

Action in Acton



Bob Honour

As owner and manager of the Canadian Tire store in Acton, Bob Honour, says his customers come first.

"I always have been a handyman myself, and I always shopped at Canadian Tire. I like the store, and I enjoy that kind of work," he says. Honour took over the store in March 1992, but it was way back in 1987 that he first applied to buy a franchise. He took a roundabout route to becoming part of the Canadian Tire team. He started out in the Canadian Armed Forces, then spent several years in banking. He also ran a manufacturing company.

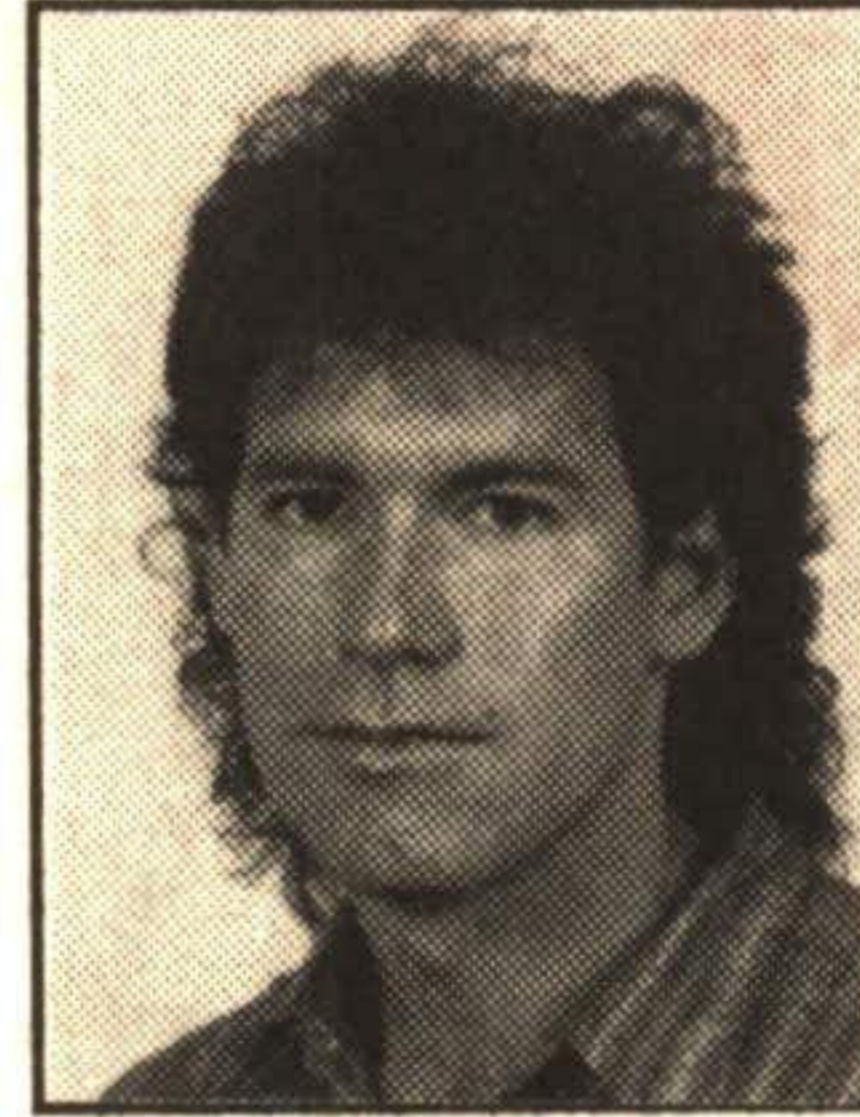
Honour went through a six month training program. Then, when the opportunity came up in Acton, Bob was very pleased to take it. Originally from Markham, he has enjoyed moving from a city of 150,000 to a town of 7,000. He finds Acton is a very friendly place.

"In any business, the people make the difference. It isn't just me, but our staff as well. We care about our customers and appreciate them. The customer is everything to our business," he says.

Since taking over ownership of the store, Honour has made several improvements. The aisles have been changed around and there is now a roof on the garden centre.

Bob is married and has three children, aged 10, 7, and 5 years old. His store is open seven days a week, and on Sundays it's a family affair.

BOB HONOUR



Paul Phelan

Although Impact Auto Apparel has been around for less than a year, the company is developing a reputation in North America for its F/X (graphics-embellished) tonneau covers.

Lifelong Acton resident Paul Phelan, the man behind the business located at 200 Churchill Rd. in Acton, says his customers come from all over. Recently his brochure was distributed to all the GM dealers in Canada, and in the next few weeks it will be distributed to the American GM dealers.

The company sells tonneau covers, with or without graphics on them, for all makes of trucks.

"The vinyl tonneau covers give the trucks a sporty look, improves gas mileage and security," said Phelan, who started the business after working for several years in aircraft maintenance.

The process for applying the graphics is similar to silk screening, Phelan uses a vacuum screen table to put them on the tonneau covers.

Phelan is the only person in North America with a licence from General Motors to use their logos on his tonneau covers. He has even designed some logos for GM, which the company has approved and licensed. Phelan can also put custom graphics on the covers, and he has had some interesting requests. "One guy wanted a picture of his bas-set hound on his cover. We can do it but custom graphics are a lot more expensive," said Phelan. Impact Auto Apparel blank tonneau covers range in price from \$125 to \$145 and from \$210 to \$220 for covers with graphics.

PAUL PHELAN



CANADIAN TIRE ASSOCIATE STORE

Bob Honour

130 Mill St. E., Acton

Store: 853-1060

Service Dept: 853-5181



PAUL PHELAN

• TEL. (519) 853-3011
• CELL (416) 873-5168



Jeff Herrington

Herrington Graphics has a long history of providing quality service and products to its customers.

The Acton company supplies everything from business cards to computer forms.

"In order to provide the best to our customers, desk top publishing is used only for image enhancement, not for production," owner Jeff Herrington says. The high resolution and quality typesetting was maintained as a standard at Herrington.

The company specializes in four color brochures and laser compatible products, like computer forms. Quality, delivery and competitive pricing have made Herrington Graphics a leader in developing and enhancing corporate images.

Owner Jeff Herrington bought the business from his dad Corey three years ago, and now operates the business along with his wife, Claudette. Originally from the Erin area, the Herringtons moved the business to Acton 14 years ago.

"I was running a press when I was 12 years old," Jeff says. But, while he now has 14 years experience in the business, he says a lot of the members of his staff (there are 14 full and part-time people) have been press operators for over 30 years.

"I'm still young and energetic and I've got experienced staff," he says. His customers vary from individuals who want business cards or tickets to the largest corporations in Canada, he says.

JEFF HERRINGTON



Doug Robb

Network Industrial Supply in Acton has distributed industrial mill supplies to companies from Kitchener to Newmarket over the past three years.

NIS, which is operated by Doug Robb and his very capable staff, is open from 8 a.m. to 5 p.m. on weekdays. Customers include large companies or individual plumbers, electricians and people working in the construction trades. Products include abrasives, tooling, tools, janitorial supplies, work and safety clothing, lubricants, and a host of other items.

"We have a very extensive inventory here, and if we have the items in stock, we deliver the same day," Robb says. "If we don't have it in stock, as long as it isn't something too unusual, we have next-day delivery."

"No matter what your requirements, standard or special products — you'll benefit from superior quality and reasonable costs. That's because our constant search for the best sources assures you of constant improvement in product selection, service and savings."

He believes many Halton Hills businesses don't know the company is there, because they don't have a Main St. location (they are located at 100 Frederick St.) and they can't put signs out to advertise. He estimates 90 per cent of the business comes from outside of the area, and he wants local people to know about the service they offer.

For service calls, contact Dianne or Frank, and if you would like a sales representative to visit you on site, contact Laurie at 853-3169.

DOUG ROBB



853-2401

Jeff Herrington - 100 Frederick St., Acton



DOUG ROBB
100 Frederick St.
Acton

853-3169 Fax 853-1260



Annette Tancoo

Annette Tancoo started her pet sitting business, Home-Care, because of her love for animals.

The Rockwood resident has worked at the Acton Veterinary Clinic for 10 years as a receptionist, and has now added her own business to her routine.

"I started it because I felt sorry for the people that have three or four cats that just can't afford to board them out," Annette says. "Cats tend to do better when they can stay at home in their own environment. People are stressed enough when they go away, and they don't want to have to worry about their animals."

Annette will not only do pet sitting, but she also take care of plants and takes in the mail while people are away. She will go to the home three times a day, or just every other day, depending on what the pet owners need, but she doesn't stay overnight in the homes with the pets. Her prices depend on what kind of care the animals need, but see adds that they are reasonable.

"I'm not in this job for the money, because I'm not getting rich from it," she says. Leaving the pets in the care of neighbors is not always the best option, because the neighbors may not know the animals and they might not recognize when the animal gets sick.

Annette is trained to recognize when an animal becomes sick, and she can give medication, including needles, if it is necessary.

ANNETTE TANCOO

**"DON'T MISS OUT"
BE ACTIVE AND
GET NOTICED!**

BE A PART OF *Action* in **Acton**

Call Lana at 873-0301

HOME-CARE

Pet Sitting Service
References Upon Request
Reasonable Rates
1-519-856-1248



ACTON **FREE PRESS**

GEORGETOWN **INDEPENDENT**