► LETTER TO THE EDITOR AN UPDATE ON GEORGETOWN'S SERVICEONTARIO OFFICE

As the minister responsible for government and consumer services, I am personally writing to give your readership an update on the status of the Georgetown ServiceOntario office.

Providing Georgetown with high-quality customer service remains a top priority. This is why we started the process of selecting a new service provider as soon as we learned the previous provider was retiring from their location at 174 Guelph St.

Our goal was and remains to limit the gap in service as much as possible, while ensuring the proper due diligence is undertaken. (Last month) while we were in the duediligence stage of procuring a new service provider for the Georgetown location, we learned that the selected candidate had a change of circumstance and had to withdraw their candidacy.

Even though this situation set us back, I want to assure you that we're continuing our efforts to procure a new candidate and I look forward to announcing a reopening of the ServiceOntario office in the near future.

I want to thank your local MPP, Ted Arnott, for every effort he has made to ensure my ministry understands your community's needs. MPP Arnott is a staunch supporter of Halton Hills and has advocated strongly to ensure the local community has access to its own ServiceOntario office.

With a new procurement underway, I would like to

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encourage local residents to utilize services online or to visit at the following nearby ServiceOntario locations:

• Brampton North, 1 Wexford Rd., 13.7 km, 17 min

• Brampton South, 4 McLaughlin Rd., 14.2 km, 20 min

• Mississauga Streetsville, 6295 Mississauga Rd. N., 18 km, 20 min

• Milton, 2800 Highpoint Dr., 18.5 km, 19 min

I want to thank the local residents and businesses of Georgetown for their patience and understanding as we continue a candidate search for the new Service-Ontario office.

> BILL WALKER MINISTER OF GOVERNMENT AND CONSUMER SERVICES

YOUROPINIONS

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