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Kawartha Lakes - During the COVID-19 pandemic, and while the City is in a State of Emergency, bulk water stations remain accessible for emergency operations only.

Haulers performing an essential service such as providing drinking water to residents/businesses or cleaning equipment to prevent the spread of COVID-19 may purchase bulk water and reload SmartVend cards. Requests can be submitted by leaving a voicemail on the City's general phone line **705-324-9411**.

We ask that haulers do not use the bulk water stations for filling pools, hot tubs or other non-essential activities until the State of Emergency is lifted.

Municipal drinking water infrastructure continues to be operated as an essential service to provide safe drinking water to residents.

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[Media inquiries \(/en/municipal-services/news-room.aspx\)](/en/municipal-services/news-room.aspx)

Contact Us

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Telephone: [705-324-9411](tel:705-324-9411)

Toll free at [1-888-822-2225](tel:1-888-822-2225)

After-hours emergencies: 1-877-885-7337

[Email Us](#)

With the support of the
Government of Canada through
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The logo for the Government of Canada, featuring the word "Canada" in a serif font with a small Canadian flag icon above the letter "a".

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