

But lawyer Jason Ward, of Ward Legal, stresses that business owners can – and should – only be focused on educating their client base and posting very visible signs identifying the new rule before they enter.

If someone adamantly refuses to wear a mask and can offer no explanation for exemption, and still “insists on wandering throughout the store, the store should permit that while waiting for the health unit or the police to intervene,” Ward told podcast host Denis Grignon, in a full-length interview, which explores the legal nuances of the rule.

“There should be no physical interaction between employees and customers.”

That comprehensive conversation is featured on the next episode of the Advocate Podcast, which drops August 1.

*All episodes of The Advocate Podcast: Stories from Kawartha Lakes, sponsored by Wards Lawyers, are available to stream and download for free via Spotify, Apple Podcasts and at [lindsayadvocate.ca](https://lindsayadvocate.ca)*

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