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Kawartha Lakes - With quarantine measures strictly in place, social distancing and increased safety precautions have created a barrier for residents within Victoria Manor to speak and see their loved ones. The staff at the long-term care home have taken it upon themselves to help eliminate the barrier through using technology to have families stay in touch.

Residents of the Manor can now book online video chats with their loved ones through working with the team to schedule calls. Video calls through Facebook Messenger, as well as FaceTime through mobile devices, can be set up through the home's Life Enrichment team members who are there to assist the residents in connecting with their families.

"During these challenging times, the most important thing we can do is keep our residents calm and safe. By accessing technologies to help keep families in touch, we are doing our part to eliminate the feeling of loneliness that social distancing can create."

"Seeing the faces of our residents light up when their grandkids pop up on the screen is one of the bonuses of setting up these platforms," stated Jessica Woolridge, Life Enrichment Officer for Victoria Manor. "We're all going through this hardship together so putting smiles on the faces of those we're caring for helps make everyone's day a little easier."

To schedule a call with your loved one, please contact Victoria Manor at 705-324-3558 extension 1426.

[Media Inquiries \(/en/municipal-services/news-room.aspx\)](/en/municipal-services/news-room.aspx)

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