

TD Bank goes drive-through

An increasing demand for faster, more efficient service has made its mark on Georgetown with the addition of a drive-through automated bank teller.

Toronto Dominion Bank manager, David Adair, says the drive-through banking machine should be operational by June 20.

The 235 Guelph St. branch is one of the first banks in southern Ontario to test the drive-through machines.

Evaluations for the pilot project, which has cost more than \$100,000 to implement, will be done over a year. To be deemed successful the drive-through bank machine will have to be customer friendly by providing easy access from any

vehicle and what service is required, Mr. Adair said.

This particular location was chosen for the pilot project because the parking lot provided adequate space to house the freestanding machine and the line-ups it will create, he said. Mr. Adair said the automated teller has good visibility as it is located close to Guelph Street and also takes advantage of the commuting population by creating easy and efficient access.

Mr. Adair believes more people will switch to Toronto Dominion to apply for TD's Green Card to avoid paying interact service charges. People who are bothered by lining up at banks to use automated tellers may feel more comfortable using the drive-through machine, he said.

Plans for the machine have been in the works for over six months, Mr. Adair said, adding that provisions for proper heating and cooling systems have been incorporated to maintain serviceability. An alarm system connecting the automatic teller to the police station was also included in the plans.



Jane Little, a senior accountant at TD Bank, tests the accessibility of the new freestanding automated teller. (Herald photo)

Business Page

Shell to build info centre in Mississauga

TORONTO - Ontario Transportation Minister William Wrye has announced a \$12-million Information Centre to be built by Shell Canada on Highway 401 in Mississauga.

The centre will be built on government land and Shell Canada Products Limited will be responsible for the construction, operation and maintenance of the facility.

"This is a unique way of meeting business needs and providing travel information at one central location," explained Wrye. "It is the first of this type of partnership between government and the private sector and could lead the way for the development of similar projects across the province."

The new Information Centre will focus on providing travel and tourism information for the Greater Toronto Area. It will also

offer automotive fuels, restroom facilities and a picnic area. Access to temporary work stations, portable cellular phones, courier, facsimile and photocopier services will accommodate business travellers.

Food outlets will include Wendy's Old Fashioned Hamburgers, Tim Horton Donuts and Baskin-Robbins Ice Cream. All areas will be fully accessible to persons with disabilities.

"The new Information Centre will be Shell's largest service station in Canada, offering full-serve, self-serve, diesel and propane fueling for 28 vehicles at one time," said John Lyon, Shell Vice President.

The expected opening for the centre, located just east of Winston Churchill Blvd., is scheduled for late summer of 1991.

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