

International growth will impact on Belleville: Schumer

Stream

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— SENIOR VICE PRESIDENT
LARRY SCHUMER

Stream takes a serious responsibility in training its workers.

As Schumer said, "There's a concept of learning every day while you're a Stream employee. That just helps our agent become better at what she or he has to do every day."

are obviously very close to that already in a very, very short period of time. And we would not have expanded so quickly if we were not really pleased and impressed with the community and the people who are joining us," he said.

Schumer said with worldwide growth of 40 per cent a year, "we will look to communities like Belleville to support us in our continued growth in the future."

The Belleville operation is encouraging interested people to apply for employment, he noted, by dropping off their resumes at the former Zellers site.

But a Stream job isn't for everyone, Schumer added.

"We're looking for people with technical skills and customer service skills," he said. "How comfortable are they using computers and the Internet. And are they good in helping people solve their problems. To be a successful customer interaction agent, you have to help people solve their problems and make that experience a positive one."



INTELLIGENCER PHOTO BY DARKO ZEJKOVIC
Larry Schumer, Stream's senior vice-president of worldwide human resources, said the company is "extremely pleased" with the Belleville operation. "And we would not have expanded so quickly if we were not really pleased and impressed with the community and the people who are joining us."

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