



Posted on Wednesday, January 13, 2021

Stay home | Stay safe | Save lives

Kawartha Lakes – On January 12, 2021, the Province of Ontario declared a **second state of emergency** (<https://news.ontario.ca/en/release/59922/ontario-declares-second-provincial-emergency-to-address-covid-19-crisis-and-save-lives>).

Effective midnight on Wednesday January 13, the provincial **stay-at-home order** will take effect. The only exceptions for leaving home are for essential purposes such as going to the grocery store or pharmacy, accessing health care services, getting outside for exercise or travelling for essential work. This order, along with new and existing public health restrictions are aimed at limiting people's mobility to reduce the number of daily contacts with those outside an immediate household. In addition to limiting outings to essential trips, all businesses must ensure that any employee who can work from home does so.

The provincial government has put in place the following additional public health measures to help stop the spread of COVID-19 by reducing concerning levels of mobility:

- Outdoor organized public gatherings and social gatherings are further restricted from ten down to a limit of **five** people with limited exceptions. This is consistent with the rules during the lockdown during the first wave of COVID-19 in spring 2020 and will allow individuals and families to enjoy time outdoors safely.
- Individuals are required to wear a mask or face covering in the indoor areas of businesses or organizations that are open. Wearing a mask or face covering is now recommended **outdoors** when you can't physically distance more than two metres.
- All non-essential retail stores, including hardware stores, alcohol retailers and those offering curbside pickup or delivery, **must open no earlier than 7am and close no later than 8pm**. The restricted hours of operation do not apply to stores that primarily sell food, pharmacies, gas

stations, convenience stores, and restaurants for takeout or delivery.

Municipal Services and Facilities Affected:

The list below is also available and regularly updated at www.kawarthalakes.ca/COVID19.

Closed

All municipal buildings, with the exception of landfills, are closed to the public. This includes all arenas, community centres and halls, pools and fitness centres.

Municipal Administration

All buildings are closed to the public, including City Hall and all Municipal Service Centres.

- Staff continue to be available by telephone and email during regular business hours. Staff can be contacted by visiting the [Departments \(/en/municipal-services/departments-and-divisions.aspx?_mid_=20464\)](http://www.kawarthalakes.ca/en/municipal-services/departments-and-divisions.aspx?_mid_=20464) page of the website.
- The Municipal Call Centre continues to operate and calls will be received Monday to Friday, 8:30am to 4:30pm, 705-324-9411 or 1-888-822-2225. **Dial 4000** for a recording of the latest information on closures.
- Drop Boxes are open at City Hall, Lindsay Service Centre, Coboconk Service Centre and Omemee Service Centre.
- For **after-hours municipal emergencies** please call [1-877-885-7337](tel:1-877-885-7337) (tel:1-877-885-7337).

OPEN, with restrictions

Libraries

All library branches are open for pre-arranged pickup of library materials only. Visit www.kawarthalakeslibrary.ca (<http://www.kawarthalakeslibrary.ca/>) for details.

Services such as dog tags, waste bag tags, oversize tag and pickup of waste calendars will not be issued at libraries until further notice. Please see Landfills and Waste Collection below for further instructions.

Parks, Recreation and Culture

- Parks are open for walk-through access only. Use at your own risk. Playgrounds are closed.
- Outdoor ice rinks will be accessible. Logie Park skate oval will not open as planned due to inability to limit occupancy to 5 people or less.
- All municipal trails are open to walking, cycling and other active

transportation, with gatherings of 5 people or less.

- Biking, snowmobile (<https://www.explorekawarthalakes.com/en/explore/snowmobiling.aspx>), cross country and snow-shoe trails are permitted to be open, however, please check with the appropriate trail authority. Snowmobiling is governed by OFSC (<https://ofsc.evtrails.com/>). You must bring your own equipment.
- When using any of the above amenities, any person who enters or uses the amenity must maintain a physical distance of at least two metres from other persons using the amenity (excluding members of the same household). Please visit the Health Unit's website for further guidelines on outdoor activities (<https://www.hkpr.on.ca/2020/12/07/winter-activities-and-covid-19>).

Landfills and Waste Collection

- Landfills will be open under regular hours and restricted to occupancy at any given time to comply with provincial restrictions. Prepare for possible extended wait times.
- Residential curbside waste collection will continue with a 3 bag limit.
- Waste tags will continue to be available at participating retail stores that are not impacted by the stay-at-home-order. A list is available on the Waste Management – Items for Sale page (</en/living-here/items-for-sale.aspx>).
- Waste calendars are available at participating retailers that are not impacted by the stay-at-home-order. A list is available on the website (</en/living-here/recycling-and-waste-collection-calendar.aspx>).

Emergency Services

All Emergency Services (Fire, Police and Paramedics) are being maintained. All administration buildings (Headquarters) for Fire and Paramedic Services are closed to the public. This includes all Fire Stations across the municipality.

- Burn permits can be requested by emailing burnpermits@kawarthalakes.ca (<mailto:burnpermits@kawarthalakes.ca>). Please include the type of burn permit requested, home address, phone number and burn address.
- For fire, paramedic or police emergencies, please dial 911.
- For information regarding the fire/flood index rating please call [705-324-9411](tel:705-324-9411) (<tel:705-324-9411>) and enter 8.
- **COVID-19 non-compliance can be reported to the police:** Residents in Lindsay and Ops please call Kawartha Lakes Police Services at 705-324-5252. All other residents, please call OPP at 705-324-6741.

Municipal Law Enforcement and Licensing

Offices are closed to the public and services are limited. Complaint queries are still being processed but there will be an extended delay in any additional action.

We continue to monitor complaints, including COVID-19 non-compliance, through the following contact options:

Online: Fill out a complaint form on the [By-law and Municipal Law Enforcement page](#)

(</en/municipal-services/by-law-and-municipal-law-enforcement.aspx>) Telephone: [705-324-9411](tel:705-324-9411)
(<tel:705-324-9411>) extension 1212

Email: bylawcomplaints@kawarthalakes.ca (<mailto:bylawcomplaints@kawarthalakes.ca>)

Victoria Manor

In order to provide the highest level of protection to residents, Victoria Manor in Lindsay continues to limit visiting to essential care givers only as directed by the Province. For more information please call 705-324-3558.

Water/Wastewater

Operations are being maintained.

Human Services

The Human Services offices at 68 Lindsay St. N. in Lindsay and 49 Maple Ave. in Haliburton remain closed for public access. All critical operations including social assistance applications and payments, housing support and the maintenance of all KLH Housing buildings are continuing. To contact a staff member about any social services needs, including child care, please call 705-324-9870.

Planning, Development and Building Inspections

Staff are continuing to process all Planning applications and Planning Advisory Committee Meetings and Committee of Adjustment Meetings will be held through Zoom meetings.

Building permits will be issued and inspections performed as per the Provincial essential services list. For further information on how to safely process requests, please visit the [COVID-19 page](http://www.kawarthalakes.ca/covid19) (<http://www.kawarthalakes.ca/covid19>).

Roads Maintenance

General roads operations and winter control are continuing.

Lindsay Transit

Operations will continue, masks and occupancy restrictions in place.

Provincial Offence Court

If you have been summonsed to court, prior to attending the courthouse please visit the [Provincial Offences page](#) (</en/municipal-services/provincial-offences-and-tickets.aspx>) of the website for information about the resumption of court operations. The rescheduling of your court date will be posted once we know when operations can resume.

Council meetings and Committee and Board meetings

Will be held electronically via Zoom and livestreamed on [YouTube](#).

(<https://www.youtube.com/c/CityofKawarthaLakes>)

Municipal Airport

The municipal airport is currently only operating for fuel service, snow clearing and runway surface condition reporting. Airfield advisories are all still operational. CBSA CANPASS service to the site is suspended which means no international flights are permitted. Groundside facilities are limited, there is no terminal, office, or public washroom access. Terminal access is available for essential aircrews (EMS, RCMP, RCAF, OPP personnel). The municipal airport restaurant is still open for curbside pick up.

Staying Connected, Staying Safe

- All COVID-19 information and updates are posted on our dedicated page: www.kawarthalakes.ca/COVID19 (<http://www.kawarthalakes.ca/COVID19>)
- Visit these webpages for [Food and Community Resources \(/en/living-here/covid-19-food-and-community-supports.aspx\)](/en/living-here/covid-19-food-and-community-supports.aspx), [Business Resources \(/en/business-growth/covid-19-business-resources.aspx?_mid_=31031\)](/en/business-growth/covid-19-business-resources.aspx?_mid_=31031) and [Financial Help \(/en/business-growth/covid-19-financial-help.aspx\)](/en/business-growth/covid-19-financial-help.aspx).
- Stay up to date on important information and affected municipal services, please visit our [Newsroom \(/Modules/News/en\)](/Modules/News/en) or [Subscribe \(https://subscribe.kawarthalakes.ca/subscribe\)](https://subscribe.kawarthalakes.ca/subscribe) to receive email updates.
- For information on the Provincial state of emergency and restrictions, please visit the [Province of Ontario website. \(https://news.ontario.ca/en/release/59922/ontario-declares-second-provincial-emergency-to-address-covid-19-crisis-and-save-lives\)](https://news.ontario.ca/en/release/59922/ontario-declares-second-provincial-emergency-to-address-covid-19-crisis-and-save-lives)
- For local case numbers and health and safety information, please visit the [Haliburton Kawartha Pine Ridge District Health Unit website. \(http://www.hkpr.on.ca\)](http://www.hkpr.on.ca)
- To be made aware of Council and Committee meetings, [subscribe \(http://calendar.kawarthalakes.ca/meetings/Subscription\)](http://calendar.kawarthalakes.ca/meetings/Subscription) or visit the [Council Calendar webpage. \(http://calendar.kawarthalakes.ca/meetings?_mid_=23405\)](http://calendar.kawarthalakes.ca/meetings?_mid_=23405)

- 30 -

[Media Inquiries \(/en/municipal-services/news-room.aspx\)](/en/municipal-services/news-room.aspx)

Contact Us

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