

Contact centre starts training

The North Halton Contact Centre volunteer training program started Thursday with a speech on suicide by Tom Raiter, director of an area distress centre.

Upcoming guests include communications expert Peter Marks of Acton, Mississauga lawyer who specializes in women and the law, and a nurse experienced in working in hospital psychiatric wards.

The final training day features a panel discussion hosted

by representatives of social services.

Director of the North Halton Contact Centre Peggy Balkind, explained the information relayed by guest speakers provides new volunteers with some background on social problems, equipped them to handle calls.

In addition to visits by experts, the training course includes guidelines for handling standard cases, and suggestions on who to contact in

various situations.

Since the Contact Centre was established in November, 1973, Mrs. Balkind estimated the number of volunteers manning the 24-hour telephone service has doubled to 60. All are interviewed prior to acceptance.

This year, there are 11 new recruits, and she said, "we could never get too many."

The phone is always ringing. Some people regularly call the Contact Centre, said Mrs. Bal-

kind, using as examples the chronically lonely, alcoholics or people with unsolved family differences.

Approximately 60 per cent of the calls are from people in distress, while the others simply ask for information.

Sometimes the two functions of the Contact Centre—discussing problems and providing data—are inter-related. Mrs. Balkind explained.

An example would be calming down a woman upset after

her husband beat her, then suggesting she contact a marriage counsellor. The ideal solution in this case, she said, would be referring the woman to a transition house, but North Halton does not offer such a facility for emergency situations.

Only as a last resort do volunteers call in authorities to aid troubled people; the procedure is to uphold the anonymity of all callers.

"It may be breaking the rule of confidentiality... but we cannot leave someone there to die... we'd have to call the ambulance," said Mrs. Balkind, "it's a matter of priorities."

A telephone service only, the Contact Centre does not usually make house calls and forbids visitors. But in occasional extreme cases a volunteer makes face-to-face contact with someone appealing for guidance, like a teen-ager last summer with slashed wrists.

This type of serious emergency call usually comes at night, Mrs. Balkind has observed, while people usually phone for information through the day.

She concluded that a combination of proper training, concern for others and sensible judgement are the qualities important for volunteers to have, so they can manage unexpected predicaments.

No money for equipment purchase

There's not enough money in the equipment budget to purchase another snow removal machine for this winter, town engineer Robert Austin told the works committee last week.

Nor is he recommending the purchase of any equipment, he added. He told the committee he could not "economically justify" a one-way or a two-way plow or a snow blower,

all three different methods required to remove snow from sidewalks.

An added difficulty, he said, is that two urban areas in Halton Hills are 11 miles apart and each may require a piece of snow removal equipment when only one is available.

The snow removal for the town may be eased this winter, Mr. Austin said, if Halton police enforce a bylaw prohib-

iting snow from being dumped on the road or the boulevard, especially on Guelph Street.

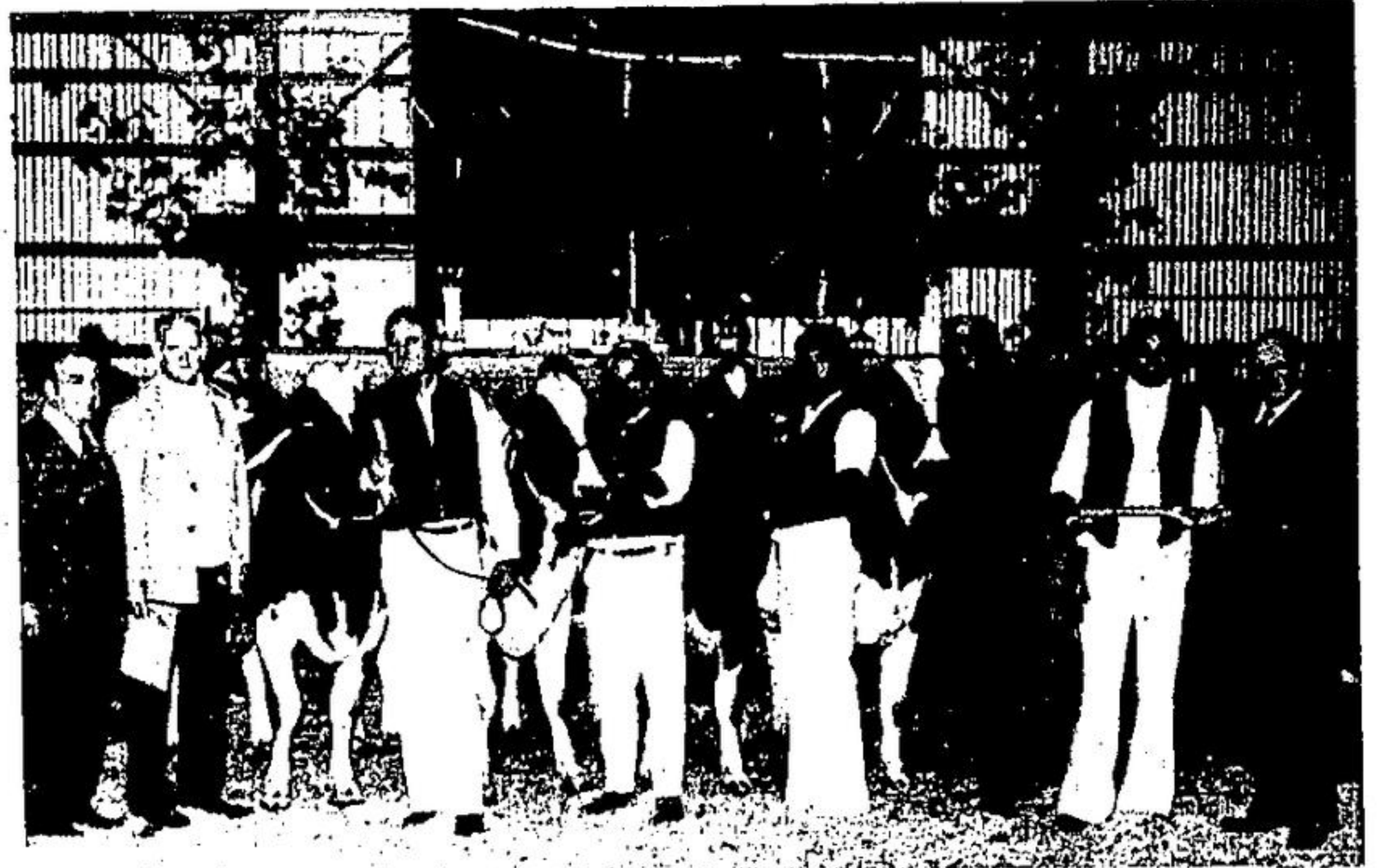
In reply to Coun. Dick Howitt's question of where merchants could dump the snow, Mr. Austin said: "Please don't ask."

He hinted that some of the snow picked up by the town was being dumped on conservation authority property.

During the meeting at which

Austin gave councillors a list of streets with most priority for snow removal, Coun. Ern Hyde, who lives on Ewing Street in Georgetown, asked repeatedly that Ewing Street be placed on the list, even as the last street. Hyde said that the street was a major route for traffic going to Smith and Stone Company and the two paper mills.

Pedestrians on the east side of Ewing Street are forced to walk on the road after the snow has been plowed on to the sidewalks. No boulevard exists on that side of the street to accept the snow, Hyde said.



CLAUDE PICKET TROPHY AWARDED

At left is Judge David H. Houck, Gormley, Ontario with Douglas A. Gregson, Hillsburgh, Ontario who had the winning Breeder's Herd at the West-Central Ontario Championship Holstein Show held October 8 at Erin, Ontario. At right, Claude Picket, Georgetown Ontario presented the trophy which he awards for the top Breeder's Herd at this show. Doug Wingrove, Campbellville, received the trophy for Mr. Gregson.



SERVING WITH UNITED NATIONS IN THE GOLAN

Private Jim Zettel, 22, of Kitchener, Ont., is outfitted with a United Nations beret by Corporal Barry Lewis, 19, of Georgetown, Ont. Both serve with the Canadian Contingent of the United Nations Disengagement Observer Force on the Golan Heights. UNDOF is a multi-national U.N. force which separates the Syrian and Israeli armies. Pte.

Zettel is based at Canadian Forces Base, Calgary. He is the son of Mr. and Mrs. Don Zettel, 26 Edna St., Kitchener. Cpl. Lewis is based at Canadian Forces Base London and is the son of Mr. and Mrs. E.H. Lewis, 22 Normandy St., Georgetown, Ont. (Canadian Forces Photo)

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Snow budget overspent

Regional snow removal coffers are dry, members of the public works committee were told Wednesday.

Public works director Bob Moore made the comment as the committee approved tenders for snow removal and the rental of snow removal equipment.

Heavy snow and cold weather during the first three months of 1976 are to blame for

the overspending of the budget, Mr. Moore explained following the meeting.

Councils must budget for snow removal and road clearing by the calendar year instead of for the poor weather season.

Mr. Moore said that its possible the region may spend up to \$40,000 more during the last two months of 1976 if the weather proves a duplicate earlier this year.

Meanwhile, regional council today must approve the tenders of Sherman Sand and Gravel to provide 10,000 tons of sand costing \$29,500, rental of four sanding trucks at rates varying from \$11 an hour to \$18 an hour, and two graders for snow plowing at rates of \$22 to \$24 an hour.

Come to Church

HALTON HILLS PENTECOSTAL ASSEMBLY
DEDICATION SERVICES
SUNDAY OCT. 31st
3 P.M.

GUEST SPEAKERS
10:30 A.M.—REV. JACK COUNSELL
St. Catharines, Ont.
3 P.M.—REV. H.D. HANSINGER
Superintendent of the Pentecostal Assembly, Western Ont. District

GUEST SINGERS
THE GALILEAN SINGERS—OAKVILLE CHOIR
MRS. DARLENE BLAIR—SOLOIST
THE VISCOUNT SINGERS

IMMANUEL LUTHERAN CHURCH
Windsor Road at Carole St.
Rev. Harold R. Patzer
Sunday, Oct. 24th.
9:45 a.m. Sunday School
11 a.m. Worship Service
Church of the Lutheran Hour

GEORGETOWN ALLIANCE CHURCH
14 Main St. S.
Pastor Peter Ralph
Sunday, Oct. 24th.
9:45 am. Sunday School
11 am. Morning Worship
7 pm. Evening Worship
Everyone Welcome
Come make our church your church!

HALTON HILLS PENTECOSTAL ASSEMBLY
Trafalgar Rd. and No. 7 Highway
Pastor Rev. E.J. Friesen
Sunday, Oct. 24th.
10 am Family School
11 am. & 7 p.m. Services
Prayer and Bible Study

ST. GEORGE'S CHURCH
Anglican
Rev. R. Gallagher, B.A., S.T.B.
Oct. 24 - Trinity XIX
8:00 a.m. The Eucharist
9:30 a.m. Family Eucharist
11:00 a.m. Morning Prayer
7:30 p.m. Variety Show
9:30 and 11:00 a.m. nursery provided
9:30 and 11:00 a.m. church Sunday school

Action delayed on area petition

Regional works committee last week delayed, pending a report on shoulder-widening, any action on a petition from residents in the Limehouse area over pedestrian safety on Halton Road 20.

Ninety-nine persons signed a petition sent to council by residents of the area protesting the "flagrant disregard (of) the posted speed limit of 30 m.p.h." on a section of the road between Esquing Sixth Line to past the Fifth Line.

The petition asked that speed enforcement be made and that conditions for pedestrians and cyclists be made safer "possibly by widening and improvement of the almost non-existent hard surface or by construction of a sidewalk."

A report is expected for the next committee meeting in two weeks, Halton Hills Coun. Dick Howitt said the speed is being controlled by greater patrolling by police and town council is investigating the installation of a sidewalk.

"We would stress that a very high proportion of these pedestrians and cyclists are young children who daily must use the roadway to and from school or school buses," the petition reads.

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OCTOBER 18-23 9:30 a.m.-9:30 p.m. Saturday 9:30 a.m.-6 p.m.



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