

## NEWS

# Door-to-door mail delivery in Acton to be eliminated next fall

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Door-to-door mail delivery in urban Acton will be eliminated next fall (2015).

Residents with postal codes starting with L7J (2,300 addresses are affected) will then have to pick up their mail at community mailboxes as part of Canada Post's Five-Point Action Plan announced last December. The rest of the Acton community already receives its mail in community mailboxes.

Within the next couple of days, each affected household should be receiving an information package with a mail-in survey from Canada Post.

The package will tell them how they can express their priorities and preferences about the new delivery method. They will be asked whether they prefer smaller boxes close to home or a larger cluster of boxes further away.

"This is a process we are currently using with our 2014 conversion process and it has provided very useful insights and facilitated our plan-

ning with the city planning department to help us choose safe, suitable locations," said Daria Hill of Canada Post Communications.

"We work with the survey results and the municipality and from there we develop a preliminary plan. We then knock on the doors of those who live adjacent to proposed locations. These locations can change. Once finalized, we then communicate with the neighborhood," said Hill.

The boxes go on municipal easements and Canada Post doesn't generally place them in front of someone's home, but at the side far back from an intersection. Residents can voice their concerns about box locations and sometimes Canada Post can change the location, but other times there isn't a better option.

Hill said no regular full or part-time employee will lose their job as a result of the switch to community boxes.

"As we have stated throughout this process, we will reduce our workforce largely through attrition as people leave the company," said Hill.

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