

UPDATE: Ross Memorial Hospital tightens screening to combat COVID-19

This Week

Ross Memorial Hospital in Lindsay has tightened access to the hospital in an effort to prevent the spread of COVID-19.

As of Tuesday (March 17), the following measures are in place:

Active screening

To protect patients, families and staff, the hospital is screening everyone entering our building. Anyone whose travel history and symptoms indicate they may be at risk of having the virus will be redirected away from the hospital and advised to contact Telehealth or Public Health for advice on next steps.

Limited entrances to hospital

Open Entrances:

- Emergency Department entrance – 24 hours/day
- Main entrance – 6:30 a.m. – 8 p.m.
- Dialysis entrance – **For dialysis patients ONLY** – 6:30 a.m. to 7 p.m.
- Staff and physician entrance – 24/7 card access, east side of building

All other entrances will be closed until further notice.

Visitors

All visitors are being asked to stay home at this time, with a few exceptions:

- For compassionate reasons, including palliative, please contact the unit to pre-arrange visiting in these areas (visitors should call 705-324-6111 and ask for appropriate unit).
- Obstetric patients are permitted one support person and one additional midwife or doula.

Patient Care Programs

- The hospital is taking measures to postpone elective surgeries/appointments /procedures.
- Patients with essential/urgent appointments or procedures will be contacted the day before for active screening, and will pass through additional active screening when arriving at hospital and registering.

- The hospital will stay in touch with patients via phone, email and virtual care options whenever possible.

Volunteers and students

- All volunteer services and student placements have been temporarily suspended
- As the main lobby café and gift shop are run by the Auxiliary, these two services will be closed until April 5. Vending options for food and beverages are available in the emergency department and cafeteria.

To stay up-to-date, visit the COVID-19 page on the Ross Memorial Hospital website at www.rmh.org/covid-19.