

Halton Hills Hydro gets an 'A'

Halton Hills Hydro (HHH) reports that 90 per cent of its 23,000 customers are "very" or "fairly satisfied" with the service they are receiving.

The company participated in a survey that rated customer satisfaction levels in a number of areas and compared them against other utilities in Ontario and across Canada. HHH first participated in the "Utility Pulse" survey in 2011.

"The last three years have been challenging ones for our customers. The energy industry as a whole has been in the political spotlight with concerns over costs and spending. Our customers also faced extended power outages as a result of the devastating Ice Storm

in December of 2013. Despite these factors, our customers continue to view the utility as a trusted and respected company in the community" said Art Skidmore, HHH President & CEO. "The results provide us with valuable information to further enhance our service to the community"

While customers everywhere would like to see lower rates, HHH customers have given the utility a 75 per cent satisfaction rating for delivering excellent value for the price, an increase of 10%, compared to three years ago. HHH is seen as a leader in promoting energy conservation, in dealing professionally with customers' concerns and in providing info to help customers reduce their electricity costs.



NOTICE OF PUBLIC OPEN HOUSE

Identification & Mapping of Greenbelt Plan Features

The Greenbelt Plan requires the Town of Caledon to provide a map(s) showing known key natural heritage and key hydrologic features and any associated minimum vegetation protection zones. These features are found within the Greenbelt Plan's Natural System within the Protected Countryside Area.

LEARN MORE ABOUT THIS FEATURES MAPPING EXERCISE.

The Town invites you to attend an Open House to learn more about the identification & mapping of the Greenbelt Plan features project, review work done to date, meet the project team, and to bring concerns to the attention of the Town's Project Manager.

Monday, September 15, 2014 at the Caledon Community Complex in Caledon East from 7:00 p.m. to 9:00 p.m. (a short presentation will start at 7:30 p.m.).

WHY IS THIS IMPORTANT TO ME?

The identification & mapping of the Greenbelt Plan features will form the basis for applying the Natural Heritage System policies contained in the Greenbelt Plan.

ENQUIRIES

For additional information, please visit Tim Manley, Senior Policy Planner, at Town Hall, Caledon East. Or phone 905-584-2272 x. 4285 or email at tim.manley@caledon.ca



Get your TORONTO 2015 Pan American Games tickets!

Starting Monday, September 15, 2014 at 10 a.m., request your tickets online at www.TORONTO2015.org/tickets, or call 1.855.726.2015 toll-free from anywhere in Canada or the U.S. Anyone calling internationally must call 1.949.333.4824.

TICKET PRICES START AT \$20!

Limited time only. Ticket request period ends October 6 at 9 p.m.



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