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SUPER CONFERENCE 2002

January 31-February 2, 2002

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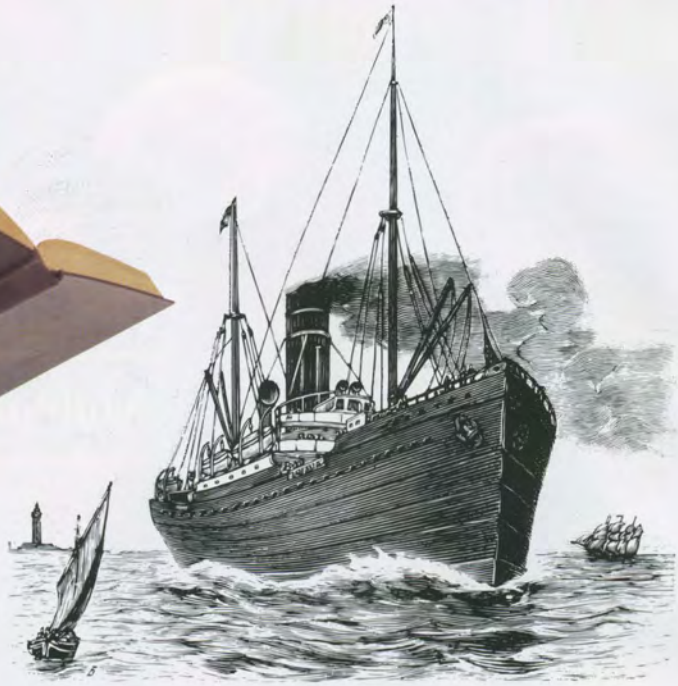

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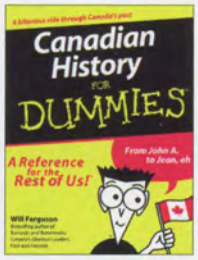

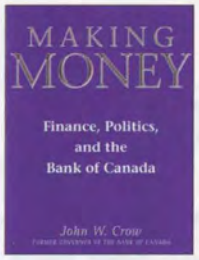

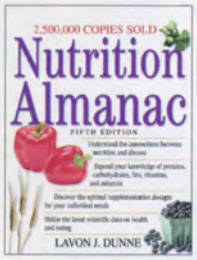

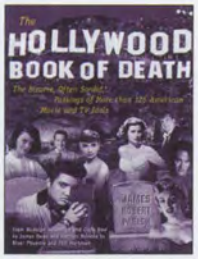

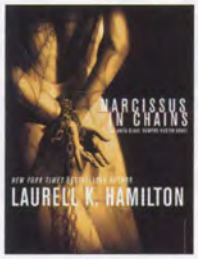

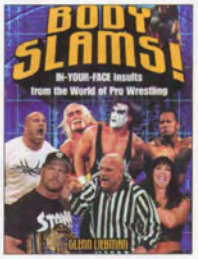

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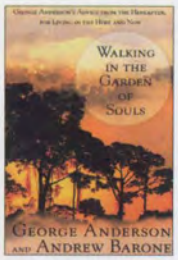

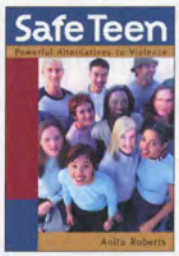

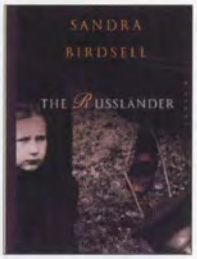

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Welcome...

The future holds great excitement for the library community. This remarkable Super Conference program reflects a myriad of promises and possibilities that are well within our abilities to make happen.

The tumultuous events of the past year have helped us to further understand how libraries and the public good are fundamental aspects of society and civilization. The values of libraries, such as literacy, equity of access and intellectual freedom, guide our work, nurture our communities and shape our world in a positive, hopeful way.

This year's conference brings you the best and the brightest, the visionary and the experienced in a thoughtful, stimulating and fun program filled with significant observation and experience. Through these shared experiences, we can be knowledgable and passionate about what is important to all the people who need our services, our programs, and our collections.

Welcome to the Ontario Health Libraries Association and the Special Libraries Association (Toronto Chapter). The program is richer for your participation and for the fresh perspectives you bring. We are pleased to have you participate in our discussions and networking.

Through self-knowledge and the relentless pursuit of new skills and rediscovered values, we are able to shape our future.

By being here this week, you have chosen to be part of the vision. Welcome to this important stepping stone along the way.

For the 2001 OLA Board of Directors,

Michael Ridley, OLA President
Chief Librarian, University of Guelph

This week, talk to the people who make OLA and Super Conference move and shake!

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Metro Toronto Convention Centre
Front Street Main Lobby

Wednesday, Jan. 30, 5 pm to 9 pm
Thursday, Jan. 31, 7 am to 5 pm
Friday, Feb. 1, 7 am to 5 pm
Saturday, Feb. 2, 7 am to noon

EXPO 2002 The Exhibit

Metro Toronto Convention Centre
Hall C up escalator opposite Room 205D

Thursday, Jan. 31, 10:00 am to 5:30 pm
Friday, Feb. 1, 9:00 am to 2:30 pm

OLA STORE

Metro Toronto Convention Centre
Front Street Main Lobby

Thursday, Jan. 31, 8 am to 5 pm
Friday, Feb. 1, 8 am to 5 pm
Saturday, Feb. 2, 8 am to 2:00 pm

SPEAKERS' INFORMATION CENTRE

Metro Toronto Convention Centre
Room 205C in corridor behind Main Registration

7:30 am to 7:30 pm. (Saturday to 3 pm)

Badges, claim forms, all speaker information services, coat and equipment check, coffee, meeting and work space are provided. When locked, go to OLA office Room 205A for access. Staffed at all open times.

OLA OFFICE

Metro Toronto Convention Centre
Room 205A in corridor behind Main Registration

Most hours that the building is open.

Employers can book interview space.
Lost and found (see also MTCC Security).
Audiovisual, room setup, catering.
Volunteer centre and work area.
Super News is designed here each day.
Make contact with organizers and OLA staff.

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Virtual Gramophone:
Canadian Historical Sound Recordings
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The National Superhero in the Canadian Comic-Book Art
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Creating a Children's Book
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Policies and Procedures

BADGES AND RECEIPTS
Do not throw your badge away. It is your official receipt. Your badge is also your entrance ticket to all sessions, the exhibit and the receptions. To redeem your drink tickets at the EDU Reference Reception at EXPO 2002 on Thursday and the @ your library party at the Roundhouse on Friday, bartenders need to match your ticket to your badge. Don't forget to wear it!

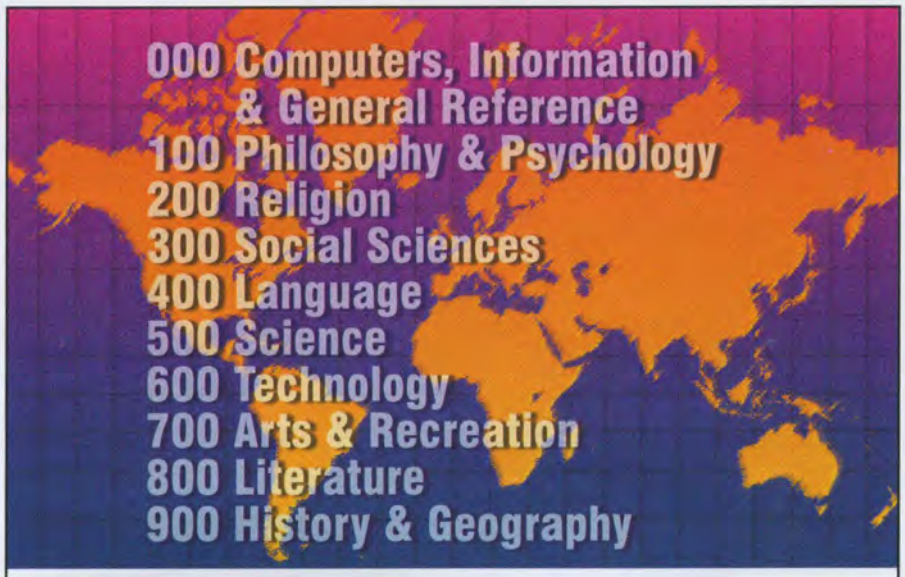
CHANGES IN THE PROGRAM
Super News is the daily newsletter – your source for up-to-the-minute information on session and room changes, on new programs and upcoming events. It is distributed at all morning sessions and is available at the Special Events Desk and Registration Desks throughout the remainder of each day.

MEETING ROOM LIMITATIONS
The sizes of workshop session rooms have been chosen based on attendance indicators provided by delegates in pre-registration. Since delegates are not obligated to attend the sessions they indicate and since many do not fill out this section of the registration form, some rooms may unexpectedly prove inadequate to the demand. Convenors are obliged to close sessions that exceed capacity. Delegates unable to get into a session should choose from the twenty other sessions available in most time slots.

LOST AND FOUND
If you should leave anything in a meeting room or in any of the public spaces, your lost article will probaably end up with Convention Centre Security. Items handed into the Registration Desk will be noted daily in *Super News and* kept in the OLA on-site office (Room 205A) until conference end.

MEAL TICKETS
As part of contractual arrangements with catering services, it is necessary to provide a final number 72 hours in advance, Conference planners attempt to estimate the demand for tickets during the conference but cannot make extra tickets available after they run out. Order your extra tickets for the breakfasts , etc. at the Registration Desk as soon as you can to avoid disappointment.

Unless your complimentary drink tickets have been specially marked for guests, you are requred to be wearing your delegate badge when you redeem them at the events indicated. Cash sales are also available at most social events.



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unlock the magic
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AT THE FRIDAY NIGHT RECEPTION
At the Roundhouse during Friday night's all conference reception, unlock the magic and win prizes. You will get lock combinations that could open one of the four lucky chests. Try your luck. You could win.

And this is where you will get the @ your library™ wrist band. Your teenagers will find it so cool!

passion up @ your library™
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The OLA Career Centre

Thursday, Jan. 31, 10 am-5:30 pm
Friday, Feb. 1, 9 am-2:30 pm

Host and Expert:

Caitlin P. Williams

President, Work Matters and
Successful Working Women, Inc.

It does not matter whether you are new to the job market or wanting to improve your career path, Caitlin has a new perspective to offer you. Her schedule is:

- Available at the Career Centre: Thursday and Friday, Noon to 2 pm
- Private appointments available: Thursday and Friday, 10:30-11:30 am
- Conference sessions by Caitlin Williams (112, 419, 720)

Mentoring:
Job seekers new to the field may apply to attend sessions with a practicing librarian.
Tick the category on the registration form.

Sessions related to career development
Session #112 (Caitlin Williams), #216 (Ken Haycock), #415 (Darryl Novak), #419 (Caitlin Williams), #720 (Caitlin Williams)

Support services:
- Job Bulletin Board
- No cost interview space for employers
- The Members Only Résumé Database
- Career library
- Articles and tip sheets

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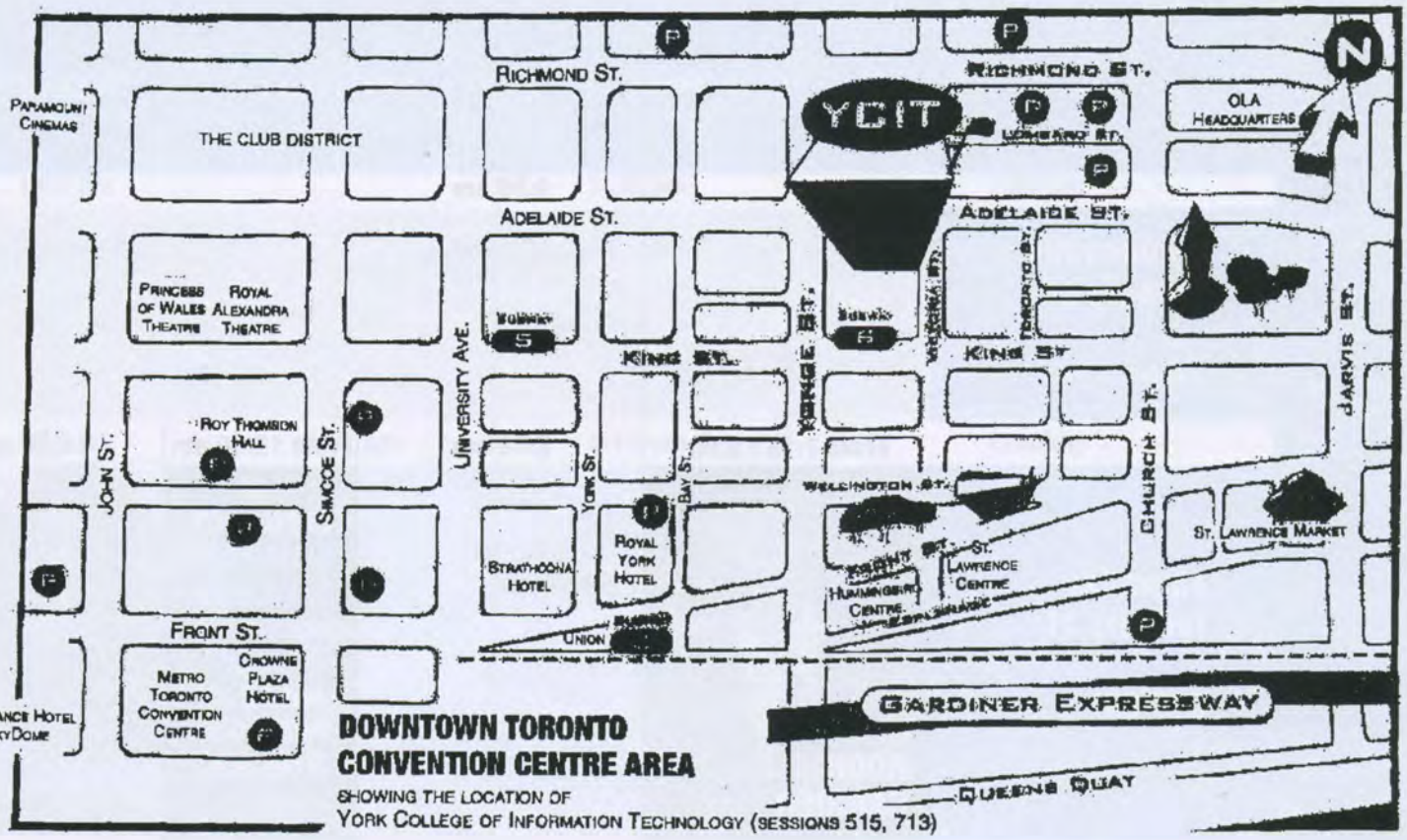

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The 2002 Super Conference / January

		9:00 am		
Wednesday January 30 Preconference		Preconference		
	From 7:15 / 8:00	**9:00 am**	**From 10:00 am**	**10:30 am**
Thursday January 31 **DAY ONE**		100 Education Sessions		200 Education Sessions
	From 7:15 / 8:00	**8:45 am**	**From 9:00 am**	**10:30 am**
Friday February 1 **DAY TWO**	Breakfast Silver Birch / Red Maple Award Winners 2001	500 Education Sessions		600 Education Sessions
	From 7:15 / 8:00	**8:45 am**		**10:30 am**
Saturday February 2, **DAY THREE**	Breakfast Multimedia 2002	900 Education Sessions		1000 Education Sessions

February 2 / Schedule-at-a-Glance

1:00 pm		6:30 pm	7:30 pm
Preconference		OLA Annual General Meeting	Public Library Awards Party
2:15 pm	**2:15 pm**	**5:15 pm**	**Evening**
Plenary Session BUFFY SAINTE-MARIE	400 Education Sessions	Annual Meetings: OPLA, OCULA, OLTA Receptions: School Library Awards (5:15) Academic Library Awards (6:15)	Exhibitor Receptions On the Town
2:15 pm	**2:15 pm**	**5:15 pm**	**6:15 pm**
700 Education Sessions	800 Education Sessions	Annual Meetings: OSLA, OLITA, ABFO	All Conference Reception UNLOCK THE MAGIC at the Railway Roundhouse The All Conference Reception
12:30 pm			
Gala Closing Luncheon DANIEL RICHLER			

CHANGES AND REVISIONS
This program remains subject to change.
See *Super News* ea ch day for the latest revisions.
At the time of printing, this program is accurate and up-to-date. Sessions, moved, withdrawn or cancelled for lack of numbers are noted.
There are changes in speakers and in text from the registration program released in October 2001.

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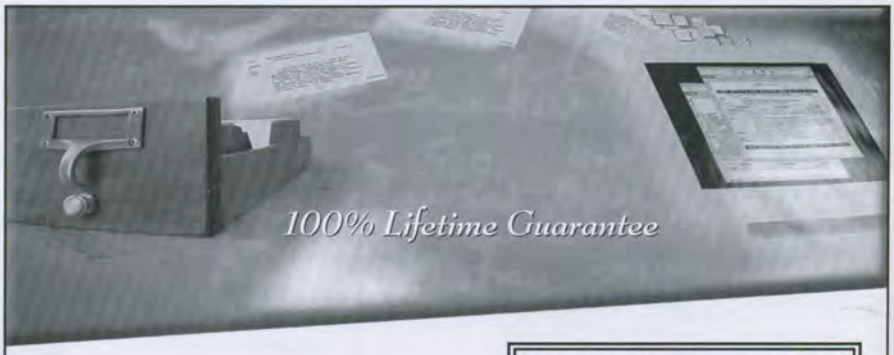

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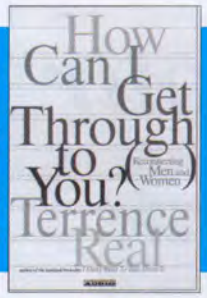

The Lions of Lucerne • Brad Thor

An action-laced global thriller from hard-hitting newcomer Brad Thor that will draw listeners into a sinister labyrinth of deadly Washington machinations and international terrorism.

JANUARY 2002
cassette: 0-7435-2103-X
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Letters For Emily • Camron Wright

A man suffering from Alzheimer's shares life lessons with his granddaughter via poems and riddles in this debut novel.

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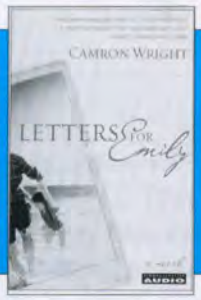

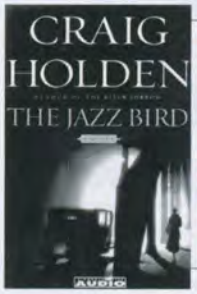

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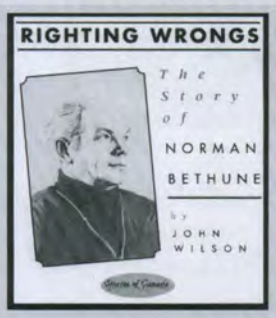

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See these books at the Pearson booth (312)

Wednesday, January 30, 2002

www.accessola.com

9:00 a.m. to Noon or 1:00 p.m. to 4:00 p.m.
Toronto Reference Library Learning Centre, 789 Yonge Street

THE VIRTUAL REFERENCE LIBRARY: TRAIN-THE-TRAINER WORKSHOP

A PRE-CONFERENCE HANDS-ON COMPUTER SESSION
Maximum: 20 registrants in each time slot.
Tickets have been mailed out.

6:30 p.m. to 7:30 p.m. **MTCC 205B**

THE 101st OLA ANNUAL GENERAL MEETING

Presiding: Michael Ridley, President.

A review of Association results for the year 2001.
2002 President Stephen Abram looks at the new OLA year.

From 7:30 pm **MTCC 203**
ALL DELEGATES WELCOME

Hosts:
Ontario Public Library Association
Ontario Library Trustees' Association

THE PUBLIC LIBRARY AWARDS PARTY

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An eclectic evening of entertainment, presentations, music, hors d'oeuvres and complimentary drinks.

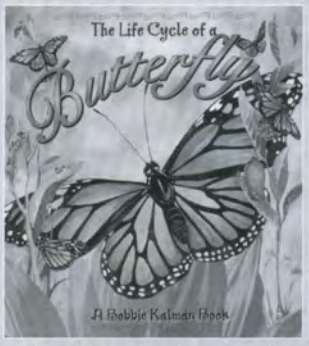
Awards for Trustee of the Year, for Public Librarian of the Year and for Distinction in Children's Services will be given by the hosts. The Minister's Award of Excellence and the Angus Mowat Awards will be given by the Hon. Tim Hudak, Minister of Tourism, Culture and Recreation (invited).

New Series!

The complex process of life explained in a clear, simple way

created by Bobbie Kalman

Children will love these easy-to-read books! Created by Bobbie Kalman, this beautiful set of books takes young readers through the fascinating process of life that all living things share - birth, growth, and adulthood. Each book clearly shows that a life cycle does not simply describe the length of one animal's life but the continuation of an entire species.



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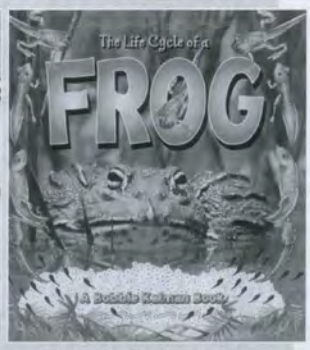

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The Life Cycle of a Sea Turtle
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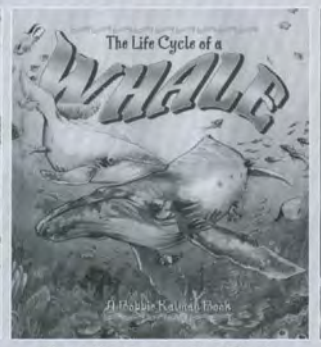

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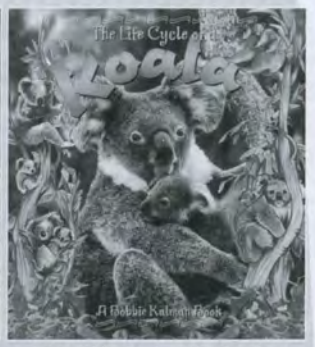

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From 7:00 a.m. **MTCC 105**

BREAKFAST

Ticket required for the meal, $15.

THE SUPER CONFERENCE OPENING EVENT

Thursday, January 31, 8 am

TICKET NOT REQUIRED FOR PRESENTATION.

ROCH CARRIER

NATIONAL LIBRARIAN OF CANADA

As one of Canada's most prominent authors and as Director from 1994 to 1997 of the Canada Council for the Arts, Roch Carrier has earned a natural position in the Canadian cultural community. He was active in the Théâtre du Nouveau Monde, the Canadian Film Development Corporation, and Québec 10/10, at one point, even being advisor to the Quebec Minister of Cultural Affairs. As a teacher in and rector of a private college in Quebec, he has a natural empathy with the problems of formal education. He is a Fellow of the Royal Society of Canada, an Officer of the Order of Canada, and a recipient of the Stephen Leacock Medal. Roch Carrier became Canada's fourth National Librarian in 1999 in which role he has travelled from coast to coast in praise of libraries. In the middle of all this, he is still writing; *Our Life with the Rocket* was published this past fall.

31 Thursday 9:00 a.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

101 **CP Ballroom B**
9:00 am-10:15am
OPLA SPOTLIGHT

VIRGINIA WALTER

Professor in the Graduate School of Education and Information Studies at UCLA.

Virginia Walter, author of the new book *Children and Libraries: Getting It Right*, and professor in the Graduate School of Education and Information Studies at UCLA, is a passionate advocate for both public libraries and effective services for children and young people. Her presentation will focus on future libraries for future kids. She will present some alternative scenarios for public libraries to think about and strategies for getting there. Finally, she will talk about ways that public libraries can position themselves as vital community supports for children and families, essential for the whole life course of human development.
Convenor: Jennifer Franklin-McInnis, Windsor Public Library

102 **MTCC 206E**
9:00 am-10:15am

WITHOUT COMPROMISE

Ross Thomson, Teacher-Librarian, E.C. Drury High School, Halton District School Board; *Cathy Brown*, Teacher-Librarian E.C. Drury School for the Deaf, Ministry of Education, Milton

Share ideas for maximizing library functionality in the face of reduced teacher-librarian time. Learn how this duo works in their integrated library space.
Convenor: Diana Knight, Halton District School Board

103 **MTCC 104B**
9:00 am-10:15am

DRAWING HELPS THINKING, HELPS WRITING
Steve Moline

Consultant, illustrator, who writes for children under the name of David Drew, author of *I See What You Mean*.

We often ask children to research a topic by making notes without giving them enough guidance in how to plan their writing. Why? Children complain that they don't know where to start or what to write next – they need a map. Learn ways to help children improve the organization of their writing using a variety of visualizing tools to improve both reading comprehension and written expression. This practical workshop allows participants to try out some units of work and take them back to their classrooms and libraries.
Convenor: Carol Koechlin, Toronto District School Board

104 **WITHDRAWN**

INQUIRY AND RESEARCH: WEB SITE FOR TEACHERS

Replaced with Session 219

WHAT'S NEW? WHAT'S HOT? WHAT'S COMING?

105 **MTCC 202AC**
9:00 am-10:15am

PUTTING THE NEW TECHNOLOGIES TOGETHER

Linda J McKee, Head of Library, Albert Campbell Collegiate, Toronto District School Board.

A demonstration of how a school library can effectively combine the new technologies to enhance the school library program. The new technologies involved are: the library web page, computer slide show and on-line databases. Leave this workshop with ideas on using the technology throughout the four stages of the inquiry and research process.
Convenor: Anne Church, Halton District School Board

106 **MTCC 202 BD**
9:00 am-10:15am

DIGITAL ARCHIVING TECHNOLOGIES: PRESERVING THE PAST WITH A VIEW TO THE FUTURE

Michele Fleet, Manager, Knowledge Centre, CIBC Bank; *Teri-Lynn Janveau*, Collections Assistant, Collections Department, CNIB Library for the Blind.

A look at the software and standards involved in preserving the digital record. What is emerging? Learn about the core aspects of maintaining long-term access to digital materials and the key initiatives undertaken in this area.
Convenor: Ian Heckford, Oshawa Public Library

107 **WITHDRAWN**

USING EXEMPLARS EFFECTIVELY TO IMPROVE STUDENT PERFORMANCE

108 **MTCC 205B**
9:00 am-10:15am

CANSIM II – A NEW DATABASE FOR THE 21ST CENTURY

Philip Mathura, Electronic Solutions Consultant, Dissemination Division; *Paul Richer*, CANSIM II Documentation and Training Officer; *Pamela Schlievert*, Head, CANSIM Database Unit; *Maria Parij*, Head, Electronic Solutions Consulting Unit, Statistics Canada, Ottawa.

Find out first hand about Statistics Canada's redesigned electronic data dissemination system for socio-economic statistics: CANSIM II. New to the CANSIM II database is the inclusion of social data pertaining to health, justice and education. This workshop will introduce participants to CANSIM II's features and applications, types of information available, sources, organization of data, definitions and uses. Examples will illustrate the functionality of this database profiling Canada's people, economy and industries.
Convenor: Sue Giles, Ryerson University

109 **MTCC 201B**

Photos left to right: Virginia Walter 101, Bobbie Henley 118, Libraries without Wires 111, Steve Moline 103, 201, Deborah Dawson 113

9:00 am-10:15am

GENERAL MATERIAL DESIGNATIONS IN THE 21ST CENTURY

Jean Weihs, Principal, Technical Services Group, Toronto.

With the Anglo-American Cataloguing Rules currently under review, this session should be of interest not only to cataloguers, but also to public service librarians and others who use the catalogue as a retrieval tool. The survey on the use and appropriateness of general material in types of libraries was funded by Online Audiovisual Cataloguers as their centennial project. It was presented to three meetings at the American Library Association Conference in June 2001.
Convenor: Val Lem, Toronto District School Board

110 **MTCC 201D**

CONNECTIONS AND PARTNERSHIPS @ your library

9:00 am-11:45am
DOUBLE SESSION

HIRING WEB DESIGNERS

Rea Devakos, Reference librarian, Gerstein Science Information Centre; *Grant Stewart*, Web Designer; *Rita Vine*, President, Working Faster.com; *Kathy Scardellato*, Virtual Reference Library, Toronto Public Library.

An increasing number of libraries are using external web designers for all, or part, of their Web work. Learn the pros and cons of working with external designers and how to manage the process.
Convenor: Rhonda Roth, Seneca College

LEADERSHIP AND INNOVATION @ your library

111 **MTCC 104D**

9:00 am-10:15 am

LIBRARIES WITHOUT WIRES

Bill Van Heuren, Assistant Librarian, Hanover Public Library, *Kae Elgie*, Manager, Information Services, Waterloo Regional Library.

Would you like a connectivity solution that's quick and easy to install, gives you great flexibility, lets you easily take library services outside library walls, suits both very large and small organizations, and is as cheap, or cheaper, than conventional wiring or cabling? Consider wireless. Find out how a small library established and used a mix of wired and wireless access points to provide computer and Internet services for staff and patrons. Discover how a county library system uses wireless communication technology to link far-flung branches and municipal offices. Learn about a wireless mobile Internet teaching lab that goes out to learners' home communities.
Convenor: Elaine Bird, Pickering Public Library

112 **CP ONTARIO**

9:00 am-10:15am

POSITION YOURSELF FOR CAREER SUCCESS: TEN TOOLS TO HELP YOU FIND A JOB AND ADVANCE IN YOUR CAREER

Caitlin P. Williams
President, Work Matters and Successful Working Women, Inc., Westlake, Ohio.

What strategies are you using to guide your career? Are you still counting on the rules and realities of the last century's workplace to guide you? Learn about the latest workplace issues and trends and what it takes to find and succeed in a position today. Get an overview of cutting-edge workplace issues and trends and how they impact your job search and career advancement.

113 **MTCC 206C**

9:00 am-10:15am

ELECTRONIC PLAGIARISM – THE PROBLEM AND THE SOLUTION

Dr. Debra Dawson, Director, Educational Development Office, *Walter Zimmerman*, Online Services Librarian, D B Weldon Library; University of Western Ontario.

The wealth of electronic information, while a boom to researchers, is also posing a serious threat to academic integrity. Students can now log on to a number of "paper mill" sites and purchase and download a paper in a matter of seconds. How are instructors dealing with this issue? How can we detect electronic plagiarism? What are the implications for academic libraries? Debra and Walter have spearheaded the campaign at the University of Western Ontario to level the playing field among students and also between students and their professors. Come hear how anti-plagiarism software works at Western.
Convenor: Jody Nyasha Warner, York University

114 **MTCC 205D**

9:00 am-10:15am

IMAGES CANADA: COLLABORATIVE ACCESS TO CANADIAN IMAGE COLLECTIONS

Susan Haigh, Manager, Program Development, Digital Library of Canada Task Force.

Several Canadian cultural institutions have joined together to give added visibility to their databases of digitized images by creating the *Images Canada* web site, a metadata-based gateway (imagescanada.ca). Hear how the project was initiated, how it works, how institutions can participate, and what is planned for the site in the future.
Convenor: George Murray, National Library of Canada

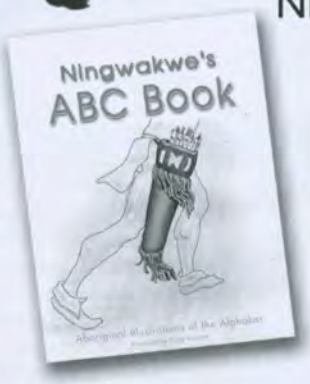
115 **MOVED TO FRIDAY SESSION 722**

ONTARIO HEALTH LIBRARIES ASSOCIATION

ELECTRONIC HEALTH INFORMATION AND CONSUMERS

CD Roms

Ningwakwe's ABC Book
Aboriginal Illustrations of the Alphabet



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MANAGEMENT AND PLANNING @ your library

116 **MTCC 206AB**
9:00 am-10:15am

ASSESSING USER NEEDS: THE CUSTOMER IS ALWAYS THE CUSTOMER

Pat Cavill
President, Pat Cavill Consulting, Calgary.

The relevant, responsive library is one engaged in an on-going cycle of meeting customer needs. Learn the benefits of seeking, acknowledging and acting on customer feedback. Know when to use focus groups, interviews, customer panels and surveys. Gain understanding of how to interpret and use the results of needs-assessment tools.
Convenor: Mike Hick, Cobourg Public Library Board

117 **MTCC 206F**
9:00 am-10:15am

THE EFFECT OF DIGITAL TECHNOLOGIES ON THE DESIGN OF EDUCATIONAL LIBRARIES

Caroline Robbie-Montgomery, Partner, Interior Designer, Robbie Sane Architects.

How has the design of libraries changed with the wide-scale influx of computers into our schools? Review recent architectural examples of how these spaces have changed. Caroline is a registered interior designer with over 20 years of experience in the design of educational libraries and has seen the evolution of these spaces first hand.

MARKETING AND ADVOCACY @ your library

118 **MTCC 203D**
9:00 am-10:15am

STRUT YOUR STUFF

Bobbie Henley, Head of Library, Brantford Collegiate Institute; *Sya Van Geest*, OSLA President 2000-2002, *Jo-Anne LaForty*, OSLA President 1999, Sir Robert L Borden Business and Technical Institute, Toronto District School Board.

Parent Councils, staffs, new teachers, administrators, and students - show them what you do! Using the new Ministry video, *The New Secondary School Curriculum: School Library Information Centres* and the new OSSTF *Coping with the Curriculum* book, ideas will be presented and discussed for advocating what secondary school library programs are all about.
Convenor: Bobbie Henley, Grand Erie District School Board

119 **MTCC 203B**
9:00 am-10:15am

LIBRARY ADVOCACY

John Vernon, Director, Marketing and Sales, CAA South Central Ontario, Markham Public Library Board.

A key role for Library Boards is advancing the interests of the Library through effective advocacy. Using "Library Advocacy Now!" training material, learn how to develop advocacy objectives, and how to implement, monitor and evaluate your advocacy plan.
Convenor: Ian Hunter, Ottawa Public Library Board

31 Thursday 10:30 a.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

201 MTCC 104B

10:30 am-11:45 am

WHAT IS VISUAL LITERACY? Steve Moline

Consultant, illustrator, who writes for children under the name of David Drew, author of *I See What You Mean*.

Moline has conducted workshops around the world for teachers on visual literacy. Information can come in pictures as well as in words, and in the kind of text that combines images with words. Non-fiction materials contain visual texts such as maps, diagrams, tables, graphs and time lines. Moline outlines literacy strategies that show children how to read these different texts and helps them to choose which text to use in different writing situations. Learn about suitable resources that provide models for the children's writing.
Convenor: Carol Koechlin, Toronto District School Board

202 MTCC 203C

10:30 am-11:45 am

ESL STUDENTS: HOW CAN WE HELP?

Sharon Mills, Teacher-Librarian, Phyllis Ackerman, ESL and Guidance, George S. Henry Academy, Toronto District School Board.

What are the special needs of your English as a Second Language students? How can you help them use the library resources effectively? Consider these questions and share ideas for modifying research and inquiry based assignments for ESL students.
Convenor: Margaret Whiting, Ottawa Carleton District School Board

203 MTCC 205B

10:30 am-11:45 am

REPAINTING THE WHEEL

Richard Payette, Teacher-Librarian, Cameron Heights Collegiate, *Janet Dixon*, Preston High School, Waterloo Region District School Board.

Why reinvent the wheel? Janet and Richard will show you what is available to teacher librarians across the world in terms of on-line assignments, especially concentrating on the history, the rational, and the usefulness of their own on-line assignments.
Convenor: Joan Klages, Waterloo Regional District School Board

204 MTCC 206E

10:30 am-11:45 am

CELEBRATING YOUR COMMUNITY WITH A UNIQUE POETRY CONTEST

M. Rosemary Lewis, Librarian, Ingersoll Branch, Oxford County Library; *Dr Lynne McKechnie*, Assistant Professor, Faculty of Information and Media Studies, University of Western Ontario

Oxford County Library, a rural public library system, encourages poets of all ages by sponsoring a unique poetry contest. Find out how this annual event garners community support and reaffirms the library's role in fostering literacy.
Convenor: Beverley Ball, London Public Library

205 MTCC 201AC

10:30 am-11:45 am

TEACHING *DIFFERENCE*: PREPARING STUDENTS FOR A DIVERSE CURRICULUM

Mark Robertson, Reference Librarian, Scott Library, *Kalina Grewal*, Reference Librarian, Scott Library, *Jody Nyasha Warner*, Reference Librarian, York University.

In the last decade, faculties at most Canadian universities have made significant efforts to develop a more inclusive university curriculum. The perspectives and histories of marginalized groups, such as ethnic minorities, gays and lesbians, aboriginal peoples, women, and the poor are finally being addressed. Student response to this curriculum shift has been positive, classes are full and waiting lists are long. This new curriculum, with its emphasis on the "voice" of the marginalized, poses a significant challenge for librarians: How can librarians teach students to find material for/by marginalized groups when the economics and politics of the publishing industry and the biases inherent in bibliographic tools ensure that the mainstream voice is the one most easily heard? Learn how to teach "critical thinking skills" through the "voice" of these communities.
Convenor: Barb McDonald, McMaster University

206 MTCC 206F

10:30 am-11:45 am

"READ ALL ABOUT IT!" NEWSPAPERS, LITERACY SKILLS, FREE RESOURCES ON THE WEB.

Tim Ralph, Computer/Program Facilitator, Durham District School Board.
Access a host of free on-line newspapers to use in reading activities with junior and intermediate students. See their use in curriculum such as social studies and in basic reading strategies. Walk away with materials and skills in their classroom application that you can use tomorrow.
Convenor: Zoe Huggins, Branksome Hall

207 CP ONTARIO

10:30 am-11:45 am

A PERFECT MATCH: THE TEACHER-LIBRARIAN AND ONTARIO'S CURRICULUM UNIT PLANNER

Tim Gauntley, Education Officer, Curriculum and Assessment Policy Branch, Ministry of Education; *Kendra Godin-Svoboda*, Facilitator, Library and computers, Durham District School Board.

Ontario's Curriculum Unit Planner is the perfect tool to help today's teacher-librarians design, share, and manage lessons, units, programs and

Franceen Gaudet, Donna Dinberg 212

profiles, as well as offering leadership in collaborative planning and technological growth. See the latest release and features of the Planner and its accompanying web sites, and learn inspiring and practical ways one school board is using the Planner to improve student performance.
Convenor: Linsey Hammond, Ottawa Carleton District School Board

208 **MTCC 206AB**

10:30 am-11:45 am

WORKING THE WEB

Elaine Toms, Professor, *Lynne Howarth*, Dean, Faculty of Information Studies, University of Toronto.

Two new research internet-based projects at the University of Toronto highlight this session. The web has made searching for information a common-place activity. Yet this complex process remains unsupported mainly due to inadequate search interface design. Prof. Elaine Toms describes her project for improving the way that users interact with search engines. With such a wealth of digital materials accessible via the Web, how can we ensure that searchers find the most relevant and high quality information, especially when it resides in different domains and/or databases? Prof. Lynne Howarth and her team discuss their project for designing a metadata-enabled search system for multidisciplinary resource discovery.

CONNECTIONS AND PARTNERSHIPS @ your library

209 **MTCC 202BD**

10:30 am-11:45 am

TD SUMMER READING CLUB 2001 – A PROVINCIAL SUCCESS STORY!

Ken Setterington, Children and Youth Advocate, Toronto Public Library; *Claire Smerdon*, Chair, Temagami Public Library Board; *Cathy Izawa*, Co-ordinator, Creative Services, Toronto Public Library

A lively presentation on the successful 2001 TD Summer Reading Club. Speakers share their experiences and expertise in planning and implementing this program in both large urban and small rural public libraries across the province. Gain valuable perspectives on how to successfully implement this program in your library.
Convenor: Sulekha Sathi, Toronto Public Library

210 **MTCC 203B**

10:30 am-11:45 am

BEYOND THE "BIG DEAL"

Kenneth Frazier
Director, University of Wisconsin-Madison Libraries; President-elect of ARL and Chair of SPARC (the Scholarly Publishing and Academic Resources Coalition).

The negotiation of comprehensive licensing agreements with commercial publishing conglomerates has quickly become an established practice of regional and national library consortia. This program will explore the potential impact of these "Big Deals" on the future of libraries and librarianship.
Convenor: Jeff Moon, Queen's University

211 **MTCC 201F**

10:30 am-11:45 am

IT'S REALLY ABOUT THE FIRE! MENTORING PROGRAMS IN THE ACADEMIC LIBRARY

Ernie Ingles, Associate Vice-President, Learning Systems and Chief Librarian, University of Alberta.

The library profession is striving to deal with its own demographic challenges. There has been much discussion surrounding the advantages of mentoring programs as a means of assisting significant transitions, not only of the profession, but of its practitioners. This session takes this discussion back to the basics – back to the fire.
Convenor: Phyllis Wright, Brock University

212 **MTCC 206C**

10:30 am-11:45 am

COLLABORATIVE DIGITAL REFERENCE SERVICE TO A GLOBAL AUDIENCE

Franceen Gaudet, Senior Project Officer, *Donna Dinberg*, Systems Librarian/Analyst, Government On-Line Task Force, National Library of Canada

This demonstration shows how the Collaborative Digital Reference Service (CDRS) provides professional reference service to researchers any time anywhere, through an international, digital network of libraries and related institutions. CDRS uses new technologies to provide the best answers in the best context, by taking advantage of the millions of Internet resources and the many more millions of resources that are not on-line and that are held by libraries. CDRS supports libraries by providing them with additional choices for the services they offer. Local, regional, national and global: the library tradition of value-added service is the CDRS hallmark.
Convenor: Doug Horne, McLaughlin Library, University of Guelph.

LEADERSHIP AND INNOVATION @ your library

213 **MTCC 206D**

10:30 am-11:45 am

ONE PLACE TO LOOK: THE HALINET EXPERIENCE

Brian Bell, Director, Virtual Library Service and Technology Development, Oakville Public Library; *Walter Lewis*, Manager of Support and Technical Services, Halton Hills Public Library.

Discuss the issues surrounding the use of Z39.50 in providing single search access to non-traditional library databases such as community information and indexes to local newspapers in Halton. There are positive ramifications for cross provincial searching as these CIOC and OPLN applications roll

out across Ontario.
Convenor: Janice Millard, Thomas J. Bata Library, Trent University

214 **MTCC 205D**

10:30 am-11:45 am

PERSONALIZING THE LIBRARY INTERFACE: MYLIBRARY@NCSTATE

Eric Lease Morgan

Librarian, University of Notre Dame. Formerly Network Technologies Development Librarian, Digital Library Initiatives Department, North Carolina State University Libraries.

Learn what technologies are available to help your patrons personalize their experience at your Library. This popular trend in interface development is an exciting way to organize the sometimes overwhelming number of resources available for patrons. Patrons can overcome information overload by organizing the resources available to them, and at the same time create their own "home" at the Library, thus eliminating anxiety! This presentation will describe the present state of MyLibrary@NCState as well as customizable interfaces for libraries in general.
Convenor: Doug Horne, McLaughlin Library, University of Guelph

Photos from left to right:
Eric Lease Morgan 214, Kenneth Frazier 210, Kendra Godin-Svoboda 207, 420, 516 Ken Setterington 209, 705, Rosemary Lewis 204, Mark Robertson 205, Jennifer Franklin-McInnis 215, Don Mills 217, Liz Kerr 218

MANAGEMENT AND PLANNING @ your library

215 **MTCC 104C**

10:30 am-11:45 am

DEFINING THE FUTURE OF CHILDREN'S SERVICES

Jennifer Franklin-McInnis, Early Years Advocate for Libraries, Windsor Public Library.

In response to the recent research in child development, the Windsor Public Library embarked on a special project to study the future library needs of today's children and families. Current and best practices for children's services, early literacy development, and community partnerships will be discussed. Find out some of the results and outcomes from this speaker's research as well as some recommendations for refocusing your public library's services to children.
Convenor: Jonathan Demers, East Gwillimbury Public Library

216 **MTCC 201B**

10:30 am-11:45 am

RECRUITING THE CEO: USING AN EXECUTIVE SEARCH FIRM

Ken Haycock

Professor, Director, Graduate School of Library, Archival and Information Studies, University of British Columbia.

Recruiting a CEO is becoming more challenging as "baby boomers" begin to retire not only from CEO positions but also from deputy and supervisory positions. The next generation of leaders is more difficult to find. A library search firm can prepare a clear profile of the preferred candidate, expand the pool of qualified applicants, short-listed through extensive interviews and reference checks and provide the Board with exceptional candidates that match your profile. The firm can also assist with appropriate offers and orientation if required. A sample process and actual case study will be presented with opportunity for questions and further detail on each component of the search, including fees, ethical practices and guarantees.
Convenor: Peter Rogers, Hamilton Public Library Board

217 **MTCC 104A**

10:30 am-11:45 am

INTERNET FILTERING: PUBLIC LIBRARIES AND THE INTERNET

Don Mills, Director of Library Services, City of Mississauga; *Greg Hayton*, Chief Executive Officer, Cambridge Public Library.

This session will explore the options and consequences of using Internet management software for filtering in public libraries. Learn more about the background of this issue, the real life experiences and potential future options.
Convenor: Lynn McLeod, Mississauga Library System

218 **MTCC 202AC**

10:30 am-11:45 am

THE IMPACT OF STANDARDS ON SCHOOL LIBRARY INFORMATION CENTRES

Eugene Burdenuk, Association for Teacher Librarianship in Canada/Canadian School Library Association; *Ray Doiron*, Chair, CSLA Standards; *Liz Kerr*, co-chair, OSLA Standards.

Internationally, nationally, provincially and locally, developing standards for an effective school library program is a critical issue. Join representatives from all four levels as they outline policies in place and highlight concerns.
Convenor: Sandi Zwaan

219 **CP KINGSWAY**

10:30 am - 11:45 am

WHAT'S NEW?, WHAT'S HOT?, WHAT'S COMING?

Maria Martella, Manager, Children's Collection Development, S&B Books.

Librarians and teachers are invited to this book talk which will highlight some of the best new picture books, picture books for older readers, first novels, junior fiction, YA fiction, poetry, folktales, award winners, books for reluctant readers and non-fiction titles no library should be without. Also receive a sneek preview of what is forthcoming this spring.
Convenor: Joyce Cunningham

www.accessola.com

EXPO 2002

THURSDAY, JANUARY 31, 2002
10 a.m. to 5:30 p.m.
Metro Toronto Convention Centre Hall A

WINE AND CHEESE RECEPTION TODAY 3:30-5:30 p.m.

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Whitecap Books	433
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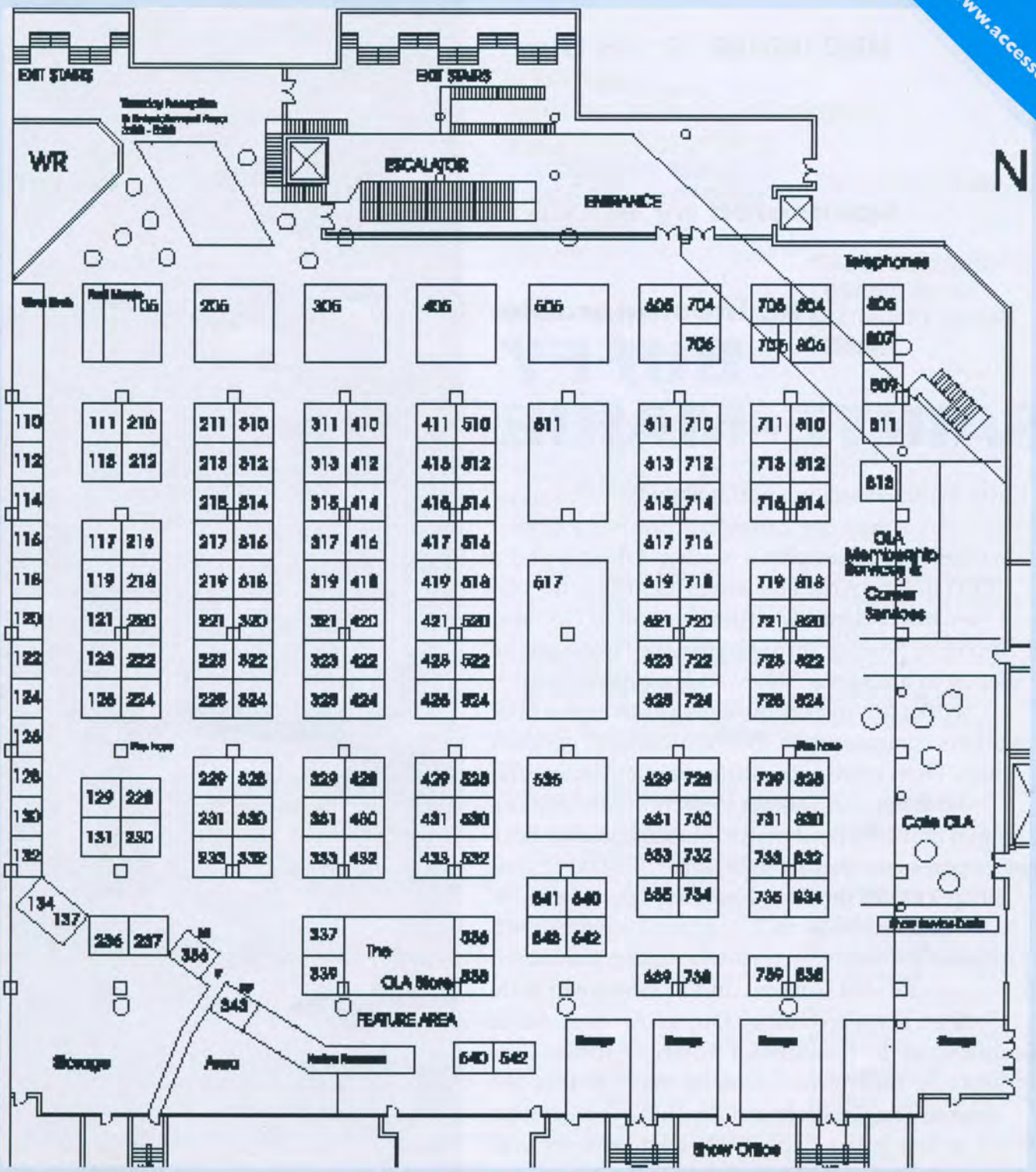
World Almanac Education	416
World Book Educational	623/625



AT THE OLA BOOTH TODAY

- **OCULA Award** 12:00 Noon
Laraine Tapak, Lakehead University
- **OSLA Teacher-Librarian of the Year** 12:30 pm
To be announced
- **OSLA Administrator of the Year**
1:00 pm
To be announced.
- **OSLA Exceptional Achievement**
1:30 pm
To be announced

ALSO NOTABLE TODAY:

- **AUTHOR AUTOGRAPHING**
See *Super News* each day for a schedule of who's autographing in which booths and when.

DON'T MISS:

- **Caitlin Williams** at the OLA Career Centre
- **Darren Desmarais** from Johnson Inc. about OLA insurance plan
- The **@ your library™ Drop-In Centre** .
- The **Native and Professional Resources Feature Area.**

Thursday, 2:15 p.m.

MTCC 105/106 2:15 p.m.

AN OLA SUPER CONFERENCE SPECIAL EVENT

Sponsored by epixtech

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BUFFY SAINTE-MARIE

Buffy Sainte-Marie is a national treasure for more good reasons than one can count. She has a degree in Oriental Philosophy, a teacher's degree and a PhD in Fine Arts. Her songs including the oft-recorded "Until It's Time for You to Go" and "Universal Soldier" brought her the fame and the money to found the Nihewan Foundation which works for and encourages youth of the First Nations community in their educational endeavours. Then there is the Buffy Sainte-Marie, who with her son Dakota Wolfchild Starblanket, helped children (and many adults) become more native conscious during a five-year stint on *Sesame Street* in the 70s." Her song "Up Where We Belong," won an Academy Award in 1982. Adjunct Professor at York University, the Indian Federated College, and at Evergreen State College, she also teaches Digital Art as Artist in Residence at the Institute for American Indian Arts in Santa Fe. Buffy now devotes a major part of her time to The Cradleboard Teaching Project (featured in this year's Expo 2002). Last year, she was named an Officer of the Order of Canada.

Introduced by

ERNIE INGLES

Chief Librarian, University of Alberta
Fellow, Royal Society of Canada
CLA Lifetime Achievement Award

31 Thursday 3:45 p.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

401 **MTCC 104A**

3:45 pm-5:00 pm

REVITALIZING THE POPULAR MEDIA COLLECTION IN THE PUBLIC LIBRARY

Sharron Smith, Manager of Readers' Advisory Services, *Maureen Sawa*, Coordinator, Children's and Young Adult Services; Kitchener Public Library.

Practical tips and techniques to help inject new life into your circulating audiovisual collections. Learn how to effectively refresh your collections and respond to evolving customer needs. This informative workshop will cover key topics such as: collection analysis and selection, core music collections and the impact of emerging technologies.
Convenor: Janis Marshall, Milton Public Library

402 **MTCC 206F**

3:45 pm-5:00 pm

CELEBRATING DIVERSITY IN CHILDREN'S BOOKS: BOOKS THAT SPEAK MORE THAN ONE LANGUAGE

Paula Markus, District Wide Coordinator, English as a Second Language, Toronto District School Board.

Books are a powerful tool for learning English as a second language. They can stimulate curiosity and excitement about new languages and culture for all children. Books introduced in this session will have text that is partly or fully written in two or more languages.
Convenor: Mark Kaminski, Toronto District School Board

403 **MTCC 104C**

3:45 pm-5:00 pm

VIRTUAL REFERENCE SERVICE ACROSS ONTARIO

Kathy Scardellato, Project Leader, Virtual Reference Library, Toronto Public Library

Virtual reference services are available over the Internet. Learn more about existing virtual reference services in Ontario and plans to develop these in the coming year. This session will provide a high level, non-technical, view of the subject that should be of interest to library leaders and planners.
Convenor: Patricia Fenner, Cobourg Public Library Board

404 **MTCC 201AC**

3:45 pm-5:00 pm

FACILITATING RESEARCH WITH PRIMARY/JUNIOR STUDENTS

Kathryn Garrod-Barnett, Teacher-Librarian, Percy W. Merry School, Halton District School Board

Developing information literacy in elementary students can be challenging. This session will share strategies and organizational models to guide young students through the research process.
Convenor: Diana Knight, Halton District School Board

405 **MTCC 205B**

3:45 pm-5:00 pm

FAMILIES ON THE NET @ YOUR LIBRARY

Gail Dowd-Warrick, Branch Head, Weston Library, *Patricia Eastman*, Branch Head, Goldhawk Park Branch; Toronto Public Library.

Help children, teachers and parents become Internet savvy through programs offered at the library and through outreach.
Convenor: Joanne Hawthorne, Toronto Public Library

Photos left to right:
Kathy Scardellato 110, 403, 602, 803, Virginia Van Vliet 407, Maureen Sawa 401, Paula Markus 402, Kathryn Garrod-Barnett 404

406 **MTCC 202BD**

3:45 pm-5:00 pm

TWO APPROACHES TO LITERACY IN THE SECONDARY SCHOOL LIBRARY

Devra Freedman, Head, School Library Information Centre, Agincourt Collegiate, *Brian Sambourne*, Head of Library, David and Mary Thomson CI; Toronto District School Board.

Develop a literacy workshop for Grades 9 or 10, Applied or Academic for your school. Find out how the 21st century book talk can help sell literacy and share ideas for collaborative planning and summative evaluations.
Convenor: Mike Budd, Greater Essex County Board of Education

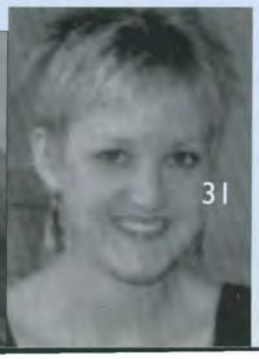
407 **MTCC 206AB**

3:45 pm-5:00 pm

DO IT YOUR WAY – NEW STYLE ADULT BOOK CLUBS

Alex Gutelius, Manager, Ansley Grove Library, *Debbie Duce*, Manager, Woodbridge and Kleinburg Libraries, Vaughan Public Libraries; *Cameron Knight*, Richmond Hill Public Library; *Virginia Van Vliet*, Manager, Richview District, Toronto Public Library.

Book clubs can be tailored to meet the needs of your community. They can be weekly or



monthly meetings or they can be offered electronically. This workshop will offer an overview of various books clubs and will include strategies for getting started; keeping it running; and reasons why to pursue a book club at all.
Convenor: Janice Lavery, Toronto Public Library

408 **MTCC 206E**

3:45 pm-5:00 pm

KIDS CREATE SCHOOL WEB SITES

Sandra Laurin, Teacher-Librarian, Bloorview Macmillan Centre School, Toronto District School Board

Find out what's involved in having elementary students design and maintain a school web site and how to use this site as a teaching tool. Easy step-by-step instructions will be given as the school web site, created by Claris Home Page is shared at this workshop.
Convenor: Connie Ruscica, Toronto District School Board

Photos from left to right:
Jo-Anne LaForty 412, 118, Paul Takala 417, Walter Lewis 213, 1007, Daryl Novak 415, Mike Hick 418, Jean Weihs 109

409 **MTCC 206C**

3:45 pm-5:00 pm

ONTARIO HEALTH LIBRARIES ASSOCIATION

THE NLM GATEWAY – YOUR ENTRANCE TO THE KNOWLEDGE RESOURCES OF THE NATIONAL LIBRARY OF MEDICINE

Tom Flemming, McMaster University.

Learn about the gold mine of health resources available at the world's largest medical library. NLM Gateway users include librarians, researchers, physicians, health care providers, patients and the public. The Gateway provides a single address, a single search engine and provides results from a multitude of databases and categories (journal article citations, books, serials, audiovisuals, and consumer health information).

410 **MTCC 203B**

3:45 pm-5:00 pm

KEEPING YOUR COLLECTION APPLICABLE

Jennifer Smith, VP Sales and Marketing, CDG Books Canada; *Heather Bindseil*, Library Bound.

Make the most of a limited budget for technology books. Learn what key books to stock to please all your patrons all the time.

CONNECTIONS AND PARTNERSHIPS @ your library

411 **MTCC 201D**

3:45 pm-5:00 pm

COLLABORATIVE PARTNERS: UNIVERSITIES AND COLLEGES

Lynne Bentley, Manager, Library and Media Services, Humber College Library; *Brian Nettlefold*, Executive Director, Education Centre Library, Nipissing University/ Canadore College.

Collaborative programs are being planned by a large number of university and community colleges in Ontario to accommodate new program initiatives. This presentation will examine issues that affect the libraries of these institutions, including funding, collection development, licensing agreements for electronic resources, access to library services, distance challenges and more.
Convenor: Daniel Phelan, Ryerson University

412 **MTCC 203D**

3:45 pm-5:00 pm

INTEGRATING STUDY SKILLS INTO THE LIBRARY PROGRAM

Jo-Anne LaForty, Head of Library, *Ruth MacDonald*, Guidance Teacher, Sir Robert Borden Business and Technology Institute, Toronto District School Board

Study skills are a component of information literacy. You can collaborate with your guidance department to provide students with strategies for improving their student skills. Ideas for teaching activities will be shared.
Convenor: Karen Smulevitch, Toronto District School Board

LEADERSHIP AND INNOVATION @ your library

413 **MTCC 205D**

3:45 pm-5:00 pm

SMART COMMUNITIES DEMONSTRATION PROJECTS

Mary Cavanagh, Manager Virtual Library Services, Ottawa Public Library.

SmartCapital is in the process of launching on-line services that will touch virtually every citizen in the community and transform the way they interact with one another, with public and private institutions, and with the world. SmartLibrary will provide Ottawa residents with fast, seamless access to information for business, education, or leisure, delivered at their convenience, anytime, to their home, office, library, school, or community centre, from libraries worldwide.
Convenor: Donna Bourne-Tyson, North Bay Public Library

414 **MTCC 203C**
3:45 pm-5:00 pm

PLANNING AND BUILDING AN INFORMATION AND LEARNING COMMONS

Carolyn Lam, Manager, Seneca @ York Learning Commons; *Nancy Schmidt*, Associate Director, Learning & Writing Services, University of Guelph; *Tanis Fink*, Director, Seneca College Learning Commons.

Information Commons and Learning Commons have been built, or are currently being built, at a number of university and colleges across Canada. Some facilities focus on the digital library and increased access to digital resources and equipment, while others focus on teaching, learning, writing, study skills and information literacy. Our speakers represent both types of commons and will share their experiences in the development of their campus' commons and address issues around design, staffing, technology and administration.
Convenor: Carol Wu, Brock University

415 **CP SIMCOE**
3:45 pm-5:00 pm

LANDING THAT CEO JOB: TIPS AND STRATEGIES FOR GETTING READY AND GETTING THERE

Daryl Novak, CAO, Southern Ontario Library Service, Toronto.

Which type of résumé works best? What do public library boards really look for in a CEO? What are some of the pitfalls to avoid before and after the interview? How much research should you really do before applying for a job? Daryl Novak is called upon regularly to assist library boards in selecting new CEOs.
Convenor: Elizabeth Rossnagel, Lethbridge Public Library

416 **MTCC 201B**
3:45 pm-5:00 pm

LEARN HOW TO INTEGRATE E-COMMERCE STRATEGIES AND UNLOCK YOUR BUSINESS ADVANTAGE

Christine Cosgrove, Information Highway Programs Coordinator, *Dave Chase*, Manager, SourceCAN, *David Thomson*, Manager, Information Products and Services, Industry Canada, Ottawa.

Libraries can help business leap into the World Wide Web. From the people who created Strategis comes BusinessGateway.ca, ebiz.enable and SourceCan to help your business clients grow their business. Find out how to use these tools effectively, and to learn how to relate them to your library's business services.

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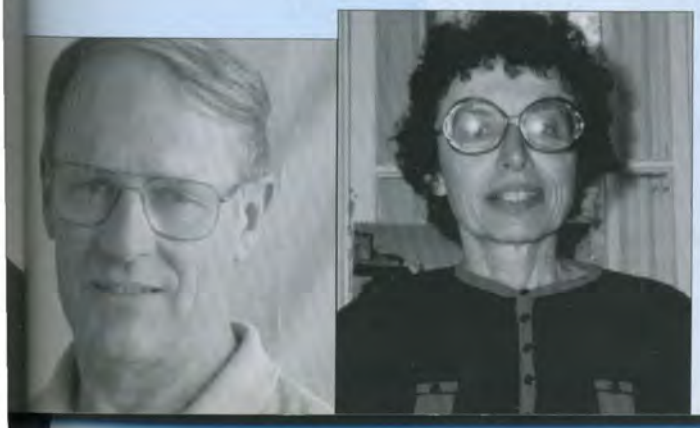

MANAGEMENT AND PLANNING
@ your library

417 **MTCC 206D**
3:45 pm-5:00 pm

WEB SITE OPTIMIZATION

Paul Takala, Virtual Library Branch Manager, Hamilton Public Library

Learn how to get more out of your web site. Identify the essentials of web statistics and statistical programs, automated link-checking software, the basics of metadata and the methods for marketing your site. Here are practical solutions applicable to both large and small web sites.
Convenor: Rick Johnson, Brampton Public Library

418 **MTCC 202AC**
3:45 pm-5:00 pm

TEAM EFFECTIVENESS

Michael Hick, Vice-Chair, Cobourg Public Library Board, OLTA Council Member.

Teams are useful for problem solving, continuous improvement and strategic planning. Effective teams must work hard, have the right skills and develop appropriate approaches to problem solving. The presentation will demonstrate how to use teams effectively and avoid common pitfalls.
Convenor: Val Marshall, Ajax Public Library Board

Thursday, 3:45 p.m.

419 **MTCC 201F**
3:45 pm-5:00 pm

WOMEN MOVING UP IN THE WORKPLACE
Caitlin P. Williams
President, Work Matters and Successful Working Women, Inc.

The OLA Career Centre host presents one of her most interesting sessions and gives you chance to share your ideas and experience.

MARKETING AND ADVOCACY
@ your library

420 **MTCC 201E**
3:45 pm-5:00 pm

YOU ARE THE AUTHOR OF YOUR OWN LIFE STORY: ADVOCATING FOR YOUR LIBRARY
Kendra Godin-Svoboda, Facilitator, Library and Computers, Durham District School Board.

What does the research tell us about school libraries? What do we believe is important about school library programs for kids? What has to be done next to really make a difference.
Convenor: Flavia Renon, Ottawa Carleton District School Board

Caitlin Williams 112, 419, 720

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5:15 p.m. **MTCC 203C & MTCC 104B**

THE ONTARIO COLLEGE AND UNIVERSITY LIBRARY ASSOCIATION

ANNUAL MEETING

Presiding: Brent Roe, President.

followed by

THE ONTARIO COLLEGE AND UNIVERSITY LIBRARY ASSOCIATION

ACADEMIC LIBRARY AWARDS PRESENTATION AND RECEPTION

- the 2002 OCULA Award winner
- the EBSCO Canada-OCULA Student Development Award

Generously sponsored by The Bibliocentre

5:15 p.m. **CP Ballroom A**

THE ONTARIO SCHOOL LIBRARY ASSOCIATION

SCHOOL LIBRARY AWARDS PRESENTATION AND RECEPTION

- the Teacher-Librarian of the Year Award
- the Administrator of the Year Award
- the Award for Exceptional Achievement

Generously sponsored by SAUNDERS BOOK COMPANY
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5:15 p.m. **MTCC 104D**

THE ONTARIO PUBLIC LIBRARY ASSOCIATION

ANNUAL MEETING

Presiding: Elizabeth Rossnagel, President.

5:15 p.m. **MTCC 206F**

THE ONTARIO LIBRARY TRUSTEES' ASSOCIATION

ANNUAL MEETING

Presiding: Margaret MacLean, President.

And during the evening

RECEPTIONS BY THE EXHIBITORS OF EXPO 2002 in various locations

Join Abby and Tess on Another Pet-Sitting Adventure!

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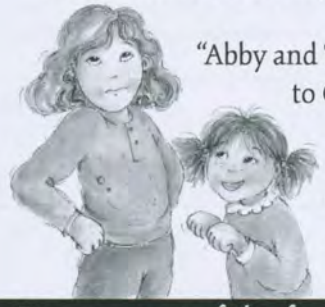

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7:45 a.m.

TICKET NOT REQUIRED FOR PRESENTATION.

Silver Birch Award Winners 2001

LINDA BAILEY
BILL RICHARDSON

Red Maple Award winner 2001

ERIC WALTERS

The Silver Birch and Red Maple Award reading programs are among the OLA's most appealing and popular programs. Over 80,000 children are estimated to have taken part in 2001. Here are the authors of the books that the children chose as the best.

Linda Bailey won the Silver Birch Non-Fiction Award for *Adventures in the Middle Ages*. Bill Richardson, the host of the CBC radio program, Richardson's Roundup, was the winner of the 2001 Silver Birch Fiction Award for *After Hamelin*. Eric Walters, a teacher in the Peel District School Board, has been a nominee and winner of both the Silver Birch Award and now the Red Maple award. He won for his book, *Rebound*.

See Session #504 for further opportunity to meet these popular authors.

1 Friday 8:45 a.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

501 **MTCC 206AB**
8:45 am-10:00am

DARWIN MEETS DICKENS: A COLLABORATIVE APPROACH TO MANAGING ELECTRONIC RESOURCES IN ACADEMIC LIBRARIES

John Dupuis, Science Librarian, Steacie Science Library, *Patti Ryan*, Reference Librarian, Scott Library, York University, Toronto.

This session will present a collaborative model for managing electronic resources in large libraries. Participants will hear about a model used at York University that is based on collaboration between a humanities and social sciences librarian and a science librarian. Participants will learn about the benefits and drawbacks of cross-collaboration across departments and disciplines, suggestions for successful partnerships and how collaboration can lead to more effective evaluation of electronic products.
Convenor: Amanda Wakaruk, York University

502 **MTCC 104A**
8:45 am-10:00am

BASICS OF GENEALOGY

Andrew Porteus, Manager of Adult Reference and Information Services, *Inge Saczkowski*, Head of Boys and Girls, Niagara Falls Public Library.

Family history has always played a role in our lives. Now there is the electronic method of shaking your family tree. Today's Internet allows genealogists to uncover lost family links and to make real-time contacts with new family branches. With the use of listservs, e-mail and ebooks tracing your family tree has never been easier or more fun.
Convenor: Joanne Comper, Barrie Public Library

503 **MTCC 104D**
8:45 am-10:00am

HELPING READERS READ WHAT WRITERS WRITE

Susan Leppington, Library Curriculum Consultant, York Region District School Board; *Ann Love*, Author, Teacher librarian, Rosedale Heights Public School, York Region District School Board; *Jane Drake*, Author.

How can teacher librarians help junior and intermediate students make meaning from non-fiction texts? Learn more about comprehension strategies for pre, during and post reading supports provided by the text and meet two of the Silver Birch non-fiction short listed authors who write for this audience.
Convenor: Cheryl Dinnin, Thames Valley DSB

504 **MTCC 104C**
8:45 am-10:00am

IN CONVERSATION: SILVER BIRCH AND RED MAPLE AWARD WINNERS 2001

Bill Richardson, author of *After Hamelin* (Silver Birch Award Fiction Winner); *Linda Bailey*, author of *Adventures of the Middle Ages* (Silver Birch Non-Fiction Award); *Eric Walters*, author *Rebound* (Red Maple Award).

40,000 children voted for them. Over 75,000 read their titles. Here are the winning authors of 2001 in conversation. A relaxed and informative time with these national stars of children's and young adult literature.

505 **MTCC 202AC**
8:45 am-10:00am

THE MARRIAGE OF INFORMATION STUDIES K-12 AND SUBJECT CURRICULA

Angela Di Prima, Head of Library, Father Bressani Catholic High School, York Catholic District School Board; *Sya Van Geest*, OSLA President 2000-2002.

Here is an innovative approach to bringing the *Information Studies K-12* document alive in your School Library Information Centre. This interactive session provides a balance of educational theory and practical hands-on application for establishing collaborative partnerships. Learn how to develop and record effective information literacy lesson plans.
Convenor: Linsey Hammond, Ottawa Carleton District School Board

506 **MTCC 205B**
8:45 am-10:00am

COMPUTER ACTIVITIES FOR COOPERATIVE CLASSROOMS

Kathlene Willing, Computer Resource Teacher, The Bishop Strachan School; *Linda Schwartz*, Computer Resource Teachers, United Synagogue Day School, Richmond Hill Campus.

Obtain practical ideas to integrate computers into the curriculum and school library programs based on the book, *Computer Activities for the Cooperative Classroom*. You can use many of the strategies the next day!
Convenor: Donna Carson, Peel District School Board

507 **MTCC 201B**
8:45 am-10:00am

DIGITALLY LINKING THE INFORMATION STUDIES DOCUMENT AND PROVINCIAL CURRICULUM

Michael Rosetti, Head of Library, St. Augustine Catholic HS; *Hetty Smeathers*, Head of Library, St. Joan of Arc Catholic HS; *Linda Girardo*, Teacher Librarian, Our Lady of Peace; *Michelle Regina*, Head of Library, Holy Cross Catholic Academy; York Catholic District School Board.

This enthusiastic panel will share several Grade 4 to Grade 10 units which have been developed to integrate information literacy across the curriculum. Learn how to integrate a variety of Ministry-licensed software applications.
Convenor: Michelle Regina, York Catholic District School Board

508 **MTCC 205D**
8:45 am-10:00am

DIGITAL DAYS IN RICHMOND HILL

Mary Jane Lowens, Director of Service Development; *Dianne McLeod*, Manager of Database & Bibliographic Services, Richmond Hill Public Library.

Richmond Hill Public Library has embarked on a series of projects intended to bring the rich contents of our local history collection to more patrons via the Web. Learn the practicalities of such a project, including initial inventory and prioritizing of projects, software, hardware, thesaurus creation and XML coding. At present, a popular local history book and an archival photo collection are available on-line, with a range of other projects to follow.
Convenor: Donna Bourne-Tyson, North Bay Public Library

CONNECTIONS AND PARTNERSHIPS @ your library

509 **MTCC 206C**
8:45 am-10:00am

FACULTY/LIBRARIAN COLLABORATION

Diane Burley and *Joy Muller*, Learning Commons, Seneca College.

Forming effective partnerships with faculty can be a challenging but rewarding task. Web-based course instruction, collection development, reference service and learning and teaching all benefit from the collaborative efforts of librarians and faculty. This session will address the benefits, challenges and rewards of these partnerships.
Convenor: Candace Dahl, Brock University

510 **MTCC 206D**
8:45 am-11:45am
ONTARIO HEALTH LIBRARIES ASSOCIATION DOUBLE SESSION

YOUR PLACE OR MINE? PUBLIC LIBRARY – HOSPITAL LIBRARY COLLABORATION

Part I:
Don Buchanan MLS, Librarian, Health Resource Centre Hamilton Health Sciences Corporation.

Weaving together hospital and public libraries to improve child health – the hospital library perspective.

Part II:
Joan Pellikka MLS, Health Information Reference Librarian, Tompkins County Public Library, Ithaca; *Susan Frey* MLS, Assistant Director, Tompkins County Public Library.

The public library perspective.
Convenor: Susan Hendricks

511 **MTCC 206F**
8:45 am-10:00am

SMALLBIZXPRESS: A PORTAL FOR SMALL BUSINESS IN ONTARIO

Margaret Wiggleworth, Co-ordinator, SmallbizXpress; *Norma Grech*, Business & Urban Affairs Librarian; *Marjorie Hale*, Business and Urban Affairs Librarian; *Anna Zanardo*, Business Librarian; Toronto Public Library.

An introduction to the features and resources of *SmallbizXpress*, the Small Business and Entrepre-neurship Gateway funded by Industry Canada and created for Ontario small business entrepreneurs by staff at the Virtual Reference Library.
Convenor: Heather Moodie, Teck Centennial Library

512 **CP ONTARIO**
8:45 am-10:00am

DIGITAL LICENSING: WHAT YOU NEED TO KNOW

Lesley Ellen Harris
Lawyer/Consultant and Author, Copyrightlaws.com

Licensing digital content can be tricky as the copyright law surrounding digital content is largely uncharted. Find out more about the issues surrounding licensing digital content. Learn how to negotiate and interpret licensing and consortium agreements.
Convenor: Lorraine Smith, Oshawa Public Library

513 **MTCC 201D**
8:45 am-10:00am

FEDERAL GOVERNMENT ON-LINE: IMPACT ON LIBRARIES

Fay Hjartarson, Government Information Holdings Officer; *Katherine Miller-Gatenby*, Senior Project Officer, Government On-Line Task Force, National Library of Canada, Ottawa.

The National Library established an internal Task Force to coordinate the Library's activities in addressing the Government on-line initiative. This session will cover the projects and activities of the NLC in relation to GOL and in partnership with federal government libraries and others.
Convenor: Victoria Owen, CNIB Library for the Blind

Photos from left to right: John Dupuis 501, Linda Granfield 607, Kathlene Willing 506, Jane Drake and Ann Love 503, Angela Di Prima 505, Susan Leppington 503, Margaret Wigglesworth 511, Inge Saczkowski 502

514 **MTCC 104B**
8:45 am-10:00am

FAMILY LITERACY: SUPPORTING PARENTS' EFFORTS TO PROVIDE LITERACY-RICH EXPERIENCES FOR YOUNG CHILDREN

Kim Sutherland, Family Literacy Specialist, Family Literacy Focus.

What early experiences and support do young children need most to be ready to learn to read and write, and become successful life-long learners? Kim Sutherland will discuss principles of family literacy, research-based information and strategies for agencies and libraries working with families in high-need neighbourhoods. Learn some interactive, culturally appropriate literacy-building activities to incorporate into your existing programs and ideas for how to increase your community's capacity for family literacy.
Convenor: Carolyn Doyle, London Public Library

LEADERSHIP AND INNOVATION
@ your library

515 **OFF-SITE**
YCIT 18th FLOOR
8:45 am-11:45am
DOUBLE SESSION
HANDS ON LAB MAX: 30
TICKET REQUIRED

HTML: BACK TO BASICS AGAIN

Sean Crowe, Systems Administrator, Electronic Services, Hamilton Public Library.

Make no mistake, HTML is here to stay! Learning this popular web programming language is easy and fun. Get introduced to the simple coding, formatting, data manipulation, and graphic integration. By the end of this session you will be able to create your own Web page, and be able to load it on the Internet. No previous HTML experience necessary. Only basic familiarity with keyboarding and PCs/Windows environment.
Convenor: Katarina Boljkovac, CNIB Library for the Blind

516 **WITHDRAWN**
8:45 am-10:00am

LEADERS TAKING ACTION

Kendra Godin-Svoboda, Facilitator, Library and Computers; *John Briggs*, Technical Resources Officer, Durham District School Board.

What do we know about how children learn? What are the characteristics of an effective school? At this workshop, these two educational leaders will present a vision for schools and an action plan that can make it happen.
Convenor: Lynn Poth, Toronto District School Board

MANAGEMENT AND PLANNING
@ your library

517 **MTCC 201F**
8:45 am-10:00am

SERVICE QUALITY ASSESSMENT IN RESEARCH LIBRARIES: THE GUELPH/WATERLOO ARL LIBQUAL+ PROJECT

Mark Haslett, Associate University Librarian, Information Services and Systems, Porter Library, *Susan Routliffe*, Assistant Librarian, Information Services, University of Waterloo; *Ron MacKinnon*, Evaluation and Analysis Librarian, University of Guelph.

The goal of the Association of Research Libraries LibQUAL+ Project is the collaborative development of standardized, web-based survey instruments focusing on service quality. University of Waterloo and Guelph participated in Phase 2 (2000/01) of the five year project. Learn about their approach and methodology.
Convenor: Trina Grover, Ryerson University

518 **MTCC 203B**
8:45 am-10:00am

THE BENEFITS OF JOHN CARVER'S POLICY GOVERNANCE

Randee Loucks, Trustee Development Manger, Southern Ontario Library Service; *Steve Salmons*, CEO, Windsor Public Library; *Val Marshall*, Chair, Ajax Public Library Board.

This session will discuss the benefits of John Carver's Policy Governance Model from the point of view of a CEO and Board Chair. An overview of the model will be provided but the session will focus on how it works in practice.
Convenor: Ron Ness, Burlington Public Library Board

Photos left to right:
Sean Crowe with delegates at last year's .html workshop 515, 713, John Briggs 516, Sya Van Geest 118, 505, 717, 1005, Norma Grech 511

519 **WITHDRAWN**
8:45 am-10:00am

PRODUCTIVE TIME OUT: ORGANIZING SUCCESSFUL RETREATS

Beverly Rix, Trustee, Ottawa Public Library Board.

Does your group have a need for a retreat or special time out. Learn how to choose a facilitator, plan, organize and conduct a retreat, and evaluate the results.
Convenor: Ian Hunter, Ottawa Public Library Board

520 **MTCC 202BD**
8:45 am-10:00am

WORKING IN TEAMS
Ken Haycock
Director, School of Library, Archival and Information Studies, University of British Columbia.

Working on teams can be highly productive or completely dysfunctional and everything in between. Time is too valuable to waste on foundering and dealing with troublesome participants. Learn to be more successful and satisfied with team performance.
Convenor: Karen Beiles, Ottawa Public Library

521 **MTCC 201AC**
8:45 am-11:45am
SPECIAL LIBRARIES ASSOCIATION DOUBLE SESSION

WRITING EFFECTIVE BUSINESS PLANS AND PROPOSALS

Consultant Rebecca Jones, Consultant, Dysart and Jones

Are you developing new products and services or are you looking for a better way to see where your Information Centre is going? Learn how business plans and proposals can help. Identify critical success factors and promote them in your organization, initiate new projects, encourage support for new opportunities, better manage existing projects, and provide a blueprint of your organization's operations.
Convenor: Daniel Lee

MARKETING AND ADVOCACY
@ your library

522 **MTCC 203C**
8:45 am-10:00am

PUBLIC EDUCATION ADVOCACY: A TOOL KIT FOR PARENTS AND TEACHERS

Annie Kidder, People for Education.

People for Education are parents advocating a broadly based, fully funded public education system. See the data that has been collected and see how what they say about school libraries can lead to strategies for advocacy.
Convenor: Mark Kaminski, Toronto District School Board

523 **MTCC 203D**
8:45 am-10:00am

NATIONAL CORE LIBRARY STATISTICS PROGRAM: CHALLENGES, PROSPECTS

Alvin M. Schrader, School of Library and Information Studies, University of Alberta.

The history, challenges and future prospects of the Program are combined with an overview of the 1999 survey (to be published in 2002). What does it tell us about the cultural and economic impacts on Canadian society of library services in the public, academic and special library sectors?

524 **MTCC 206E**
8:45 am-10:00am

ABORIGINAL CANADA PORTAL

Julie Cousineau, Promotional Agent for the Aboriginal Canada Portal.

This session will provide an overview of the Aboriginal Canada Portal. This unique Internet gateway will provide a wide variety of national, provincial and local information about Aboriginal peoples in Canada.

Annie Kidder 522, Beverly Rix 519

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1 Friday 10:30 a.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

601 **MTCC 206AB**
10:30 am-11:45 am

MANAGING WEB RESOURCES IN THE OPAC

Trina Grover, Librarian, Ryerson University Library; *Eva McDonald*, Electronic Resource Librarian, The Bibliocentre; *Linda Day*, Catalogue and Electronic Resources Librarian, University of Guelph.

Examine the process of integrating records for electronic products into library OPACs and the ongoing maintenance of URLs in those records. Topics include user-centered policies and project plans; acquiring, editing and batch loading records; procedures to globally edit URLs and prospects for the future.
Convenor: Pat Longo, Brock University

602 **MTCC 206C**
10:30 am-11:45 am

METADATA 2002: UPDATE AND DEVELOPMENTS

Johanna Wellheiser, Manager Preservation and Digitization Services, *Kathy Scardellato*, Virtual Reference Library; Toronto Public Library; *Lynne C. Howarth*, Dean, Faculty of Information Studies, University of Toronto.

Receive an update on the Dublin Core Metadata Initiative (DCMI) and hear how the DC-15 metadata element set is being adapted and applied within local and national library projects. If you think you may be a candidate for Dublin Core, explore some of the prevailing theory concerning where, when, and how it works best, and learn from the experiences of practitioners who have used it.
Convenor: Victoria Owen, CNIB Library for the Blind

603 **MTCC 201B**
10:30 am-11:45 am

NEXT ON OPRAH – BRINGING DATA OUT OF THE CLOSET

Jeff Moon, Head, Documents Unit, Stauffer Library Queen's University; *Walter Giesbrecht*, Data Librarian, York University.

Data and statistics – the mere mention of these words can cause shivers to run up the spines of Non-Data Librarians everywhere. Get a practical introduction to data and statistics – what they are, what they are not, where they are found, and how you can use them. If "Beyond 20/20" is beyond you, and survey data from "Data Liberation" is not setting you free, come ease your data angst and sooth your statistical stress.
Convenor: Cynthia McKeich, Seneca College

604 **MTCC 206E**
10:30 am-11:45 am

OPEN SOURCE DATABASE CREATION

Susan Downs, Chief Librarian; *Grant Cowan*, Systems Manager, Innisfil Public Library.

Discuss the process of creating an on-line database using open-sourced software. Topics include the planning process and specific software such as Linux, Apache, MySQL and PHP.
Convenor: George Murray, National Library of Canada

605 **MTCC 202BD**
10:30 am-11:45 am

FAMILY STORYTIMES

Rob Reid, Consultant, Indianhead Federated Library System, Author of "Family Storytime".

Back by popular demand, Rob Reid shares a wide variety of successful storytime program activities for intergenerational audiences. Learn practical ideas in this highly participatory and humourous session.
Convenor: Joanne Hawthorne, Toronto Public Library

606 **PRESSROOM**
10:30 am-11:45 am

"I LOST MY WALLET" HOW TO SOLVE EVERYDAY PROBLEMS WITH GOVERNMENT INFORMATION

Pat Barlosky, Reference Librarian, Business Department, Mississauga Central Library.

By focusing on practical concerns most likely to be asked about at the reference desk, this workshop will provide an interesting approach to learning about the wealth of resources available for the general public on Ontario government web sites. The continuing transition from print to electronic access to government information makes it important for reference staff to stay current and feel comfortable navigating these sites.
Convenor: Cynthia Williamson Halton Catholic District School Board

607 **MTCC 206F**
10:30 am-11:45 am

WHERE POPPIES GROW: MEMORIES OF THE WAR WITH LINDA GRANFIELD

Linda Granfield, Canadian Children's Author, Toronto.

Linda Granfield is an experienced speaker with a keen interest and vast knowledge of both world wars. Linda will discuss life in war time and why it is important to remember war and peace, both in

Canada and internationally. Why should children remember something that happened so long ago? *In Flanders Field*, Granfield's first book sold over 50,000 copies!

608 **MTCC 203B**
10:30 am-11:45 am

INTEGRATED INFORMATION RETRIEVAL SYSTEMS

Dorothe Feldner, Follett Software.

Imagine a Virtual Resource Centre that has been specifically designed to meet the changing needs of K-12 students, staff and parents and the community! An integrated information retrieval system can assist staff to design curriculum to meet standards, allows collaboration and assists students by providing "wizards" for extra direction.

Photos left to right:
Jeffrey Moon 603, Ulla de Stricker 612, Penny Westmacott 611, Lynne Howarth 208, 602, Doug Johnson 609, 802, Cathy Matthews 615, Amos Lakos 615, Carol Wu 611

LEADERSHIP AND INNOVATION
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609 **CP BALLROOM**
10:30 am-11:45 am
OSLA SPOTLIGHT SESSION

DOUG JOHNSON

"The Indispensable Teacher-Librarian"

Doug Johnson, Director of Media and Technology, Mankato Area Public School, Minnesota.

Examine the implications to teacher-librarians of the shift from print to digital information formats. Will teacher-librarians go by the way of the slide rule and buggy whip or become the most important people on the planet? The current roles as outlined in "Information Power" are reinterpreted, and some additional, proactive roles are suggested. A discussion of specific media competencies, retraining opportunities, and job security strategies follow.
Convenor: Rose Dotten, University of Toronto Schools

610 **MTCC 205D**
10:30 am-11:45 am

MAINTAINING PROFESSIONAL COMPETENCIES: PRELIMINARY RESULTS OF "The Survey of Professional Development of Reference Librarians in Public Libraries in Ontario"

Ethel Auster, Professor, *Donna Chan*, Doctoral Candidate, Faculty of Information Studies, University of Toronto.

The session will offer an overview of reference librarians participation in formal and informal learning activities and identify gaps in knowledge. It will assist library managers in recognizing factors that motivate or act as barriers to participation in professional development activities for their staff.
Convenor: Donna Bolton-Steele, Whitby Public Library

MANAGEMENT AND PLANNING
@ your library

611 **MTCC 203C**
10:30 am-11:45 am

THIN CLIENT TECHNOLOGY: AS GOOD AS ITS PROMISE?

Carol H. Wu, Head, Library Systems and Technologies, Brock University Library; *Penny Westmacott*, Manager, Library Information Technology Services, University of Western Ontario.
Exactly what is thin client technology and how can it be implemented? Are there different flavours of thin clients? Share the experience of two libraries – Brock University Library, using Windows NT 4.0 Terminal Server with Citrix MetaFrame, and the University of Western Ontario Libraries using SunRay.
Convenor: Diane Bedard, Windsor Essex County District School Board

612 **MTCC 201F**
10:30 am-11:45 am
SPECIAL LIBRARIES ASSOCIATION

KNOW THE CUSTOMER: CLIENT RELATIONS MANAGEMENT FOR LIBRARIES

Ulla de Stricker, President, de Stricker Associates

In this session we take a look at some tried and true techniques for building and maintaining relationships with -- existing and future --clients: Understanding and segmenting the potential "market"; assessing the needs of groups within that market; aligning services with those needs; and communicating effectively. Although offered by the Special Libraries Association, the session is appropriate for any librarian wishing to strengthen relationships with clients.
Convenor: Jessica Sheth

MARKETING AND ADVOCACY @ your library

613 **MTCC 203D**
10:30 am-11:45 am

HOW CAN CONTRACTING CATALOGUING SERVICES HELP YOU MANAGE THE WEB BETTER?

Ernie Ingles
Associate Vice President, Learning Systems, and Chief Librarian, University of Alberta; *Carolynne Presser*, Director of Libraries, University of Manitoba.

Speakers will describe how freeing their technical staff has helped them get on with indexing Web sites and improve public services. Steps will be discussed and tips will be shared.

614 **MTCC 104C**
10:30 am-11:45 am

LATTE GRANDE, NO SPRINKLES: THE PERCEIVED THREAT OF THE SUPER-BOOKSTORES TO THE FUTURE OF PUBLIC LIBRARIES

Dr. Lynne McKechnie, Assistant Professor; *Laura Miller*, Assistant Professor of Sociology and Information and Media Studies; *Paulette M. Rothbauer*, PhD student; Faculty of Information and Media Studies, The University of Western Ontario.

While the dramatic growth of book superstores has been of great concern to public libraries, there has been little serious research about what people actually do in bookstores. How much are their behaviours like those that typically occur in public libraries? To what extent are they different? To answer these questions an unobtrusive observational study was conducted at three Chapters bookstores in two large Ontario cities. Join in to learn the findings and to share your own experiences and stories of the challenges posed by the book superstores.
Convenor: Susan Martin, Toronto Public Library

615 **MTCC 201D**
10:30 am-11:45 am

PREPARING FOR RESEARCH: PUBLICATIONS, PRESENTATIONS AND LEAVES

Cathy Matthews, Chief Librarian, Ryerson University; *Rea Devakos*, Reference Librarian, Gerstein Science Information Centre; *Barb Carr*, Librarian, St. Lawrence College; *Amos Lakos*, Senior Liaison Librarian, Information Services and Resources, University of Waterloo.

Many librarians are interested -- but intimidated -- by research, getting published, doing presentations and conducting workshops. This session will cover practical strategies for successful sabbaticals, research leaves, grant applications, publications and presentations.
Convenor: Peggy Warren, York University

616 **CP ONTARIO**
10:30 am-11:45 am

STRATEGIC PLANNING IS IMPORTANT TO YOUR LIBRARY!

Jim Morgenstern, Principal, dmA Planning and Management Services.

This session will outline different approaches to strategic planning and budgeting, how to involve the board, staff, users and the community, and how to benefit from the new SDC Strategic Plan for Ontario Public Libraries.
Convenor: Ann Doiron, Gravenhurst Public Library Board

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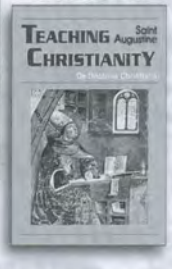

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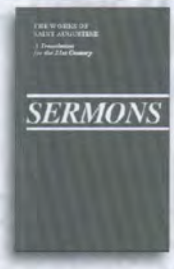

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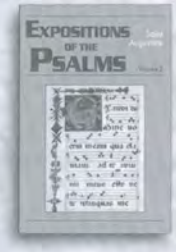

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EXPO 2002

FRIDAY, FEBRUARY 1, 2002
9:00 a.m. to 5:30 p.m.
Metro Toronto Convention Centre Hall A

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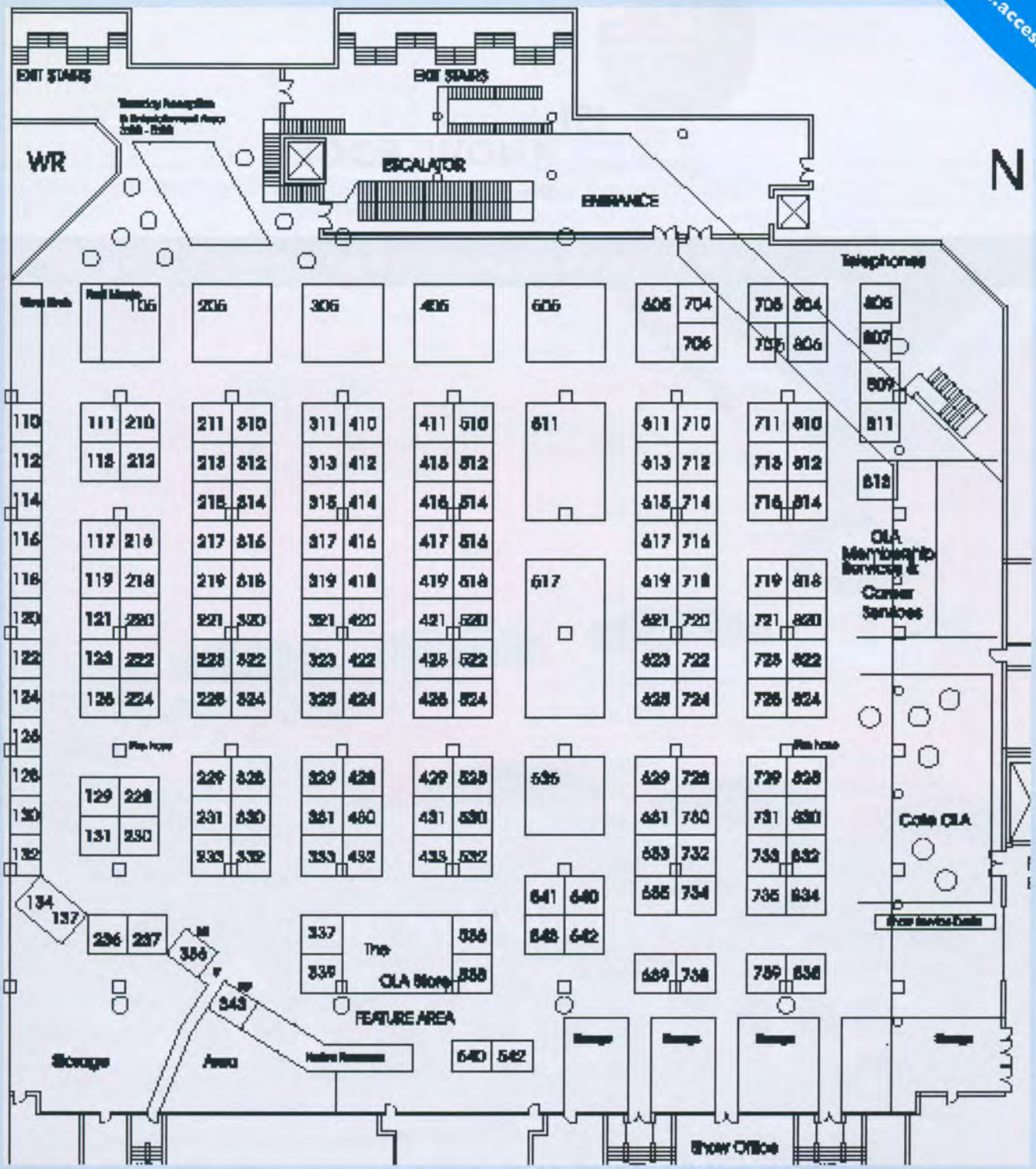

AT THE OLA BOOTH TODAY

- **OPLA's Trustee of the Year** 12:00
Marcel Giroux, Kingston-Frontenac.
- **OLTA's Librarian of the Year**
12:30 pm
Margaret Scratch, SOLS.
- **OPLA Children's Services Award**
1:00 pm
Maureen Sawa, Kitchener Public Library.
- **OLITA's Innovation Award**
1:30 pm
Historicity at Toronto Public Library.

ALSO NOTABLE TODAY:

- **AUTHOR AUTOGRAPHING**
See *Super News* for a schedule of who's autographing today in which booths and when.

DON'T MISS:

- **Caitlin Williams** at the OLA Career Centre
- **Darren Desmarais** from Johnson Inc. about OLA insurance plan
- The **@ your library™ Drop-In Centre** at the OLA booth.
- The **Native and Professional Resources Feature Area.**

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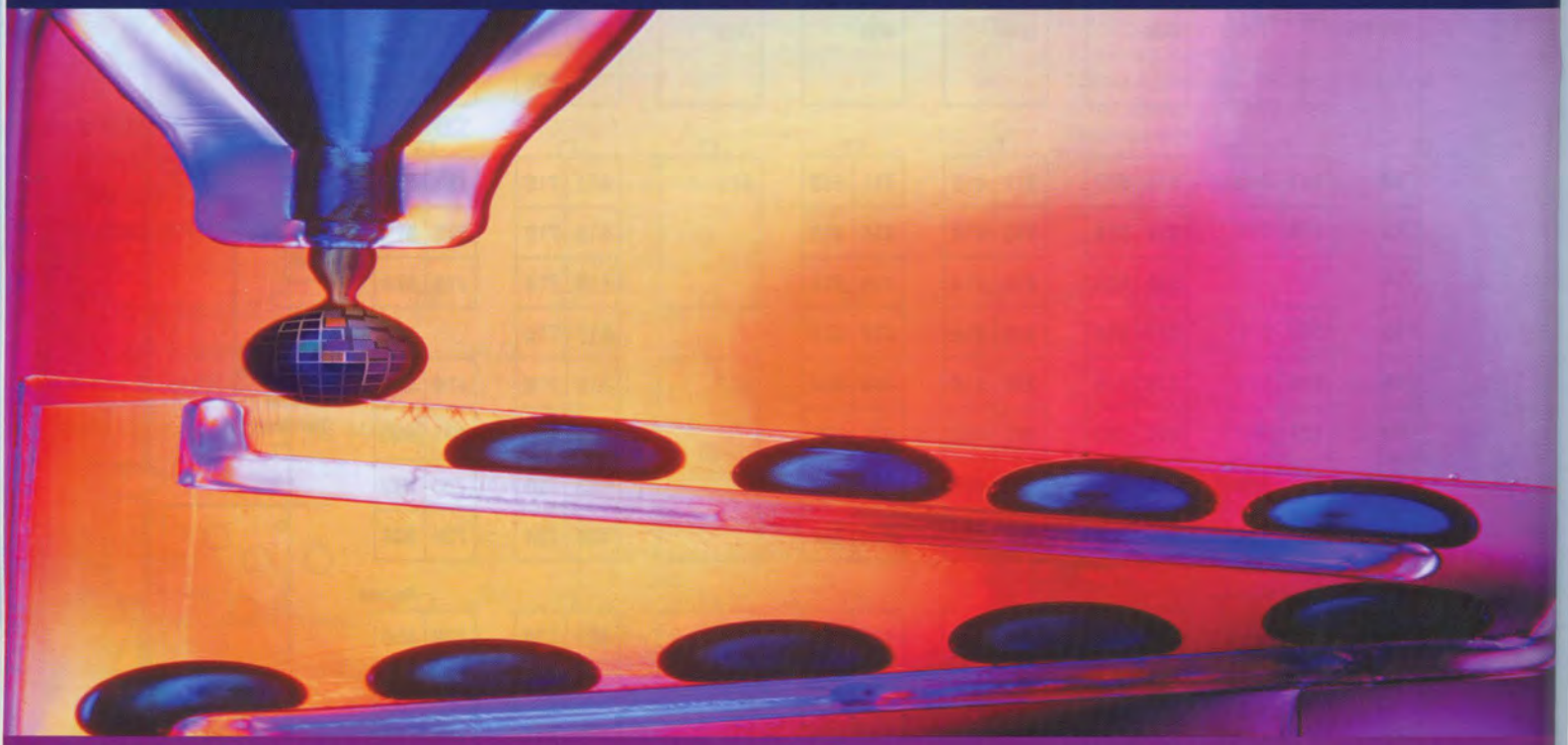

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1 Friday 1:45 p.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

700 MTCC 206AB
1:45 pm-3:30 pm
NOTE: SPECIAL START TIME

CRADLEBOARD TEACHING PROJECT
Buffy Sainte-Marie
Science: Through Native American Eyes

Buffy Sainte-Marie (Ph.D.) will present the Cradleboard Teaching Project's first CD-ROM, "Science: Through Native American Eyes." The CD-ROM has garnered rave reviews by educators across North America. While designed and developed for core curriculum science in middle school classes, the CD-ROM is currently being used in a variety of classes right through to college level, as well as in libraries, resource centres, and in homes as "Edutainment." Ms. Sainte-Marie will also briefly touch on her Nihewan Foundation's other programs, which include Scholarships, Teacher Training, the Cradleboard Teaching Project, and the Youth Council on Race.
Website: www.cradleboard.org

1 Friday 2:15 p.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

701 CP ONTARIO
2:15 pm-3:30 pm

GENREFLECTING: A GUIDE TO THE READING INTERESTS OF ADULTS
Diana Tixier Herald
Author of the popular *Genreflecting* series.

Find the best read-alikes for adult patrons and build a fiction collection that appeals to the broad spectrum of readers that you serve. Herald, 'a former readers' advisory librarian, discusses the use of the books for which she has become so famous and how you can get the maximum result for them.
Convenor: Michal Calder, Toronto Public Library

702 CP BALLROOM B
2:15 pm-3:30 pm

THE CURRENT LITERACY CRISIS
Paul Kropp
Author of *How to Make Your Child A Reader for Life.*

Kropp focuses his presentation on Ontario testing, its demands and what it reveals about the current literacy situation. Discussion will address "the boy problem" in reading, the distractions of computers and the internet, and the changing roles of schools, libraries and the families in literacy development.
Convenor: JoAnne LaForty, Toronto District School Board

703 MTCC 206D
2:15 pm-3:30 pm

HISTORICITY: *TORONTO THEN AND NOW* ON TPL'S VIRTUAL REFERENCE LIBRARY: THE SERVICE PERSPECTIVE
Barbara Myrvold, Service Specialist, Local History, Planning & Development; *Lynda Moon*, Librarian, Northern District Branch; *Mary Rae Shantz*, Librarian, Special Collections Centre; *David Bain*, General Librarian, *Margaret English*, Librarian, Toronto Public Library.

Learn about a new tool to locate information on Toronto, past and present, and gain ideas to develop similar projects in your library. *Historicity* (a real word meaning 'authenticity based on historical fact") is Toronto Public Library's newest Internet gateway. Project team members will discuss the concept for *Historicity* and demonstrate its content and navigation. *Historicity* brings together many sources of information about Toronto and its neighbourhoods. Thousands of images – pictures and maps of early Toronto; historical information like on-line 19th century directories; two dozen full-text local history books; links to useful Internet sites about Toronto (indexed by neighbourhood and subject); plus expert advice on where to go for more information.
Convenor: Catherine Mill, Toronto Public Library

704 MTCC 205D
2:15 pm-3:30 pm

DEVELOPING INTERACTIVE WEB TUTORIALS
Rosalie Waller, Library Resource Centre, Seneca College, Toronto
Denise Bisson, Learning Resource Centre, Algonquin College, Ottawa.

Learn the ingredients for a successful research skills tutorial. Learn how to launch and implement a library research tutorial. Some tips and tricks to get you started in developing an on line tutorial.
Convenor: Brenda Livingston, Toronto Public Library

Photos from left to right:
Buffy Saint-Marie teaching in a Bronx school
700, Paul Kropp 702,
Denise Bisson 704

705 **MTCC 10 (PRESS ROOM)**
2:15 pm-3:30 pm

WHAT'S NEW, WHAT'S HOT FOR KIDS

Ken Setterington, Children's and Youth Advocate, Toronto Public Library; *Deirdre Baker*, University of Toronto, Children's Book Reviewer, *The Toronto Star.*

Fill your library with high quality books kids want to read. These two children's literature experts have read thousands of books, come and hear about their favourites and the ones that excite them. Hear what they think were the best books of the past year. Setterington highlights his experience working with the Newbery Committee for ALSC of ALA.
Convenor: Daria Sharanewych Oakville Public Library

706 **WITHDRAWN**
2:15 pm-5:00 pm
DOUBLE SESSION

QUESTIONS FOR INCLUSION

Jeannie Sroka, Teacher-librarian, Middlebury Public School, Peel District School Board.

Is it possible to change student performance by changing one's teaching strategy? It sure is. This workshop will give participants an opportunity to use Earl Stevick's question grid to create a more inclusive classroom. The different question types allow participation by students who often don't participate: the ESL student, the shy student, the student who struggles with concepts. While it does take practice, the results are almost immediate.

707 **MTCC 202AC**
2:15 pm-5:00 pm
DOUBLE SESSION

INFO TASKS FOR BUILDING SUCCESSFUL LEARNING

Carol Koechlin, Instructional Leaders, Library and Learning Resources, Toronto District School Board; *Sandi Zwaan*, Retired Teacher Librarian.

Focus on skills and strategies at the processing stages of the Inquiry and Research Process. Explore the importance of this stage in terms of helping students building understanding and formulate personal meaning. You will receive strategies and tools to help you design more efficient and effective information tasks.

708 **MTCC 201F**
2:15 pm-5:00 pm
DOUBLE SESSION

DANCING IN THE LIBRARY: DRAMA, DANCE AND LITERATURE

Jane Deluzio, Vice-Principal, Rose Heights Collegiate Institute, Toronto District School Board.

Participants in the workshop will experience drama and movement activities appropriate for use in the school library program with junior/intermediate students to introduce a theme or book, deepen understanding about a topic, book, teach about point of view and to help students develop empathy. Be prepared to move!
Convenor: Kiki Karailiadis, Toronto District School Board

709 **MTCC 202BD**
2:15 pm-3:30 pm

CURRICULUM IN ACTION

Michael Rosetti, Head of Library, St. Augustine Catholic H.S.; *Hetty Smeathers*, Head of Library, St. Joan of Arc Catholic H.S.; *Mary Jane Agla*, Teacher-Librarian, St Monica and Sir Richard W. Scott Catholic Schools; *Marg Esaw*, Teacher- Librarian, Kateri Tekakwitha and John XXIII; *Linda Girardo*, Teacher-Librarian, Our Lady of Peace; *Angela Di Prima*, Head of Library, Father Bressani Catholic H.S.; *Michelle Regina*, Head of Library, Holy Cross Catholic Academy; York Catholic District School Board.

Meet with this panel of teacher librarians from York Catholic District School Board to learn more about structuring units at all grade levels to integrate Information Studies into a variety of curriculum areas. Each unit shared will highlight a different teaching strategy, information literacy skill and a unique culminating task. Participants will leave with excellent, ready to use elementary and secondary units.
Convenor: Michelle Regina, York Catholic District School Board

LEADERSHIP AND INNOVATION
@ your library

710 **MTCC 104C**
2:15 pm-3:30 pm
OCULA SPOTLIGHT

CARLA J. STOFFLE

"Library Services for the Digital Future"

Carla J. Stoffle, Dean Libraries and the Center for Creative Photography, University of Arizona, and Acting Director of the School of Information Resources and Library Science.

The digital world provides endless possibilities to reach new audiences, create new knowledge packages and to increase our partnerships. As we stretch our boundaries to extend our services, our traditional values of access, intellectual freedom and fair pricing for information remain especially essential. This session will discuss how we use new tools to increase our viability while we are steadfastly led by our traditional values.
Convenor: Brent Roe, York University

Left to right:
Jane Deluzio 708,
Carla J. Stoffle 710

MANAGEMENT AND PLANNING
@ your library

711 **MTCC 104B**
2:15 pm-3:30 pm

ONTARIO E-BOOK INITIATIVE - WHAT? WHO? WHY?

Marilyn Kogan, Retired, Senior Library Manager; *Eva McDonald*, Electronic Resource Librarian, The Bibliocentre.

Several months ago, COOL began working with other Ontario library groups with the aim of creating a shared e-book collection for the university, college, public library, and school sectors. Hear how this effort has evolved, its current status, and why your library would want to be part of this initiative.
Convenor: Elise Cole, Oakville Public Library

712 **MTCC 201AC**
2:15 pm-3:30 pm

STOP THE TIME SQUEEZE

Holly Dewar, Operations Manager, Human Resources Department, Toronto Public Library; *Michelle Yearwood*, Human Resources, Organizational Effectiveness Consultant, Corporate Services, Human Resources Department, City of Toronto.

Increase awareness of how to effectively control the use of time. Have a greater understanding of how to allocate time appropriate to a task's importance. Learn the basic knowledge of skills for using time as effectively and productively as possible. Participants will receive a resource tool kit.
Convenor: Maggie Gosselin, Toronto Public Library

713 **OFF-SITE**
YCIT 18th Floor
2:15 pm-5:00 pm
DOUBLE SESSION
HANDS ON LAB MAX: 30
TICKET REQUIRED

PROGRAMMING FOR YOUR WEB SITE

Sean Crowe, Systems Administrator, Electronic Services, Hamilton Public Library

This session builds on "HTML: Back to Basics again" (also offered at Super Conference 2000). Information can be delivered in many different ways and more exciting than a standard HTML format. Learn how to add different types of functional programming on a simple web site that will add to the presentation as well as provide you with a better vehicle to grant access to your information. Basic knowledge of HTML is necessary. Delegates should have good typing skills and working knowledge of the Windows operating system.
Convenor: Susan Start, Woodstock Public Library

714 **MTCC 206F**
2:15 pm-3:30 pm

OPTIMISM: THE TRIUMPH OF THE SPIRIT

Audrey Lawrence, Senior Consultant, 1999 OLTA President

What allows us to forge ahead in life and work to feel in control, in the midst of fear, anger or hesitation? The answer is optimism! Gain an understand the driving forces behind optimism and pessimism; become aware of your personal style and how to enhance optimism in yourself and others.

715 **MTCC 206C**
2:15 pm-3:30 pm

YOUR LIBRARY, YOUR ARCHITECT

Janet Woodbridge, Manager of Special Projects, *Marilyn Scase*, Director of Public Services Windsor Public Library; *Greg McLean*, Architect.

Adapting existing library buildings to accommodate the move to a more customer-focused philosophy is a challenge. When we build new libraries and renovate old ones how do we make our buildings distinctive? Join two members of Windsor Public Library's building program and their architect to hear their experiences and ideas concerning promotion of the brand name image of libraries.
Convenor: Lori Sims, Oakville Public Library

716 **MTCC 203B**
2:15 pm-3:30 pm

BUILDING YOUR TEAM THROUGH CRITERIA-BASED STAFF SELECTION

Mary Anne Wilson, Manager, Erin Meadows Branch Library; *Pamela Frick*, Manager, Sciences Department; *Ted Sharp*, Manager, Central Library Literature & History Department; Mississauga Library System.

An overview of criteria-based interviewing and selection: analyzing the job to identify key elements required including hard and soft skills; determining questions that will enable the selection of the candidate best able to match the criteria; and developing a methodology that makes the process fair and equitable.
Convenor: Marian Kutarna, Mississauga Library System

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717 **MTCC 104D**
2:15 pm-3:30 pm

THE PRINCIPAL AND TEACHER-LIBRARIAN WORKING TOGETHER TO CREATE A STRONG LIBRARY PROGRAM

Tony Pontes, Superintendent of Schools-Secondary, Peel District School Board; *Sya Van Geest*, OSLA President 2000-2002

This session highlights effective strategies for principals and teacher-librarians to create a strong school library program. These strategies are particularly important in the current environment of cuts to library programs. Participants are invited to share strategies that are working at their schools.
Convenor: Sya Van Geest

718 **CP KINGSWAY**
2:15 pm-5:00 pm
DOUBLE SESSION

ALTERNATIVE DISPUTE RESOLUTION

Dugald McDonald, President, *Starr Olsen*, Vice President, Mowbray Frankum & Associates

Workplace conflict and disputes about goals, values, and methods are common in today's library, service and information sectors of our society. Library staff and board members can use techniques of negotiation and mediation to help solve workplace problems and reduce the stress these types of situations create. Through the use of role-plays and case studies, participants practice the skills of mediation and receive feedback on their skills. Suggested reading prior to workshop: R. Fisher and W. Ury, *Getting To Yes*.
Convenor: Rod McLean, Teck Centennial Library Board

719 **MTCC 205B**
2:15 pm-5:00 pm
SPECIAL LIBRARIES ASSOCIATION
DOUBLE SESSION

TAMING THE INTRANET BEAST: AN INTRODUCTION TO CONTENT MANAGEMENT

Ann Rockley, The Rockley Group

Join us for an introduction to the tools and techniques of acquiring, organizing, and publishing information in print, Web, and database formats. In this seminar you will learn the basics of common content management functions, including capturing, organizing, and publishing information in a variety of formats.
Convenor: Heather Ritchie

Photos from left to right:
Deirdre Baker 705, Carol Koechlin, Sandi Zwaan 707, Audrey Lawrence 714, Eva McDonald 601, 711

720 **MTCC 203C**
2:15 pm-3:30 pm

POSITION YOURSELF FOR CAREER SUCCESS: TEN TOOLS TO HELP YOU FIND A JOB AND ADVANCE IN YOUR CAREER

Caitlin P. Williams
President, Work Matters and Successful Working Women, Inc., Westlake, Ohio.

What strategies are you using to guide your career? Are you still counting on the rules and realities of the last century's workplace to guide you? Or are you positioning yourself for career success according to the rules and realities of our new economy workplace? Come hear about the latest workplace issues and trends and what it takes to find and succeed in a position today. You'll learn about the challenges and the opportunities open to you and you'll leave with specific strategies for moving your career ahead.

721 **MTCC 201B**
2:15 pm-5:00 pm
DOUBLE SESSION

ETHICS OF CHOICE

Pat Cavill
President, Pat Cavill Consulting.

We make ethical decisions all the time. We choose our behaviours, they are not imposed on us. How well we understand the reasons for our choices, let alone the choices of others, can make a difference. This fascinating and rewarding workshop is interactive, with role-playing scripts that address such topics as workplace victimhood; resistance to change; passing anger/resentment/rage to others, and the limited nature of any one person's point of view.

722 **MTCC 206E**
2:15 pm-3:30 pm
ONTARIO HEALTH LIBRARIES ASSOCIATION

ELECTRONIC HEALTH INFORMATION AND CONSUMERS

Dr. Alejandro (Alex) Jadad
MD, DPhil, FRCPC, Director, Program in eHealth Innovation, University Health Network, University of Toronto; Rose Family Chair in Supportive Care, University of Toronto; Professor, Department of Anaesthesiology, Department of Health Policy Research and Evaluation, University of Toronto; Senior Scientist, Division of Clinical Decision making and Health Care Research, University Health Network.

A presentation on the impact of innovative technology on consumer health information – trends in access, technology and decision- making.

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1 Friday 3:45 p.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

801 **MTCC 104D**
3:45 pm-5:00 pm

GET ORGANIZED! GET THINKING! GET GOING!

Cheryl Dinnin, Teacher-librarian, Caradoc Central School and Parkview School, Thames Valley District School Board

Here are practical ideas for helping your students organize their thinking during research activities. See how graphic organizers can be used in performance tasks and as steps in projects of good design. Find out how to get your elementary students using their higher level thinking skills in each stage of the inquiry and research process.
Convenor: Brenda Partridge, Kawartha-Pine Ridge District School Board

802 **MTCC 104C**
3:45 pm-5:00 pm

REASONS, RISKS, REWARDS: THE 3 R'S OF USING THE INTERNET FOR STUDENT RESEARCH

Doug Johnson
Director of Media and Technology, Mankato Area Public Schools.

As a result of having Internet access, schools have moved from being information deserts to information jungles in a very short time. This presentation will examine the necessity and problems associated with using the Internet as an information source and suggest skills needed by students and teachers to intelligently use this important resource.
Convenor: Rose Dotten, University of Toronto Schools

803 **MTCC 206D**
3:45 pm-5:00 pm

HISTORICITY: TORONTO THEN AND NOW ON TPL'S VIRTUAL REFERENCE LIBRARY: A TECHNICAL VIEW

Kathy Scardellato, Project Leader, Virtual Reference Library; Toronto Public Library.

What processes and technology were used to build the *Historicity* gateway? Discussions will include: securing funding, user-centered design principals, building database templates and cross-database searching, selecting and using hardware and software for digitization and description, and performance measures.
Convenor: Mohamed Taher

804 **MTCC 203D**
3:45 pm-5:00 pm

INTERDISCIPLINARY STUDIES AND THE ONTARIO CURRICULUM

Tim Gauntley, Education Officer, *Patricia O'Reilly*, Education Officer, Curriculum and Assessment Policy Branch, Ministry of Education.

This session will provide an update on the Interdisciplinary Studies Curriculum in Ontario Schools, including delivery models, course descriptions and samples of practice.
Convenor: Elizabeth Kerr, Kawartha-Pine Ridge District School Board

805 **CP Ballroom A**
3:45 pm-5:00 pm

HOW CAN LIBRARIANS HELP KNOW-IT-ALL WEB SEARCHERS?

Rita Vine, President, Workingfaster.com, Toronto

We learn about the web the way we learn about so many other things in our life – from our friends, our kids, our colleagues, magazines, and ads. The web has become so mythologized that most searchers assume that they are just a simple keyword search query away from everything. How can libraries reach out to people who already think they know everything there is to know about web searching? The answer is more complex than you might think. Rita Vine of Workingfaster.com will explore some top ways to make hard-core search snobs come around.
Convenor: Vivian Lewis, McMaster University

806 **MTCC 206AB**
3:45 pm-5:00 pm

HOOKING RELUCTANT READERS

Julie Glazier, Earl Grey Senior School, Teacher -librarian, Toronto District School Board.

Providing a time to read and a wide diversity of materials are essential in hooking students to reading. This workshop will outline successful strategies to use with reluctant readers, ages 10 - 15 and a detailed bibliography of books that can hook.
Convenor: Sandra Laurin, Toronto District School Board

807 **MTCC 203E**
3:45 pm-5:00 pm

PRIMARY READING PROGRAMS

Lorna Embrey, Teacher-librarian, Agnes Macphail Public School, Toronto District School Board; *Karen Richardson*, Teacher- librarian, Applecroft Public School, *Isabelle Hobbs*, Teacher-librarian, Pierre Elliott Trudeau PS, Durham District School Board;
Lynette Weber, Teacher-librarian, River Oaks Public School, Halton District School Board.

This session will introduce several primary reading programs, similar to Silver Birch and Red Maple that have been developed for younger children at different schools. Participants will share practical suggestions for implementation at the school level of these exciting reading programs.
Convenor: Mark Kaminski, Toronto District School Board

808 **MTCC 104A**
3:45 pm-5:00 pm

DECONSTRUCTING THE MOVIE MACHINE 4:

Fiona Zippan and *Douglas Atkinson* Directors of Canadian Video Services Inc. (CVS) and the authors of *The PPR Guide; Check It Out* and *Videos For Kids.*

Dazzling emergent technologies, mind-blowing special effects, and even virtual actors… but is it kid friendly? For the fourth consecutive year, Zippan and Atkinson continue their in-depth examination of the current trends and latest marketing strategies in the industry, focusing as always on building the best possible video collection with any budget. This guided tour through the daunting new world of children's video features an in-depth look at top picks, hidden gems, and what to avoid at literally any cost, all punctuated – naturally – by dozens of amazing (and a few not-so-amazing) clips from recent industry offerings. And of course, fresh popcorn – the natural accompaniment to movie watching – is again liberally provided!

CONNECTIONS AND PARTNERSHIPS @ your library

809 **MTCC 206C**
3:45 pm-5:00 pm

THE PUBLIC LIBRARY: COMMUNITY NEXUS ON CANADA'S INFORMATION HIGHWAY

Sam Coghlan, Chief Executive Officer, Oxford County Library; *Paul Trumphour*, Branch Head, Cedarbrae District, Toronto Public Library; *Michael Corbett*, Administrator, Algoma.Net Development Network, Trustee, OLS North.

The community leadership role will be demonstrated by public librarians in three innovative applications of the Community Access Program. The three library projects will demonstrate the impact of information access in community, economic and lifelong learning developments in urban, rural and Northern regions of the province. Join us for lessons on the role of the public library in community economic development and how these models can be replicated in any public library across the province. The session will also look at the increasing importance of the role of the public library in the knowledge based economy of the new century.
Convenor: Stan Squires, Ministry of Tourism, Culture and Recreation

LEADERSHIP AND INNOVATION @ your library

810 **MTCC 205D**
3:45 pm-5:00 pm

WORKING AT THE KNOWLEDGE FRONT

Dr. Laura J. Miller, Assistant Professor, *Siobhan Stevenson*, PhD Student, *Dr. Lynne McKechnie*, Assistant Professor, *Sarah Forgrave*, MLIS Student, *Dr. Yuri Quintana*, Assistant Professor, Faculty of Information and Media Studies, University of Western Ontario.

Recent trends in research from the Graduate program of Library and Information Science, University of Western Ontario.

Dr. Yuri Quintana: Designing On-line Consumer Health Information
Sarah Forgrave, MLIS Student and Dr. *Lynne McKechnie*: On-line On ramps: The Accessibility of Canadian Public Library Web Sites to Visually and Hearing Challenged Users.
Siobhan Stevenson, PhD Student: The New Age Public Library: From Fordism to Gatesismi.
Dr. Laura J. Miller: Bullies of the Book Trade: Bookselling by American Department Stores.
Convenor: Dr.. Lynne McKechnie, University of Western Ontario

Photos from left to right:
Cheryl Dinnin 801, Holly Dewar 712, Tim Gauntley 207, 804, Sam Coghlan 809, Lorna Embrey 807, Doug Atkinson 808, 902 and Fiona Zippan 808, Rita Vine 110, 805

Friday, 3:45 p.m.

811 **MTCC 202BD**
3:45 pm-5:00 pm
OLITA SPOTLIGHT

MARK SURMAN and DARREN WERSHLER-HENRY

"Commonspace: Beyond Virtual Community"

Mark Surman, founder of The Commons Group; *Darren Wershler-Henry*, writer, critic and editor of Coach House Books.

Commonspace is the collective mind of the internet, a synergy built from the space between the bits and fuelled entirely by people power. As the Internet grows, commonspace is changing the way we live, think, play and do business. Surman and Wershler-Henry provide a detailed cognitive map of the emerging virtual landscape, and a set of tools that will help the library world draw on the power of collective action. Sure to be one of the highlights of this year!
Convenor: Michael Ridley, University of Guelph

812 **CP ONTARIO**
3:45 pm-5:00 pm

PUBLIC LIBRARY LEADERSHIP: PERCEPTIONS OF BRANCH MANAGER EFFECTIVENESS

Dr. Ken Haycock
Professor and Director, Graduate School of Library, Archival and Information Studies, The University of British Columbia
Branch Managers who are identified as exemplary by local politicians, trustees, directors, colleagues and staff, share common characteristics, most of which can be learned. By recognizing the criteria for effectiveness for different groups, all library leaders can become more central to their communities. This is a follow up to the results from the study Dr. Haycock presented at Super Conference 2001.
Convenor: Margaret Andrewes, Lincoln Public Library

Photos from left to right:
Mark Surman and Darren Wershler-Henry 811, Peter Rogers 813, Ken Haycock 216, 520, 812, Brian Campbell 818

MANAGEMENT AND PLANNING @ your library

813 **MTCC 201D**
3:45 pm-5:00 pm

WHAT'S YOUR AGENDA?

Peter Rogers, 2002 OLTA President, Trustee, Hamilton Public Library Board.

One important component of OLTA's Spring Workshops was developing Board agendas for the 21st Century. Over the Fall Rogers and Loucks have been collecting board meeting agendas from across the province. They will share some of these with you and discuss best practices. Participants will be able to develop year long strategic agendas. Templates included in the new *OLTA Trustee's Tool Kit*, no. 2 will be discussed.
Convenor: Marlene Davidson, Ontario Library Service North

814 **CP NIAGARA**
3:45 pm-5:00 pm

BUILDING A NEW LIBRARY

Bob Allen, Trustee, Niagara-on-the-Lake Public Library Board.

The Niagara-on-the-Lake Public Library recently completed construction of a new library. Allen will review the events that led up to the successful ending of a ten year journey. Topics will include, planning, local politics, fund raising, responsibilities of Trustees, project management, architect selection and design elements.
Convenor: Robin Dunbar, Huron County Public Library Board

815 **MTCC 203B**
3:45 pm-5:00 pm

ONE STOP SHOPPING: A DYNAMIC SCHOOL LIBRARY

Patricia Irving, Principal; *Mei-Lan Marko*, Teacher-librarian, Rideau High School, Ottawa Carleton District School Board.

Enjoy this visual shopping trip visuals to a vibrant and welcoming library, the suggestions for optimizing the use of the facility. Take in the Sage Youth Literacy Program, units of work and rubrics for a variety of courses at OSS and OS:IS, curriculum accommodations for ESL and the reluctant readers, research guides and many other ideas. Although the presentation profiles Rideau High School, many of the ideas shared are also useful to the elementary panel and to administrators for enhancing their school library.

816 **MTCC 206F**
3:45 pm-5:00 pm
SPECIAL LIBRARIES ASSOCIATION

BEYOND THE THESAURUS: IMPLICATIONS OF TAXONOMY CONSTRUCTION FOR INTRANETS

Jane Dysart, Consultant, Dysart and Jones
President, Work Matters and Successful Working Women, Inc., Westlake, Ohio.

This seminar is an introduction to the tools and techniques of taxonomy construction with special emphasis on organizing Intranet-based information. You will learn the basics of

MARKETING AND ADVOCACY
@ your library

how to create, maintain, and use taxonomies in a variety of formats.
Convenor: Daniel Lee

817 **MTCC 201AC**
3:45 pm-5:00 pm

BOOK DISPLAYS AND BEYOND: MARKETING YOUR FICTION COLLECTIONS

Sharron Smith, Manager of Readers' Advisory Service, Kitchener Public Library.

Building a great fiction collection is only the first step. In this session participants will be encouraged to capitalize on one of their greatest assets - the fiction collection. Smith is a member of the Canada AM book club and has appeared on the national broadcast to share her readers' advisory expertise. This presentation will provide ideas and tips that will promote and market the resources in public library fiction collections.
Convenor: Sarah Dodge, Ajax Public Library

818 **MTCC 104B**
3:45 pm-5:00 pm

THE WTO AND GATS: WHY SHOULD LIBRARIANS CARE?

Brian Campbell, Systems Technical Services Director, Vancouver Public Library; *Steven Shrybman*, Partner, Sack, Goldblatt, Mitchell.

To examine some of the public service issues associated with globalization and how the World Trade Organization and its General Agreement on Trade in Services (GATS) could fundamentally change the role of public sector libraries, further extend constraints on the use of intellectual property and reduce Canada's ability to protect culture.
Convenor: Barbara Love, Kingston Frontenac Public Library

5:15 p.m.
MTCC 104C
THE ONTARIO SCHOOL LIBRARY ASSOCIATION
ANNUAL MEETING
Presiding: Sya Van Geest, President.

5:15 p.m.
MTCC 205B
THE ONTARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION
ANNUAL MEETING
Presiding:
Diane Bédard, President.

5:15 p.m.
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Saturdayday, February 2, 2002

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From 7:00 a.m. **MTCC 203B**

BREAKFAST

Ticket required for the meal, $15.

A SUPER LAUNCH TO SUPER SATURDAY

Saturday, February 2, 8 am

A MULTIMEDIA FLASHFEST

Fun, lively, different, short, contemporary. The students from the Cyber Arts program at Don Mills Collegiate and at Joyce Public School in Toronto strut their stuff for your amazement and pleasure.

Instructors: David Field and Sholom Eisenstatt, Don Mills Collegiate, and David deBelle, Joyce Public School, Toronto District School Board.

Saturday, 8:45 a.m.

The Friends of Canadian Libraries FOCAL.

FRIENDS' DAY at OLA

The 2002 Friends' Day highlights two sections of FOCAL's "Best Practices / Innovative Ideas" document. Find out what makes a "best friend" for your library. Exchange ideas, ask questions and brainstorm in these two highly interactive sessions. All conference delegates are welcome.

917 **MTCC 104D**
9:00 am - 10:15 am

BEST PRACTICES - MEMBERSHIP

Hilary Neary, President, Friends of the London Public Library.

How do you recruit, retain, involve, and motivate your volunteers? Friends groups of all sizes share their methods and experience.

1011 **MTCC 104D**
10:30 - 12 noon

BEST PRACTICES - FUNDRAISING

Marjorie Hodges, President, Friends of the Oshawa Public Library.

We do it all - book sales, special events, corporate donations, capital building funds. Let's share ideas, ask questions, and find out what strategies and action plans produce the best results.

12:00 noon **MTCC 203B**

FOCAL LUNCHEON AND NETWORKING WORKSHOP

Special thanks to Random House of Canada our conference sponsor and sponsor of the Random House of Canada's Friend of the Year Award.

2 Saturday 8:45 a.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

901 **CP ONTARIO**
8:45 am-10:00 am

GENREFLECTING: THE KEY TO THE READING INTERESTS OF TEENS AND CHILDREN

Diana Tixier Herald
author of Genreflecting Series.

Diana Tixier Herald, a former readers' advisory librarian, is a consultant and lecturer from Grand Junction, Colorado who specializes in genre fiction. She is currently serving on the ALA Young Adult Services Association Best Books for Young Adults Committee. Genreflecting, her best selling series of books, has influenced librarians around the world for many years. In this session, the dynamic Tixier Herald provides new insight into finding the best read-alikes for teens and children.
Convenor: Pam Mountain, Toronto Public Library

902 **MTCC 203C**
8:45 am-10:00 am

SON OF DVD: THE FUTURE IS HERE

Douglas Atkinson, President of Canadian Video Services Inc. (CVS) and the author of the annual Emergent Technology Report.

The impact of digital versatile disc (DVD) format on the visual entertainment market place is unprecedented. What are the ramifications of DVD for libraries, especially with regard to collection development, budgeting, and security concerns? What other technologies lurk around the corner - how will they further revolutionize our society and our libraries?

903 **MTCC 104A**
8:45 am-10:00 am

BOY, HAVE I GOT A GOOD BOOK FOR YOU

Allison Haupt, Collection Development Consultant, National Book Service.

Are you looking for titles to inspire the most reluctant of readers? Are you interested in new Canadian fiction and non-fiction for students in Grade 4-9? Want to catch up on the latest award winners and nominees? This session will highlight some of the best books published in the past year that are simply too good to miss. Teachers, Librarians and Teacher-Librarians working with youth in Grades 4-9 are invited to this display, book talk and discussion of some of the latest and greatest.
Convenor: Susannah Ketchum

904 **MTCC 206AB**
8:45 am-10:00 am

WEB SEARCH ALERT

Gwen Harris, Gwen Harris Information Services

Web search tools continue to change, sometimes dramatically. This session reviews the current state of Web searching, features tools that excel, and introduces new tools of interest. Convenor: Marti Grof-Iannelli, Fanshawe College

905 **CP NIAGARA**
8:45 am-11:45 am

LEARNING WITH LITERATURE CIRCLES

Carol Atkinson, Teacher -librarian, Trelawny Public School
Jeannie Sroka, Teacher-librarian, Middlebury Public School, Peel District School Board.

Harvey Daniel's book, *Literature Circles*, provides a springboard of strategies for using literature with elementary students. Walk away with strategies for immediate implementation in your own library, modifications and accommodations for all learners, links to the Ontario curriculum and assessment and evaluation tools.
Convenor: Doris Schroeder, Greater Essex County District School Board

906 **MTCC 206F**
8:45 am-10:00 am

WEBQUESTS

Esther Rosenfeld, Library and Learning Resources Coordinator, Toronto District School Board.

Discover *WebQuests* – inquiry-oriented activities in which all or most of the information used by learners is drawn from the Internet. Get introduced to the components and structure of *WebQuests* as developed by Bernie Dodge at

San Diego State University and look at examples in many topic areas.
Convenor: Sandi Zwaan

907 **MTCC 206D**
8:45 am-10:00 am

BROADBAND, EH? THE NATIONAL BROADBAND TASK FORCE

Wendy Newman, Chief Executive Officer, Brantford Public Library, and member of the National Broadband Task Force.

The Task Force's report is called The New National Dream. What does this report and its follow-up mean for our small and remote communities, for sustainability of Internet access in our libraries, and for equitable access to e-health, e-business, e-learning and e-government? Is broadband just another expensive but optional luxury, or is it the national railroad of our time?
Convenor: Rick Johnson, Brampton Public Library

CONNECTIONS AND PARTNERSHIPS @ your library

908 **MTCC 205B**
8:45 am-10:00am
MAXIMUM: 30
TICKET REQUIRED

ON-LINE TEACHING AND LEARNING: TALK AND TOUR

Carol Auld, Project Team Leader, TVOntario; *Valda Z. Svede*, OISE, University of Toronto.

Explore the theory behind on-line teaching and tour a live on-line learning environment. Take home checklists of issues to consider, and a bibliography of sites to start your own web research. Take a tour of *Eureka!* A custom web application that enables students to connect with a live on-line tutor for help with homework. The *Eureka!* presentation will provide an overview of the content on the site with a focus on the special "Ask A Teacher/ Aidez-Moi" interactive whiteboard/chat.
Convenor: Carolyn Buck

909 **WITHDRAWN**

ABSTRACT FOR *YOUNG CANADIANS IN A WIRED WORLD*

LEADERSHIP AND INNOVATION @ your library

910 **MTCC 206C**
8:45 am-10:00 am

VIRTUAL REFERENCE DESKS: GOING DIGITAL

Diane Granfield, Librarian, Head of Reference, Ryerson University; *Jennifer Marvin*, Librarian, Government Publications, Data & Maps Information Services, McLaughlin Library, University of Guelph; *Leslie Bell*, Manager, Toronto Reference Library.

The reference desk has moved beyond library walls. By using specialized communication software, reference staff can now talk to library users in real time and offer a service that reaches beyond typical telephone and e-mail reference service. What does experience implementing this type of service tell us about the staffing, 24/7 service possibilities and other issues.
Convenor: Mark Robertson, York University

911 **CP KINGSWAY**
8:45 am-10:00 am

THE EBOOK EXPERIENCE: THE SAGA CONTINUES...

Joanne Lombardo, Collection Coordinator – Electronic Materials, Toronto Public Library; *Susan Patrick*, Monograph Collections Librarian, Ryerson University.

A look at TPL's pilot project circulating Rocket eBooks (dedicated devices) and Net Library electronic books. Consider the provocative questions raised by ebooks and a consideration of some possible applications of this new format.
Convenor: John Dupuis, York University

912 **WITHDRAWN**

ONTARIO COLLEGES: KEY PERFORMANCE INDICATORS

MANAGEMENT AND PLANNING @ your library

913 **MTCC 205D**
8:45 am-11:45 am
OLTA SPOTLIGHT DOUBLE SESSION

KEN WYMAN

Training and Consulting in Fundraising & Volunteering, Ken Wyman & Associates.

Part 1:
POWER TOOLS OF FUNDRAISING
Grants, events, mailings, bequests, wealthy benefactors. What fundraising methods are most successful for libraries? Which are right for your library? How do fundraisers handle ethics, privacy and corporate sponsorship? How do you use volunteers beyond Trustees and Friends?

Part 2:
FACE TO FACE WITH MAJOR INDIVIDUAL DONORS
Find the special few who give big donations. Who should ask and how to train the askers. What to say to donors. Why they give so much. When and where to ask.
Convenor: Ian Leckie, Ajax Public Library Board

914 **MTCC 104B**

Photos left to right:
Allison Haupt 903, Gwen Harris 904, Esther Rosenfeld 906, Kathryn Rogers 915, Katherine McConnell 915, Darcy Glidden 915

8:45 am-11:45 am
DOUBLE SESSION

A NEW STRATEGY FOR ONTARIO'S PUBLIC LIBRARIES

Jane Horrocks, Chief Librarian, Richmond Hill Public Library, Chair, Ontario Public Library Strategic Plan.

The Strategic Directions Council has developed a strategy for the growth of Ontario's libraries over the next decade. Learn about the implications and impact of this successor to *One Place to Look* on a possible provincial library system and on your library.
Convenor: Margaret MacLean, Thunder Bay Public Library Board

915 **WITHDRAWN**

SPIN THE WEB – SPIN YOUR IMAGE

916 **MTCC 206E**

8:45 am-10:00 am

SURVIVING THE CUTBACKS

Brenda Partridge, Teacher-librarian, Percy Centennial Public School, Kawartha-Pine Ridge District School Board.

As School Library Information Centres experience cutbacks in funding and staffing, there are ways to stay afloat and keep your head above water. Find out how to stretch your limited budget, advocate for help, increase parental support and rally the community around you.
Convenor: Brenda Dillon, Dufferin-Peel Catholic District School Board

1001 **MTCC 205B**

2 Saturday 10:30 a.m.

COLLECTIONS, PROGRAMS AND SERVICES @ your library

10:30 am-11:45 am

CHOOSING THE BEST ON-LINE DATABASES

Linda White, Teacher-librarian, Glendale High School, Co-Chair, Thames Valley Teacher Librarian's Association.

With limited budgets, how do you choose the best on-line resources for your school library? This "warp speed" tour covers on-line databases and how to evaluate them for your curriculum needs.
Convenor: Angela Di Prima, York Catholic District School Board

1002 **MTCC 104A**

10:30 am-11:45 am

SILVER BIRCH/RED MAPLE – RUNNING A SPECTACULAR READING CLUB

Delilah Deane Cummings, Children's Library, London Public Library; *Kimberly Sutherland Mills*,Children, Youth and Parenting Services, Kingston Frontenac Public Library; *Sandi Nemenyi*, Teacher-librarian, Rockcliffe Middle School, Toronto District School Board, *Kathleen Brereton*, Youth Services, Vaughan Public Libraries

Will the Silver Birch and/or Red Maple reading program work in your public or school library? Hear ideas that worked (and some that didn't) in libraries that have successfully run the Silver Birch and Red Maple reading programs.
Convenor: Katherine Palmer, Toronto Public Library

1003 **CP ONTARIO**

10:30 am-11:45 am

MULTICULTURAL SERVICES ON THE INTERNET - HOW TO TRAIN NEWCOMERS TO USE THEM

Chryss Mylopoulos, Service Specialist – Multicultural, *Radmila Dajkovich-Graham*, Business Information Centre – User Education Coordinator, Toronto Public Library.

The Internet is an ideal tool for serving the needs of multicultural clients. Learn to identify issues affecting this use of the Internet. A typical user education session will be demonstrated.
Convenor: Mary LeQuoc, Toronto Public Library

1004 **MTCC 206C**

10:30 am-11:45 am

CRITICAL THINKING AND INSTRUCTION

Leo Groarke, Dean, Brantford Campus, *Deborah Wills*, Reference/ Collections Librarian, Wilfrid Laurier University

The increased abundance of available information challenges students to assess and analyze resources. What does contemporary research tell us about critical thinking, integration into instruction, and the use of specific Internet resources.
Convenor: Brian Cameron, Ryerson University

1005 **MTCC 206E**

LEADERSHIP AND INNOVATION @ your library

10:30 am-11:45 am

HOT ISSUES IN SCHOOL LIBRARIES IN ONTARIO

Sya Van Geest, OSLA President 2000-2002, and a panel of OLA Committee members, Councillors and members.

Work continues on key projects including the collaborative OLA Action Plan to meet the crisis in school libraries plus OSLA initiatives of standards, curriculum support materials, summer institutes, and advocacy. Come discuss the issues driving these projects and the work of your association.
Convenor: Sya Van Geest, OSLA President 2000-02

1006 **MTCC 206F**

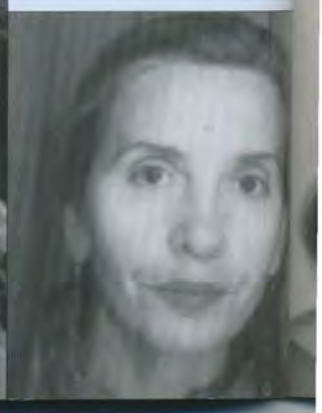
MANAGEMENT AND PLANNING @ your library

10:30 am-11:45 am

INFORMATION LITERACY

Marie Mitchell, Teacher-librarian, *Anita Brooks Kirkland*, Teacher-librarian, William G Davis Senior Public School, Waterloo Region District School Board.

Opportunities for Staff = Increased Skills + Opportunities for Students. With teacher-librarian time at a premium, teacher-librarians are seeking creative ways to



Anita Brooks Kirkland 1006, Radmila Dajkovich-Graham 1003, Chryss Mylopoulos 1003

share their information technology expertise with staff to promote better integration. Presenters will relay ideas and resources to improve teacher's skills including school-based seminars, on-line tutorials and independent study.
Convenor: Joan Klages, Waterloo Region District School Board

1007 **CP KINGSWAY**
10:30 am-11:45 am

THE TEXT ENCODING INITIATIVE: PROGRESS AND CHALLENGES

Walter Lewis, Manager of Support and Technical Services, Halton Hills Public Library; *Sian Meikle*, Digital Services Librarian, University of Toronto Libraries. *Marlene VanBergooie*, Digital Archives Coordinator, University of Toronto.

Using data structure standards, such as the Text Encoding Initiative (TEI) and Encoded Archival Description (EAD), in the creation of digital collections, this session focuses on the University of Toronto's most recent digital project: The Barren Lands: J B Tyrrell's Expeditions for the Geolo-gical Survey of Canada, 1892-1894. Learn ways in which these standards facilitate the discovery and retrieval of information.
Convenor: Janine Murray, Janine Murray & Associates Communications

1008 **MTCC 206AB**
10:30 am-11:45 am

THE CHALLENGES OF COMPUTER MANAGEMENT AND INTERNET USE IN PUBLIC LIBRARIES

Lou Erdelyi, Chief Technical Officer, Net Sweeper Inc.; *Andrew Chan*, Manager, Customer Service Department, CYIC Ltd.

IT Managers and Librarians will learn about various tools available to deal with public access computer challenges. Using real life library examples, this session will look at Internet management options that help protect children while considering Intellectual freedom and offering choice. Learn the latest in internet filtering and the tools IT departments can depend on to ensure their PCs are up and running to avoid unnecessary down time.
Convenor: Ian Heckford, Oshawa Public Library

MARKETING AND ADVOCACY
@ your library

1009 **MTCC 104C**
10:30 am-11:45 am

EVENT PLANNING AND MEDIA COMMUNICATIONS

Julia Morgan, Communication Coordinator, CNIB Library for the Blind. *Janet Mowat*, Managing Director, Senior Counsel, AMW Corporate Communications

Showcase the remarkable services and programs your library has to offer. Learn when, why, and how to plan an event that will attract media and elevate your library's profile in the community.
Convenor: Shelagh Patterson, CNIB Library for the Blind.

1010 **MTCC 206D**
10:30 am-11:45 am

EXPLODING THE MYTH: USING POP CULTURE TO TRANSCEND THE LIBRARY STEREOTYPE

Tom Adam, Instruction Librarian, *Jennifer Robinson*, Instruction Librarian, The D.B. Weldon Library, University of Western Ontario.

First impressions are lasting impressions. Librarians struggle with how to create a first impression that would provide students with an introduction to the materials and services that are critical to their academic success. Hear of Western University's philosophical turn in the road and glimpse three innovative orientation programs, the Legend of the Weldon Witch Project, Library Survivor, and Clueless (at Western).

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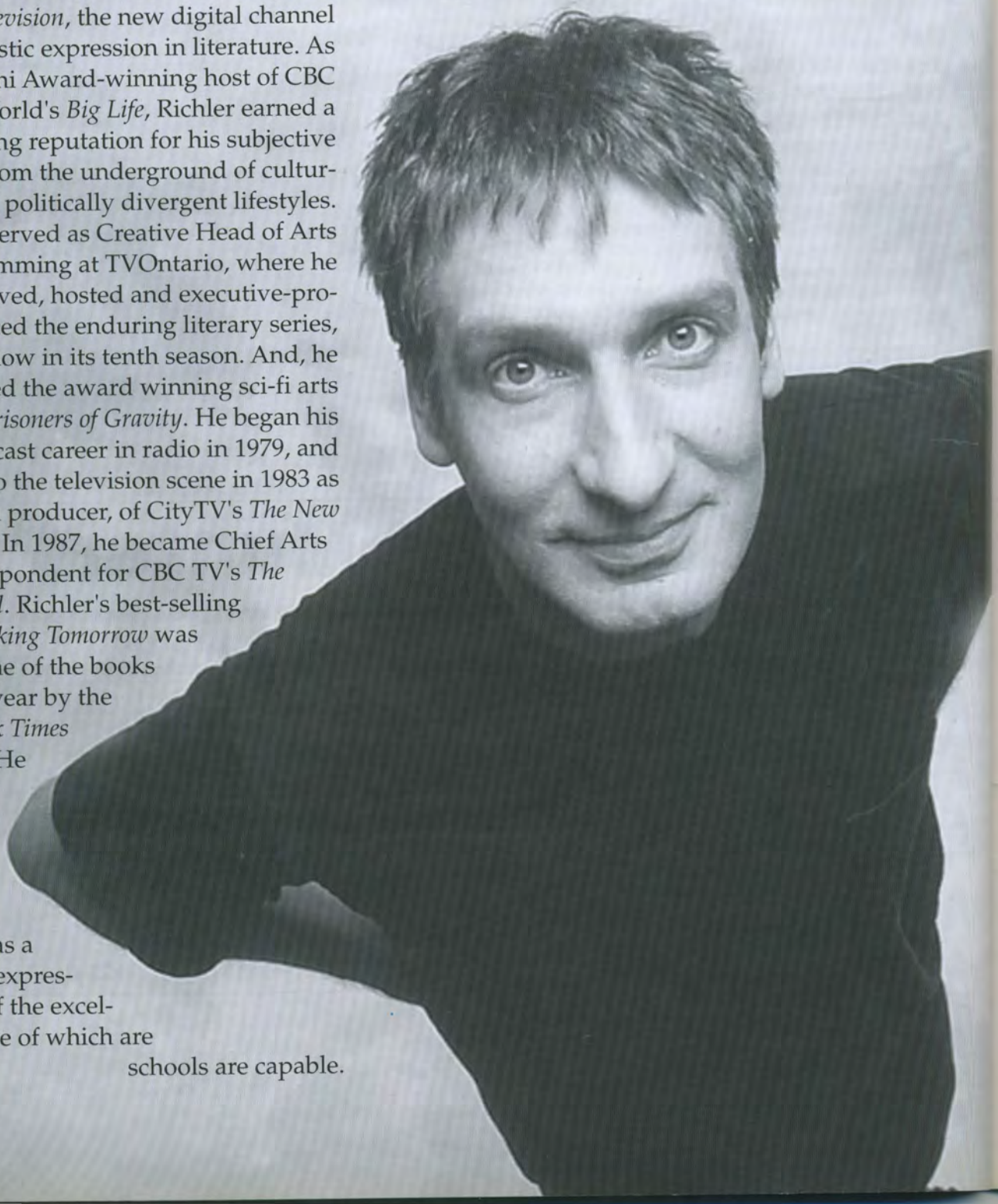
Saturday, February 2

MTCC 107 12:30 p.m.
AN OLA SUPER CONFERENCE SPECIAL EVENT

The Closing

GALA LUNCHEON with DANIEL RICHLER

Daniel Richler is the artistic developer of *Book Television*, the new digital channel about artistic expression in literature. As the Gemini Award-winning host of CBC NewsWorld's *Big Life*, Richler earned a dazzling reputation for his subjective reports from the underground of culturally and politically divergent lifestyles. Richler served as Creative Head of Arts Programming at TVOntario, where he conceived, hosted and executive-produced the enduring literary series, *Imprint*, now in its tenth season. And, he created the award winning sci-fi arts series *Prisoners of Gravity*. He began his broadcast career in radio in 1979, and burst on to the television scene in 1983 as host, then producer, of CityTV's *The New Music*. In 1987, he became Chief Arts Correspondent for CBC TV's *The Journal*. Richler's best-selling novel *Kicking Tomorrow* was named one of the books of the year by the *New York Times* in 1991. He hosts *Reach for the Top* on TVO and sees it as a splendid expression of the excellence of which are schools are capable.



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As of January 6, 2002

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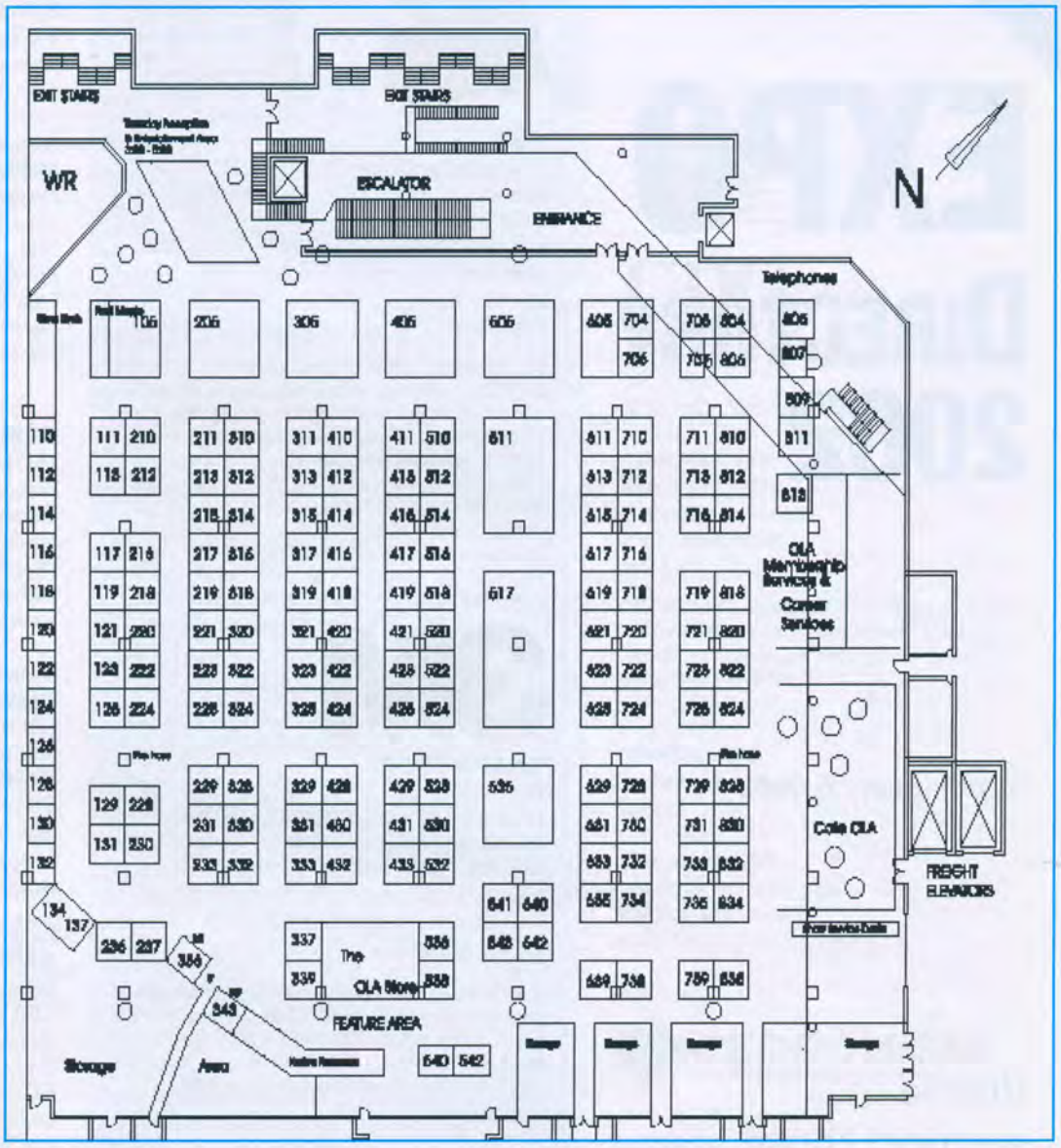

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GUEST ALERT: Ann Goldring, author of *Spitfire*, Thursday, January 31st at 12:30 pm; Karen Rivers, author of *Surviving Sam*, Friday, February 1 at 12:30 pm.

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GUEST ALERT: Thursday, January 31: 10am - 11am: Loris Lesynski; 2:00 pm - 3:00 pm: Barbara Nichol. Friday, February 1: 10:00 am - 11:00 am: William Bell and Ting-Xing Ye. 1:00 pm - 2:00 pm: Virginia Frances Schwartz.

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GUEST ALERT: Visit with Silver Birch Nominees: Karen Rivers, *Waiting to Dive*, Thursday, January 31 at 10:00 am; Anne Carter, *In the Clear*, Thursday, January 31 at 12:00 noon. Eric Walters, Basketball Series, Friday, February 1 at 11:00 am; David Bouchard, *The Gift of Reading and Fairy*, Friday, February 1 at 1:00 pm.

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GUEST ALERT: Linda Granfield will be signing books on February 1, 12:15 to 1:15 pm; Richard Ungar will be signing books on January 31st, 10:00 to 11:00 am.

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GUEST ALERT: Robin Muller at 11:00 am on Thursday, January 31st. Come and meet acclaimed artist and storyteller, Robin Muller, the Governor General's Award-winning author and illustrator of '*Badger's New House*', a delightful tale of caring and helping others.

GUEST ALERT: Karleen Bradford at 1:00 pm on Friday, February 1st. Stop by the Scholastic Booth to meet Karleen Bradford, one of our newest authors in the 'Dear Canada' series.

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GUEST ALERT: Popular Author & Columnist, Richard Scrimger, author of the Award-winning *"The Nose From Jupiter"* and *"Nose for Adventure"* will be at the Whitehots Booth on Friday, Feb. 1 - 12:00 noon to 1:00 pm.

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EVALUATION FORM

1. What type of library or institution are you in?

1. Which days of Super Conference did you attend? ☐ Thursday ☐ Friday ☐ Saturday

   If you did not attend Saturday, what was your reason?

2. One of the attractions of OLA Conferences over the years has been the quality of plenary speaker it attracts. Would you like to see more plenary sessions in future conferences?
   ☐ One per day ☐ Same as this year ☐ Fewer ☐ Other:

3. Rate the value of the workshop sessions to you over all.
   ☐ Very Useful ☐ Useful enough ☐ Not useful enough ☐ Other:

   Rate the variety of choice offered.
   ☐ Excellent choice ☐ About right ☐ Not enough ☐ Other:

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   ☐ for a total of less than an hour ☐ One hour ☐ Two hours or more

   We have had many requests for longer Exhibit/EXPO hours. This year Friday hours were extended.
   ☐ Hours were satisfactory for me ☐ Still too short ☐ Not enough time without conflict
   ☐ Other:

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   ☐ More than once ☐ Once ☐ Not at all.
   ☐ for a total of less than an hour ☐ One hour ☐ Two hours or more

5. Were there sufficient networking opportunities for you to meet and interact with colleagues?
   ☐ Yes ☐ No ☐ Other:

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   ☐ Good choice ☐ Satisfactory ☐ Not enough ☐ Other:
   ☐ Good quality ☐ Satisfactory ☐ Not good ☐ Other:

6. If you attended Saturday's program, was there sufficient content in the program to make it worthwhile?
   ☐ Yes ☐ No ☐ Maybe

   Would you prefer Wednesday (luncheon onwards) over Saturday (up to and including lunch)?
   ☐ Yes ☐ No ☐ No opinion

7. In terms of your professional needs, do you consider the level of programming at the Super Conference to be: ☐ Too basic ☐ Just right ☐ Too advanced

8. Rate your overall satisfaction with Super Conference 2002.
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- _____
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SUGGESTED SPEAKERS (provide name, position, employer):

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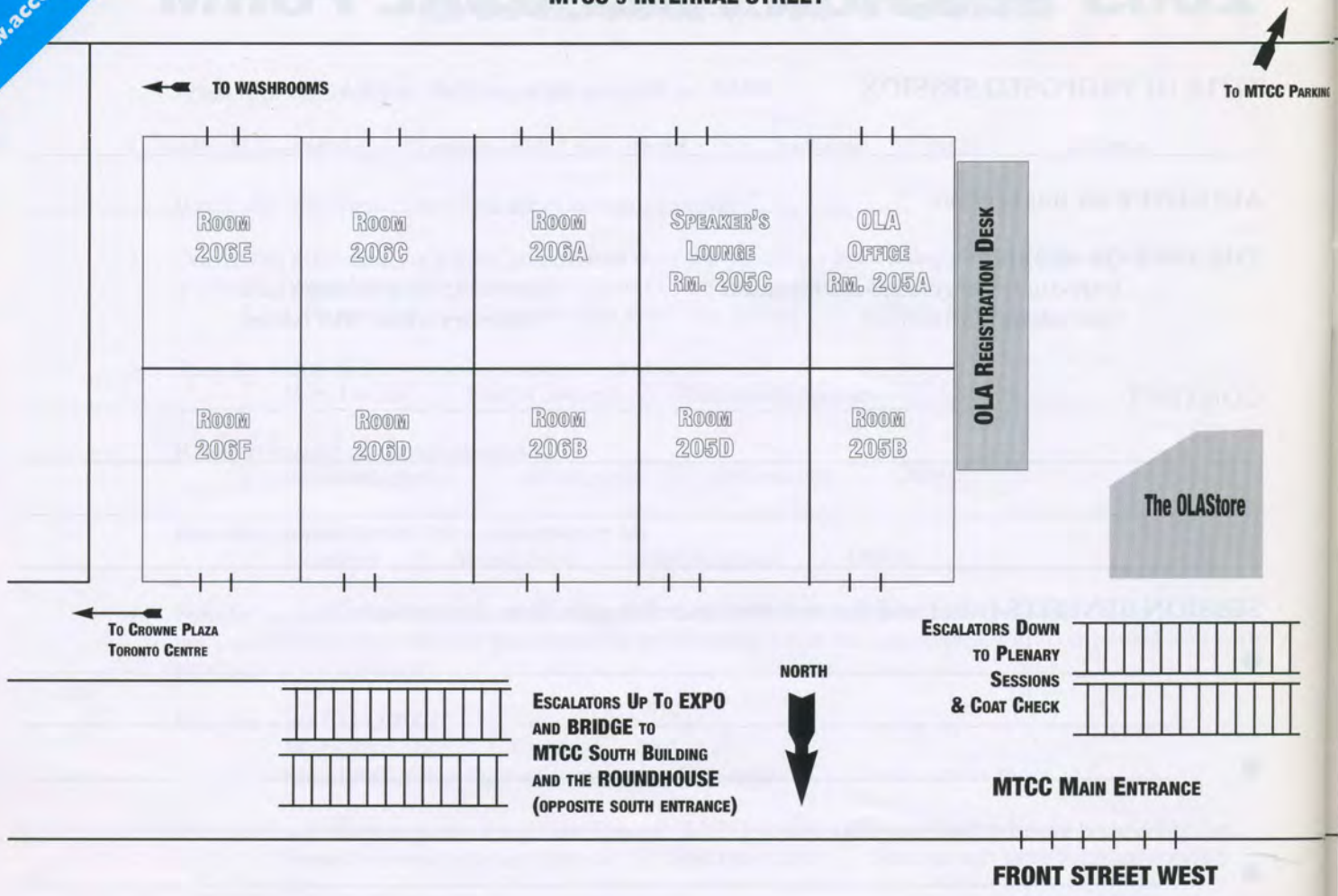

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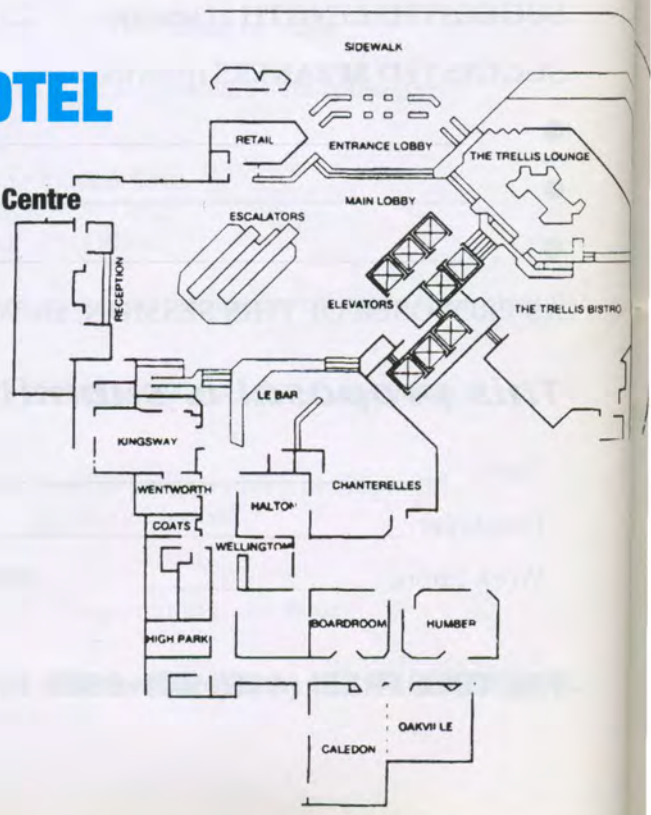

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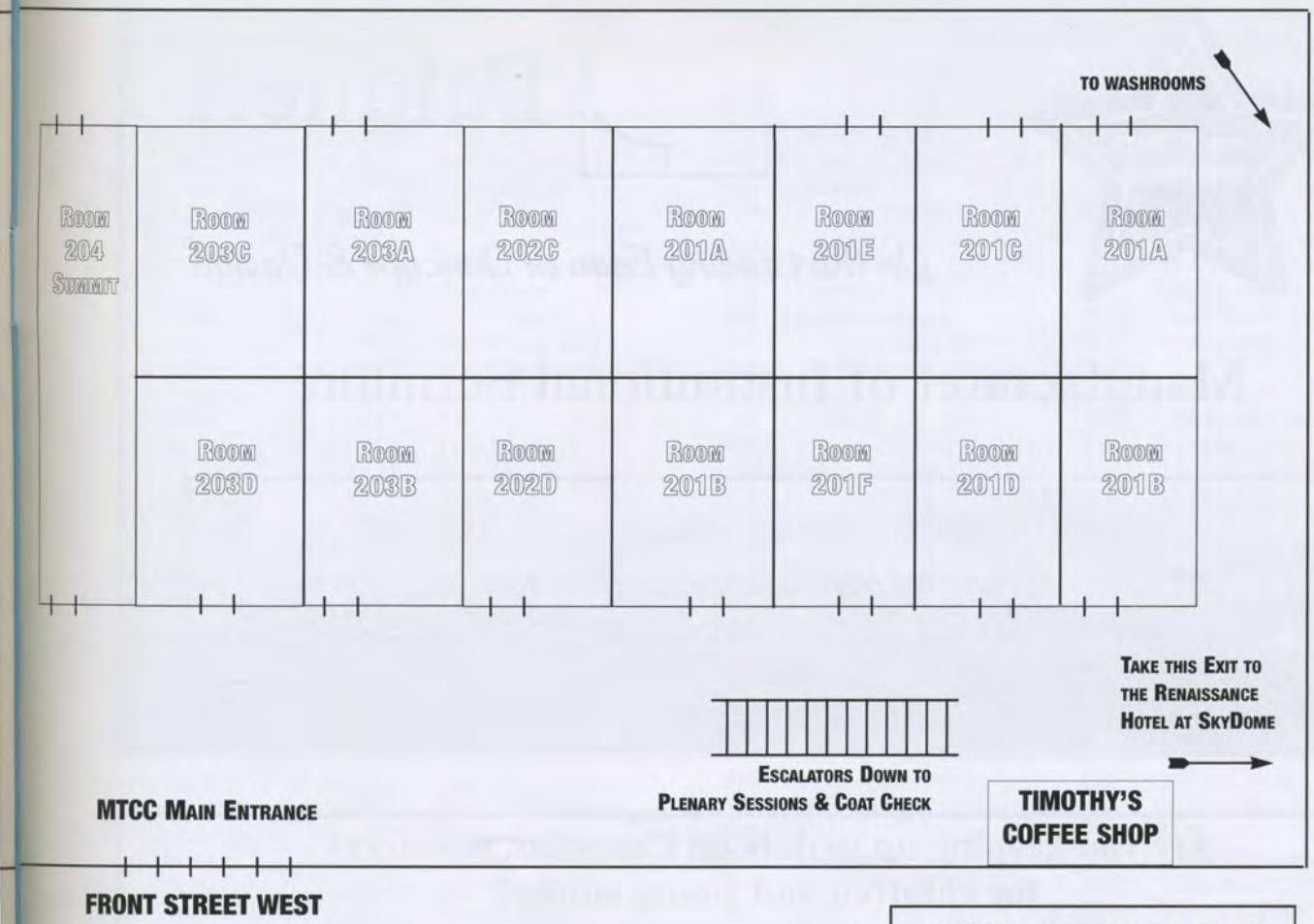

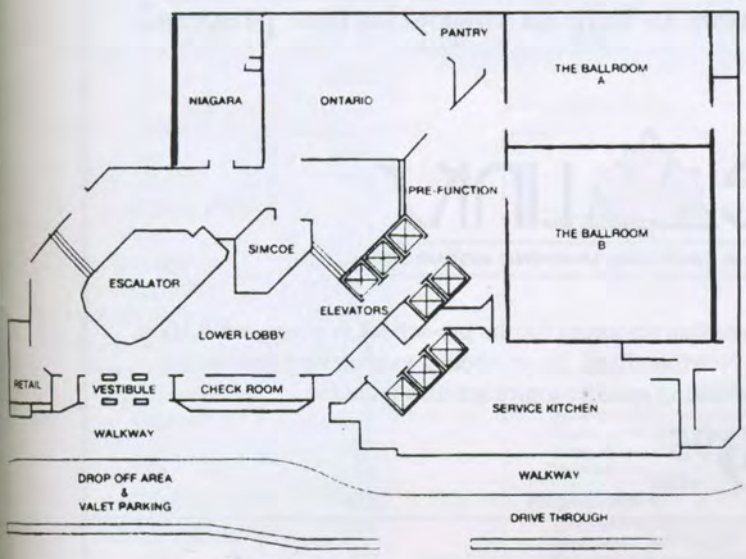

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