

## WHOM TO CONTACT

When power goes off contact closeby neighbours to see if their power is off.

Contact your local HYDRO office to tell them when your power went off.

**INFORMATION NEEDED** includes whom hydro is billed to  
- NAME, 911 ADDRESS or TOWNSHIP LOT & CONCESSION and PHONE NUMBER

State clear directions to your home from a major highway.

Tell them if the power flicked off and on several times before it went off or if it went off suddenly.

Ask if they know if it is a major outage or if power is expected to be restored in a few hours.

## MAJOR OUTAGE

Decide if you can remain at home without power for several hours or several days. This will depend on whether you have adequate alternate sources of heat, light and cooking and food storage.

**TURN OFF MAIN POWER BREAKER** (well marked)

**UNPLUG** major appliances such as fridge, TV, VCR, microwave and shut off water heater, furnace, electric heaters, air conditioner, etc.

Fill freezers with blankets, pillows, etc. to preserve cold. Cover freezer with blankets and sleeping bags. Open fridge door only once per hour - post schedule on door.