

Halton Residents are most satisfied with four services

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A recent survey by the Halton Region has found that residents are pretty satisfied with services.

According to the survey conducted by Pollara Strategic Insights, Halton residents are 98 per cent satisfied with their quality of life and 97 per cent are satisfied with the quality of region services.

"The Service Optimization Survey helps us understand what issues are top of mind for residents," said regional chair Gary Carr.

Here are four of the top services that residents said they are satisfied with:

1) **Waste management services:** The region recently unveiled changes to their recycling program and even enhanced collection services after the recent windstorm.

2) **Quality of drinking water:** Residents expressed satisfaction with their drinking water; however, a pocket of residents in Hornby have experienced disruptions for nearly a decade.

The region recently announced they are providing them municipal services.

3) **Sewage treatment and disposal:** Halton is currently upgrading the wastewater treatment plant in Acton, with construction set to finish in spring 2019.

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4) **Paramedic services:** With recent investments in paramedic mental health, programs for assisting seniors and preventing calls, paramedic services are constantly growing and modernizing. The region is still advocating for better dispatch times from the call centre.

Residents also identified areas of improvement for the Region, with major issues that they hope the government focus on improving.

1) **Traffic congestion:** Whether it's lines of traffic back-

ing up in Norval during rush hour, or gridlock in Burlington, residents hope the region can improve the flow of traffic across this growing region.

2) **Transportation:** Residents identified concerns with transit and the development of systems in the cities and towns across the region.

3) **Growth and development:** With the pressure of development in the GTA, Halton residents cited development as being a major area of focus for the region.

Norma Maureen Carlisle
(nee Brown)



Open House
Peacefully
surrounded by
her loving family
on February 4th,
2018 in her 82nd
year. Beloved
wife of the late

Norman Carlisle. Loving mother of Craig (Lori), Ivan (Heather), and Karl (Tina). Cherished Grandma of Nigel, Kaylee, Brittany, William, Troy, Trent and Madison. Dear sister of Hazel (Dez), Doreen (the late Lindsay) and Dorothy (Brian), sister-in-law of Margaret (the late Jim) and David. Norma will also be sadly missed by nieces, nephews, and other relatives and friends of the family in Canada and Northern Ireland.

A celebration of Norma's life will be held on June 9, 2018
1:00 pm - 4:00 pm
3 Flamingo Court, Georgetown

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