## Bank reaches out to help senior scammed of \$4,400

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in the mall parking lot and handed him the money in the envelope. She realized later the only money missing from her account was the money she withdrew.

Rayner, who spoke to the newspaper in the hopes no one else would be victimized, was mad at herself for falling for the scam, which is being investigated by Halton Police.

But it appears the CIBC is helping her.

Due to client confidentiality, Kevin Dove, Head of CIBC External Relations, would not say if the bank had reimbursed Rayner the \$4,400 she's out, but said "we've found a way to help her out."

Dove said Rayner was a long-term CIBC customer and representatives from the bank had met with her and her sons.

"It was an unfortunate situation, a terrible thing that happened to them. We value our relationship with our clients and we've reached out to help them," said Dove.

"The bank has worked with her (Rayner) and she's happy with the out-



Peggy Rayner, 88, of Georgetown was defrauded of \$4,400 by a slick-talking man named 'Mr. Price' last month. Her bank, CIBC, has stepped up to help out the senior. File photo

come," said Rayner's son Charlie, who also wouldn't confirm if the bank had given his mother the money.

"They've been good to her."

March is National Fraud Prevention Month and Dove urges people to visit their website at www.cibc.com/security to find tips on how to safeguard themselves against fraud.



