

KNIT NIGHT: Known as "Stitch and -itch" to regulars, Knit Night at the Acton library branch offers experienced and rooky stitchers – including Meg Antonini (left) of Rockwood, Lori Topolay and Debra Burton – a chance to knit and pearl, on the third Thursday of the month. – Ted Tyler photo

Legion cancels quarry protest event

A complaint from an Acton quarry union worker prompted the Royal Canadian Legion Branch 197 to cancel an awareness/fundraiser/protest five hours before 12 acts were to take the stage at the Wright Avenue Legion for an event sponsored by the north Halton environ-

mental group P.O.W.E.R.

(Protect Our Water and Environmental Resour-

When event planner Jasmin Adams gave the Legion a \$113 deposit on November 15, she listed the event as an awareness and fundraiser. From that date, social media sites billed the event as an all ages Protest Fest, to raise money to oppose quarry expansion plans.

When the union member informed the Legion of the nature of the event, it was cancelled. Legion President John Wagg said protests are against Legion bylaws, and that P.O.W.E.R "booked it in a pretense," Wagg said before hanging up the phone, twice, refusing further comment.

P.O.W.E.R. president Doris Treleaven and music organizer Chris Golden went to the Le-

Town Digest

SATISFACTION SURVEY

Town staff received top marks from customers who filled out a satisfaction survey during last October's Customer Service Week, according to Andrea Peres, the Town's Manager of Human Resources. Briefing councillors on the results recently, Peres said the Town earned an overall rating of "excellent."

Ninety-seven per cent of respondents found their experience with Town staff good to excellent, with 90 per cent in the excellent rating and 1.8 per cent rated their experience unsatisfactory. Ninety-five per cent - 104 of 109 respondents – reported Town staff was knowledgeable and professional, and 96 per cent rated the staffer helpful and said they went the "extra mile" to make sure they got what they needed. "This was identi-

fied for improvement and focus, with a top boxes score of 64 per cent in 2011," Peres said, adding on one of the most critical service delivery question did they get what they needed? - almost all said yes, and seven per cent said they got part of what they needed.

Mayor Rick Bonnette said he was "very pleased" with staff's professionalism and the survey results that help build customer confidence.

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gion to ask for a refund and were told no protests are allowed, and that there were additional problems with the application including the "all-ages" aspect of the event – no one under 19 is allowed on Legion property after 9 p.m. – and no food could be brought in, as planned.

Treleaven said President Wagg confirmed a member of the union at the quarry had complained about the anti-quarry event. P.O.W.E.R. official Leslie Adams said the International Brotherhood of Boilermakers, with workers in Acton, held their regular monthly meeting at the Legion earlier on Saturday.

Treleaven said Legion officials said they were sorry for the last-minute cancellation, and that they could review their event application process because this was the second time there had been a booking issue.

No one showed up at the Legion for the event, which had been quickly moved – and advertised, via social media – to Leathertown Tavern. Jasmin Adams said she met and talked with Legion officials three times before the event and no questions were asked about what was planned for the event.

On Sunday, Adams said the event – despite the last-minute scramble – was a success to raise both awareness and money for P.O.W.E.R.'s opposition to the Acton quarry expansion.



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