### Client satisfaction is Peter Saxon's goal

Peter Saxon describes his self taught business as "the kind of thing one tries to find in life. It excites you."

Head and founder of Pecter Saxon Presentations, Mr. Saxon started his triving business innocently enough. At a party he and his wife Celia gave, Mr. Saxon took pictures of his guests, and tape recordings of their voices. He put the two together for his first slide tape presentation.

Naturally he had to give another party to show off his work, and took pictures and recordings again. Another party followed, and so on, before he got fairly good at

making the programs. While working as a salesman for Allied Chemical in 1966, he did his first professional show. He decided to do a program on his selling territory. The company saw it and asked him to do more. which he did for two years. He eventually quit his job and went into business for him-

Getting his audience feeling as, if they are part of the message and involved in what they are seeing is his main objective. Mr. Saxon says if one of his programs is stopped half way through, the message will be destroyed, "because they are designed to be watched from beginning to end. It would ruin it to stop

Mr. Saxon's clients do not always know what they want. .It is his job to interpret what that person wants as opposed to what the audience wants to hear. He then in turn has to motivate the audience.

I would be very remiss if I

didn't congratulate those

Comrades who so ably decor-

ated the store window, which

is graciously donated by Miss

Elma Braida for Remem-

brance Day each year. The

Legion appreciates this

gesture so very much, Elma,

and on behalf of the President

of the Branch please accept

our gratitude and sincere

thanks. To the comrades who

once again, did a superb job a

very special thank you from the whole Branch.

I would like to correct an

error of mine which appeared

in last week's edition, namely

the date of the annual Christ-

mas party for the Golden Age

Club at the Legion. It will be

held on Tuesday, November

30 at the Branch. I apologize

for this error and hope that

amends.

this correction will make

Practices

Practice for the Branch

choir "The Choraliers" are

continuing on a regular basis,

Sunday afternoon at 1 p.m. at

the Legion. Attendance has

been very gratifying and our

congenial conductor Com-

rade Ted Hansen is pleased,

so keep up the good work,

Last month winners of the

McEachern and Edward

Legion Minor Sports 50-50 draw were .Mrs. Laura

Thatcher. Wilf McEachern

On Saturday, Nov. 13 at 1

p.m. the Ladies' Auxiliary are holding a mixed euchre

tournament at the Legion.

Pick your own partners and

fee from any Ladies'

Auxiliary member or from

the Branch Steward. Every-

Sick list

on the Branch sick list, at this

Knight, Robert Code, Roy

son. We all hope for their

as follows: Team 1-15 pts., 2-14, 3-15, 4-12, 5-14, 6-

coming home

Mayor Hill

The following comrades are

time, Frank Langly, Jim Mc- \*

Swan and Christine Stephen-

This week's dart scores are

13, 7-13, 8-13, 9-14, 10-12,

one is welcome.

quick recovery.

again.

you can purchase the entry .\*

sold the winning tickets.

When clients contact Mr. Saxon to make a presentation, they in turn play it for their own clients and customers. A certain elevator company, for whom Mr. Saxon has worked several times, has programs made about their product, and in turn show it to other companies who are shopping for

"It is a very effective way of communicating," Mr. Saxon says, and is much cheaper than movies.

When he is working for a client, the Acton resident likes to get insight into his present job. Working for the elevator company, he would ride one for hours. For a recent pork presentation, he visited a pig farm.

Mr. Saxon also likes to keep his client informed of each step he is making. He wants the customer to feel as much a part of the finished product as he can. Each angle, each picture, everything is discussed with the client, making sure everyone is satisfied. They work hand in hand through the making of the program.

Candid conversations are a format he uses frequently. He feels this is a unique method and does not think it is used in any other audio visual com-

An average program takes about eight weeks from beginning to end. At one time Peeter Saxon Presentations usually is working on three to six programs. Each one entails 15 to 35 hours of recording conversations taking him all over North America. Customers in Edmonton, Vancouver, New York and other major cities keep him hopping also.

Some of his clients include: the Addiction Research Foundation; the Four Seasons Hotels Ltd.; T. Enton Co. Ltd.; Appleby College; Halton Region: National Sewer and Pipe Ltd.; the Ontario Pork Marketing Board; Toyota (Forklift).

One program he did in 1974 for the Etobicoke Parks and Recreation Services recently won two Canadian Awards in the National Parks and Recreation Association Audio-Visual Contest. His work won out over presentations from all over Canada and continued on to the NRPA national convention in Boston last September. Mr. Saxon

PETER SAXON, head of Peeter Saxon Presentations, had his worked judged the best in North America. A slide / sound presentation Mr. Saxon created two years ago for the Etobicoke Parks and Recreation department won the Canadian portion of the Spirit of '76 and advanced to win the overall competition in Boston last month.

feels he is not in the business thoroughly enjoys his work, for that kind of glory, but for and, Mr. Saxon says, "would customer satisfaction.

subjects he undertakes to do lenge. programs on, Mr. Saxon says, pick out certain areas of a product which matter. He is trying to condition his clients' clients into engaging the product shown.

It was while doing a presentation on Halton County for the Plowing Match that Mr. Saxon discovered North Halton and decided to make his home here. He and his family have just moved their home from Knox Ave. to Churchill Road S.

His equipment is not elaborate Two Nikon cameras, various professional tape recording devices, slide-sound projectors, tapes and film are essentially what he does all his work with. "I only have the basic equipment because that is all you need," he claims.

His job takes him away from his family for days at a time, and when he is in town he spends hours at the office assembling sound

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any of his own work, as he However, in spite of this he fashloned way of getting not want to do anything else. For the wide variety of Each new job is a new chal-

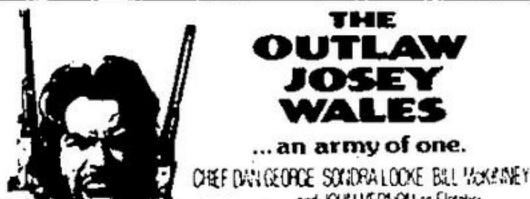
His business has grown he must adapt himself to each with woRD of mouth adversituation, and he is able to tising. Customers liking his honest approach and finished product tell friends. The old- can do in one week.

CLINT

known for his work is working for Peter Saxon, but perhaps because his methods are, in a way, old fashioned. The customers' satisfaction is first and foremost in his mind, not the vision of dollar signs flying in the door, or how many presentations he



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## Peter Saxon is creator of winner

An Acton man's work has continued on to Boston for the

Etobicoke Parks and Recreation Department to put together a slide-sound presentation showing the borough's community groups how to organize and use their leisure time and the services available to them through the

recreation department. summer, belt, the show automatically all over the continent.

Legion

Notes

11-8, 12-15.

by John McHugh

The Cribbage League on

Thursday had the following

standings: 230 club 13 pts.,

Fireman "A" 11 pts., Fire-

man "B" 13 pts., Station 12

pts., Legion "A" 23 pts.,

Halton Hills Works Dept. 10

pts., Command Records 15

pts., T.P.S. 13 pts., A.M.

Construction 18 pts., and

Seven Elevens with 12 points.

Remembrance service

Branch comrade Albert Irwin

The President of the

being sophisticated, and and technical

that putting the program together.

gained North America-wide North American portion. recognition while he himself Here, it again won first prize, fades into the background, and the Etobicoke Parks and Peter Saxon, of Peeter Recreation department was awarded the WAVE award by the Recreation Association.

> showing the people, service, aims and objectives of Canadian parks and recreation, and was also praised for its The recreation staff was praised for their fine work in

program was sent to Calgary This slide presentation was where it won the Canadian shown at Acton fair in the portion of the Spirit of '76 recreation department booth. audio-visual contest. Spon- Mr. Saxon received word of sored by the National Parks the win last week. His offices and Recreation Association are on Mill St., where he conwith this victory under its ducts business for comapnies

#### himself has never entered Dairy Food Festival

courses in November

Branches in Halton District recently had representatives attend a Leaders' Training School at Ligny Hall. The

many products.

Colorful Sole Bake, Butter Roll-Ups. Yogurt Cheese Tarte, and Cool Lemon Mold. Instructions for making ice

topic was "Dairy Foods", covering milk and all its Fantastic Fruit Dressing. related products. The course was led by Mrs. Beverley Brook, Foods and Nutrition Specialist with the Home Economics Branch of cream were included.

Six Women's Institute the Ontario Ministry of Agriculture and Food. Information covered the voices of dairy products, and uses of Recipes featured were

congratulates all the members and others who came out for the Remembrance Day "Clark the Spark" Service and attended the annual dinner, especially with the weather being so cold. It was most gratifying. A special thank you to George Elliott for playing the Last Post and to the band as a Our representatives from are now at

the various governments attended the service and some came afterwards to the dinner. All spoke in glowing terms of the manner in which the service was conducted and the numbers of people that turned out, especially our First World War Veterans to whom we of the Second

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"I'm coming home to tomorrow Georgetown (Wednesday)," Mayor Tom Hill said on the phone, Tues- . \* day afternoon from his room at Toronto Western Hospital. He said he would be in Georgetown hospital for about a week and then go nome to Glen Williams. He said his foot is "really good," and sounded his old self

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