



**BINGO BASH:** The Homecraft Division of the 101 Acton Fall Fair held a Chocolate Bar Bingo Sunday afternoon at Dufferin Centre. Admission was two chocolate bars which were then used as prizes. - Ted Tyler photo

## Halton Hills Hydro survey says customers are satisfied

*Halton Hills Hydro is pleased to report that 90 per cent of their customers are very or fairly satisfied with their service*

Halton Hills Hydro participated in a survey that rated customer satisfaction levels in a number of areas and comparing them against other utilities in Ontario and across Canada.

The company first participated in the "Utility Pulse" survey in 2011 and is pleased to report consistent positive results.

"The last three years have been challenging ones for our customers. The energy industry as a whole has been in the political spotlight with concerns over costs and

spending. Our customers also faced extended power outages as a result of the devastating Ice Storm in December of 2013. Despite these factors, our customers continue to view the utility as a trusted and respected company in the community" said Art Skidmore, President and CEO of Halton Hills Hydro. "We thank all of our customers who participated in the survey. The results provide us with valuable information to further enhance our service to the community"

While customers everywhere would like to see lower rates, Halton Hills Hydro customers have given the utility a 75 per cent satisfaction rating for delivering excellent value for the price, an increase of 10 per cent compared to three years ago.

Halton Hills Hydro is seen as a leader in promoting energy conservation, in dealing professionally with customer's concerns and in providing information to help customers reduce their electricity costs. The utility strives for ongoing operational excellence and is proud to be a trusted, valued member of the community.

Halton Hills Hydro, with 23,000 customers, serves two urban centres, Georgetown and Acton, the Halton Hills Premier Gateway employment area, three hamlets - Glen Williams, Stewarttown and Norval - and several smaller settlements, covering 280 square kilometres. It is the 2013 recipient of the Local Distribution Company Performance Excellence Award from the Electricity Distributors Association.



## James Dick Construction Ltd. pleased with progress of Hidden Quarry Review

The Hidden Quarry proposal located on Highway 7 and the 6th Line, just east of Rockwood received an Application Status Report at a special council meeting held on August 12, 2014 at the Rockmosa Centre.

The audience heard that, while the review of the application is still underway, many of the review agencies have signed off on the project or have no further concerns.

"We are really pleased to get signoffs from MNR, MOE, MTO the Ministry of Culture, The Grand River Conservation Authority and others," said Greg Sweetnam, spokesman for the company. "These are tough agencies to satisfy and the public should take a level of comfort from the fact that these experts have been satisfied."

The township's process involves the applicant preparing a series of expert consultant reports according to Township policies. These reports are subsequently reviewed by experts on staff at the various public agencies, as well as an expert panel of Peer Review consultants hired by the Township and

paid for by the applicant.

"So far the Peer Review has been tough but fair, although it always seems to take longer than one would expect", said Sweetnam. While some areas such as Noise, Dust and the Natural Environment have been signed off by the Peer Reviewers, the final reports are expected in other areas over the coming months. "Once the experts have weighed in we can refocus our efforts on dealing with concerns raised by individual members of the public."

About James Dick Construction Limited:

- A private Canadian Company based in Bolton, Ontario.
- Approximately 300 employees.
- Celebrating 50 Years in business in 2014.
- Operates around the GTA from Peterborough in the east to Brantford in the west.
- Award winning rehabilitation projects around the GTA.
- Major Community Sponsor- Caledon Chamber of Commerce 2012 Community Sensibility Award

## TOWNSHIP DIGEST

Scott Merritt, Carl Wilson Appear at 'Taste and Transmission'

The *Eden Mills Writers' Festival* is presenting a music and literature event dubbed 'Taste and Transmission' featuring musical performances by Scott Merritt, Jeff Bird, and Sandro Perri and readings and discussion by Carl Wilson and Sean Michaels at the Ebar in Guelph on Thursday, September 11.

Michaels and Wil-

son will each read from their latest books and then engage in a short Q&A with host Liisa Ladouceur. Following this discussion, Perri and his band will play a set before Merritt makes a rare appearance with

his own band. The evening will conclude with a round of Golden Throats Karaoke.

This all-ages/licensed event and tickets are now available at the Bookshelf bookstore or online at ticketbreak.com

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