



Since coming to Ottawa I have received many enquiries from constituents who have had problems with goods and services they have purchased. Others have sent me lists of items they feel could be improved upon. In this week's column I would like to deal with the many facets of the Department of Consumer and Corporate Affairs which was established by Parliament on December 21, 1967. This Department was brought into being primarily as a means of giving a greater voice to, and providing additional services for the Canadian consumer on matters which come under the jurisdiction of the Federal Government. Where the jurisdiction lies elsewhere the matter is referred to the appropriate authorities for action. This Department, therefore, works very closely with other Federal Departments, Provincial authorities, consumer groups and industry.

The Department of Consumer and Corporate Affairs has 11 Branches and I will briefly describe their particular functions.

Consumer Services and Information: This Branch deals with queries, suggestions and complaints received from individuals and groups of consumers. You, the consumer, are invited to write to The Consumer, P.O. Box 99, Ottawa, if you have a complaint, a suggestion or a question about goods and services. The fullest details should be provided when you write.

Consumer Research: This Branch has the benefit of research by the Economic Council of Canada, as well as various Branches of the Federal and Provincial Governments, Parliamentary Committees, and non-Governmental organizations. It is also developing its own research techniques and programs and recommends changes in policies and remedial legislation.

Retail Inspection Services: The Retail Inspection Services will ensure that laws and regulations designed to protect the consumer are being adhered to at the retail level.

Research: This actually consists of two agencies—The Director of Investigation and Research and the Restrictive Trade Practices Commission. The Director of Investigation and Research, under the Combined Investigation Act, enquires into monopolies and mergers which could be detrimental to the general public. In the Act there are also provisions against price discrimination, disproportionate promotional allowances and misleading representations regarding price maintenance. In an enquiry, the Director may refer the matter to the Restrictive Trade Practices Commission which would then consider evidence and conduct hearings where both sides present their arguments.

Bankruptcy: The Superintendent of Bankruptcy administers this Act and he is empowered to investigate allegations or irregularities in relation to any bankruptcy in Canada and reports his findings to the Provincial Attorney General.

Company Law: This Branch is responsible for the Canada Corporations Act under which federal companies, with the exception of special classes such as Banks and Insurance Companies, are incorporated.

Trade Marks: This particular Branch maintains a complete record of all Trade Marks registered under this Act and is also responsible for the administration of the Act.

Patents and Copyright: The Commissioner of Patents administers the Patent Act to

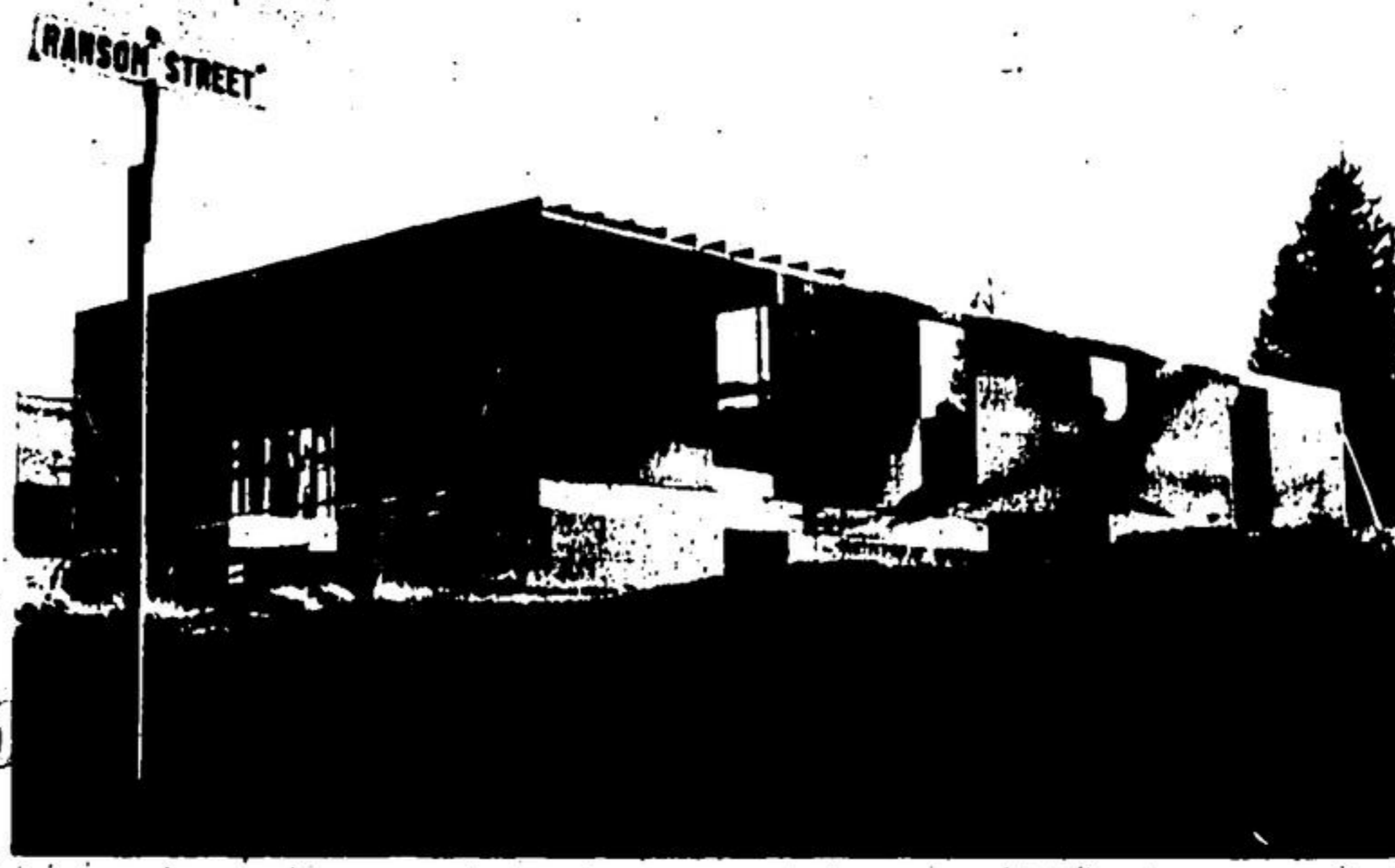
the granting of patents of invention and the Copyright Act.

The Minister of Consumer and Corporate Affairs also performs the duties of the Registrar General of Canada which includes registering all instruments of summons, proclamations, commissions, letters patent of lands, writs and other instruments and documents issued under the Great Seal of Canada.

Finally, a number of existing agencies which had been performing regulatory services to protect the consumer, were grouped together for greater efficiency and economy. The Standards Branch, which is concerned with weights and measures, electrical and gas inspections, trade marks, labelling and the marking of precious metals, transferred to us from the Department of Trade and Commerce; the Retail Inspection Services, of the Department of Agriculture and Fisheries joined the new Department. Matters affecting economic fraud in foods—such things as deceptive advertising and packaging, misrepresentative labelling and so on were transferred from the Food and Drug Directorate of National Health and Welfare.

Recently in the House of Commons an amendment to the Patent Act and the Trade Marks Act was introduced. The purpose of this Bill is to introduce greater competition into the drug market to lower drug prices. In brief, pharmaceutical firms will be permitted to import, or manufacture, drugs protected by process patents holder. I mention this Bill not only for its merits but because the Chairman of this Committee was my predecessor, Dr. Harry Harley. The Minister of Consumer and Corporate Affairs, the Hon. Mr. Basford, on introducing this Bill to the House stated that this Committee was chaired by Dr. Harley and commended him highly for his work as Committee Chairman.

Although the weather was not as fine as it might have been, I enjoyed myself at the recent Halton County Plowing Match



held on George Readhead's farm near Milton. The Match was well organized under the able direction of President George Swann.

This weekend I, along with a number of Liberal delegates, will be attending the Toronto and District Meeting of the Liberal Party being held at the Westbury Hotel in Toronto. On Sunday I will be in Acton for the Legion dinner.

WORK ON THE New Apostolic Church at the corner of Ransom St. and Main St. S. is proceeding rapidly. Situated on the brow of the "cemetery hill" it is adjacent to Fairview Cemetery entrance.

(Staff Photo)

HELP WANTED

2 — Reliable Men for TV and Appliance Servicing — Good Working Conditions

PHONE 878-3221
CHASE'S HOME APPLIANCES
181 Mill St. Milton

ARTHUR A. JOHNSON, O.D.
OPTOMETRIST
Open Every WEDNESDAY and SATURDAY
34 Mill St. E. Acton 833-2520

FOR **GAS APPLIANCES** SEE...
Richardson's TV & Appliances
201 MAIN ST. E. MILTON 878-6949

THE "SOUNDS OF '69" GEORGETOWN
Presenting 5 Top-Named R & B Bands
All for One Big **TEEN DANCE BONANZA**

- The Night People
- DM Groove
- The Truth
- Pound of Sound
- Dave & Dee and The Freedom Society

IN THE HOLY CROSS AUDITORIUM
Maple Ave., Georgetown
SATURDAY, NOVEMBER 9, 1968
7:30 p.m. to 12 midnite
ONLY \$1.50 PER PERSON
FREE: We'll be giving away A. & W. Root Beer Tickets to everyone at the dance.

CONTEST
All you have to do is develop a new Dance Craze suitable for the beat of '69 music and you'll win Prizes — Prizes — Prizes.
BANDS BOOKED AND PROMOTED BY "TINCAN PROMOTIONS" — 533-5558

Free Press Church Notices

BETH-EL CHRISTIAN REFORMED CHURCH
Minister — Rev. P. Brouwer, B.A., B.D.
Acton, Ontario

SUNDAY, NOVEMBER 10th, 1968
10.00 a.m.—English Service.
11.10 a.m.—Sunday School.
2.30 p.m.—Alternating Dutch and English Service.
Saturday — Bible Classes 10 - 12 a.m. Everyone Welcome

MAPLE AVENUE BAPTIST CHURCH
81 Maple Ave., Georgetown
Pastor: Rev. Robert C. Lohnes

SUNDAY, NOVEMBER 10th, 1968
Here is our sincere invitation to the whole family to attend church.
9.45 a.m.—Sunday School. All ages.
11.00 a.m.—Morning Service.
7.00 p.m.—Evening Evangel.
7.45 p.m.—Wednesday, prayer meeting. Georgetown 877-6665

EVANGEL PENTECOSTAL TABERNACLE
P.A.O.C. 33 Churchill Road
Rev. S. M. Thoman, Pastor, 853-2715.

SUNDAY, NOVEMBER 10th, 1968
"Back Home Sunday"
10.00 a.m.—Sunday School.
11.00 a.m.—Morning Worship.
Guest speaker, Rev. F. Potter, Hamilton.
3.15 p.m.—Dedication of new Educational Unit. Holy Scripture and Dedication, Rev. F. Potter. Dedication Prayer and remarks, Rev. K. Reid. Special music and fellowship.
7.00 p.m.—Evangelistic Service. Rev. K. Reid, speaker
Tuesday, 8 p.m. — Prayer Service and Bible Study.
Thursday, 8 p.m. — Christ Ambassadors. Psalm 107: 6 — Oh that men would praise the Lord for His Goodness for His wonderful works to the children of men."

PRESBYTERIAN CHURCH IN CANADA KNOX CHURCH, ACTON
Rev. Andrew H. McKenzie, B.A., B.D. Minister
Mr. E. A. Hansen, B.A. Organist and Choir Master

SUNDAY, NOVEMBER 10th, 1968
9.45 a.m.—Church School for ages 3 to 15 years.
9.45 a.m.—Minister's Church Membership Class for Teenagers.
11.25 a.m.—Service of Remembrance. With parade of veterans and community groups. Sermon theme, "Your List of Heroes." (Babies and toddlers cared for during service.)
Everyone Most Welcome

CHURCHILL COMMUNITY CHURCH
Churchill Road North
Minister: Mr. Robert G. W. Hyde, B.A. Phone 853-2299

SUNDAY, NOVEMBER 10th, 1968
11.00 a.m.—Morning Worship and Sunday School.
All are Welcome at the Church on the Hill

THE CHURCH OF ST. ALBAN THE MARTYR ANGLICAN
Corner Willow St. and St. Alban's Drive
Rev. H. J. Dawson, B.A., B.Th.

SUNDAY, NOVEMBER 10th, 1968
Trinity XXII
9.00 a.m.—Holy Eucharist.
10.30 a.m.—Church School and Nursery.
10.30 a.m.—Mattins.

TRINITY UNITED CHURCH
Minister: The Rev. Gordon B. Turner, B.A., B.D. Director of Music: Dr. George Elliott, M.A., Ph.D.

SUNDAY, NOVEMBER 10th, 1968
10.00 a.m.—Worship Service.
Theme, "After the Dusts of Conflict — What Price Peace?"
Selected readings: Micah 4: 1-5 — Matt. 5: 38-48.
11.00 a.m.—"Talk Back" (adults in dialogue on the sermon and related subjects).
SUNDAY SCHOOL
10.00 a.m.—Nursery to Grade 4.
11.00 a.m.—Grades 5 to 8.
Next Sunday: Concern for Nigeria - Biafra. Special guest, Rud L. Whiting, M.P. for Halton.
We Welcome You and Your Family to Take Part in the Life and Worship of Trinity!

ACTON BAPTIST CHURCH
Founded 1842
Pastor: Rev. Stanley Gammon
Res. 144 Tidey Ave. Phone 853-1615.

SUNDAY, NOVEMBER 10th, 1968
9.45 a.m.—Church School and Adult Bible Class.
11.00 a.m.—Morning Worship. "Ashamed of Jesus." Service conducted by members of the Gideon Society.
7.00 p.m.—Sir A. Long Service. Wednesday, 8 p.m. — Prayer and Bible Study.
Friday, 7.00 p.m. — B.H.F. "In the Cross of Christ I glory, Towering o'er the rocks of time."

ACTON MERCHANTS Santa-RAMA

ACTON MERCHANTS WILL BE PLAYING SANTA FOR THE NEXT 6 WEEKS

Win Cash Vouchers - \$90 Weekly

With Every Purchase at Participating Stores. Fill in a Coupon (Name, Address, Phone No.) You Could be a Winner Weekly!

1st Prize, \$30 - 2nd, \$25 - 3rd, \$15 - 4th, \$10 - 5th, \$10
IN CERTIFICATES REDEEMABLE FOR MERCHANDISE AT BUSINESS PLACES LISTED BELOW

PROGRAM BEGINS NEXT WEEK

Paul Nielsen Clothing	A-B Supermarket	Lovell Bros. Meats	Cameo Shoppe
The Family Store	Dills Stationery Store	Acton Fabric Centre	B & M Hood Drive-In
Manning Electric	Benson's Shoes	I.G.A. Food Store	Hinton's 5c to \$1 Store
Acton Home Furnishings	Gordon Hardware Ltd.	The Holland Shop	Lakeview Discount Centre
Symon Hardware	Dollar \$ Daddy Store	Sports Corner	Acton Red & White Store
			Duncan's Variety Store