

# West Vancouver Memorial



**Bernhard Lauser, Chair**

*West Vancouver Memorial Library Board*

## Strategic Plan 2006–2010

The Library has completed its strategic plan for the next five years. Development of the plan began in 2004 and included input from a variety of sources. In 2004, the Library conducted two surveys: a survey of customers in the Library over a one-week period and a random phone survey of West Vancouver residents. In late 2004 a Strategic Plan Working Group was formed. It included senior staff, Library Board members, and representatives from both the Friends of the Library and the Library Foundation.

Staff were asked to develop a series of briefings for the Working Group on significant topics such as customer service and technology. Focus groups were held with staff and members of the public. After absorbing all of this information, the Working Group began developing the plan itself in spring of 2005. The resulting draft plan was presented to staff, the full Library Board and Council for comment and the final plan was adopted by the Library Board in July 2005.

The plan is designed to be a living document and will undergo review. It will be the basis of the Library's annual business Plan. Our goal is to ensure that the Library continues in its role as a valued and important cornerstone of the community and grows to meet the challenges of the future. The new plan is available on the Library's website [www.westvanlib.org](http://www.westvanlib.org) under "About Us" or at Information Desks in the Library.

Bernie Lauser

*Chair*

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## Book Club Services – Getting Together to Read Together

Did you know the Library's Adult Department offers services for Book Clubs? Whether you are looking for information on starting a book club, selecting titles to take to your next meeting, or wanting to find reviews or discussion guides, we can help. You can borrow books on starting and running a book club, and books on what to read. Each fall we update our selection of book club titles that will appeal to a variety of reading tastes in our brochure entitled "Book Club Selections". We have at least ten copies of each title in our collection, along with reading guides and book reviews. You

