

# Health Fair Days

Wednesday & Thursday, October 5th & 6th

## Both Days

- 20% off Adaptive wear (easy on) fall fashions
- 20% off "Sleep Apnea" masks
- 20% off Selected cosmetics



## Wednesday October 5th

- View information presentations on dietary fibre and eye nutrition and enter to win a gift basket
- 20% off Compression hose

### By appointment

- Free Bone density screening 10am – 3pm
- Free Lung function screening 9:30am – 4:30pm

## Thursday October 6th

- 20% off Ostomy supplies
- Q&A with Dr. Quin from Webber Naturals 4:30pm – 6:30pm

### By appointment

- Free A1C Diabetic screening 10am – 2pm
- Free Medication Review (MedsCheck)

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# Calls to begin next week Residents encouraged to take part in phone survey

By CYNTHIA GAMBLE

Staff Writer

Phone calls to local residents will begin next week by a Town-hired consulting firm, conducting a customer satisfaction survey on Town services.

"I would like to emphasize to residents how important their time and insight is to council," said Mayor Rick Bonnette.

"I encourage anyone contacted to participate fully in the telephone survey. The results of the survey will assist this council in making important decisions around what citizens feel important to (them)."

The last citizen survey resulted in several initiatives that were developed to address local priorities, he said, "and we hope to do the same as the result of this survey."

Council gets feedback from residents on a daily basis "about very specific concerns they may have" said Bonnette, "which is very important to us".

Equally important however, is to hear

from residents who may not have a specific reason to call the Town.

The telephone survey is designed to provide an objective and statistically valid survey that covers several areas of importance to Town council.

These areas include ranking both "the importance of" and "citizens satisfaction with" the various services the Town provides.

A similar survey was conducted in 2005 and according to Ed DeSousa, Director of Corporate Services, "the results of this survey will allow us to measure the effectiveness of the service enhancements introduced since 2005".

A new focus on sustainability, which includes such things as the local environment, economy, culture, and social inclusion, will also form part of the survey. The Town's Sustainability Advisory Committee will use citizen feedback to assist them in focusing on local priorities.

Synovate—one of Canada's leading research consultants—is conducting the phone survey.



# What's on your Bucket List?

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SEVEN SEAS CRUISES

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Galapagos Cruise-Tour  
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10 night Galapagos Expedition Cruise Tour  
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From **\$4,669** CAD pp + taxes & fees  
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Sailing June 3, 2012

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