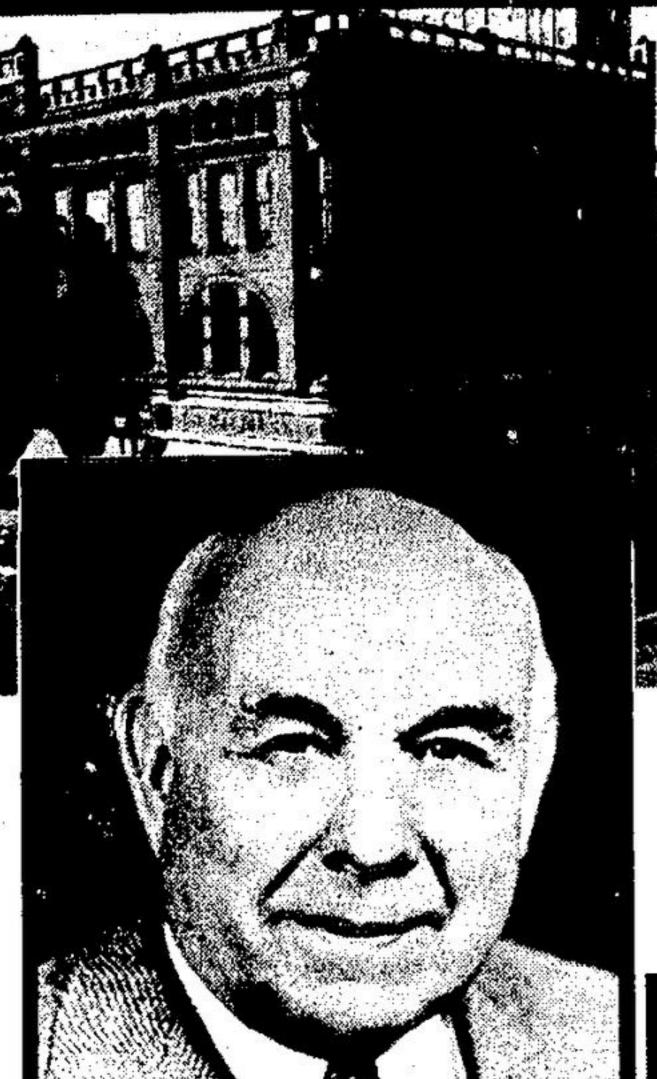
RESGE



Sebastian Kresge

Over 90 years ago, the founder of S.S. Kresge Company got his first job. At 19 years, Sebastian Kresge taught school to help pay for his father's farm. But the job that started him on the road to retail business came behind the counter of a little grocery store in Screnton, Pa. Sebastian Krasge studied business in New York and went on to be a trevelling tinwera salesman. After five years, he had saved enough money to go into business for himself.

NSSKRESGE CO.

As a salesman, Krasge had picked up valuable knowledge about the five and dime business. With John McCrory as partner and an \$8,000 investment, a store was opened in Memphis, Tenn. in March of 1897. Only two months later they opened another store in Detroit. In 1899 Mr. Krasga traded his interest in the Memphis store to his partner in return for full ownership of the Detroit

After an eight-year partnership with Charles J. Wilson, his brother-in-law, Krasge expanded his operation and by 1912 had opened 85 stores. That year marked the birth of the S.S. Kresge



Kresge

Rows upon rows of hairpins, scarves and handkarchiefs. A huge Sale sign, "CUSHION COVERS FOR 774" written in bright red ink. Stacks of note paper, racks of shirts and piles of fountain pens. A spotless glass counter filled with mouthwatering pastries, cookies, pies and cakes. A little boy engerly waiting for his triple scoop ice cream cone - his mother for her five cent cup of coffee. Store managers busity checking the products and setting up window displays. And behind every counter, a friendly, smiling face.

For 50 years in Canada, Krasge has had a heartfelt responsibility to its customers to provide everyday needs at a reasonable price. Value-priced merchandise and good service are qualities Kresge continues to honour.

Our staff is customer conscious. People were the key to our beginning as they are to our growth. People who look after their departments as carefully as they do their own homes.

Kresge has always been and will always be a friendly store. We were the first to adopt the theme "Thank-you for shopping at Kresge." It is known as the TYFSAK program and it is the besis of Krasge philosophy.

We offer personal service to the customer. Kresge's variety store assortment includes household necessities, beauty eids, Jewelry, bedding, accessories, plants, luggage, wearing apparel, records and more-all displayed in pleasant surroundings and cared for by helpful staff.

You can also have a delicious meel without leaving the store. Most Kresge stores have stand-up lunch bars and our larger stores have cafeterias with a wide range of appetizing foods. Krasge stores with pastry and delicatessen counters provide an excellent variety of desserts, bread, cheese and cold cuts.

And when we say we give you good value for your money - we mean it. Our buyers are knowledgeable and experienced so they stay on top of the retail

merket. The retail business is constantly changing and Krasga changes with it. The improvements are technological; the edvancement is in merchandising and marketing. But the basic concepts are the same today as they were when we started. What it boils down to is satisfaction always. Our responsibility continues after the sale because we want the customer to come back. And we know complete customer satisfaction will accomplish that.

It started in Kitchener

The Kitchener community was bubbling with excitament. The new 27 King Street West location was ready for business. On May 2nd, 1929 Kresge's first Canadian store opened its doors. Over 45 people employed, 27 departments filled with a wide assortment of 5, 10, 15, 25 cent merchandise and talk of Kresge stores being opened in every major city in

In the Kitchener Daily Record, opening day specials were advertised. "Come in and see Kitchener's new store. See for yourself the amazing values."

> TURKISH 15c TOWELS-

P&G

Fifty years of Kresgo's friendly, reliable service. That's really something to shout

about. Rappy Birthday KRESGE!



OUR STRENGTH IS PEOPLE

Have you ever wondered what makes a huge corporation like K mart

tick? The answer is simple. It's people. People are the power behind everything that happens in K mart. Everyone, including the President, starts in the stockroom, sweeping floors and learning the business from scratch.

Training is based on individual capabilities. Through every step of the program there is guidance from top notch experts. From the stockroom, the trainee moves onto the sales floor and gradually takes on various co-ordinating and managing responsibilities. Being the manager of a store is mandatory before anyone reaches an executive level. At this point they are extremely knowledgeable about every phase of retail business. because they have done it all.

You may ask, why should anybody care? We all know that in a large corporation you must work for years before there is a chance of promotion. WHONG! At K mart promotion is based on talent. It doesn't matter how long you have worked for the company-if you're good-we

care. Talent is valuable and it is rewarded with rapid advancement Harry B. Cunningham, President of K mart Corporation in the United States from 1959 to 1970, rose through the management training program to become the most important innovator and world leader in retail. Cunningham and his management team laid the groundwork for the move into the new and unproven business of discount department

This is our secret. When our employees succeed, then K mart progresses. Our strength is people. That's the policy which makes us a leader in our field!

"Not interested," was Carl Hehn's reaction to a job opening at Kresge.



Twenty-four years later, the same man is Director of Sales and

General Merchandise Manager for K mart. Mr. Hehn sees K mart as a people oriented company. In fact, he says one of the reasons he joined the company was because of a very helpful and concerned store manager.

and I hated it. I was just there

to sarn some

money for school."

"I didn't know what retail was all about and he took several hours explaining it to me. "In each of the stores across the country there are so many people

who are completely dedicated to the business. They do not mind teaching others. I owe a lot to these employees because they cared enough to take the time to help." Mr. Hehn is a successful graduate of K mart's training program. After

his stint in the kitchen, he moved quickly through many departments and stores picking up valuable knowledge along the way. Before being promoted to his present position, he has been a Management Training Co-ordinator, Buyer and Divisional Merchandise Manager.

"People are the key to our growth and the final goal of our staff is the customer. Everything we do relates to finding ways to make shopping. easier and more enjoyable."



EDWARD "EDDIE" PROULX'S philosophy is simple. "When people like their jobs, they're happy. If they're

happy, they smile at customers." And who should know better than the man who has opened every K mart store in Canada.

"We are fortunate to have an interested, loyal organization and this is the reason for our success." You could say Mr. Prouix started

at the top. His first assignment at Kresge, 42 years ago, was to shove! snow from a store roof.

"Like everyone else I worked in the stockroom. Then I became Assistant Manager, Manager and later District Manager.

In 1963 I was appointed District Manager for K mart openings. Those were exciting and challenging times. And except for one year as a buyer, i've been involved with K mart ever since."

For the last 12 years Mr. Proulx has been the Director of K mart

His responsibilities are to see that the stores are productive and . established principles are followed.

"I am a very happy person because I enjoy my work. I like to believe that somewhere along the line I have contributed a little to the success of

the people I have associated with."

DA LUCK doesn't attribute her 40 years with K mart to luck. It has been a lot of hard work. But it has also been very gratifying.

"I remember my first day in the Brantford store. I had to wash dishes. I was going to leave, but the store manager asked me to be in charge of the lunch counter. From then on I loved it"

Miss Luck has managed food departments in Toronto, Peterborough, London, Windsor and Montreal. When a new store opens, she assists with the preparations.

"I have helped open 89 food departments and that is where I have gained the most experience." Now as Associate Food Buyer part of her responsibility is to keep

up with changing trends. "Naturally our food areas have grown in size, but the biggest change has been in the type of food served. Convenience foods dominate the menu. There is something for everyone. You can grab a quick snack at a lunch counter or have a full course meal in one of our large

Richmond Room cafeterias." For Ide Luck, working at K mart s like being part of a large family. "You know, it's like having a baby, looking after him and caring for his future. It's wonderful."



MARY YOUMANS once said, "When I used to think of 1979 it seemed like the end of the world." You see, Mrs. Youmans is retiring at the end of this month, after 50 years

of service. Remembering her first day as a sales clerk in Krasge, she admits, "I was scared to death of operating the cash register. Luckily I didn't have to. Coca Cola was having a special and all I had to do was take off the bottle tops and put in a straw."

After graduating from a bushness course in Shaw College, Mrs. Youmans was given a job in the office. However, the manager asked her to keep working in the store on Saturdays.

K mart will always be a part of her life. "I have worked with good people, and I've really enjoyed it."

For the last 30 years, Mrs. Youmans has been secretary to many of the company's Vice Presidents.

In 1948 the new Cariton Street office was opened. "The corner office of the President was photographed as office of the year. It was a gorgeous building and it has been my home for 30 years. I haven't been anywhere else." And that's our good

People like Mary Youmans are the backbone of the company.

Cheerful, Interesting and Hardworking

Here are just a few of our long term employees who have contributed to the success of K mart



"When a challenge is resolved, I feel a terrific sense of achievement." In her 35 years at Kresge, and now as Advertising Co-ordinator, Anna Barrett has conquered many challenges.



Trevor Tessier, Automobile Accessories Buyer began his career in a Montreal Kresge store 40 years ago. He has managed many stores and is proud of having managed four K marts in one year.



"What can I say? There's no life like it," exclaims Lorne Nancekivell after 39 years of service. For the last seven years he has been Buyer of Home Entertainment, Major and Small Appliances,



"Everyone in the organization has something to offer. In my 32 years; I've learned a great deal from the people ! have worked with," says K mart Food Department.

In his search for good values, Guy Trepanier, Buyer of Ladies' Apparel. has made 17 trips to Europe and the Orient. "I've been with the company since 1945 and I've loved every minute of it."



has managed Kresge stores across Canada. In his 31 years with the company, Mr. Keenan has worked in New Wastminster, B.C., Medicine Hat, Alta., Windsor and Whitby, Ont.



he is proud to be part of an aggressive team. He has been Buyer of Health and Beauty Aids, Candy and Jewelry for the last 12 of his 33 years with the company.