

Company believes billing problem is not widespread

Continued from page 1

an unusually high bill of more than \$300 and called Union Gas to double check that it was an accurate reading - but it was not.

"So I figured I would call just in case the same issue was happening with us," Burke said. "I read the meter to them and she said that there had been a meter reading error in billing."

The bill was adjusted to accurately reflect their meter reading - and came in at a whopping \$272 less than the original bill.

Several individuals reported in this social media stream that they too had received unusually high bills.

"Based on the call from you and some of the social media that we have seen, we will be undertaking a detailed review in the Georgetown area," said Union Gas media manager Andrea Stass. "We have received a few calls but nothing that would suggest to us that it is a large problem."

Stass explained that some of the high billing will in fact be due to the extreme cold temperatures experienced this win-

ter, particularly if residents are comparing their monthly bill to the previous year.

"Residents should also keep in mind the length of the billing period when comparing bills," she said. "Sometimes there will be a billing period of 28 days where other times the billing period might stretch as far as 34 days."

Human error is always a possibility, she added, as well as the fact that five per cent of gas bills a month are estimated.

"About 95 per cent of meters are physically read while approximately five per cent are estimated for a variety of reasons from inaccessibility to illness, so if the estimate is significantly higher than the actual reading - we will certainly readjust that for the customer."

With all of that said, the company is still undertaking a review in the area to confirm that the billing problem is not a more widespread issue.

If your gas bill seemed significantly higher than expected, give the Union Gas customer service line a call at 1-888-774-3111 in regular business hours.

Angelstone zoning approved by OMB

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A challenge to the zoning of the Angelstone Farms show jumping facility on Wellington Road 50 has been rejected by the Ontario Municipal Board (OMB).

Frederick and Nancy Gilbert who live next to the facility complained about the disruption of their rural lifestyle caused by an annual series of tournaments, attracting up to 1,000 spectators.

They argued at a five-day OMB hearing that the enter-

tainment aspect of the events was not a proper agricultural use of the property.

Angelstone and the Town of Erin argued successfully that the farm's primary use is horse training, and the events are a permissible secondary "value added" activity within the by-law. They said adequate measures had been taken, as demanded by the town, to offset complaints about noise, traffic, trespassing and bright light.

The hearing was conducted by OMB member

Sharyn Vincent. She ruled that the "innovative techniques" used by the Angelstone business are in the public interest, do not hinder neighbouring agricultural operations, and conform to the official plan, provincial policy and Ontario's growth plan.

She ordered that the maximum number of event days be limited to 25 per year. Angelstone originally held its equestrian events without proper zoning, but was allowed to continue under a series of temporary zoning bylaws.



Thrift Shop 11th Anniversary

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UPPER CREDIT HUMANE SOCIETY

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Charitable Registration #893738872RR0001  



JOB FAIR

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Erin Community Centre
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