - Bianchi Family - Builder - Hockey

Tickets \$30 each



The Ontario Trillium Foundation is an agency of the Government of Ontario

Join us at the Induction Gala.

6:00 pm - Reception

7:00pm - Induction Ceremony • 9:00 pm Congratulatory Reception

Tickets for the Gala ceremony can be reserved through Glenda Nixdorf at 905-873-1360 or info.hhsm@bell.net



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