

CITIZENS' FORUM

Service not satisfactory

Dear Sir,
Sometimes dealing with merchants is like washing your car and then watching it rain.
When times are good and business is more than one can handle effectively, customers can get lost in the shuffle. This is the time merchants should redouble their public relations efforts.
A customer who is told, "Yes, we can take your order, but be prepared to wait, as I must serve my regular clientele first," will know that clients can count on reliable service from a merchant who plans on staying in business over the long haul.
The customer may take his business elsewhere the first time but he will be thinking about the service the regular clients are receiving and will want to become one of them later on.
No company is perfect and no company can stay in business at the other extreme.
Recently at the beginning of the heat wave we placed two orders with a local company. Three weeks later we found that no action had been taken on either. When we finally did receive part of the order, we found the second part had received no attention.
I'm sure that this business has many valued regular customers who are well-served, but somehow I don't feel motivated to become one of them.

Kit Woode

Seniors, women hardest hit by disabilities

According to a statistical profile of disabled persons released by the Government of Ontario this month for 1988, seniors and women are the hardest hit by disabilities.
In Ontario, an estimated 937,000 adults and 114,000 children are disabled, representing 20 per cent of the province's total population. Seven per cent of disabled adults are between the ages of 19 and 24 while 36 per cent are over 65.
According to the Canadian Health and Disability Survey, conducted for the Decade of the Disabled, proclaimed in 1986, "the prevalence of disability among adults rises sharply with age."
The survey also concludes that women comprise 15 per cent of disabled persons over age 15, while men account for 12 per cent. And elderly women are the group most represented within the disabled population, says the survey. Women over 65 account for 21 per cent of all disabled adults, while non-disabled females comprise only one fifth per cent of the senior population.
And senior disabled women tend to live alone, often unmarried, said the survey.
"Of disabled women 65 years and older, 61 per cent (120,000) were either single, separated, divorced or widowed while only 24 per cent (32,000) of disabled men fit into those categories."
In other words, 79 per cent of the 152,000 unmarried disabled Ontarians over age 64 were women, according to the survey.
The Canadian Health and Disability Survey defines disabled persons as those who have difficulty performing two or three of 17 'normal' functions, such as getting in or out of bed, cutting food, reading regular newspaper, and walking up and down a flight of stairs. Disabled is different from impaired and handicapped, because impairment is described as the loss of a specific ability and a handicap is that which keeps the individual from functioning normally, according to the government paper.
Disabled persons tend to be less educated than non-disabled persons, said the survey.
"Among adults in Ontario, those with a disability tend to have a lower level of education than those without. While 39 per cent of disabled adults have eight years or less of schooling, the comparative figure for non-disabled adults is much lower at 16 per cent."
The reason for this, said the report, is that the disability tends to interfere with the student's uninterrupted learning.
But many disabled people are employed. Of the 604,000 disabled Ontarians of working age, only 154,000 (25 per cent) reported that they had a long-term health problem that completely prevented them from working.
And although disabled adults have jobs, almost half have an average income of less than \$10,000 annually.

Fun and relaxation are the "keys to the town", unlocking wildly varying adventures as one proceeds from hamlet to village to sprawling suburb.
Predominant among Halton Hills' communities is Georgetown, the largest urban centre, with 16,000 residents and a host of opportunities for sightseeing, shopping and recreation.
Just ten miles west on Highway 7 is Acton, whose citizens see their



Rolling and bowling

The Georgetown Lawn Bowling League held their "fiftieth" Wednesday with teams from Halton and Peel competing for prizes. The warm weather kept some potential bowlers at home, said club president Bill Gyggle. (Herald photo)

Firm bond unites Halton Hills

EDITOR'S NOTE: The following is one article in a continuing series being used to promote Halton Hills by the local Tourism Committee.

Out for a drive along country miles, one wouldn't expect the communities rolling by to have much in common, other than meeting the same essential needs of their citizens.

But in Halton Hills regional government has bonded a series of disparate communities together in one large town, striking among them a balance of entwined empathies and good-natured rivalries.

It's a heady mixture that isn't lost on visitors who "Head for the Hills." In spite of any lack of knowledge about the town on their part, they find themselves feeling right at home here.

Fun and relaxation are the "keys to the town", unlocking wildly varying adventures as one proceeds from hamlet to village to sprawling suburb.

Predominant among Halton Hills' communities is Georgetown, the largest urban centre, with 16,000 residents and a host of opportunities for sightseeing, shopping and recreation.
Just ten miles west on Highway 7 is Acton, whose citizens see their

numbers swell by thousands each weekend, thanks to the retail magnet of the Olde Hide House, Canada's largest leather store.
Between Acton and Georgetown is Limehouse, named for the lime-producing industry on which the village's welfare once rested. The towering lime kilns remain to relate

industry has fostered a number of interesting attractions.
North of Georgetown is Ballinafad, so named by an Irish settler who took a shine to the adjoining township of Erin.

The historic Credit River, along which Indians once traded with French voyageurs, winds through Halton Hills on its way to Lake Ontario, linking Georgetown and Glen Williams with Terra Cotta to the north and Norval to the south. Again, the two villages are as unlike as can be.

But for the sense of pride and community that villagers share in their fine old churches, Norval has largely relinquished its ties with the past, opting instead for the attractions of modern commerce, which blossoms here in interesting shops, a long-established boat building business, and the ever-popular Hollywood House Tavern.
Terra Cotta, by contrast, clings tenaciously to the same scenic village character it has always had. The Credit meanders idyllically past the English-style Terra Cotta Inn and the always welcoming general store.
In Halton Hills, every settlement has a story to tell, and some treasures to show you.

Equally proud of its industrial heritage is Glen Williams, just outside Georgetown. Here, paper and textile mills met the growing demands of a large portion of southern Ontario in the late 1800s. The village today is no longer an industrial hub, but the local tourism

Elaine Bowman made a brilliant double play by catching a fast hard hit and then touching first base to get the runner who had led off.
The Women's Institute is still trying to get more names for their petition to try to address the traffic problem in the village. The cars are travelling quite quickly through Ballinafad these days. With the population increasing steadily and with the added children in the area, this traffic problem is of a major concern. The petition can be signed at the General Store.

Head for the Hills
HALTON HILLS

UIC offers freebie there for the asking

There are very few "freebies" in life, but believe it or not, unemployment insurance offers you one!
If you work in insurable employment for at least 20 weeks, in the year before you turn 65, you could qualify for what we call "special severance benefits."

Special severance benefits are paid to someone who qualifies, when

Legion Lines

By J.T. Hayes
Herald Special
In regard to the Warriors Day Parade, Sat. Aug. 20, Sergeant-at-Arms Ernie Peasey has advised that the bus will leave for the CNE at 8:30 am sharp. Returning bus leaves the Exhibition at 4:30 p.m. A few seats will be available on a first come, first served basis. People requiring tickets should call Ernie at 877-2645.

Car Club winners in the draw held July 28 were 277 Wayne Norton, 311 Ron Richie and Dean Hancock, 41 Ross Hunter, 65 Barb Curry, 393 Jerry Donovan, 248 Bill Simpson and Cecilia Reid.

In the Saturday afternoon meat draw this week's winners were Harold Badham, Mary Russell, Bill Simpson, Bryon Bloxam, Cecil Reid, Eric Howell, Ken Jones, Jim Doucette, Colin Gibson, Steven Clayton, Frank Nickelson. Red Roshier won the roast.

The branch fishing derby at Glen Haffy last Sunday saw a group of 25 spend a most enjoyable day. Biggest fish of the day went to Newt Monk. Herman reminds you all to mark your calendar for Sept. 18, your last chance this year.
Entertainment in the lounge Aug. 6 is Mr. Dan and Aug. 13 it's Boots.

they turn age 65. We figure out what your benefit rate would be, and we pay you a three-week lump sum at that rate. You don't have to be looking for work; you don't have to send in report cards; you don't even have to be unemployed!

All you have to do is file a claim at your local Canada Employment Centre. As soon as you celebrate your 65th birthday, come in and fill out an application. We'll ask to see proof of your age, and you'll also be asked to supply a Record Of Employment from your employer. If you've worked in insurable employment for at least 20 weeks in the year prior to filing, you should qualify. That's all there is to it. You'll receive a three-week lump sum cheque in the mail.

If you've turned age 65 recently, and you have been working, but you haven't filed, come in and see us right away. You may still qualify.

If you've reached age 65, but you are continuing to work, you're still entitled to your three-week lump sum. At the end of your 65th birthday month, you stop making contributions to the unemployment insurance system. Your employer will issue you a Record Of Employment at that time, even if you don't stop working.

Elizabeth's Fashions
Bridal Boutique
77 Main Street South
Downtown Georgetown
873-1470

SPECIAL PRICE
Sooter's
FREE Double Prints (2-3/4x5) or Double Size (5x7)
If you prefer, double prints 5x7 cost you only \$5.00 more.
CAN YOU BELIEVE THIS?
5x7 color enlargements for as low as 21¢ per picture including film developing. Only at Sooter's.
NORTHVIEW CENTRE
211 Guelph St., Across From Canadian Tire
Georgetown 873-2833

Back to the beach in Ballinafad

By Betty Sojka
Herald Special

Tickets are available at the Ballinafad General Store for the Beach Party Dance to be held Aug. 6. The cost is \$12 per couple and the menu is Pollock. Bring a sassy summery dish to tantalize the Beach Party attendees. There will be prizes for the best suited up as well as great music for dancing put on by a D.J.
The Ballinafad Ladies lost their game this week to Double Trouble.

Elaine Bowman made a brilliant double play by catching a fast hard hit and then touching first base to get the runner who had led off.
The Women's Institute is still trying to get more names for their petition to try to address the traffic problem in the village. The cars are travelling quite quickly through Ballinafad these days. With the population increasing steadily and with the added children in the area, this traffic problem is of a major concern. The petition can be signed at the General Store.

Your Pocketbook Will SEE The Difference

SINGLE VISION (any prescription)	\$89 ⁰⁰ COMPLETE
REGULAR BIFOCALS (Any prescription)	\$135 ⁰⁰ COMPLETE
REGULAR-SOFT DAILY WEAR (Incl. Fitting Fee)	\$150 ⁰⁰
CONTACT LENSES (& Starter Kit)	

INOVA OPTICIANS (Beside the police station)
Helping you to see and be seen.
211 Guelph St. Georgetown 873-3937

"Good service, good coverage, good price - That's State Farm insurance."

ROBERT TAIT
INS. AGENCY LTD.
174 Guelph St., Georgetown 873-1833
Like a good neighbor, State Farm is there.

STATE FARM INSURANCE
Auto Life Fire
State Farm Insurance Companies
Canadian Head Offices: Scarborough, Ontario

A Beautiful Landscape... All You Do Is Enjoy!

Our Professionals will handle all your landscaping and complete lawn care.

- Topsoil -
- Excavating - Mushroom Mulch
- Screening - Sand - Unlock

FREE ESTIMATES ON ALL COMMERCIAL & RESIDENTIAL PROPERTIES.

EAGLE ENTERPRISES
5 Armstrong Ave., Unit 1
Georgetown 877-9779

Home improvement

When you want the best for your home; inside or out, these professionals can get those home improvements headed the right way.

THIS IS RESERVED FOR YOU!	Georgetown Lawn & Garden Equipment & Armstrong Ave., Georgetown • Lawn Mowers • Chainsaws • Reel Mower Grinding 877-6686
EAGLE ENTERPRISES/ GREEN MEADOWS • TOP SOIL • MUSHROOM MULCH \$20.00/cu. yd. ★ FREE DELIVERY (Within Georgetown) 5 Armstrong Ave., Georgetown 877-2112 or 877-9779	HOWELL • Acrylic Bath & Shower Units • Whirlpools • Spas • Pedestals • Vanities & Medicine Cabinets 877-2293 453-8911 PLUMBING SHOWROOM 11 Armstrong Ave., Georgetown

DASHWOOD WINDOW AND DOOR CENTRE
The NEW Window and Door Centre supplying you with quality products, factory service and installation.
SEE US TODAY!
DASHWOOD WINDOW AND DOOR CENTRE
100 Wilkinson Rd. Brampton (416) 454-5362

Know the sweet smell of financial success!

SCRATCH & SNIFF

What?
You didn't smell anything? Sure you did - you smelled black ink. And black ink on your balance sheet is what financial success is all about. Advertising in the Herald can help you get there faster. No matter what you sell - we'll help you sell more of it.

Advertise in the **the HERALD**
And let the results decide
Display 877-2201 Classified 877-8822

Tenth Campaign

Interculture Canada, the country's leading intercultural exchange organization, has launched its tenth annual recruitment campaign for students, aged 15 to 18, interested in studying abroad for one full school year.

For more information, please call toll-free: 1-800-361-7248.

Simon Fraser
CHARTERED ACCOUNTANT
★ ★ ★ ★
Phone (416) 877-0109
132 Main St. S. Georgetown, Ontario