## New energy warranty

Mississauga, Ont. August 21, 1987 - while many homeowners recognize the comfort and dollar benefits of an energy efficient home, they continue to postpone retrofit work because they are skeptical about who to turn to for quality energy renovation work. Now their fears are being allayed by the Energy Conservation Contractors Warranty Corporation (EC-CWC), a non-profit, industryrun organization which guarantees homeowners complete satisfaction on any products or services pruchased to improve home energy efficiency.

EC-CWC was formed by the National Energy Conservation Association (NECA) with assistance from Energy, Mines and Resources Canada to help build confidence in the retrofit industry. A member of the Consumers Associa-

tion of Canada sits on the board of directors.

Providing \$1000 deposit coverage and \$5000 job completion, material and workmanship coverage, the national Warranty includes coverage on windows, doors, thermal insulation, insulated siding and even warning and control devices such as humidistats and gas detectors.

Registered contractors must demonstrate sound business ehtics, technical competence, financial stability and quality work. They also must participate in state-of-

the-art training in energy conservation.

Should a homeowner be unable to resolve a problem with a registered contractor, EC-CWC will ask the homeowner to pay a \$100 refundable conciliation fee, and an impartial inspection service will be assigned to investigate. If the homeowner's complaint is valid, EC-CWC will ensure the work is corrected and completed to the homeowner's satisfaction, and refund the conciliation fee.

Since the Warranty began enrolling homes in Spring 1987, 45 contractors have qualified, while another 55 ap-

plications are at the approval stage.

Homeowners or contractors interested in obtaining a brochure about the program or a list of registered contractors in their area should call this toll-free number: 1-800-268-2319.

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## Royal LePage is expanding

Toronto - Royal LePage has announced a major expansion to its network of residential real estate offlees in Canada.

As part of the \$10 million program, Royal LePage will ad 20 new branch offices across Canada during the next 18 months, creating as many as 600 new jobs. In addition to the new facilities, many existing offices are being upgraded, enlarged or relocated.

"Although we are already Canada's largest realter, we see opportunities to offer our services to more Canadian consumers and significantly increase our market share," says Ozzie Jurock, President, Royal LePage Residential Real Estate Services.

"The expansion is also indicative of our confidence in the Canadian economy and the future of the residential housing markets across the country," Jurock adds.

All 20 of the new branch offices are planned to be in operation by yearand 1988.

Eight offices are planned in Ontario, seven in Quebec, three in B.C., and one each in Alberta and Newfoundland.

"Of course, the simple fact of opening new offices doesn't guarantee an increase in market share," adds Jurock. "This is why we are also making a major investment in a new, consumer-oriented computer system which will be fully

operational in most of our offices across the country by the end of 1987. In addition, we will be introducing a number of other new and innovative consumer programs that are currently under development.

"In any business, a head start doesn't last very long; you have to work very hard to maintain the respect and confidence of consumers. But Royal LePage has always set the standard for ex-

cellence in service to real estate consumers, and we have every intention of maintaining this tradition. The concept of the pre-approved mortgage, which Royal LePage in troduced in Canada in 1985, is typical of our commitment to providing consumers more and better services."

With the 20 new branches, Royal LePage will have over 330 residential office locations in Canada.

## Recycled household waste helps the environment

KLEINBURG - Recycling your garbage saves energy and helps the environment. Find out how to start your own household recycling project by joining Recycling: The Second Time Around, weekends in September, at the Kortright Centre for Conservation, Kleinburg.

The City of Toronto has a recycling program. Last year, the city recycled the equivalent of 52,000 trees in old newspapers collected during roadside pick-ups.

Recycling scrap metal can also make a difference - it takes 75 per cent less energy to make steel from kilometres west of Highway 400 and scrap than from iron ore.

Recycling: The Second Time Around provides andio-visual presentations, displays and practical ideas on how to recycle household waste. Also during September, Kortright

presents A Taste of Honey, a beckeeping demonstration, on weekends from 1 p.m. to 3:30 p.m., including Labor Day.

In addition, the Humber Valley Day Hike will be offered on Sunday, Sept. 20, from 11 a.m. to 3 p.m. This guided walk will explore the natural and historical heritage of the Humber River.

The Kortright Centre is open 10 a.m. to 4 p.m. It is located three Canada's Wonderland, south of Major Mackenzie Drive, on Pine Valley Drive. For more information, call (416) 661-6600.

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