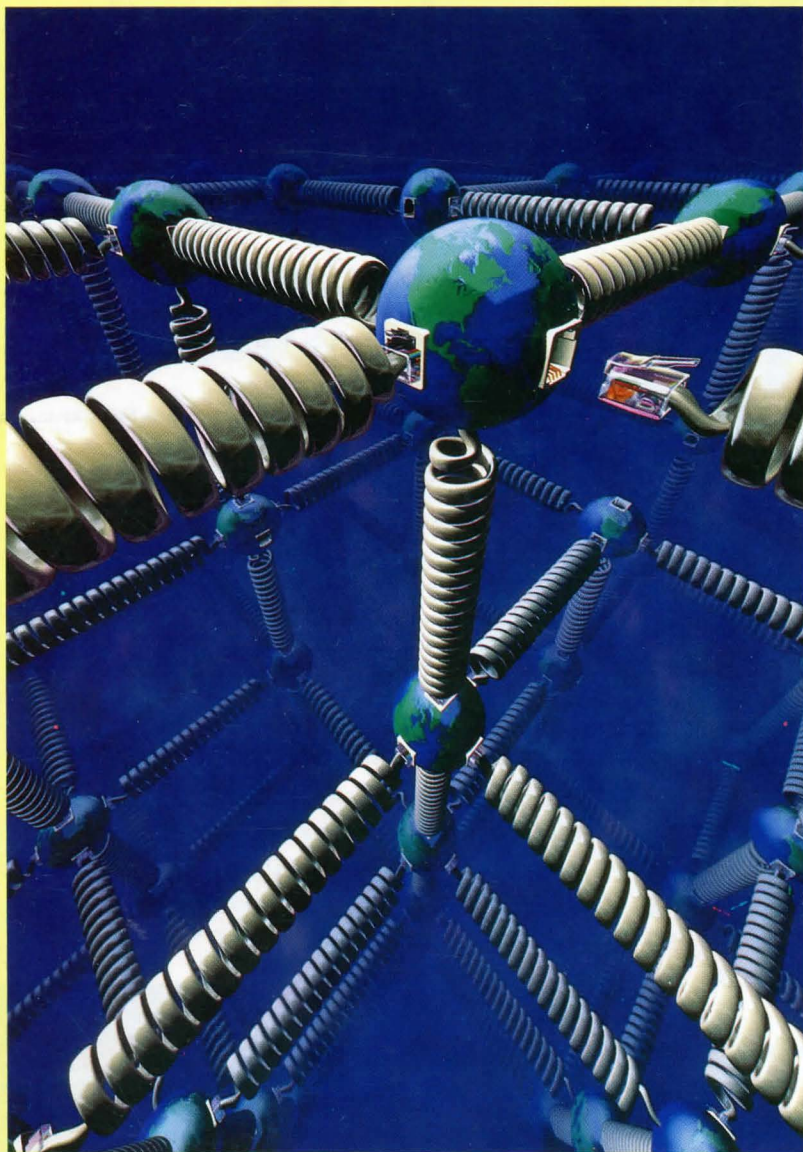


OLA Super Conference '95



ONTARIO SCHOOL
LIBRARY ASSOCIATION

Ideashop '95

ONTARIO COLLEGE AND UNIVERSITY
LIBRARY ASSOCIATION

Springbreak '95

ONTARIO PUBLIC
LIBRARY ASSOCIATION

Frontline '95

ONTARIO LIBRARY
TRUSTEES' ASSOCIATION

Board Exchange '95

ONTARIO LIBRARY AND INFORMATION
TECHNOLOGY ASSOCIATION

CONNECTIONS '95

NAVIGATING THE THIRD MILLENNIUM

The Future of Librarianship

January 13 - 16, 1995
TORONTO

Check out.
Check in.
Check in.
Check out.
Check out.
Check in.
Check in.
Check out.
Check out.
Check in.

(Doesn't it seem like you don't have time for anything else?)

If your library is like most, the answer is probably yes. In which case you're a perfect candidate for 3M Materials Flow Management.

"Materials flow" means the actual movement of your library's "hard assets." Its books and periodicals. Audio and videocassettes. Records. CDs. Whatever you loan out and check back in.

3M Materials Flow Management streamlines this movement of materials with several innovative products.

One is the revolutionary 3M SelfCheck System, which unites your automated circulation with library security. 3M SelfCheck is the only patron self-checkout machine that lets your patrons check out books and other items *without compromising your library's security.*

By taking care of some of your tedious and repetitious tasks, 3M Materials Flow Management boosts productivity. Makes your library more efficient. Frees staff to help patrons who really need it.

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The 3M SelfCheck System is a key component of 3M Materials Flow Management

3M Innovation

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SUPER CONFERENCE '95 Planning Committee

Conference Chair

Don Mills, Mississauga Library System

Ontario Library Association President

Janice Hayes, Centennial College Libraries

Ontario College and University Library Association

Martha K. Wolfe, University of Windsor

Kerstin Camenietzki, The Bibliocentre

Ontario Library and Information Technology Association

Karina Boenders, Markham Public Library

Ontario Library Trustees' Association

Harry Nesbitt, Stratford Public Library Board

Ontario Public Library Association

Ann McKenzie, St. Catharines Public Library

OLA Guilds

Ann Murphy, Mississauga Library System

Ontario School Library Association

Jeanne Stoness, John Fraser SS, Mississauga

Libraries Advance Ontario

Mario Bernardi, Metro Toronto Reference Library

Melanie Coulson, Brampton Public Library

Volunteer Co-ordinator

Rosalie Waller, King Campus, Seneca College

Social Events

Ingrid Keuper-Dalton, Mississauga Library System

Audio Visual

Bruce Walker

Staff members and Students of

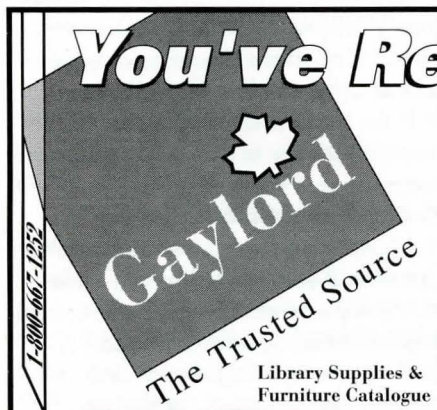
Lakeport Secondary School, St. Catharines

THE ONTARIO LIBRARY ASSOCIATION'S SUPER CONFERENCE 1995

A special conference of conferences

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**ENJOY THIS PARAMOUNT CONFERENCE IN
CANADIAN LIBRARY HISTORY**



You've Read The Book Now See The Show

"...Definitely two thumbs up"

"...They've really got the goods...."

"...Don't miss this one...."

It's OLA time again! And we're looking forward to seeing you. Come and talk to Elaine Watkinson—she wants to show you what's new at Gaylord. Be sure to check out the products from our latest book—the Gaylord Archival Catalogue.

We're in booth 122/124/126. See you at the show!

Gaylord. The Trusted Source in Library Supplies and Furniture. 1-800-667-1252 Fax 1-800-361-4416

Notes and reminders

WHERE TO FIND MEETINGS

A map of the Harbour Castle Hotel and Convention Centre buildings will be found inside the back cover. Meeting room names to some extent identify their location:

- Hotel Lower Lobby (Dockside Rooms)
- Hotel Lobby Level (Marine Room)
- Hotel Convention Floor (Piers, Harbour)
- Exhibition Place (Queen Elizabeth Theatre, Fountain Room)
- Harbour Castle Convention Centre (all other room names)

The OLITA Cyberport is a constructed area within the Queen Elizabeth Building's Grand Exhibit Hall. Other locations being used for this conference include the Faculty of Education and the Faculty of Information Studies at the University of Toronto.

ADMISSION TO MEETINGS

Your badge is your admittance to any meeting being held in any conference this weekend unless a restriction is indicated in the program. You are not confined to the conference in which you registered. Please wear your badge at all times. Admittance to the Queen Elizabeth Building will be badge or ticket.

For fire and safety reasons, admission will be denied to meetings when the facility is full. Rooms have been assigned based on the patterns discerned from sessions chosen by delegates in the registration process. Not everyone provides session selection information and the pattern may change, causing some sessions to fill up unexpectedly. Delegates are requested to make an alternative choice from the approximately twenty-five choices being offered in any given time.

AWARDS

The James Bain Medallion

OPLA's award to the Public Library Trustee of the Year will be presented on Sunday evening in the Metropolitan Ballroom East at 8 p.m. to Bruce Walker, former chair of the St. Catharines Public Library Board.

J.W. Robertson Medallion

OLTA's Award for Librarian of the Year will not be given this year.

OCULA Merit Award

This annual tribute to an exceptional academic librarian will be presented at the Award luncheon, Saturday, January 14. Tickets may be purchased at the Registration Desk in the Convention Centre.

OSLA Award

The 1994 OSLA Award for Exemplary Library Program in a School will be given to Denise Morin of Ecole Publique Franco-Nord in Azilda at the Sunday, January 15, luncheon featuring the Minister of Education and Training, the Hon. Dave Cooke. Tickets are available from the Registration Desk.

Public Library Service Awards

The Hon. Anne Swarbrick, the Minister for Culture, Tourism and Recreation will give the annual awards to innovative public library programs at the Sunday evening plenary session, 8:00 p.m. in the Metropolitan Ballroom East. Displays by the winners will be at the "Libraries Advance Ontario" Space Walk on Friday evening. Etobicoke, Cornwall, Niagara Falls and Thunder Bay Public Libraries are being honoured.

BADGES, TICKETS AND RECEIPTS

Your badge is your official receipt. The badge must be worn at all Conference events and at the Exposition.

In the first printing of badge and information receipts in December, the computer program showed apparent double payments for the same date. This was strictly a printing problem and in no way reflected payments received or charged. If you possess one of these first badge/receipts and have questions, please do not hesitate to ask. Corrections to badges or receipts should be requested at the Conference Registration Desk in the Harbour Castle Convention Centre Lower Lobby during non-peak hours.

Your receipt lists all events for which you have paid. You should have a badge or ticket for each item listed. If you are missing any item, please enquire at Registration.

CAREER CENTRE

OLA is not operating a formal placement service but does invite delegates seeking positions and employers seeking workers to post their needs on bulletin board in Booth 923 at EXPO '95 in the Queen Elizabeth Building at Exhibition Place. Handouts and other material of interest are available. Brooklyn Public Library will again be recruit-

ing. They are located across the aisle in Booth 924.

Employers wishing to have a private place for interviewing can make arrangements through Larry Moore or Maureen Cubberley at the hotel (Conference Registration Desk) or through Jefferson Gilbert or Toni Porter at Exhibition Place (OLA Information Desk).

EXPO '95

The hours for what has become the largest library trade show ever held in Canada are:

Saturday, Jan. 14 11:30 am-5:00 pm

Sunday, Jan. 15 9:00 am-2:00 pm

The value of prizes and drawings at EXPO '95 is significantly higher this year with the specially expanded show. To qualify for the drawings, it is necessary to get your Exhibit passport stamped by eight companies with whom you have had the chance to talk, and/or pick up an entry form at OLITA's Cyberport, located in the middle of the Exhibit Hall. Do both and ensure that you get the opportunity to win. The Exhibit Passport is distributed at all registration desks and at the Exhibit Hall door.

There is an idea for you and your library at many booths. Look for the "189 Ideas" pads and get as complete a collection as you can while you walk around.

MEETING CHANGES

Although every attempt is made to avoid changes in meeting rooms and sessions, some alterations may be necessary in such a large program. See the Conference *Daily Rocket* newsletter for details. Changes are also posted at Registration EXPRESS desks.

MEMBERSHIP QUESTIONS

Any questions or problems you might have with any aspect of your membership should be directed to Toni Porter at the OLA Information Desk at EXPO '95 in the Queen Elizabeth Building's northeast corner. At other hours, questions should be directed to personnel at the Conference Registration Desk in the Harbour Castle Westin Convention Centre.

ONE-ON-ONE CONSULTATION

The OLA is again offering its peer consultation service. If you have a library problem upon which you wish advice, please contact Maureen Cubberley, Jefferson Gilbert or Larry Moore through Registration and Information desks at either the Harbour

Castle Westin Convention Centre or at the Queen Elizabeth Building at Exhibition Place. Every effort will be made to arrange an appointment with an appropriate member.

Appointments may also be made with vendors outside exhibit hours. Contact the vendor or the OLA Information Desk in the Queen Elizabeth Building to arrange.

'PICK-UP' TABLE

In the continuing effort to conserve paper and to save you getting unwanted materials, the OLA will again have a 'pick-up' table, rather than registration kits. Only materials officially approved by OLA may be placed on the 'pick-up' table. If you have library-related non-commercial items, invitations and announcements you wish to display please get approval through an OLA staff member.

PROGRAM EVALUATION

Session evaluation forms may be handed in to the session organizers or to personnel at the Conference Registration Desk. This is your organization. Get the programs you want and need. Please react.

PUBLIC LIBRARY SURVEY

If you work in a public library in Ontario and did not get a copy of the survey being distributed at circulation desks, please ask for a copy and fill it out while you are at your Conference. Completed copies should be returned to personnel working at any registration desk.

THE STORE

The OLAStore, located on the north side of the Grand Exhibit Hall in the Queen Elizabeth Building, provides a cross-section of current library literature from across the continent and from speakers and authors at these conferences. OLA's own products including new entries in the Libraries Advance Ontario line are also featured. The OLAStore is open during EXPO '95 hours.

VOTING PRIVILEGES

To be eligible to vote at the OLA Annual General Meeting or at the business meetings of any of OLA division or guild, you must be a member in good standing of the Association or guild involved. Divisional status is marked on your badge (CU=OCULA, IT=OLITA, PL=OPLA, SL=OSLA, TR=OLTA). If you have questions, please enquire at the OLA Registration desk.

Guidelines for the Preparation of Resolutions

The following guidelines are addressed to individuals and units preparing resolutions to come before the Ontario Library Association Annual Meeting Sunday afternoon at 2:00 p.m.

- 1) Resolutions must be complete so that, upon passage, each becomes a clear and formal expression of the opinion or will of the assembly.
- 2) Each resolution must clearly indicate the initiating individual(s). If the individual(s) is (are) acting on behalf of and/or under the direction of a group or groups, the affiliation must be specified.
- 3) Each resolution should address no more than one topic or issue.
- 4) The terms used in each resolution must be readily understandable or be specifically defined.
- 5) The intent, objective, or goal of the resolution must be clear. The resolution must state whether it sets forth a general policy, an OLA viewpoint, or a call for specific action.
- 6) All resolutions must clearly set forth their relationship to libraries and/or librarianship.
- 7) If a resolution calls for specific action or a course of action, the resources that the initiator(s) of the resolution believe to be needed in order to carry out the directive must be specified.
- 8) If the initiator(s) of a resolution is (are) aware of a conflict between a policy or directive set forth in the resolution and existing Ontario Library Association policy or directive, the same resolution must indicate a possible means of resolving that conflict.
- 9) If a resolution calls for a specific action or program and has a timetable, the timetable must be clearly specified and be potentially achievable.
- 10) If a resolution is addressed to or refers to a specific group or groups, this must be clear.
- 11) Resolutions to the Annual General Meeting must be submitted to the Resolutions Action Group by 8:30 a.m. on Sunday. Groups whose business meeting occurs after this time may bring their resolutions to the Group immediately after said meeting.
- 12) Each resolution must have a mover and a seconder. The mover and seconder or their designates must attend the Resolutions Action Group meeting to speak to their resolution.
- 13) The mover and seconder of the resolution or their designates must be prepared to speak to the resolution at the OLA Annual General Meeting.
- 1) Any member in good standing may prepare a resolution for the Annual Meeting.

The staff of the Association and the OLA's Resolution Action Group will be glad to assist a member or unit in the preparation of resolutions. Final wording will be distributed at the OLA Annual General Meeting.

SHUTTLE BUS SCHEDULE

All shuttle buses to the Queen Elizabeth Building at Exhibition Place leave the Harbour Castle from the heated tunnel located in the lower lobby of the Harbour Castle Westin Convention Centre.

NO WINTER COATS REQUIRED.

EXPO '95

Bus service every four minutes from the Harbour Castle

11:30 am - 5:00 pm SATURDAY, JANUARY 14, 1995

8:30 am - 2:30 pm SUNDAY, JANUARY 15, 1995

Bus service every four minutes from the Queen Elizabeth Building

11:45 am - 7:15 pm SATURDAY, JANUARY 14, 1995

8:45 am - 2:45 pm SUNDAY, JANUARY 15, 1995

Bus arrangements for special seminars, see ticket.

**Friday,
January 13, 1995**

**PRE-CONFERENCE
SEMINARS
9 am to 5 pm**

Multimedia in Education
Nonprint Materials
Promoting Reading to Young People
CD-ROM LANs and WANs
Successful Staff Development
Evaluation of School Library Programs
Compliance: Employment Equity

**PRE-CONFERENCE WORKSHOPS
1 pm to 5 pm**

Coalition for Public Information
Book Repair

**BUFFET / FASHION SHOW
5:30 p.m. - 7:15 p.m.**

**ALL CONFERENCE
OPENING
7:15 p.m. - 11:00 p.m.**

Plenary Session: Charles R. McClure
OSLA's Curriculum Showplace
The Libraries Advance Ontario Walkabout
Newest and Best Books for Young People

Luke Skywalker's Death Star Bar

Expo '95
HOURS OF
OPENING

**SATURDAY
Noon to 5:00 p.m.
SUNDAY
9:00 a.m. to 2:00 p.m.**

**Monday,
January 16, 1995**

**ALL CONFERENCE
CLOSING
PROGRAM**

Moderator: Ken Haycock

**KLINGONS AT THE GATE
The Future
of Librarianship
9 am to 5 pm**

Morning speakers:
Art Benjamin
Donald Hamilton
John Black
Gabriele Lundeen

Luncheon / \$25
Janet Yale



Afternoon speakers:
Stan Skrzyszewski
Stellar panel of Ontario librarians
Ken Haycock

SATURDAY, JANUARY 14, 1995

SUNDAY, JANUARY 15, 1995

**OCULA's
Springbreak '95**

**OLITA's
Connections '95**

7:15 am	Breakfast 1: THE 1994 SILVER BIRCH AWARD WINNER , Carol Matas	
8:30 am	Face-to-Face with Change 1 Achieving Preferred Library Futures Cataloguing Trends for the '90s Internet Resources for Those Serving Persons with Disabilities How to Conduct a Periodical Use Study	Face-to-Face with Change 1 Cruising the Information Highway Internet Resources for Those Serving Persons with Disabilities Designing and Producing Multimedia Developing Your Internet Flight Plan Getting Your Internet Pilot's Licence Welcome to the Electronic Village
10:30 am	Face-to-Face with Change 2 Achieving Preferred Library Futures Cataloguing Trends for the '90s Internet Resources for Persons with Disabilities How to Conduct a Periodical Use Study	Face-to-Face with Change 2 Internet Resources for Persons with Disabilities Hardware and Networking Issues on Delivery of Electronic Resources Electronic Newspapers At Last!!!! Developing Your Internet Flight Plan Getting Your Internet Pilot's Licence Welcome to the Electronic Village
Noon	OCULA AWARDS LUNCHEON	
2:00 pm	Achieving Preferred Library Futures Authority Control: Luxury or Necessity? Contributing to the Profession: Librarians, Research and Institutional Support Teaching the Internet to University and College Students	 Canada's largest library trade show ever!!!! OLITA Cyberport / The Internet Demo Centre The Emerging Technologies Theatre Exposition Information Centre The OLA Store / Professional Literature Depot PLENARY: Clifford Lynch (4 p.m.)
3:45 pm	Achieving Preferred Library Futures The CLA A.L.A.R.M. Report Authority Control: Luxury or Necessity? Contributing to the Profession: Librarians, Research and Institutional Support "If You have a Minute, We Can Check the Internet!"	
5:15 pm	OCULA Annual Meeting	OLITA Annual Meeting
Evening	7 pm: ALL CONFERENCE RECEPTION	
7:15 am	Breakfast 3: FUTUREFAMOUS: NEW CANADIAN AUTHORS	
8:30 am	PLENARY: Ryan/Dolan (9 a.m.) 	The Great Equalizer Taking the Lead Connecting Kids to the World Wired to the World: What Does the Homeowner Want? Getting Your Internet Pilot's Licence
10:30 am	Canada's largest library trade show ever!!!! OLITA Cyberport / The Internet Demo Centre The Emerging Technologies Theatre The OLA Store/Professional Literature Depot	Public Access to the Information Highway Alternative Networks Video Research Techniques Optimizing Access to Information Getting Your Internet Pilot's Licence
Noon		
2:00 pm	OLA Annual General Meeting Face-to-Face with Change 3 Teaching the Internet to University and College Students OPACs: Towards Useful Displays Critical Pedagogy, Bibliographic Instruction and the Constraints of Technology Society, Librarians and Libraries in the Age of Information Technology Public Networks and Censorship	OLA Annual General Meeting Face-to-Face with Change 3 OPACs: Towards More Useful Bibliographic Displays Internet dans la bibliothèque publique Public Networks and Censorship Getting Your Internet Pilot's Licence
3:45 pm	Public Networks and Censorship Teaching the Internet to University and College Students / Face-to-Face 4 Library as Information Creator Critical Pedagogy, Bibliographic Instruction and the Constraints of Technology Society, Librarians and Libraries in the Age of Information Technology	Public Networks and Censorship Library as Information Creator Internet dans la bibliothèque publique Canada's Schoolnet Children's CD-ROM Resources Getting Your Internet Pilot's Licence
Evening	Library School Receptions (7 p.m.) PLENARY: Brian Segal (8 p.m.)	Library School Receptions (7 p.m.) PLENARY: Brian Segal or Awards Night (8 p.m.)


**OLTA's
Board Exchange '95**

**OPLA's
Front Line '95**

**OSLA's
Ideashop '95**

OR



Breakfast 2: CROSS CANADA CHECKUP with the Presidents of Canada's provincial library associations

<p>Face-to-Face with Change 1 Putting Vision to Work Preparing for Strategic Leadership 1 Friends of the Library from A to Z Developing Your Internet Flight Plan Getting Your Internet Pilot's Licence</p>	<p>Face-to-Face with Change 1 Cruising the Information Highway Internet Resources for Serving Persons Disabilities Friends of the Library from A to Z Professional Image Equals Professional Results New Technologies Are Killing the Soul Developing Your Internet Flight Plan Getting Your Internet Pilot's Licence Facing the Winds of Change</p>	<p>Face-to-Face with Change 1 Preparing for the Next Millennium Survival of the Species Designing and Producing Multimedia Projects LCD Panels and Liteshow II Gender and Racial Equity in Children's Literature Bridging the Gap to an Ethno-Cultural Universe</p>	<p>Welcome to the Electronic Village Through the Gateways of Non-Fiction Shudder, Giggle, Gasp! A Good Book Is a Bargain Learning Outcomes Warp into the Future</p>
<p>Face-to-Face with Change 2 Funding for the Third Millennium Preparing for Strategic Leadership 2 Defining Roles Friends of the Library from A to Z Marketing: Positioning your Library Developing Your Internet Flight Plan Getting Your Internet Pilot's Licence</p>	<p>Face-to-Face with Change 2 Advanced Human Resources Management Internet Resources for Persons with Disabilities Friends of the Library from A to Z Electronic Newspapers At Last!!!! Make the Most of Your CD-ROM Developing Your Internet Flight Plan Getting Your Internet Pilot's Licence</p>	<p>Face-to-Face with Change 2 Science, Cyberspace and Your Library A Fistful of Databanks Hardware and Networking Issues Writing About Other Cultures The Pivotal Planet of the Curriculum Universe Learning Outcomes, Standards and the LRC Poetry: Getting It Off the Shelf</p>	<p>Welcome to the Electronic Village Competition Is Tough The Evolution of Finished Fiction Media Fusion Bringing Learning to Life</p>
<p>The Lobbying Experience Revisited Preparing for Strategic Leadership 3 The Electronic Library The Entrepreneurial Board Getting Your Internet Pilot's Licence</p>	<p>Personal Survival Skills Conflict Management Key public library services Everybody Into the Pool Taming the Technological Wilderness Celebrating Books: Keeping Children Reading Getting Your Internet Pilot's Licence Partnerships – Together We Can Do More! The CLA A.L.A.R.M. Report</p>	<div style="border: 1px solid black; padding: 10px; text-align: center;">  <p>Canada's largest library trade show ever!!!! OLITA Cyberport / The Internet Demonstration Centre The Emerging Technologies Theatre</p> <p>Exposition Information Centre The OLA Store / Professional Literature Depot</p> <p>PLENARY: The Unveiling of the Successor Document to Partners in Action. (4:45 p.m.)</p> </div>	
<p>Preparing for Strategic Leadership 4 Every One Needs Friends The Entrepreneurial Board Provincial Guidelines for Ontario Libraries Getting Your Internet Pilot's Licence</p>	<p>Personal Survival Skills Library Ergonomics Key public library services Team Building Every One Needs Friends: Ontario Case Histories Managing Children's Services in Public Libraries Provincial Guidelines for Ontario Libraries Getting Your Internet Pilot's Licence</p>		
<p>OLTA Annual Meeting</p>	<p>OPLA Annual Meeting</p>	<p>Guild Council Annual Meeting</p>	

followed by 8 pm: **ALL CONFERENCE BANQUET WITH SPECIAL GUEST NINO RICCI / \$35**

OR

Breakfast 4: "READ FOR YOUR LIFE" DAVID HOMEL

<p>PLENARY: Ryan/Dolan (9 a.m.)</p> <div style="border: 1px solid black; padding: 10px; text-align: center;">  <p>Canada's largest library trade show ever!!!! OLITA Cyberport / The Internet Demo Centre The Emerging Technologies Theatre</p> </div>	<p>PLENARY: Ryan/Dolan (9 a.m.)</p> <div style="border: 1px solid black; padding: 10px; text-align: center;">  <p>Canada's largest library trade show ever!!!! OLITA Cyberport / The Internet Demo Centre The Emerging Technologies Theatre</p> </div>	<p>Using the Equipment on the Bridge Taking the Lead Connecting Kids to the World Earth Calling Mother Earth The Future That Is Not What It Used to Be Take Me to Your Leader</p>	<p>Stories for Tomorrow's Children Fiction Becomes Fact Ian Wallace / Jean Craighead George Fast Forward and In Control Leapfrogging Down the Infobahn Navigating the Million Channel Universe</p>
		<p>OSLA Annual Meeting Bringing Learning to Life and Life to Learning Video Research Techniques / Destreamed Nine Literature as a Compass for Young Children The Glory of the Story / 1994 Silver Birch Winner The Superhighway / Touch the Sky</p>	<p>It Was a Dark and Stormy Night Fantasy: A Bridge to the Third Millennium Intergalactic Multimedia Voyages Evaluating Resource Based Learning Tripping Through the Gateway of Internet Take Me to Your Leader</p>
<p>OSLA AWARDS LUNCHEON / \$25</p>			
<p>OLA Annual General Meeting Face-to-Face with Change 3 Fundraising: the Art of Survival Preparing for Strategic Leadership 5 Libraries Working with Libraries The Information Grid Moves Closer Public Networks and Censorship Getting Your Internet Pilot's Licence</p>	<p>OLA Annual General Meeting Face-to-Face with Change 3 Fundraising: the Art of Survival OPACs: Towards Useful Bibliographic Displays Internet dans la bibliothèque publique Society, Librarians and Libraries Public Networks and Censorship Getting Your Internet Pilot's Licence Living on Fear Street</p>	<p>OLA Annual General Meeting Face-to-Face with Change 3 Mine of Information, The OPACs: Towards Useful Bibliographic Displays Bring Out the 'Spock' in Your Students Learning Outcomes Mind-melding OBE and Computer Technology Living on Fear Street</p>	<p>It's Not What You Know Authoring Today Libraries Working with Libraries Once You've Tried 'Em</p>
<p>Face-to-Face with Change 4 Strength in Numbers Working with Municipalities How to Form Your Own Freenet and Why The Vision Evolves Getting Your Internet Pilot's Licence</p>	<p>Public Networks and Censorship Face-to-Face with Change 4 Serving the Cyberteent The Vision Evolves Networking your CD-ROMS Managing Absenteeism Internet dans la bibliothèque publique Society, Librarians and Libraries Getting Your Internet Pilot's Licence "Hometown" Wide Area Network</p>	<p>Language: Down on the Farm Serving the Cyberteent How to Connect Information: Southam's Response Electronic Writing From Extinction to Distinction Information Management for Transitions Breaking Barriers</p>	<p>Face-to-Face with Change 4 Looking for Holes Tech Connect Canada's Schoolnet: Plugging Kids In Encounter the Future by Exploring the Past</p>
<p>OLTA Trustees' Reception (7 p.m.) PLENARY: Public Library Awards Night (8 p.m.)</p>	<p>Library School and Excel Receptions (7 p.m.) PLENARY: Public Library Awards Night (8 p.m.)</p>	<p>Librarianship Course and Library School Receptions (7 p.m.) PLENARY: Brian Segal (8 p.m.)</p>	

9:00 pm: **FOREVER PLAID**, the long-running hit musical, named best play at last year's Toronto Theatre Awards

OLA Annual General Meeting

Ontario Library Association Annual General Meeting

January 15, 1995
Metropolitan Ballroom,
Harbour Castle Westin
2:00 pm

AGENDA

1. **Establishment of quorum.**
2. **Adoption of the agenda.**
3. **Minutes of the 1993 meetings.**
4. **Business arising from the 1993 Annual General Meeting**
5. **Organizational Structure**
6. **Reports of the Officers of the Association**
President - Janice Hayes
Treasurer - Lenny Goldberg
Executive Director - Larry Moore
7. **Reports of the Presidents**
Ontario College and University Library Association - *Marilyn McDermott*
Ontario Library and Information Technology Association - *Brian Bell*
Ontario Library Trustees' Association - *Hazel Thornton-Lazier*
Ontario Public Library Association - *Wendy Brown*
Ontario School Library Association - *Martha Summers*
OLA Guild Council - *Sharon Wilson*
8. **Report of the Resolutions Action Group**
9. **New Business**
10. **Adjournment**

93RD ANNUAL GENERAL MEETING of the ONTARIO LIBRARY ASSOCIATION November 5, 1993.

Chair: Allison Craig, OLA President.
Parliamentarian: June Elaine Wilson.

1. ESTABLISHMENT OF A QUORUM.

President Allison Craig called the meeting to order. President Craig indicated that most reports for the meeting were lost in the van stolen from the Association at the start of the conference. The meeting was asked to offer its advice as the meeting progressed.

2. ADOPTION OF THE AGENDA.

MOTION: *That the agenda be adopted.*
Moved/Seconded by John Lewis/Peter Rogers.
CARRIED.

3. MINUTES OF THE 92nd OLA ANNUAL GENERAL MEETING.

MOTION: *That the minutes of the 1992 OLA Annual General Meeting be distributed in the next InsideOLA for future approval.*
Moved/Seconded by Harry Nesbitt/Linda Helson.
CARRIED.

4. BUSINESS ARISING.

No discussion.

5. REPORTS OF THE DIVISION PRESIDENTS

The report motions were all presented in the traditional manner requesting acceptance into the minutes of the OLA Annual General Meeting of the actions taken by each Council's Annual Meeting. Motions were presented by

OCULA. Moved/Seconded by Lorna Rourke, Marilyn McDermott.

OLITA. Moved/Seconded by Ian Heckford, Brian Bell.

OLTA. Moved/Seconded by Hazel Thornton-Lazier/Harry Nesbitt.

OPLA. Moved/Seconded by Wendy Brown/Lynne Jordan.

OSLA. Moved/Seconded by Linda Helson/Martha Summers.

OLA Guilds. Moved/Seconded by Ursula Benoit/Cindy Cooper.

The meeting decided to cover the lack of printed reports by dealing with the above through the following motions:

MOTION: *That the reports of all division and guild councils be received for acceptance into the minutes of the 1993 Annual General Meeting.*

Moved/Seconded by Peter Rogers/Edmundo Vasquez. CARRIED.

MOTION: *That reports of all division and guild councils be reprinted and distributed in upcoming mailings of the Association.*

Moved/Seconded by June Samaras/Jim Neill.
CARRIED.

6. REPORT OF THE TREASURER

President Craig explained that the Treasurer's Report was in the hands of Lenny Goldberg who was, for personal reasons, unable to attend the meeting. The Report was not lost. Because of the Treasurer's absence, there remains no way to link the audited statement with the Association's future financial plans. Executive Director Larry Moore indicated that the resulting situation is unacceptable for rational discussion of the Association's serious financial condition. It is unfair to expect the membership to act on the audited statement without seeing the Treasurer's report and having the opportunity to discuss his analysis. Questions were raised about the continuing absence of the Treasurer and about the need for a mechanism to back up the Treasurer. President Craig stated that every elected officer must accept the responsibility associated with the seriousness of the role taken and that the concept of backups is inappropriate.

MOTION: *That discussion and acceptance of the audited statement be deferred until OSLA's Ideashop Conference in January, the documents to be published in advance.*

Moved/Seconded by Gord Thomson/Ann Mackenzie.
CARRIED.

Former Treasurer Gordon Thomson questioned the time frame in which the audit had to be developed and suggested that a review of the process be considered.

MOTION: *That the Finance Committee review the mechanism for producing the annual audit.*

Moved/Seconded by Wendy Brown/June Samaras.
CARRIED.

MOTION: *That the accounting firm of EvansMartin be appointed as auditors for the fiscal year 1993 - 1994.*

Moved/Seconded by Janice Hayes/Linda Helson.
CARRIED.

7. EXECUTIVE DIRECTOR'S REPORT.

OLA Executive Director Larry Moore indicated that the Annual Report would be published with the current *InsideOLA*. It will include the financial statements, the reports of all officers and the Executive Director, as well as a summary of all Council reports. Full Division and Guild reports will be published in the appropriate newsletter. Moore told the meeting that the stolen van had been found by police just prior to the start of the meeting. Staff member Toni Porter was on her way to the site to determine whether conference registration records were stolen or intact. Members will be immediately informed if any specific action is recommended by police or the banks.

8. THE PRESIDENT'S REPORT.

The President's Report will be printed in November as indicated. Allison Craig observed that the analogies she had used in her inaugural address last year had proved to be more prophetic than she really intended them to be. Her rules for skiers had all come into play at one time or another during her eventual term as President. The last rule of never skiing alone

proved to be the most important and invaluable. She thanked the OLA Board, the membership, the Executive Director and OLA staff for their constant support and creative input.

Liz Hoffman echoed her words and expressed admiration and appreciation for the job that the staff and volunteers had done in carrying out the conference without the support of records and materials lost in the stolen van. There was warm applause.

9. MEMBERSHIP PROPOSAL.

Two new membership categories were introduced for member consideration. The Transition Membership gives a member who loses his or her library job up to two years of full membership at no cost and special breaks on programs and events where the member might meet those who could be of assistance.

MOTION: *That the Transition Membership as proposed be accepted.*

Moved/Seconded by Paula de Ronde/Cindy Cooper. CARRIED.

A lifetime membership costing \$1,000 was also introduced. Its purpose is to help Association cash flow through the current difficult period.

MOTION: *That the Lifetime Membership as proposed be accepted and that its continuance be reviewed on an annual basis.*

Moved/Seconded by Linda Helson/Cindy Cooper. CARRIED.

10. RESOLUTIONS:

OSLA brought forward a request to have an implementation clause entered into the OLA By-Law that would allow development of a block membership plan for teacher-librarians. The school view was that such a block would provide numbers needed to increase the influence of OSLA and OLA in defending the need of a group of members whose jobs are in considerable peril. The proposal under consideration was expected to increase revenues or at least break even. A request for an outline of what the actual proposal would look like sparked discussion from the floor. Arguments against the motion focused on the undesirability of any kind of block approach, since it was seen to lead to an inequity in fees paid by individual members across the Association.

MOTION: *That the OLA By-Law no. 1 include:*

"Personal members who are employed by an individual school board may be grouped in a block for alternative fee consideration."

Moved/Seconded by Linda Helson/Martha Summers. DEFEATED.

MOTION: *That the OLA By-Law no. 2 be clarified by the removal of the words "The treasurer and" in clause 3.b.*

Moved/Seconded by Linda Helson/Martha Summers. CARRIED.

During discussion of the following motion, Vice President Janice Hayes took over the chair to allow Allison Craig to leave the meeting.

MOTION: *That OLA initiate the development of the Ontario Council for Public Information as proposed by Stan Skrzyszewski at OLA's International Forum on the Transformational Effect of the Electronic Highway.*

Moved/Seconded by Wendy Brown/Lynn Jordon.

CARRIED.

MOTION: *Be it resolved that thanks be extended to the entire 1993 Conference Planning Committee: Peter Rogers, Conference Co-ordinator; Gerda Molson, Conference Manager; Joan Carruthers, OCULA programs; Ian Heckford, OLITA programs; Edmundo Vasquez, OLTA programs; Ann McKenzie, OPLA programs; Giselle Whyte, OSLA programs; Cindy Cooper, Guild programs; Janice Coles, volunteer co-ordinator; Flora Miller, Roger Smith, Exposition co-ordinators; Bruce Walker and the students of Lakeport High School, audiovisual services; June Elaine Wilson, The OLAStore; Paula de Ronde, Melanie Coulson, Beth Ridler, Linda Helson, "Libraries Advance Ontario" Walkabout; Kathy Frizell, Lynda Reid, information desk; Joan Robinson, Janice Hayes, Paula de Ronde, fundraising; David Payne, OLA conference office; and OLA staff members Theresa Lung, Toni Porter, Maureen Cubberley, Jefferson Gilbert and Larry Moore for a job well done under extraordinary circumstances. Be it further resolved that the thanks of the Association be extended to the many individuals, speakers, panelists and convenors who provided the substance of this very special international event. And be it further resolved that special thanks be extended to Dynix, Bell Canada, Data Research, McClelland & Stewart and ISM/Library Information Services for their financial support, without which this conference could not have been so successful.* CARRIED.

11. REPORT ON THE 1993 OLA ELECTION.

Executive Director Larry Moore announced that Jane Horrocks, Chief Executive Officer, Richmond Hill Public Library is acclaimed as OLA Vice-President / President Elect.

12. INTRODUCTION OF THE 1993 - 1994 OLA PRESIDENT

Janice Hayes discussed the wide range of difficulties facing libraries of all types at the present time. She reviewed the rising tide of possibilities and challenges being presented by technological development and what must be learned if we are to have a say in the future shape of our institutions and our jobs. She saw the OLA as being a vehicle for change that has become immensely stronger in recent years; she intends to address the critical questions facing the profession through a variety of programs that will make OLA leadership even more vital and important to our future. She acknowledged the valuable support for her Presidency given and to be given by the CNIB Library for the Blind Executive Director Rosemary Kavanagh and the Library's Board chaired by Wil Vanderelst.

14. MOTION TO RECESS.

MOTION: *That the meeting recess until January 19, 1994, Harbour Castle Westin Hotel and Convention Centre, Toronto, 4:15 p.m.*

Moved/Seconded by Ursula Benoit/Linda Helson. CARRIED.

93RD ANNUAL GENERAL MEETING ONTARIO LIBRARY ASSOCIATION

Harbour Castle Westin Hotel, Toronto
January 19, 1994.

1. WELCOME.

President Allison Craig called the meeting to order.

She explained that the quorum was already established by the November meeting and welcomed those in attendance for the completion of the 93rd Annual General Meeting of the Ontario Library Association.

2. MINUTES OF THE 92nd OLA ANNUAL GENERAL MEETING.

MOTION: *That the minutes of the 1992 OLA Annual General Meeting be approved as distributed.*

Moved/Seconded by Harry Nesbitt/Karen Arblaster. CARRIED.

3. REPORT OF THE TREASURER

President Craig invited the OLA Treasurer to present his report and the financial statements of the Association. Treasurer Goldberg invited questions about his report and the financial statements. In response to questions about what was being done to retrieve the deficit showing in the financial statements, 1993-1994 OLA President Janice Hayes assured members that the Board was in serious discussion about this and planned to move on a number of fronts, most notably with the Super Conference in January 1995 and with corporate fundraising in the interim. Questions about the timing of the Super Conference and the difficulty for public library boards who are just coming out of their fiscal year were noted. It was pointed out that auditors would not allow 1994 moneys to be used if the Conference was to take place after January 15. Executive Director Moore told the meeting that the Conference dates were January 13-16.

MOTION: *That the Treasurer's Report be accepted.*

Moved/Seconded by Ron Dyck, Lenny Goldberg. CARRIED.

MOTION: *That the Financial Statements be accepted.*
Moved/Seconded by Paul Walker, Lenny Goldberg. CARRIED.

4. NIAGARA DECLARATION.

President Craig indicated that the Niagara Declaration, a planned public statement on the role and value of libraries and librarians, originally intended to be a joint event of the New York Library Association and the Ontario Library Association was now past the point of sensible implementation. The statements developed by various units of the Association for inclusion in the Niagara Declaration will be turned back to the OLA Board of Directors for use in a future document to be decided by the Board.

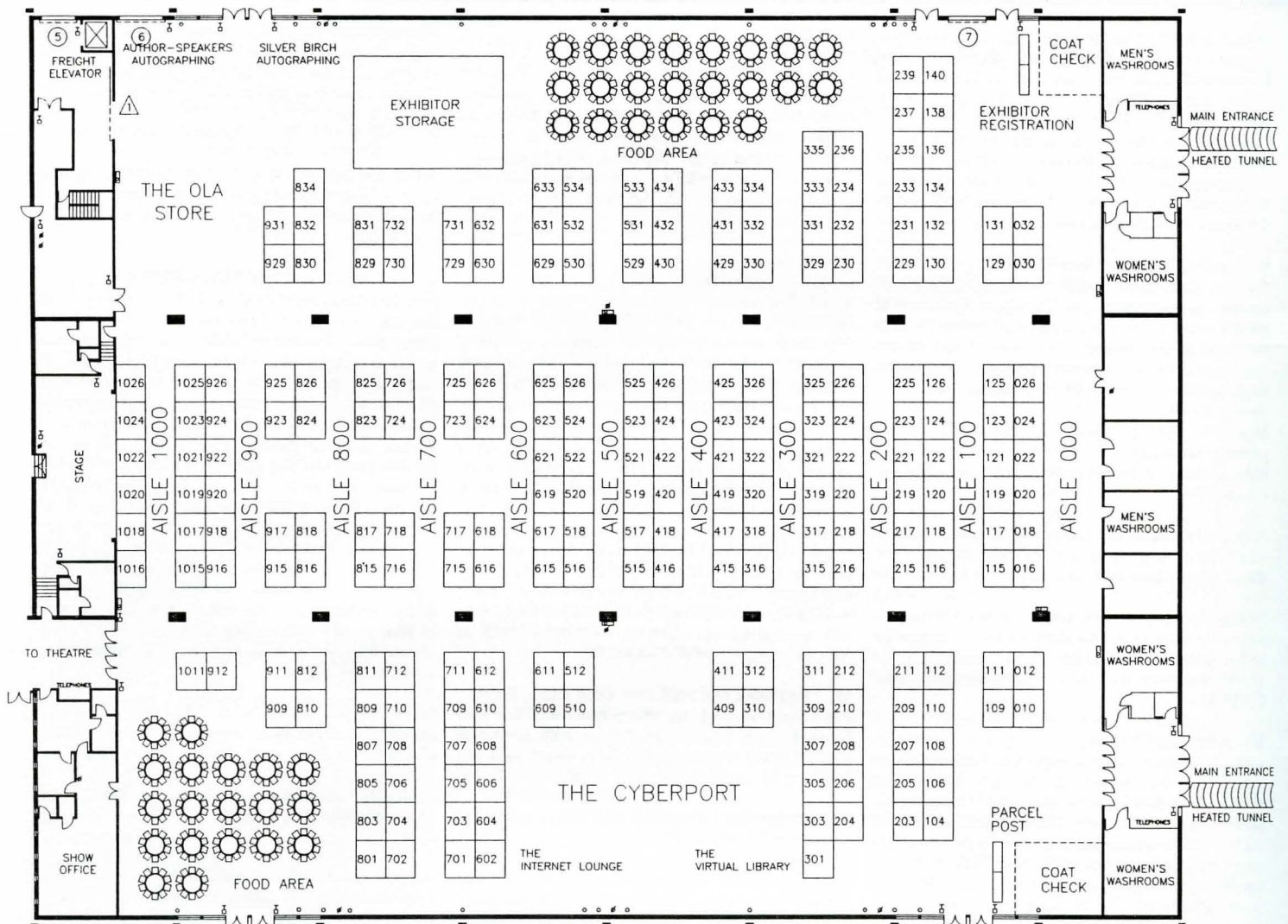
5. COALITION FOR PUBLIC INFORMATION.

Since the first part of the OLA's 93rd Annual Meeting in November, the Board of Directors has acted upon the resolution calling for the formation of a Council for Public Information. The first public meeting of what is being called the Coalition for Public Information took place earlier in the day and was considered to be an enormously successful beginning to the project. OLA Deputy Director Maureen Cubberley reported on the content, tenor and audience makeup of the meeting to demonstrate the diversity of interest and support that this new project has.

6. ADJOURNMENT.

There being no further business, President Craig declared the 93rd Annual Meeting of the Ontario Library Association adjourned.

Exposition '95



3M Canada Inc.	#322	CAPCO International -		Data Research Associates	#716, 718
Access to Justice Network - Web	#301	Handwriting Analysis	#433	Data Trek Canada	#216
Actuel Inc.	#912, 1011	CISTI / ICIST	#416	Davis + Henderson Data Imaging	#717
Addison-Wesley Publishers Ltd.	#619, 621	CNIB Library for the Blind	#604, 606	Disitican	#106, 108
Agriculture in the Classroom	#523	Canadian Almanac & Directory	#209	DocMatrix / Infotrain	#217
Apple Canada Inc.	#409	Canadian Children's Book Centre	#432	Douglas + McIntyre /	
Argus Products for Education	#320	Canadian Magazine Publishers		Groundwood Book	#317
Avita Technologies Corp.	#305, 307	Association	#430	Dream Catcher Collection, The	#829
B - B Enterprises	#709	CANESCO Subscription		Duncan Systems Specialists Inc.	#1016, 1018
Baker & Taylor Inter. Ltd.	#831	Services Ltd.	#110, 112	Dundurn Press	#321
Bantam Books Canada Inc. /		Carr McLean Limited	#530, 532,	Dynix Library Systems	#032, 030
Doubleday Canada Ltd.	#515		#629	EDGE Interactive Publishing	#202
Barron's Educational Series, Inc.	#104	Chadwyck-Healey Inc.	#309	Elf-Sales/Armet Systems Inc.	#020
Leslie Ann Becker	#335	Checkpoint Canada Inc.	#915	Ellison Educational Equipment	#315
Berry Ellen Casual Wear	#929	Child's Play	#1021	EMJ Data Systems	#623
Binding Unlimited, Inc.	#1019	Children's Book Store, The	#134, 136	Energy Educators of Ontario	#702
Books for Business	#231	The Children's French Store	#329	FAXON Canada	#325
Britannica Learning Materials, Ltd.	#417	P.F. Collier & Son Ltd.	#705	Firefly Books	#616
Brodart, Ltd.	#222-226	John Couits Library Services		Fitzhenry & Whiteside	#519
Brooklyn Public Library	#924	Limited	#212	Follett Library Resources	#424
Librairie Lu-Lu Inc. (French		Collingwood Public Library	#909	Follett Software Company	#326
Bookstore)	#310	Crabtree Publishing Company	#611	Fonorola	#701, 703

Frontier Computing #817
 Full Frame Film and Video #426
 Gale Research Inc. #625
 Gaylord Bros. Canada #122-126
 Geac Canada Limited #330, 332
 GeneSys #533
 General Publishing Co. Limited #115-119
 General Reference Research #016, 018
 Great Impressions Inc. #834
 Harper Collins Canada Ltd. #311
 ID Security Systems Canada Inc. #225
 ISM Library Information Services #324
 IVA Multivideo Inc. #219
 International Press Publications #526
 International Video Network #712
 Irwin Publishing #115-119
 J + S Video Wholesalers #711
 JobSAT #707
 John Wiley & Sons Canada #524
 Kate Walker & Company Ltd. #422
 Keystone Manufacturing #516
 Kids Can Press #229
 Kids Video #917
 KidsVid Catalogue #130
 KNOGO North America, Inc. #121
 Lehmann Bookbinding Ltd. #120
 Librarian's Yellow Pages, The #931
 Libraries and Community Information Branch -
 Ministry of Culture, Tourism and
 Recreation #203 - 207
 Library Corporation - Bibliofile #211
 Library Bound Inc. #129
 Library Services Center #024, 026
 Literacy Services Guild #704
 Literary Press Group, The #418
 Little, Brown and Co (Canada) #221
 Louise Kool + Galt Ltd. #318
 M.E. Phipps & Associates #825
 Magic Lantern Communications #312
 Mandarin / Bibliofiche #111, 012,
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 #239
 Marshall Cavendish
 McClelland and Stewart Inc. #1015, 1017
 McGraw-Hill Ryerson Limited #319
 McGraw-Hill School Systems #602
 McIntyre Media Limited #525
 Metropol Security #531
 Montel Inc. #911
 Munters Books and Document
 Restoration Services #725
 National Access Control #624
 National Book Service #1020 - 1026
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 National Library of Canada #801
 National Music Methods Ltd. #1023, 1025
 Natural Heritage/
 Natural History #125
 Naylor Communications #706
 Nelson Canada - Library Division #215, 116,
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 Nicols Advanced Technologies #132
 Officer of the Environmental

Commissioner #208
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 Ontario Library and Information
 Technology Association #517
 Ontario Puppetry Association #730
 Ontario School Library
 Association #823
 Organization of Book Publishers
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 Oxford University Press #810
 Perma Bound Books #423, 425
 Pinetree Media Ltd. #630, 632
 The Porcupine's Quill #809
 Prentice Hall #518-522
 Primax Data Products #420
 Productive Publications #731
 Quill & Quire Magazine #812
 Random House of Canada #811
 Reader's Digest Association
 (Canada) Ltd. #512
 Recorded Books, Inc. #529
 Reed Books Canada #610
 Reed Reference Electronic
 Publishing #612
 Research Publications Int'l #615
 Retro Link Associates #534
 Rockwell Network Systems #723
 Rotex Canada Inc. #617
 Salem Press / Magill Books #237
 S & B Books #626
 S & B Large Print & Special
 Lines Ltd. #926
 SIRS Inc. #715
 SWLI Inc. Multimedia Products
 Division #415
 Saunders Book Company #230, 232
 Scholar's Choice #729
 Scholarly Book Services Inc. #411
 Scholastic Book Fairs #220
 Scholastic Canada Ltd. #218
 Sherpas Software \ Informatique #323
 Shirley Lewis Information
 Services Inc. #816, 818
 Silver Birch Awards #803-807
 Spacesaver #724, 726
 Stoddart Publishing Co. Limited #115-119
 Storytrain #916, 918
 Talmage Book Centre #609, 510
 Temeron Books (Toronto) #321
 Thomas Allen Son Limited #223
 TrendTrak #521
 Tyendingaga Publishers Inc. #732
 Ulverschroft Large Print Books #316
 Urchin Kits Ltd. #631, 633
 Uunet Canada #608
 Ven-Rez Products Ltd. #123
 Wallaceburg Bookbinding &
 Mfg. Co. Ltd. #618
 Waterloo County Woodcraft #331
 Westerhof Media #131
 The H.W. Wilson Company #708, 710
 Winnebago Software Company #815
 World Book Educational Products #303
 Young Readers Limited #210

SHUTTLE BUS SCHEDULE

All shuttle buses leave the Harbour Castle
 from the heated tunnel on the Convention
 Centre side.

NO WINTER COATS REQUIRED.

**SATURDAY,
JANUARY 14, 1995**

**WELCOME TO THE
ELECTRONIC VILLAGE**

at the Queen Elizabeth Building
 IS1-9, IS2-9

Buses leave at 8:10 and 8:30

Both sessions are full. Confirmed delegates only.

**GETTING YOUR INTERNET
PILOT'S LICENSE**

at the Faculty of Information Science

BE1-8-FL1-8-CN1-8 / Bus leaves at 8:15 am

BE3-8 - FL3-8 / Bus leaves at 1:45 pm

EXPO '95

**Bus service every four minutes
11:30 am - 5:00 pm**

**Bus service every four minutes
leaving the QE Building
5:00 pm - 7:15 pm**

**The last bus leaves the Queen
Elizabeth Building at 7:15 pm.**

**SUNDAY,
JANUARY 15, 1995**

**GETTING YOUR INTERNET
PILOT'S LICENSE**

at the Faculty of Information Science

CN5-8 Bus leaves at 8:15 am

BE7-8 - FL7-8 - CN7-8

Bus leaves at 1:45 pm

EXPO '95

**The first bus leaves at 8:30 am
Bus service every four minutes
8:30 am - 2:30 pm**

**The last bus leaves the Queen
Elizabeth Building at 2:30 pm.**

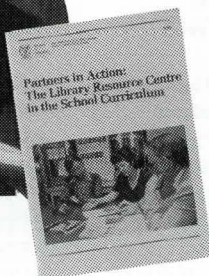
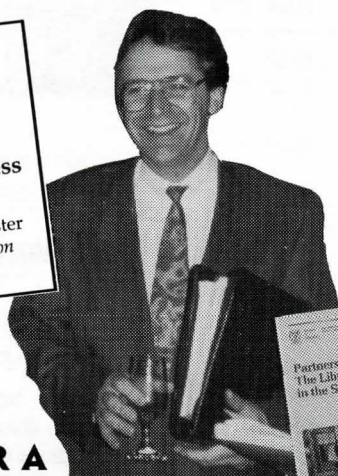
The Stars Come Out for Canada's



1995

Information Literacy and Equitable Access

Dave Cooke, Minister
Ministry of Education
and Training



LEADERSHIP FOR A NEW MILLENNIUM

On Friday, the OLA's Coalition for Public Information pursues everyone's right to information and continues to analyze the resulting implications for services and programs in all types of libraries. At Saturday afternoon's plenary in the Queen Elizabeth Theatre, the result of OSLA efforts to obtain a new Ministry of Education document on teacher-librarianship is unveiled. On Sunday, the Hon. Dave Cooke puts the draft document into the perspective of the larger government agenda at the OSLA Award Luncheon. On Monday, "Klingons at the Gate" considers critical perspectives and strategies for future development.

GET YOUR BREAKFAST TICKETS NOW!

Four entertaining and informative breakfast programs begin Saturday and Sunday. On Saturday, OLA's exciting new Silver Birch Award program is featured including 1994 winner CAROL MATAS. Also being offered is Cross-Canada Checkup, the popular annual review of what is happening in libraries across the country, featuring the Presidents of OLA's sister organizations. On Sunday, award-winning author, critic and translator DAVID HOMEL and Crime Writers of Canada former President MEDORA SALE are the choices. Both authors will autograph after speaking.

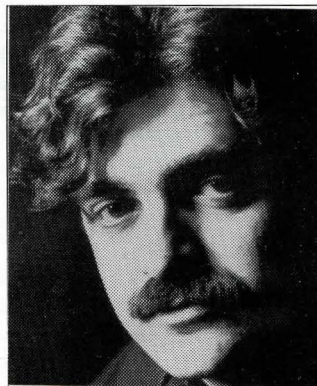


AUTOGRAPHING DOES NOT STOP AT BREAKFAST!

Over fifty authors will autograph their books during EXPO '95.

NINO RICCI

Mordecai Richler remains in Europe but the Governor-General's Award winning author of *Lives of the Saints*, Nino Ricci, promises to be an even more dazzling addition to our events. He will speak at the banquet, one of the exciting highlights of Saturday's program*.



THE OLITA TOURS

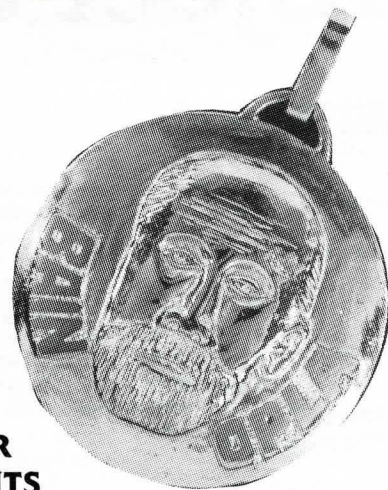
State-of-the-art working applications of technology are hard to see. OLITA has put together two extraordinary tours for Monday, both of which include Centennial College's mind-stopping Creative Communications Centre. \$35 including lunch.



CLIFFORD LYNCH: WHEN THE ORDINARY BECOMES EXTRAORDINARY

This conference of conferences is rich with the expertise that promises libraries and librarianship a rewarding future. But that future has a lot to do with the creative application of technology. CLIFFORD LYNCH has done more than any of us. He has succeeded in doing it not only because he has the knowledge and the opportunity but because he has a vision. His appearances across North America are not only exciting and stimulating to those who are hearing him but are providing understandable and eye-opening perspectives on a revolution that is more than under way. He has answers for Sunday morning's plenary, *Industry's Challenge to Libraries*, but it is an answer that we need to understand before we can effectively control our future. Saturday 4:30 pm, Queen Elizabeth Building. No extra charge.

Largest Library Conference...



AWARDS HONOUR ACCOMPLISHMENTS

On Saturday, OCUA honours Annetta Protain, Director of Centennial College's Bibliocentre. On Sunday, OSLA cites teacher-librarian Denise Morin for her outstanding school library program in Azilda. On Sunday evening, the Hon. Anne Swarbrick honours Etobicoke Public Library and three other public libraries for innovative programs. At the same program, OPLA gives the James Bain Medallion to trustee advocate Bruce Walker and the Children's Services Guild gives its award to Toronto Public Library's Frieda Ling.

SUNDAY'S PLENARIES RESHAPE OUR VIEWS

Re-engineering, re-evaluating, re-positioning, reconsidering. Both Sunday plenaries in the Queen Elizabeth Building at 9 am promise to be invigorating and stimulating. LINDSAY MCKRELL comes from the (UK) Library Association's award-winning library for 1994; her library's program has something to teach us all. HUW MORGAN, MICHAEL RYAN and PETER DOLAN in the alternative plenary session offer quite a different challenge to us as they look at industry's headlong rush into services that would bypass libraries and put information into the hands of consumers directly. These sessions are included in your \$95 registration!

EXPO '95

This is Canada's largest library trade show ever. The Saturday and Sunday plenaries are here and the fabulous OLITA Cyberport and autographing and leading edge technology demonstrations and prizes worth thousands of dollars and ideas, expertise, knowledge...



BRIAN SEGAL

Now let's talk class. On Sunday night at 8 Maclean's publisher BRIAN SEGAL takes the stage in the Metropolitan Ballroom. Former President of the University of Guelph and of Ryerson, he moves easily among the three worlds most critical to Canada's future: business, the media and education. He provides intelligent, insightful examinations of the issues he addresses and tonight he puts in perspective the future of the book - a central issue for libraries and for communications. No extra charge.



JANET YALE

The Monday day long program, Klingons at the Gate, gives us the opportunity to synthesize and absorb the collective ideas of all the extraordinary speakers on these pages. JANET YALE, Vice-President of Regulator Matters at Unitel Communications, discusses the political needs libraries have, most specifically the regulations for which we must lobby if we are to protect the access of all our library users to the Information Highway and to the resources it contains. Luncheon tickets are available until Saturday noon.



...with the unparalleled support of the hundreds of speakers in these programs...

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- Living on Fear Street, FL7-13, IS7-13
- Media Fusion, IS2-8
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- Stories for Tomorrow's Children, IS5-7
- Supplications, Incantations, Persuasions: Reading for YAs, Pre003
- Through the Gateways of Non-Fiction, IS1-10

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- Lobbying Experience Revisited, BE3-2
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- Preparing for Strategic Leadership 5: Advocacy, BE7-3
- Superhighway, The, IS6-6
- Survival of the Species, IS1-3

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- "Hometown" Wide Area Network, The, FL8-10
- "If You have a Minute, We Can Check the Internet!", SB3-3

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- Canada's Schoolnet: Plugging Kids into the World, CN8-5, IS8-5
- Developing Your Internet Flight Plan, all conferences, 7-1, 7-3
- Fast Forward and In Control, IS5-10
- Fistful of Databanks, A, IS2-3
- Getting Your Internet Pilot's Licence, all conferences, 8-1, 8-3, 8-5, 8-7
- Hardware and Networking Issues on Delivery of Electronic Resources, CN2-4, IS2-4
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- Teaching the Internet to University and College Students, SB7-2
- Tripping Through the Gateway of Internet, IS6-11
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- Community Partnerships 1: Libraries Working with Libraries, BE7-4, IS7-4
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- ## POLICY DEVELOPMENT
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Preparing for Next Millennium, IS1-2
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AUTHOR AUTOGRAPHING Schedule

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SATURDAY, JANUARY 14

AT THE EXPOSITION

All autographing will take place near The OLASore unless otherwise indicated.

- 12 noon **Ken Roberts***
Rhea Tregebov (Booth #333 & 334)
- 12:30 pm **Rosemary Sadlier** **Sarah Ellis**
Margaret Smith* **William Bell**
- 1:00 pm **Marie Louise Gay** **Niko Scharer**
Jean Craighead George **Cora Taylor**
Ian Wallace
- 1:30 pm **Veronica Ross** (Booth #333 & 334)
- 1:45 pm **Carol Matas** **Camilla Gryski***
Trudy Rising and Peter Williams*
Kristin Pederson - Award winning young author
- 2:30 pm **Linda Hendry** (HarperCollins - Booth #311)
Marian Cameron (Booth #333 & 334)
- 3:15 pm **Kenneth Oppel** **Linda Bailey***
Welwyn Wilton Katz **Bruce Coville**
Frieda Wishinsky (Harper Collins - Booth #311)

*indicates 1995 Silver Birch Award Official Selection authors.

★ ★ ★ ★ ★

SUNDAY, JANUARY 15

AT THE EXPOSITION

- 10:30 am **David Homel**
Paulette Bourgeois
- 11:00 pm **Nino Ricci** (Booth #333 & 334)
- 12:00 noon **Carol Matas**, 1994 Silver Birch Award winner
Carolyn Meyer
Victor Shepherd (Booth #333 & 334)

ALL autographing authors will have books available in *The OLASore*.

ALSO

Autographed copies of most 1994 Ontario Silver Birch Award Official Selections are available at *The OLASore*. Supplies are limited.

★ **The OLASore** ★

Friday /

January 13, 1995

Seminars and Pre-conference Workshops

Seminar 001

Faculty of Education / University of Toronto

Ontario Library and Information Technology Association
Seminar 9 a.m. to 5 p.m.

SOLD OUT

MULTIMEDIA IN EDUCATION

Michael Meakes,
Iconix International,
Scarborough.

Convenor: Liz Kerr,
Northumberland-
Clarington Board of
Education.

Seminar 002

Pier 7 / Hotel
Ontario Library
Association
Seminar 9 a.m. to 5 p.m.

NONBOOK MATERIALS, THEIR CARE, HANDLING AND STORAGE: PRACTICAL SUGGESTIONS FOR THE NONEXPERT

Jean Weihs,
Technical Services
Group.

Seminar 003

Dockside Three / Hotel
Ontario Library Association
Seminar 9 a.m. to 5 p.m.

SUPPLICATIONS, INCANTATIONS, PERSUASIONS

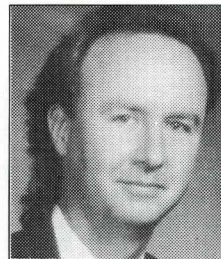
Fay Blostein, author, teacher.

Seminar 004

Metropolitan Ballroom West / CC
Ontario Library and Information Technology Association
Seminar 9 a.m. to 5 p.m.

GETTING EVERYONE CONNECTED: CD-ROM LOCAL AREA NETWORKING AND WIDE AREA NETWORKING

SOLD OUT



Howard McQueen

Howard McQueen
and Jean E.
DeMatteo, McQueen
and Associates.

Convenor: Doris
Rankin, Nepean Public
Library

Public Meeting 005

Harbour Ballroom A / CC
Ontario Library Association
Seminar 1 p.m. to 5 p.m.

The Fourth Public Meeting of the COALITION FOR PUBLIC INFORMATION



Francis Fox

FEATURED SPEAKER:

Francis Fox,
Chairman of Rogers
Cantel Inc; Chair of
the Working Group
on Access and Social
Impact, Information
Highway Advisory
Council (IHAC)

PANELISTS

Richard Worzel, Futurist. Author of two best sellers and has just finished a third, titled *The Future: The Seven Forces Revolutionizing Our Lives*.

George Nutter, Manager, Public Awareness Project, Technology and Communications Division, Ontario Ministry of Economic Development and Trade.

others to be announced

Seminar 006

Dockside One / Hotel
Ontario Library
Association
Seminar 9 a.m. to 5 p.m.

SOLD OUT

SUCCESSFUL STAFF DEVELOPMENT

Marcia Trotta,
Director, Meriden
Public Library,
Connecticut.

Convenor: Victoria
Owen, CNIB Library
for the Blind.

Workshop 007

Dockside Four / Hotel
Sponsored by Carr-
McLean
Workshop 1 p.m. to 5 p.m.

BOOK REPAIR: 'BACK TO THE BASICS'

Howard Cassells
and Paul Barclay,
Carr McLean Ltd.

Seminar 008

Pier 9 / Hotel
Ontario School Library
Association
Seminar 9 a.m. to 5 p.m.

THE EVALUATION OF SCHOOL LIBRARY PROGRAMS

Donald E. Hamilton,
University of
Victoria; John
Caldwell, OSLA
President 1989.

Convenor: Martha
Summers, Windsor
Board of Education.

Seminar 009

Dockside Two / Hotel
Ontario Library
Association's
Employment Equity
Task Force
Seminar 9 a.m. to 5 p.m.

COMPLIANCE: ONTARIO'S NEW EMPLOYMENT EQUITY LEGISLATION AND REGULATIONS

Stephen Gibson,
University of
Toronto; Edward B.
Harvey, Equinet.

Convenor: Yvonne
Bobb-Smith, Info
Counsel.

11:30 am - 2:00 pm
Harbour Ballroom Salon C / Hotel



The 1994 Ontario Silver Birch Award Luncheon

and announcement of the
1995 Official Selections

Carol Matas, Author of *Daniel's Story*
1994 Silver Birch Award Winner

SOLD OUT

Friday

January 13, 1995

Continuous from 5:30 p.m. to 7:15 p.m.

Queen's Quay Room / CC

A walk-in buffet

THE CAFE AT THE END OF THE UNIVERSE

\$15.00 incl. GST per ticket at the door. Cash bar available.

Around 6:30 p.m.

Frontenac Ballroom / CC

THE HITCHHIKER'S GUIDE TO GALACTIC FASHION

Will you see the latest and greatest clothes or the most futuristic and outrageous?

7:15 p.m. to 8:30 p.m.
ALL CONFERENCE
GALA OPENING PROGRAM
Frontenac Ballroom / CC

**FROM REALITY
TO VIRTUAL REALITY AND BACK
DR. CHARLES
R. McCLURE**

Sponsored by

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Dr. Charles R. McClure was this year named Distinguished Professor by Syracuse University, only the eighth such person to be designated. Those who have seen him speak or have read his articles and books know how well this honour suits him. Dr. McClure is possibly librarianship's most outstanding contributor at the present time. He is best known to Ontario librarians as author of *Performance Measures for Academic and Research Libraries*, as the principal investigator and co-author of *Planning and Role Setting for Public Libraries* and *Output Measures for Public Libraries* and as most popular speaker at the 1990 OLA Conference, "Lasers in the Jungle". His most recent book is *Libraries and the Internet: Perspectives, Issues and Opportunities*. His research has won national awards from the American Library Association, the Association of Library and Information Science Education, and the American Society for Information Science. The Jesse H. Shera award for best research study in library/information science has been presented to him on three different occasions and he was named "Distinguished Researcher" in 1993 by the National Commission on Libraries and Information Science.

Friday

January 13, 1995



From 8:30 p.m. to 10:30 p.m.
Pier 2, 3, 4 and 5 / Hotel

The Annual Libraries Advance Ontario Walkabout

THE LIBRARIES ADVANCE ONTARIO SPACE WALK 1995

Here are the innovations that make Ontario's libraries the best on the continent. School, public, college and university libraries are all welcome to enter displays. Specific areas of activity being highlighted this year include raising funds, applying for funds, literacy and technological application.

10:15 p.m.
Harbour Ballroom

Foyer / Hotel

OLITA AWARD FOR INFORMATION INNOVATION

The OLITA Award is presented annually to the library that demonstrates the best example of technological application in one of the following categories:

- library users
- library operations
- partnerships
- leadership

Previous winners:

1992 - Brampton Public Library
1993 - CNIB Library for the Blind

From 8:30 p.m. to 10:00 p.m.

Ontario School Library Association's IDEASHOP '95

THE NEWEST AND BEST IN WRITING FOR YOUNG PEOPLE

PIER 7 / Hotel

8:30 - 8:50 pm and 9:20 - 9:40 pm

Books for Pre-School to Grade Three

Judy Sarick, Children's Bookstore

8:50 - 9:10 pm and 9:40 - 10:00 pm

French language books

Marilyn Banach, Children's French Story

PIER 8 / Hotel

8:30 - 8:50 pm and 9:20 - 9:40 pm

Books for Grade Four to Eight

Shirley Lewis, Shirley Lewis Information Services

8:50 - 9:10 pm and 9:40 - 10:00 pm

Books for Grade 9 to OAC

Joanne Cosgrove, National Book Service

PIER 9 / Hotel

8:30 - 8:50 pm and 9:20 - 9:40 pm

Books with a Multicultural Focus

Jane Pilutti, Storytrain

8:50 - 9:10 pm and 9:40 - 10:00 pm

Books for Pre-School to Grade Three

Virginia Davis, National Book Service

From 8:30 p.m. to 10:30 p.m.

Harbour Ballroom / Hotel

Ontario School Library Association's IDEASHOP '95

THE OSLA CURRICULUM SHOWCASE

Plan to visit the Halton Board of Education's "VOYAGE OF DISCOVERY."

Traditional curriculum based library activities, student and teacher demonstrations of library based technology and partnerships within the community are featured.

From 10:30 p.m. to Midnight

Harbour Ballroom / Hotel

A cash bar. Popcorn, munchies.

LUKE SKYWALKER'S DEATH STAR BAR

It is time to share a drink with friends and colleagues after this exciting opening evening.

Compare notes about the displays, the ideas and innovations you have already seen and the perspectives of the opening session. Discuss what you will be seeing over the next three days and make your plans now to share your experience.

Monday

January 16, 1995

Klinggons at the Gate:

Libraries Reach for the Third Millennium / Frontenac Ballroom

★ ★ ★ ★ ★
An All-Conference Forum ★ Frontenac Ballroom



MODERATOR:
Dr. Ken Haycock,
Director, Faculty of Library,
Archival and Information
Studies at the University of
British Columbia, editor and
publisher of *Emergency
Librarian*.

Purpose

Throughout the Super Conference we will examine:

- the astonishing futures of libraries and librarianship;
- the re-engineering of libraries due to the new economics, technology and workplace;
- the evolving needs of our users;
- and the responses from our competition.

The All-Conference Forum will build on this examination and will begin to:

- develop a clear vision of library service in the information society;
- identify strategies to realize the vision;
- outline a communications plan to inform decision-makers and the public of the vision.

Order of Events

- 9:00 am **Developing Images of the Future: An Introduction**
Moderator: Ken Haycock, Director of the School of Library, Archival and Information Studies, University of British Columbia, Moderator.
- 9:20 am **Information Technologies and The Emerging Workplace**
Speaker: Art Benjamin, Online People Ltd.
- 10:05 am **Key Issues for Library Leadership** - An Interactive Session.
- 10:20 am Break.
- 10:50 am **The Convergence of Libraries:
Services and Programs to Serve People in the 90's and Beyond.**
Panel: Dr. John Black, University of Guelph; Dr. Don Hamilton, Faculty of Education, University of Victoria; Susan Merry, Canadian Imperial Bank of Commerce Library; Gabriele Lundeen, Toronto Public Library.
- Noon Luncheon: A ticketed event.
Will the CRTC determine the rules of public access to the information highway and therefore, the future of libraries?
Speaker: Janet Yale, Vice-President, Regulatory Matters, Unitel Communications Inc.
- 1:45 pm **What if...? Scenarios of the future.** Videotape clips of some surprising reactions to speculative library scenarios.
Presenter: Stan Skrzyszewski, Coalition for Public Information.
- 2:05 pm **Defining our own future: Libraries, Librarians and Library Association in the Third Millennium: Collaborative Strategic Thinking.** Visual Reporting.
- 3:35 pm **Librarians as Cyberspace Heroes: Strategies for the Third Millennium.**
Panel: Joyce Garnett, Laurentian University; Carol Pitt, Hamilton-Wentworth Roman Catholic Separate School Board; Jane Horrocks, Richmond Hill Public Library; Rosemary Kavanagh, CNIB Library for the Blind; Laraine Tapak, Confederation College;
- 4:10 pm **Library Service in the Information Society: Driving Change, Getting Results.**
- 4:55 pm "Beam Us Up!" The Closing of the 1995 Super Conference.



Art Benjamin

An IBM alumnus, Benjamin has received special recognition awards and has served on committees and advisory groups for government and educational bodies. His lectures throughout North America and abroad are focused on the impact of developments such as voice and handwriting technologies and the 'Information highway' and how they can best be exploited.



John Black

Chief Librarian at the University of Guelph, John Black has been involved with development and application of computer-based messaging systems since the early '70s. An early advocate of CD-ROM technology in library applications, he saw Guelph's OPAC in 1987 become the first University library catalogue in the world on CD-ROM. He is the first Canadian Chief Librarian to become President of the Association of Research Libraries and is on CANARIE's Board of Directors. His articles, conference presentations and workshops have made him a major international figure.

Joyce Garnett

Joyce Garnett is Chief Librarian at Laurentian University in Sudbury.

Don Hamilton

Currently Education Librarian and Adjunct Professor in School

Librarianship at the Faculty of Education, University of Victoria, Don Hamilton was the creator of the Pearson Institute, a continuing education program that has been much emulated. A former teacher-librarian in Clinton and Kenora, he won the Margaret Scott Award for Excellence from the Canadian School Library Association in 1978.

Ken Haycock

Currently Director of the School of Library, Archival and Information Studies at the University of British Columbia, Ken Haycock is a library leader, much honoured and esteemed by colleagues in all types of libraries. He has been a teacher-librarian in Ottawa, a library consultant at the Wellington Board of Education and in Vancouver, a principal in an elementary school, and Director of Program Services at the Vancouver School Board. He has been a public library trustee, a school board member and a union local president. He is active in more than 30 professional associations, holding positions in half of them. He was the youngest person ever to be elected President of the Canadian Library Association. He is publisher and editor of *Emergency Librarian*, has published over 80 articles and columns in 30 journals around the world and is author of 15 books



Jane Horrocks

Founder and first President of the Ontario Library and Information Technology Association, Jane Horrocks is now incoming President of the Ontario Library Association. She is CEO of Richmond Hill Public Library and

OLTA's J.W. Robertson Medallion winner as Librarian of the Year in 1993.

Rosemary Kavanagh

Now Director of the CNIB Library for the Blind, Rosemary Kavanagh spearheaded OLA's Ten Days to 2000 Project with the ALA's Library and Information Technology Association. She developed a technological strategic plan for Ontario public libraries while at the Libraries and Community Information Branch and was a Regional director.



Gabriele Lundeen

Gabriele Lundeen was the first Director of the Southern Ontario Library Service and is now CEO of Canada's largest public library system, Toronto Public Library.

Susan Merry

Susan Merry is Director, Business Information and Records Management, for the Canadian Imperial Bank of Commerce. She won the Chairman's Award for Outstanding Contribution to CIBC in 1993 and the SLA Toronto Chapter Member of the Year Award in 1994.

Carol Pitt

Carol Pitt is a Superintendent at the Hamilton-Wentworth Roman Catholic Separate School Board. Before taking this position, she was the board's library consultant and before that, a teacher-librarian of local prominence. She is OCSOA's representative on the writing team creating the successor to *Partners in Action*.



Stan Skrzyszewski

Principal of ASM Consultants and OLA President 1990, Stan Skrzyszewski is CEO for the OLA of The Coalition for Public Information. He is Chair of the Multicultural Section of the International Federation of Library Associations and Institutions and Instructor at the University of Toronto and the University of Western Ontario. He has published and is a quoted authority on information policies and strategies and has led OLA's work over the past four years.

Laraine Tapak

Laraine Tapak is Director of the Challis Resource Centre at Confederation College in Thunder Bay. (Invited)



Janet Yale

Ms Yale is a lawyer and Vice-President, Regulatory Matters of Unitel Communications Inc. She is responsible for Unitel's participation in proceedings before the CRTC and other regulatory bodies as well as the development of Unitel's positions with respect to regulatory and governmental policy initiatives. Prior to joining Unitel, Ms Yale held the position of Director General of the Cable, Pay and Specialty Services Branch at the CRTC. She was previously General Counsel with the Consumer's Association of Canada.

SPRINGBREAK '95

January 13 - 16, 1995

*The official program of the
Ontario College and University
Library Association*

OCULA SPRINGBREAK '95

Conference Co-ordinators

Kerstin Camenietzki,

The Bibliocentre, Centennial College

Martha K. Wolfe,

The Luddy Library, University of Windsor

ONTARIO COLLEGE AND UNIVERSITY LIBRARY ASSOCIATION

Springbreak '95 Conference Overview

FRIDAY, JANUARY 13, 1995

9:00 am - 5:00 pm - Seminars

- Nonbook Materials
- Getting Everyone Connected: LANs and WANs
- Successful Staff Development
- Compliance: Ontario's New Employment Equity Legislation

1:00 pm - 5:00 pm - Half day workshops

- Coalition for Public Information: Fourth Public Meeting
- Book Repair: 'Back to the Basics'

5:30 pm - 7:00 pm - Café at the End of the Universe

7:30 pm - 8:30 pm - Opening Plenary:

From Reality to Virtual Reality and Back / Charles R. McClure

8:30 pm - Libraries Advance Ontario Walkabout/OSLA Curriculum Showcase

10:00 pm - Luke Skywalker's Death Star Bar

SATURDAY, JANUARY 14, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Cross Canada Check-up

8:30 am - 5:15 pm - Full day seminar

- Achieving Preferred Library Futures

8:30 am - 10:00 am / Workshop Sessions (SB1 series)

10:30 am - 12:00 noon / Workshop Sessions (SB2 series)

12:00 noon - 2:00 pm / OCULA Award Luncheon

12:00 noon - 5:00 pm / EXPO '95 and lunch

2:00 pm - 3:30 pm / Workshop Sessions (SB3 series)

3:45 pm - 5:15 pm / Workshop Sessions (SB4 series)

5:30 pm - 6:30 pm / OCULA Annual Meeting

Marilyn McDermott, OCULA President 1994 presiding

7:30 pm - 10:00 pm

All-Conference Reception

All-Conference Banquet with special guest, *Nino Ricci*

SUNDAY, JANUARY 15, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Future Famous: the Mystery Writers of Canada
- David Homel: Read for Your Life

9:00 am - 10:00 pm - Plenary Sessions

Industry's Challenge to Libraries and Librarians

Finding a Patron's Perspective

9:00 am - 2:00 pm / EXPO '95 and lunch

2:00 pm - 3:30 pm / Workshop Sessions (SB7 series)

OLA Annual General Meeting

3:45 pm - 5:15 pm / Workshop Sessions (SB8 series)

7:00 pm - 8:00 pm / Library School Receptions

8:00 pm - 9:00 pm

Plenary Session: *Is Print Dead? Why Do You Ask?* / Brian Segal

9:00 pm - 10:15 pm

Special Presentation: *Forever Plaid*

MONDAY, JANUARY 16, 1995

9:00 am - 4:30 pm - Full day program

Klingons at the Gate: The Future of Libraries and Librarianship

Moderator: Ken Haycock

Saturday

January 14, 1995

7:00 am - 8:15 pm

Wake Up Call Breakfasts:

Harbour Ballroom Salon C 1994 SILVER BIRCH AWARD WINNING AUTHOR

Carol Matas, author of *Daniel's Story*, the book that 12,000 Grade 4-6 children voted as their most favoured in 1994.

Pier 4 / Hotel

CROSS CANADA CHECKUP

The Presidents of Canada's provincial library associations share issues.

Tickets, \$10 plus GST. On sale Friday to 9 pm.

8:30 am - 10:00 am



SB1-1

Metro West / CC

Face-to-Face with Change 1:

An All Conference Delegate Think Tank

RE-ENGINEERING ROLES AND SERVICES



Facilitators: *Charles McClure*, Department of Communications, Syracuse University; *Rose Dotten*, OSLA President 1994.

The facilitators will draw on our concerns and will present situations and possibilities to consider and discuss.

Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Mon., Jan. 16, 9 am to 5 pm.

SB1-3

Pier 7 / Hotel

Developed by the OLA Guild for Library Services to Persons with Disabilities

INTERNET RESOURCES FOR THOSE SERVING PERSONS WITH DISABILITIES

Walter Giesbrecht, York University.

This Internet demonstration features materials that will assist front line staff in providing service to persons with disabilities.

Convenor: Heather A. Fraser, Scott Library, York University.

8:30 am - 5:15 pm



SB1-0 / SB2-0 /
SB3-0 / SB4-0

Pier 9 / Hotel

ACHIEVING PREFERRED LIBRARY FUTURES

Richard Dougherty, former Library Director at the University of California at Berkeley and at the University of Michigan; President, Dougherty and Associates.

Do you feel your organization is losing control of its future and is being driven by economic and technological forces beyond its control? How does an organization manage the turbulent change that is rapidly becoming a way of life? This seminar will assist participants in imagining their "preferred" futures and in exploring ways to achieve those visions.

The method used in the workshop was devised by Ronald Lippitt, a founder of the Institute for Social Research at the University of Michigan. The process helps participants examine the future without getting bogged down by existing day-to-day problems. It is organized into multiple steps. The initial steps

include a brief review of what has been accomplished in recent years, current developments, and identifiable trends.

The process, according to Dr. Dougherty, is not an effort to predict what the future will be but, plainly and simply, to imagine what one would like it to be. The process forces participants to identify the obstacles that could impede progress. It is possible to transform images of preferred futures into elements of an action-oriented plan.

Dr. Dougherty has done this workshop for university librarians and provosts to considerable effect. He indicates that there is usually great interest in the process and he will make a point of explaining techniques where it seems to be of interest.

Dr. Dougherty has a long and distinguished record of successful innovation. An early advocate of strategic planning and an adopter of nontraditional services, he has more recently worked with academic officials and librarians to visualize preferred futures.

Convenor: Annetta Protain, The Bibliocentre, Centennial College, OCULA President 1988.

8:30 am - 12:00 noon

SB1-2 / SB2-2

Pier 5 / Hotel

CATALOGUING TRENDS FOR THE 90S

Judith Hopkins, AUTOCAT list owner, Technical Services Research and Analysis Officer, Central Technical Services, State University of New York at Buffalo; *Lynn Howarth*, Assistant Professor, Faculty of Information Studies, University of Toronto; *Christine Oliver*, Head, Original Cataloguing Unit, McGill University Libraries.

Do current trends threaten the library's ability to provide bibliographic access, or are they opportunities to redefine? Is the Internet a viable cataloguing resource? What do we mean by quality in the context of library catalogues? Will we be able to develop quality control standards and methods that will meet increasingly sophisticated demands? Who will provide our bibliographic access and what will be the cost in meeting the changing needs of our users? Join the experts in

discussing the implications of the new technologies on cataloguing and in forecasting its future.

Convenor: Sam Kalb, Queen's University.

SB1-4 / 12-4

Pier 8 / Hotel

HOW TO CONDUCT A PERIODICAL USE STUDY

Linda Day, Catalogue Librarian; *Linda Graburn*, Reference Librarian, University of Guelph.

How to obtain valuable data that can be used in periodical cancellation projects and other critical collection decisions. The speakers, who have just completed a study, will present a worksheet useful in identifying the various factors that must be considered. Delegates will leave this session able to plan and implement a periodical use study tailored to meet their specific local needs.

Convenor: Linda Day, University of Guelph.

COFFEE BREAK / SUPPORTED BY MICROMEDIA

10:00 am - 10:30 am

Harbour Ballroom Foyer / Dockside Foyer / Metropolitan Ballroom Foyer

Saturday

January 14, 1995

10:30 am - 12 noon



SB2-1
Metro West / CC
Face-to-Face
with Change 2:

An All Conference Delegate Think Tank
**WHAT WILL OUR USERS
NEED AND WANT?**



Stan Skrzyszewski, ASM Consultants, OLA President 1991; Suzanne O'Neill, OCULA President 1995

The facilitators will present situations for discussion that will allow us to explore our attitudes,

understandings and expectations of our clients – whomever they may be. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Mon., Jan. 16,

SB2-3

Pier 7 / Hotel

Developed by the OLA Guild for Library Services to Persons with Disabilities

INTERNET RESOURCES FOR PERSONS WITH DISABILITIES

Barbara Mates, Library for the Blind and Physically Handicapped, Cleveland Public Library; Grant Gee, Acrontech Inc., Toronto.

Demonstration of Internet resources designed for and of interest to persons with disabilities. Adaptive equipment will be used in the process. (See also session #SB1-3: Internet Resources for Those Serving Persons with Disabilities)

12 noon - 2:00 pm

Frontenac Ballroom / CC

**Ontario College and University
Library Association
OCULA AWARD
LUNCHEON**

The OCULA Award recognizes an individual member of the library profession in Ontario who has made an outstanding contribution to academic or research librarianship and library development.

Some tickets at the Registration Desk / CC.

2:00 pm - 5:15 pm

SB3-1 / SB4-1

Pier 4 / Hotel

**AUTHORITY CONTROL:
LUXURY OR NECESSITY?**

Brian Morrell, Product Manager, ISM Library Information Services; Walter Zimmerman, Online Services / CD-ROM Librarian, The D.B. Weldon Library, University of Western Ontario; Elizabeth Read, Cataloguer / Authorities Supervisor, Queen's University.

Can we afford the cost of providing authority control while library budgets dwindle? Can we afford to compromise access by *not* having authority control? What kind of access is required for today's and tomorrow's catalogues? The current financial climate in libraries is causing many to question the appropriateness of continuing to provide access and services which were previously sacrosanct. This session addresses one such closely guarded bibliographic tenet.

Convenor: Jane Black, University of Windsor

SB3-2 / SB4-2

Pier 8 / Hotel

**CONTRIBUTING TO THE
PROFESSION: LIBRARIANS,
RESEARCH AND
INSTITUTIONAL SUPPORT**

Anne Fullerton, Reference and Collections, Davis Centre Library, University of Waterloo; Isla Jordan, Reference/ Selection Librarian, Carleton University; Jennifer Mendelsohn, Head, Earth Sciences Library, University of Toronto.

Have we "world enough and time"? Most university librarians in Canada have academic or faculty status and are required to fit research into their workload. If scholarship develops and benefits librarianship, how will this research be carried out in the future given budget constraints, staff cuts and staff restructuring? How can we help each other achieve these goals?

Convenor: Anne Fullerton, Davis Centre Library, University of Waterloo.

SB3-3 / SB4-3

Pier 5 / Hotel

**"IF YOU HAVE A MINUTE,
WE CAN CHECK THE INTERNET!"
USING THE INTERNET AS A
REFERENCE TOOL**

Rita Vine, Marketing and Instruction Co-ordinator, Science and Medicine Library, University of

Toronto; Anne Whelan, reference librarian, researcher and writer.

The Internet is a reference tool with truly boundless possibilities. Learn more about some of its intricacies and share ideas with other professionals on how its endless list of resources can be used to best advantage. The perils and pleasures of using Internet service will be explored. Integrate the Internet into your reference service, and see how it can affect the way traditional service is given.

Convenor: Donna Millard, Mills Memorial Library, McMaster University.

SB3-10

Pier 7 / Hotel

THE CLA A.L.A.R.M. REPORT

Pat Cavill, CLA President

A CLA Task Force has prepared a position paper on the future roles of librarians and library staff.

5:30 pm - 6:30 pm

Pier 5 / Hotel

**Ontario College and University
Library Association
ANNUAL MEETING**

Marilyn McDermott, OCULA President 1994 presiding.

7:30 pm - 10:00 pm

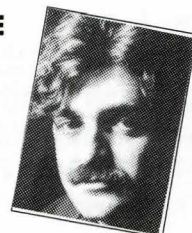
Frontenac Ballroom / CC

**ALL-CONFERENCE
RECEPTION
AND BANQUET**

**NINO
RICCI**

Winner of the Governor General's Award for *Lives of the Saints*

A limited number of tickets will be available at the Convention Centre Registration Desk.



Sunday

January 15, 1995

7:00 am - 8:15 am

Wake Up Call Breakfasts:

Pier 4 / Hotel

FUTURE FAMOUS: CANADA'S MYSTERY WRITERS

The Crime Writers of Canada project the mystery writing scene.

Harbour Ballroom C / Hotel

DAVID HOMEL: READ FOR YOUR LIFE

Author, critic, translator. See page 31 for more on David Homel.



The breakfast buffet is available in the Harbour Ballroom foyer. Take your breakfast to the session of your choice. Tickets are \$10 (plus GST). Please purchase your tickets by 5 p.m. on Saturday.

9:00 am - 10:00 am

PLENARY SESSION

Theatre / Queen Elizabeth Building, Exhibition Place

INDUSTRY'S CHALLENGE TO LIBRARIES

Michael Ryan, General Manager, Globe Information Services, Peter Dolan, Director of Business Development, Tele-Direct Publications; Huw Morgan of Southam Communications

Canadian executives and managers are reinventing their companies for competition in a new world. They are abandoning old notions and fundamental business assumptions that underlie current business practice. These changes are driven by technology and by the need to produce a product which is of value to its customers. Industry is refocusing and developing an array of exciting information products for the end user. Will librarians meet the challenge? Can they compete? Can they partner? Where lies the future?

PLENARY SESSION

Fountain Room / Queen Elizabeth Building, Exhibition Place

GETTING A PATRON'S PERSPECTIVE

Lindsay McKrell, Community Librarian, Airdrie, Scotland.

The Library Association (Great Britain) awarded the Petersburn Library and Drop-In Centre in Airdrie, Scotland with its prestigious Holt Jackson Community Initiative Award this year. This is what we can learn.

9:00 am - 2:00 pm

QUEEN ELIZABETH BUILDING AND THEATRE / EXHIBITION PLACE

Expo '95 ★ ★ ★

The largest library trade show ever held in Canada

Try library products not seen together in one place before!

See a fully operating model of a library network!

Use CD-ROM products in our working virtual library!

Understand how it is done!

Get "hands-on" experience with the Internet! Or dial in to your e-mail!

Browse through the latest professional literature!

Win one of many fabulous prizes!

Take the seven-minute ride by bus to Exhibition Place from the heated tunnel off the Harbour Castle Convention Centre main lobby entrance.

No coats necessary. Buses leave every 2 to 5 minutes.

2:00 pm - 3:30 pm



Supported by
SHORE, TILBE, IRWIN

SB7-1 Metro West / CC

Face-to-face with change 3:

An All Conference Delegate Think Tank

THE COMPETITION AND THE WAY WE REACT

Facilitators: Ken Haycock, Dean, Faculty of Archival and Information Studies, University of British Columbia; Ron Dyck, OLITA President 1995.

Who are our competitors and what do they mean to us collectively and as individuals? Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16.

SB7-3

Harbour Ballroom A / Hotel

Developed by the OLA Literacy Services Guild

OPACS: TOWARDS MORE USEFUL BIBLIOGRAPHIC DISPLAYS

Joan Cherry, Lynn Howarth, Faculty of Information Studies, University of Toronto.

How useful is the display of information on library OPAC terminals? How can we make OPAC and bibliographic displays intelligible to particular client groups? to the 1 in 5 Canadian adults with low literacy skills? to new OPAC users? to reluctant users? What can we do to help product developers improve the product?

Convenor: Joan Robinson, North York Public Library.

SB7-6 / SB8-6

Dockside One / Hotel

Co-sponsored by Ontario Library and Information Technology Association and the Ontario Library Trustees' Association

PUBLIC NETWORKS AND CENSORSHIP

Tom Wright, Information and Privacy Commissioner/Ontario; Jeffrey Shallit, Associate Professor, Computer Science, University of Waterloo; Wil Vanderelst, Toronto Public Library Board, CNIB Library for the Blind Board

Examine censorship, privacy and intellectual freedom issues arising from the burgeoning telecommunications industry and the growing use by libraries of computer networks. Library concerns about the appropriate and legal use of computing networks and the Internet will be a focus.

Sunday

January 15, 1995

2:00 pm - 5:15 pm

SB7-0 / SB8-0

Metro East / CC

ONTARIO

LIBRARY ASSOCIATION

ANNUAL GENERAL MEETING

Janice Hayes, OLA President presiding.

Marilyn McDermott, OCUA President 1994, and Suzanne O'Neill, OCUA President 1995 will report to the OLA membership-at-large during this meeting. Resolutions passed by the OCUA Annual Meeting (see Saturday, 5:30 pm) that will be enhanced by the support of all Ontario librarians will be brought to the OLA Annual General Meeting for approval and action.

SB7-2 / SB8-2

Pier 5 / Hotel

TEACHING THE INTERNET TO UNIVERSITY AND COLLEGE STUDENTS

Pamela King, Reference and Resource Sharing Librarian, June Seel, Reference and Instruction Librarian, Shelley Hawrychuk, Reference Librarian / Head, Technical Services, Erindale College, University of Toronto.

Student access to the Internet presents new challenges to reference and instruction librarians. This session is designed to provide a forum for exchanging ideas and exploring alternative solutions to teaching the Internet to your students. Panelists will discuss approaches and instructional programs they have used. Pedagogical and practical issues surrounding teaching this new reference tool will be addressed.

Convenor: Shelley Hawrychuk, Erindale College Library, University of Toronto.

SB7-4 / SB8-4

Pier 7 / Hotel

CRITICAL PEDAGOGY, BIBLIOGRAPHIC INSTRUCTION AND THE CONSTRAINTS OF TECHNOLOGY

Melody Burton, Head of Access Services, Queen's University; Barbara McDonald, Vice Principal, Fairfield Elementary School, Lennox & Addington County Board of Education.

Explore the insights that educational and cultural theories offer bibliographic instruction. These theories are examined in relation to technology.

Convenor: Sharon Munro, The Leddy Library, University of Windsor.

24 **The Conferences of the Ontario**

SB7-5 / SB8-5

Pier 4 / Hotel

A TIME FOR DECISION: SOCIETY, LIBRARIANS AND LIBRARIES IN THE AGE OF INFORMATION TECHNOLOGY

John Buschman, Professor, Ryder College; Roma Harris, Professor, Graduate School of Library and Information Science, University of Western Ontario.

The writing of these three outstanding researchers provides provocative and pointed observation on the concerns of this conference. They will continue to explore the ethics and implications of technology on libraries, librarians and society.

Convenor: Jane Watkins, Milton Public Library.

3:45 pm - 5:15 pm

SB8-1

Metropolitan Ballroom West / CC

Face-to-Face with Change 4:

An All Conference Delegate Think Tank

THE COMPETITION AND THE WAY WE REACT

Facilitators: Susan Beck, Geac Computers; Lynn Jordan, OPLA President, 1995.

Re-engineering is about rethinking work. It is the radical redesign of an organization's business process in order to meet the demands of the modern workplace. By significantly improving an organization's operating abilities, the technique allows it to implement new strategies and leads it to envision entirely new strategic options.

SB8-3

Pier 3 / CC

Co-sponsored by the Ontario Library and Information Technology Association

LIBRARY AS INFORMATION CREATOR: ON THE INTERNET WITH WORLDWIDWEB

Bill Oldfield, Networked Information Research Associate, University of Waterloo.

Libraries and other information providers can now deliver documents containing images, sounds, movies, forms and maos. This session will explore the National Center for Supercomputing Application's (NCSA) server software for publishing documents on the Internet using World WideWeb hypertext system. The application and implications of this technology will be discussed.

Convenor: Mike Ridley, University of Waterloo

5:30 pm - 7:15 pm

Frontenac Ballroom / CC

CASH BUFFET

A light mix of cold and hot foods at reasonable prices. And fast to ensure that you are ready in time for the wonderful evening ahead.

7:00 pm - 8:00 pm

Metropolitan Ballroom West / CC LIBRARY SCHOOL RECEPTIONS

A pleasant social mixer to bring back memories and to renew acquaintances. Cash bar.

8:00 pm - 9:00 pm

Metropolitan Ballroom East / CC

BRIAN SEGAL

Publisher, *Maclean's*, former President of Ryerson Polytechnic University and of the University of Guelph.

"IS PRINT DEAD? WHY DO YOU ASK?"

For complete details see page 36.

9:15 pm

Frontenac Ballroom / CC



Monday

January 16, 1995

FULL DAY ALL-CONFERENCE PROGRAM

The President's Forum

KLINGONS

AT THE GATE:

The Future of Libraries and Librarianship

For complete details see page 18

IDEASHOP '95

January 13 - 16, 1995

Harbour Castle Westin, Toronto

**The official program of the
Ontario School Library Association**

Convenors



Jeanne Stoness,
John Fraser SS, Peel
Board of Education



Sue Checkers,
Queenston Drive,
Peel Bd of Education



Wenda Tulloch,
Sir Wilfrid Laurier,
Hamilton Bd of Educ



Isabel Hodge,
Appleby College,
Oakville



Maralee Waller,
MacEachern P.S., Water-
loo City Bd of Education



Annalee McKechnie,
Dr. John M. Dennison
SS, Peel Bd of Education



Joanne Shilton,
Lord Elgin HS, Halton
Board of Education



Wendy Anderson,
E.W. Foster PS, Halton
Board of Education



Robert Byrnes,
Smithfield PS, Etobicoke
Board of Education



Sherill Ledingham
Sir John A. Macdonald,
Peel Board of Education

Day Convenors

Marketplace

Authors / Volunteers

ONTARIO SCHOOL LIBRARY ASSOCIATION

Ideashop '95 Conference Overview

FRIDAY, JANUARY 13, 1995

9:00 am - 5:00 pm - Seminars

- Multimedia in Education
- Nonbook Materials
- Supplications, Incantations, Persuasions
- Getting Everyone Connected
- Successful Staff Development
- Evaluation of School Library Programs
- Compliance: Ontario's New Employment Equity Legislation

1:00 pm - 5:00 pm - Half day seminars

- Coalition for Public Information: Fourth Public Meeting
- Book Repair: 'Back to the Basics'

5:30 pm - 7:00 pm - Café at the End of the Universe

7:30 pm - 8:30 pm - Opening Plenary: From Reality to Virtual Reality
and Back - Charles McClure

8:30 pm - OSLA Showcase of Stars / Libraries Advance Ontario Space Walk

8:30 pm - The Newest and Best Titles for Young People

10:30 pm - Luke Skywalker's Death Star Bar

SATURDAY, JANUARY 14, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Carol Matas: 1994 Silver Birch Award winner

8:30 am - 10:00 am / Workshop sessions (IS1 series)

10:30 am - 12:00 noon / Workshop sessions (IS2 series)

12:00 noon - 5:00 pm / EXPO '95 and Lunch

7:30 pm - 10:00 pm

All Conference Reception

All Conference Banquet

SUNDAY, JANUARY 15, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Future Famous: Mystery Writers of Canada
- David Hommel: Read for Your Life

8:30 am - 10:00 am / Workshop Sessions (IS5 series)

10:30 am - 12 noon / Workshop Sessions (IS6 series)

10:30 pm - 12 noon / OSLA Annual Meeting

12 noon - 2:00 pm / OSLA Award Luncheon

2:00 pm - 3:30 pm / Workshop sessions (IS7 series)

OLA Annual General Meeting

3:45 pm - 5:15 pm / Workshop Sessions (IS8 series)

OLA Annual General Meeting

7:00 pm - 8:00 pm

Ontario Librarianship Course Receptions and Reunions

8:00 pm - 9:00 pm

Plenary: Is Print Dead? - Brian Segal

9:00 pm - 10:15 pm

Special Presentation: *Forever Plaid*

MONDAY, JANUARY 16, 1995

9:00 am - 4:30 pm - Full day program

Klingons at the Gate: The Future of Libraries and Librarianship

Moderator: Ken Haycock

Friday

January 13, 1995

From 5:30 p.m. to 7:15 p.m.
Queens Quay Room / CC
 A walk-in buffet

THE CAFE AT THE END OF THE UNIVERSE

Around 6:30 p.m.
Frontenac Ballroom / CC
 A special warm-up event
THE HITCHHIKER'S GUIDE TO GALACTIC FASHION

From 8:30 p.m. to 10:30 p.m.
Harbour Ballroom B and C / Hotel



Ontario School Library Association's IDEASHOP '95

OSLA CURRICULUM SHOWCASE OF STARS

This annual walkabout features co-operative programs developed by teams of teachers and teacher-librarians. See these innovative displays from schools in the **Halton Board of Education**.

OVER THIRTY PROJECTS ARE HIGHLIGHTED.



From 8:30 p.m. to 10:30 p.m. Piers 2, 3, 4, 5 / Hotel

The Annual Libraries Advance Ontario Walkabout

THE LIBRARIES ADVANCE ONTARIO SPACE WALK 1995

Here are the innovations that make Ontario's libraries the best on the continent. School, public, college and university libraries are all entering displays. Specific areas of activity being highlighted this year include co-operative projects, innovative technological applications, fund development and literacy.

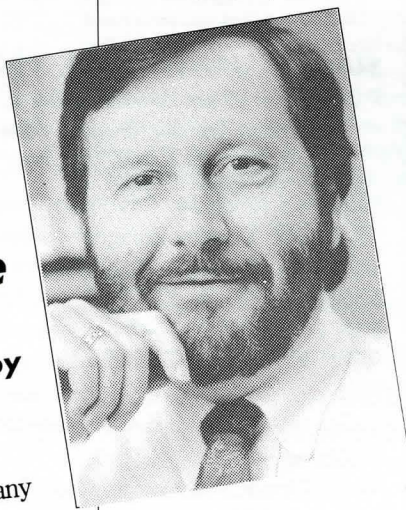
7:15 p.m. to 8:30 p.m.
Frontenac Ballroom
 ALL
 CONFERENCE
 GALAOPENING
 PROGRAM

FROM REALITY TO VIRTUAL REALITY AND BACK

Dr. Charles R. McClure

Supported by

Dynix
 An Ameritech Company



From 8:30 p.m. to 10:00 p.m.

Ontario School Library Association's IDEASHOP '95

THE NEWEST AND BEST IN WRITING FOR YOUNG PEOPLE

PIER 7 / Hotel

8:30 - 8:50 pm and 9:20 - 9:40 pm

Books for Pre-School to Grade Three

Judy Sarick, The Children's Bookstore

8:50 - 9:10 pm and 9:40 - 10:00 pm

French language books

Marilyn Banack, Children's French Store

PIER 8 / Hotel

8:30 - 8:50 pm and 9:20 - 9:40 pm

Books for Grade Four to Eight

Shirley Lewis, Shirley Lewis Information Services

8:50 - 9:10 pm and 9:40 - 10:00 pm

Books for Grade 9 to OAC

Joanne Cosgrove, National Book Service

PIER 9 / Hotel

8:30 - 8:50 pm and 9:20 - 9:40 pm

Books with a Multicultural Focus

Jane Pilutti, Storytrain

8:50 - 9:10 pm and 9:40 - 10:00 pm

Books for Pre-School to Grade Three

Virginia Davis, National Book Service

From 10:30 p.m. to Midnight
Harbour Ballroom A / Hotel

A cash bar. Popcorn, munchies.

LUKE SKYWALKER'S DEATH STAR BAR

It is time to share a drink with friends and colleagues after this exciting opening evening. Compare notes about the displays, the ideas and innovations you have already seen and the perspectives of the opening session. Discuss what you will be seeing over the next three days and make your plans now to share your experience.

Popcorn machine supplied by National Book Service.

Saturday

January 14, 1995

7:00 am - 8:15 pm

Wake Up Call Breakfast 1:
Pier 4 / Hotel
1994 SILVER BIRCH AWARD
WINNING AUTHOR
Carol Matas, author of *Daniel's Story*.

Wake Up Call Breakfast 2:
Harbour Ballroom C / Hotel
CROSS CANADA CHECKUP
The Presidents of Canada's provincial library associations.

A limited number of tickets will be available on Friday for these breakfasts. \$10.

8:30 am - 10:00 am



IS1-1
Metro West / CC
Face-to-face with change 1

An All Conference Delegate Think Tank
RE-ENGINEERING ROLES
AND SERVICES

Facilitators: *Charles McClure*, Department of Communications, Syracuse University; *Rose Dotten*, OSLA President 1995.

The facilitators will draw on our concerns. They will present situations and possibilities to consider and discuss with our peers. Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Mon., Jan. 16, 9 am to 5 pm.

IS1-2
Harbour Ballroom A / Hotel
PREPARING FOR THE NEXT
MILLENNIUM: The Use of Technology in the Schools of the 90's
Barbara Ellsworth, Teacher-Librarian, Clemens Mill Public School, Kitchener.

How can computers and other forms of technology enrich and enhance the learning process in the K-8 school setting? Participants will observe and hear how automated libraries, CD-ROMS, etc. can be used to support and extend the learning of students across the curriculum, specifically in partnership with the teacher-librarian. Come, so you can effectively prepare your students for the next millennium. (P/I)

8:30 am - 10:00 am

IS1-3
Harbour Ballroom C / Hotel
SURVIVAL OF THE SPECIES
Mary Mundle, Teacher-Librarian, Sir John A. Macdonald Secondary School, Scarborough; *Rollit Goldring*, Superintendent of Program, Scarborough Board of Education.

Teacher-Librarians are an endangered species who do not want to be caught in a time warp. This workshop will emphasize how the teacher-librarians can enhance their image as key players on the ever-changing information highway. Being proactive will keep teacher-librarians from becoming dinosaurs. A handout will provide a format for developing your own public relations plan. (General)

IS1-4
Bay Room / CC
Co-sponsored by the Ontario Library and Information Technology Association
DESIGNING AND PRODUCING
MULTIMEDIA PROJECTS
Marika Bourke, Professor and Manager of Industrial and Academic Development, Department of Computer Studies, Faculty of Science and Technology, Sheridan College.

Understanding new technologies and their relationship to the creative process is necessary for working with outside information providers to produce informational content. The seeds and roots for partnerships must be planted now to allow us to work in new ways or we may risk disappearing as information institutions. The process for creating an effective user application will be illustrated.

IS1-6
Pier 2 / Hotel
LCD PANELS AND
LITESHOW II:
NEW ENLIGHTENING TOOLS
Kathrin Ott, Teacher-Librarian, Alexander Mackenzie High School.

Starbursts and super novas have nothing on this workshop. A practical hands-on demonstration of a Liquid Display Panel and Liteshow will illustrate how these tools are vital in teaching computer-assisted information technologies such as CD-ROM, modem links and the OPAC in Library Resource Centres of tomorrow's galaxies. (I/S)

IS1-7
Wellington Room / CC
GOOD NEWS ABOUT GENDER
AND RACIAL EQUITY
IN CHILDREN'S LITERATURE
Margot Griffin, Teacher-Librarian, University Heights Public School, London, broadcaster, children's columnist for the Sunday *Toronto Star*.

Every day we shape our student's futures with each small word we speak and each book that we share. Margot, sensitive to gender and racial equity, will share with you a collection of resources which will provide good examples for pupils in their formative years. Bibliographies and curriculum ideas available. (P/J)

IS1-9 / IS2-9
The OLITA Cyberport / Queen
Elizabeth Building
WELCOME TO
THE ELECTRONIC VILLAGE
Don Harben, Ontario Teachers' Federation.

The Electronic Village is the Ontario Teachers' Federation's access for teachers to electronic professional development. Teacher-moderated discussions include conferences for teacher-librarians and on multimedia resources. Develop an understanding for the research tools available including some Internet resources such as the gateway to L-Met in the United States. Half the session is hands-on at the OLITA Cyberport's Internet Lounge and includes separate practice for beginners and for experienced users. (A double session **by ticket only**. The session is fully subscribed. Buses leave for Exhibition Place from the Convention Centre Lower Lobby. A light jacket or sweater is recommended for the 7 minute trip. Coats are not necessary.)

IS1-11
Pier 3 / Hotel
SHUDDER, GIGGLE GASP -
THE ART OF THE
CHILDREN'S MYSTERY
Linda Bailey, Silver Birch Award nominee 1995, author of the Stevie Diamond mystery series.

Why do kids enjoy mysteries so much, and how does a mystery writer keep them turning the pages? How is a series detective developed? Can the adult whodunnit be adapted for kids? How can humour add to the fun? Join Linda to search for the clues.

All internet-related workshops at the hotel made possible by Bell.

Saturday

January 14, 1995

8:30 am - 10:00 am

IS1-12

Harbour Ballroom B / Hotel

A GOOD BOOK IS A BARGAIN... BECAUSE YOU HAVE IT ALL

Cora Taylor, CLA Best Book, Ruth Schwartz Award winner, new juvenile novel '94.

Are today's writers for young people tempted to move into the 'lowest common denominator' topics and never refer to history to learn for the future? You can learn and be entertained through fiction. (I/I)

IS1-13

Yonge Room / CC

BRIDGING THE GAP TO AN ETHNO-CULTURAL UNIVERSE

Rosemary Sadlier, Author of *Leading the Way: Black Women in Canada*.

Rosemary discusses timely issues such as Afrocentricity with suggestions for Black History Month, antiracial and ethno-cultural curriculums. Information will be provided for field trips, publications and other resources. (I/S)

IS1-14

Pier 4 / Hotel

LEARNING OUTCOMES: THE LAST OUTPOST

OF THE NEWEST FRONTIER — MAKE IT SO!

Marg Gregory, Teacher-Librarian, Tom Thomson School, Burlington; *Jane Davis*, Teacher-Librarian, L.B. Pearson High School, Burlington.

Learn how to integrate learning outcomes into your partnership activities with specific references to information technologies and literacy for K-9. Students who have mastered locating, selecting, managing, and communicating information, along with the application of a diversity of literacy can meet the challenges of a changing global environment. **Preview at Showcase.** (P/I)

IS1-15

Dockside Four / Hotel

WARP INTO THE FUTURE

Chuck Phillips, Teacher-Librarian, River Oaks Public School, Oakville.

Chuck, the teacher-librarian at a school with Apple funding will fast forward you to the newest and best in Macintosh applications. A practical share session with suggestions for integration in classroom activities. **Preview at Showcase.** (P/I)

COFFEE BREAK / SUPPORTED BY MICROMEDIA

10:00 am - 10:30 am

Harbour Foyer / Dockside Foyer / Metropolitan Ballroom Foyer

10:30 am - 12 noon



IS2-1

**Metropolitan
Ballroom West / CC**

Face-to-Face with Change 2:

An All Conference Delegate Think Tank

WHAT WILL OUR USERS NEED AND WANT?

Stan Skrzyszewski, ASM Consultants, OLA President 1991. *Suzanne O'Neill*, OCULA President 1995

The facilitators will present situations for discussion that will allow us to explore our attitudes, understandings and expectations of our clients — whomever they may be. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Mon., Jan. 16, 9:00 am to 5:00 pm.

IS2-2

Harbour Ballroom C / Hotel

SCIENCE, CYBERSPACE

AND YOUR LIBRARY:

DISCOVERING NEW LIFE FORMS

Carolyn Knapp, Teacher-Librarian, Open Door Secondary School for Adults, Waterloo; *Herb Derwyter*, Assistant Head of Science, Southwood Secondary School, Cambridge.

Travel into the Third Millennium with a formalized approach to research and presentation skills for a science independent study. Carol and Herb will show how this partners' approach is widely applicable to Grade 11 and 12 chemistry, biology and physics and a terrific way to make your students life-long learners in the next century. A copy of the student package developed for the project will be available. (S)

IS2-3

**Premier Board Room /
North Tower 21st floor / Hotel**

A FISTFUL OF DATABANKS: TRIALS AND TRIBULATIONS

OF PARTNERING IN AN ELECTRONIC COMMUNITY NETWORK

Ken Ellis, Teacher-Librarian, Acton High School, 1994 nominee for OSLA's Award of Excellence.

As an active partner with local library, government and community agencies in planning and implementing of the Halton Community Access Network, Ken focuses on rights of access. Who pays? Who manages? What goes on the network? What role do school boards play? (I/S)

IS2-4

Queens Quay 1 / CC

Co-sponsored by the Ontario Library and Information Technology Association

HARDWARE AND NETWORKING ISSUES FOR DELIVERY OF ELECTRONIC RESOURCES

Bob Derksen, Waterloo Collegiate Institute; *Kathy Hiscott*, Iona Collegiate and Secondary School, Mississauga; *Janet McMillan*, Lorne Park Secondary School, Mississauga.

Computer-based technologies are redefining our roles. Hear innovative teacher-librarians discuss their experiments with a variety of hardware and networking configurations to mount multiple CD-ROM titles, other useful application software, and library information management software.

IS2-5

Harbour Ballroom A / Hotel

MAKE YOUR LIBRARY THE PIVOTAL PLANET OF THE CURRICULUM UNIVERSE

Joan Klages, Teacher-Librarian, Cameron Heights Collegiate, Kitchener; *Jeff Steckley*, Former Elementary Teacher and Computer Technology Resource Teacher, President English Teacher, Grand River Collegiate Institute, Kitchener.

Do you need strategies for encouraging teacher-librarian/staff collaboration methods to nourish effective staff development, or ways to develop a vision for the Library Resource Centre? The pre-

Saturday

January 14, 1995

10:30 am - 12 noon

senters will share solutions to these questions, as well as highlighting educational outcomes, curriculum integration, and the use of technology such as CD-ROMS, modems, laser disc players, camcorders, zapshot cameras and video digitization. Only a basic knowledge is necessary. (J/I)

IS2-6

Pier 4 / Hotel

POETRY:

GETTING IT OFF THE SHELF

Cathy Gregory, Grade 5 Teacher, Chambers St. School, Kitchener, former Language Arts Consultant for the Waterloo County Board of Education.

Using current books, Cathy will highlight teaching strategies using poetry, drama, reading, writing and responses. Her practical suggestions will create a poetic atmosphere in your school for both staff and students. Cathy is author of the Waterloo County teacher resource document title Poetry. (J/I)

IS2-7

Pier 7 / Hotel

OSLA Issues:

LEARNING OUTCOMES, STANDARDS AND THE LRC

Language Arts writing team members and practicing teacher-librarians.

The Language Arts and Mathematics Standards have recently been released by the Ministry of Education and Training. How does the library resource centre program support the learning outcomes contained in these documents? Meet with individuals involved in their production and investigate strategies by which teachers and teacher-librarians can work together to achieve the outcomes. (I/S)

IS2-8

Wellington Room / CC

MEDIA FUSION:

THE HYBRID OF READING AND REPRESENTING

Kathy Lewis, Vice-Principal, John Mahood Public School, Elmira, former English Consultant for the Waterloo County Board of Education, Media and Drama Specialist.

Come prepared for activities that will explore stories from the inside and the outside. Through the use of media and drama strategies, this workshop will offer new and practical ways to "read" and "represent" media texts. (I/S)

IS2-10

Marine Room / Hotel

COMPETITION IS TOUGH!

Marie-Louise Gay, Montreal Author/Illustrator, winner Canada Council Prize for best illustration in a children's book. Amelia Frances Howard-Gibbon Award, Governor General's Award.

Television, movie, nintendo, videos.. Today books must delight, astonish and capture children's hearts and minds... The key is rich visual imagery and emotional identification, and ... A GREAT STORY! New picture book — Three Little Pigs. (P)

IS2-11

Bay Room / CC

THE EVOLUTION OF FINISHED FICTION

Sarah Ellis, Author, Governor General's Award, Ruth Schwartz Award winner, writes column "News from North" for *Horn Book*.

Sarah uses her current book *Out of the Blue* to

discuss the source of her ideas and how she progressed from an idea to the finished story. When she is not telling stories, either on paper or into the air, Sarah works part time as a librarian, plays the banjo, cycles and tries to do her own plumbing. (J/I)

IS2-13

Yonge Room / CC

BRINGING LEARNING TO LIFE AND LIFE TO LEARNING

Mary Taylor, Instructional Consultant, Halton Board of Education; Julie MacLeod, Instructional Consultant, Halton Board of Education; Mary Fraser, Teacher-Librarian, W.I. Dick Middle School, Milton.

Using technology to bring the real world into school learning through a process of inquiry... from mapping your thinking to communicating your learning by blending multimedia with critical and creative thinking. **Preview at Showcase.** (J)

11:30 am - 5:00 pm

QUEEN ELIZABETH BUILDING AND THEATRE / EXHIBITION PLACE

Expo 95

The largest library trade show ever held in Canada

Try library products not seen together in one place before!

See a fully operating model of a library network!

Use CD-ROM products in our working virtual library!

Understand how it is done!

Get "hands-on" experience with the Internet!

Meet our authors and collect their autographs!

Browse through the latest professional literature!

Collect information, ideas and send it home with our mailing service!

Win one of many fabulous prizes!

Take the seven-minute ride by bus to Exhibition Place from the heated tunnel off the Harbour Castle Westin Convention Centre main lobby entrance.

No coats necessary. Buses leave every 2 to 5 minutes.

Saturday

January 14, 1995

4:30 pm - 5:30 pm

PLENARY SESSION

**Fountain Room / Queen Elizabeth Building, Exhibition Place
INTERNATIONALLY ACCLAIMED LIBRARIAN AND TECHNOLOGIST**

CLIFFORD LYNCH

Clifford Lynch

The presentation explains the genesis, philosophy and structure of the document. It also describes the consultation stage and how to participate in the evaluation. The document is the first to be released in support of the Common Curriculum, the Performance Standards documents and the new policy guidelines. Sessions #IS1-8 and IS2-7 outline this connection.

The successor document to *Partners in Action* will be distributed at both plenary sessions to teacher-librarians in attendance.

4:45 pm - 5:45 pm

PLENARY SESSION

**Theatre / Queen Elizabeth Building, Exhibition Place
THE UNVEILING OF THE SUCCESSOR DOCUMENT TO**

PARTNERS IN ACTION

Maurice Poirier, Ilze Purmalis, Ministry of Education and Training; *Lucie Piché*, Chair, Writing Team, Ministry of Education and Training; *Sandra Hughes*, Brant County Board of Education, OSLA writing team representative; *Rose Dotten*, Adjala Central School, OSLA President 1995, FWTAO writing team representative; *Gary Parkinson*, Etobicoke Board of Education, OPSOA writing team representative.

The presentation explains the genesis, philosophy and structure of the highly anticipated new document. It also describes the consultation stage that is now beginning and how to participate in the evaluation and genesis of the next draft. The document is the first to be released in support of the Common Curriculum, the Performance Standards documents and the new policy guidelines.

5:45 pm - 6:45 pm

**Exposition Hall / Queen Elizabeth Building, Exhibition Place
The OSLA's Regional Reception**

Meet other teacher-librarians from your area to relax and compare notes. Cash bar.

8:00 pm - 10:00 pm

**Frontenac Ballroom / Harbour Castle Westin Convention Centre
All-Conference Banquet**

1995 Ontario Silver Birch Award OFFICIAL SELECTIONS

FICTION TITLES

- Alma, Ann. *Skateway to Freedom*
Bailey, Linda. *How Can I Be a Detective If I Have to Babysit?*
Hunter, Bernice Thurman. *Hawk and Scratch*
Johnston, Julie. *Adam and Eve and Pinch Me*
Lawson, Julie. *White Jade Tiger*
MacDonald, Thomas. *The Time of the Wolf*
McGaw, Laurie. *Polar The Titanic Bear*
Pearson, Kit. *The Lights Go On Again*
Roberts, Ken. *Past Tense*
Smith, Margaret. *Margy Misunderstood*
Spencer, Bev. *Guardian of the Dark*
Wynne-Jones, Tim. *Some of the Kinder Planets*

NON-FICTION TITLES

- Suzuki, Severn Cullis. *Tell the World*
Gryski, Camilla. *Boondoggle*
Hickman, Pamela. *Habitats*
Kalman, Bobbie. *A One-Room School*
Kaner, Etta. *Bridges*
Lemieux, Michele. *The Pied Piper of Hamelin*
Mollet, Tololwa and Spurll, Barbara. *The Flying Tortoise: An Igbo Tale*
Muller, Robin. *Mollie Whuppie and the Giant*
Rising, Trudy and Williams, Peter. *Light Magic*
Tanaka, Shelley. *The Disaster of the Hindenburg*

All 1995 Silver Birch Award Official Selections are available at The OSLA Store in the Queen Elizabeth Building. Many of the authors will be present to be part of the afternoon-long autographing program.

**REGISTER YOUR GROUPS
FOR THE 1995 SILVER
BIRCH PROGRAM IN THE
EXPOSITION HALL.**

Sunday

January 15, 1995

7:00 am - 8:15 am

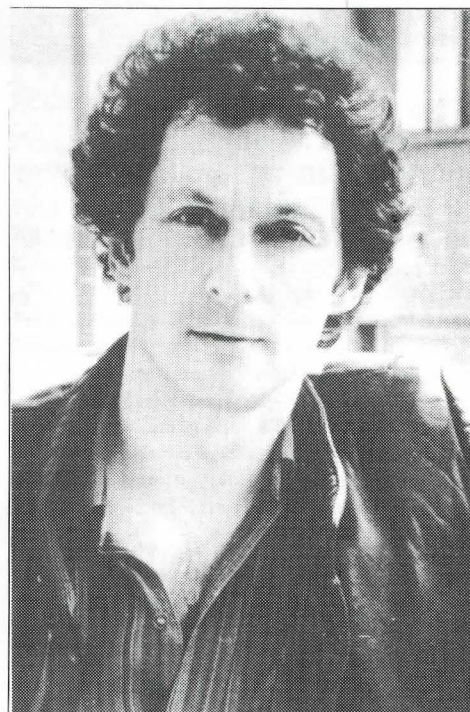
**Wake Up Call Breakfast 4:
Harbour Ballroom C / Hotel
DAVID HOMMEL:
READ FOR YOUR LIFE**

David Hommel is a multi-talented writer who has been the subject of a one-hour documentary in the *Contact* series and of a full-page *Globe & Mail* profile. He has won prizes for fiction-writing, translation and television production. His recent translation of *Read for Your Life*, a thought-provoking book from France on encouraging reading among the young is available for sale and autographing at Expo '95.

**Wake Up Call Breakfast 3:
Pier 4 / Hotel
FUTURE FAMOUS:
CANADA'S MYSTERY WRITERS**

The Mystery Writers' Association of Canada introduces hot new prospects on the Canadian mystery writing scene.

The breakfast buffet is available in the Harbour Ballroom foyer. Take your breakfast to the session of your choice. Tickets are \$10 (plus GST). Please purchase your tickets by 5 p.m. on Saturday.



8:30 am - 10:00 am

**IS5-1
Harbour Ballroom C / Hotel
USING THE EQUIPMENT
ON THE BRIDGE**

Ruth Brandon, Computer Consultant, Hamilton Board of Education

Ruth will demonstrate Linkway Live as a user friendly way of pulling together laserdisc, CD-ROM, and videodigitizing to make practical, presentable projects. Put your students in command of a starship by mastering multimedia in their Library Resource Centre. (P/I)

**IS5-2
Harbour Ballroom C / Hotel
Developed by the Ontario Library and
Information Technology Association
TAKING THE LEAD:
NEW ROLES FOR
LIBRARIANS AND LIBRARIES**

Rose Dotten, Teacher-Librarian, Adjala Central School, Simcoe County Board of Education, OSLA President 1995; Golda Morrison, Consultant, Halton Healthy Lifestyles Coalition; Dianna Rodgers, Information Analyst, Library Information Centre, Glaxo Canada Inc.; Pamela Sadler, Head of Adult Services, Oakville Public Library.

If you want to take a proactive approach to deal-

ing with electronic information, learn from these experiences. Profiled are a community network leader, an electronic publisher, an organizer and promoter of electronic information in a corporate setting, and a teacher of electronic life skills to school students. Get ideas and practical information on finding, filtering, organizing and publishing electronic information.

Convenor: Heather Mathis, Etobicoke Public Libraries.

**IS5-3
Pier 4 / Hotel
Developed by the Ontario Library and
Information Technology Association**

**CONNECTING KIDS
TO THE WORLD
THROUGH PARTICIPATION IN
TELECOMMUNICATIONS
PROJECTS**

Mary Beth Ryan, Learning Resources Consultant, Oxford County Board of Education.

This workshop is designed to introduce some exciting yet practical educational activities using telecomputing networks such as National Geographic's Kids Network and Internet. Find out what different types of projects are available, how they relate to the philosophy expressed in the common curriculum, and how you can get your students involved.

**IS5-4
Metropolitan West / CC
EARTH CALLING
MOTHER EARTH**

Jerry Longboat, native Canadian storyteller.

Explore through story, the native philosophies of living in balance and harmony with mother earth and all her children, the teachings of the medicine wheel of sacred circle, the circles of life and change. Storytelling can weave the connection to the natural world and a harmonious existence. (General)

**IS5-5
Pier 7 / Hotel
THE FUTURE THAT IS NOT
WHAT IT USED TO BE**

Ethel Thayer, Consultant Gifted Education, Special Assignment — Talented, Able, Gifted, Hamilton Board of Education.

Generic skills are the intellectual tools of a new generation. These transferable skills will take you to the third millennium and beyond! Learning how to learn, putting content into context, and developing higher thinking skills (HOTS) is the primary mission of educators so students will be able to navigate the information highway at rocket speed. (Gen)

Sunday

January 15, 1995

8:30 am - 10:00 am

IS5-6

Dockside 4 / Hotel
NAVIGATING THE MILLION
CHANNEL UNIVERSE

Gary Gibson, Media Consultant, Hamilton Board of Education.

Media literacy — an intergalactic approach. The future "ideal" is a media literate graduate who is a critical, selective consumer in a "Million Channel Universe". Gary will outline Media Literacy Outcomes developed in the Hamilton system. Encounter strategies for designing a program and practical ideas that will help students deal with media images in the 21st century. (General)

IS5-7

Queens Quay 2 / CC
STORIES FOR
TOMORROW'S CHILDREN

Bruce Coville, Author.

Why do fantasy and science fiction help children to develop the flexibility to cope with unforeseen problems in tomorrow's world? What are the moral and ethical issues to be considered? (I/I)

IS5-8

Pier 8 / Hotel
FICTION BECOMES FACT

Kenneth Oppel, Author.

Using science fiction, Kenneth discusses teenagers' concerns with their changing bodies, their past, and defining their sense of self. He will discuss how his five YA novels fit or don't fit into the science fiction genre as well as the difficulties he has encountered in science fiction. Author of *The Live-Forever Machine* and *Dead Water Zone*. (I/S)

IS5-10

Pier 2 / Hotel
FAST FORWARD
AND IN CONTROL

Mark Kaminski, Head, Library Resource Centre, Janet Jordan, Business Studies Teacher, Thomson Collegiate Institute, Scarborough.

Mark and Janet will present telecommunication use in high school research in the School Library Resource Centre and a lab situation including a look at local school networks in Scarborough with access to public library to INTERNET and online services such as CompuServe. (I/S)

IS5-11

Marine Room / Hotel
LEAPFROGGING DOWN
THE INFOBAHN

Maria Phipps, Specialist in database design & text management: M.E. Phipps & Assoc. Inc.

Are you ready for 2015? Explore new technologies already in place in business, government and the private sector. Copyright is obsolete, creating your own cd's, imaging texts, and searching the Internet is common place. How do you prepare students and faculty ... and ourselves?

IS5-12 / IS6-12

Dockside One / Hotel
TAKE ME TO YOUR LEADER

Sandra Hughes, Coordinator, Media Services, Betty Ann Jackson, Principal, Cedarland School, Brantford, Brant County Board of Education.

Grapple with the issue of shared leadership and what it means to the teacher-librarian's role in a collaborative culture. The transformation leadership role developed in the revision to *Partners in Action* will be clarified and practical tools to implement it will be shared. (General)

IS5-14

Pier 3 / Hotel
IAN WALLACE
ILLUSTRATOR PAR EXCELLENCE

Canada's acclaimed, award-winning author and Illustrator is back to inform, inspire, delight us.

IS5-15

Pier 5 / Hotel
JEAN CRAIGHEAD GEORGE:
BRINGING NATURE TO LIFE
IN CHILDREN'S LITERATURE

Author of over 40 children's books and winner of many awards including the Newbery Medal.

IS5-16

Pier 9 / Hotel
OSLA Issues:
AVOIDING THE
KLINGONS AT THE GATE

Rose Dotten, OSLA President 1995; Martha Summers, OSLA President 1994.

Restricted. A special meeting for Presidents of teacher-librarians' associations across Ontario to join OSLA councillors in identifying issues and in

COFFEE BREAK
10:00 am - 10:30 am

Harbour Foyer
Dockside Foyer
Metropolitan Ballroom Foyer

10:30 am - 12 noon

IS6-1

Harbour Ballroom C / Hotel
Ontario School Library
Association Annual Meeting:
EDUCATIONAL MALPRACTICE
IN THE INFORMATION AGE

Halton Roman Catholic Separate School Board is replacing its elementary and secondary teacher-librarians with library technicians and professional librarians who are not teachers. The Ontario Public School Boards' Association is asking the government to allow all boards to replace teacher-librarians in this way. This is pedagogically and educationally unsound. How is it to be stopped? These challenges faced OSLA Council this past year and the danger has not gone away. Join the annual meeting to learn what happened, what was done and what is still to come.

IS6-3

Marine Room / Hotel
Developed by the Ontario Library and
Information Technology Association
VIDEO RESEARCH TECHNIQUES
Shari Baldwin, Executive Director, Canadian
Cable in the Classroom, Canadian Cable
Television Association.

Video-on-demand and the 100 channel universe will increase video participation in the information highway. Students must develop critical viewing skills. Explore media literacy strategies, techniques for video research and use of visual novels

10:30 am - 12 noon

IS6-4

Pier 4 / Hotel

LITERATURE AS A COMPASS FOR YOUNG CHILDREN

Brian Crawford, Kindergarten Teacher, Peel Board of Education.

How do literature and young children's experiences become one? Specific examples of quality literature will show how the young child is capable of creating new stories based on the ones they have shared in books. Video footage of children interacting and extending literature will be shown. (P)

IS6-5

Dockside 3 / Hotel

THE GLORY OF THE STORY: TELEPORTING YOURSELF INTO THEMES

Carol Hendrick, Teacher-Librarian, White Oaks Secondary School, Oakville; Nancy Wakeman-Jones, Instructional Consultant, Halton Board of Education.

The English Department and teacher-librarians have developed a comprehensive reading program including ISU's; 9 — Heroes and Rebels; 10 — Differences; 11 — Journeys; 12 — Issues and Images in a Canadian Culture — a thematic approach to using young adult fiction 9-OAC. This is a quick overview of the program and detailed look at media and novel study components. **Preview at Showcase.** (I/S)

IS6-6

Pier 8 / Hotel

THE SUPERHIGHWAY: A ROAD MAP FOR DEVELOPING PARTNERSHIPS WITH PARENTS

Jim Giles, Resource Teacher for Peel Board of Education.

Address and confront parental and public concerns of education by creating avenues of constructive dialogue that inform and encourage shared understanding. Jim has won the Hilroy Award for his 'Book and Backpack' program to elicit parent support. The focus will be on issues raised in the media and show how to respond to these concerns. (P/J)

IS6-7

Pier 7 / Hotel

MAPPING THE FUTURE

IN DESTREAMED NINE

Allan Hoyle, Geography Teacher, Richmond Hill High School.

Focus on the changes that have occurred and are occurring in the grade nine geography classrooms as a result of destreaming. Allan will take you through the lessons, methodologies and technical resource support needed to effectively deal with destreamed nines. Links will be made with the needs of learning outcomes as well as the changing role of the teacher-librarian. (I/S)

IS6-8

Queens Quay 1 / CC

IT WAS A DARK AND STORMY NIGHT...

Paulette Bourgeois, former Reporter and Occupational Therapist, now writing fiction and non-fiction books for children.

One writer's story about the struggle to keep imagination afloat as she navigates the waters of publishing, public opinion and technology. Bourgeois' twenty published books include the popular 'Franklin' and 'Amazing' books. (P)

IS6-9

Queens Quay 2 / CC

FANTASY: A BRIDGE TO THE THIRD MILLENNIUM

Welwyn Wilton Katz, Governor General's Award, Ruth Schwartz Award winner — new novel 1994.

Throughout history the approach of a new millennium has meant superstition and prophecy, with doomsayers and mystics meeting on mountain tops to await the end of the world and quacks selling miraculous potions to ease the transition. In this atmosphere of supernatural dread, the fantasy writer can offer insight into this strange new epoch and feature heroes to provide hope in combating its dangers. (J)

IS6-10

Harbour Ballroom B / Hotel

INTERGALACTIC MULTIMEDIA VOYAGES

Fred Stevens, Teacher-Librarian, Glenview Public School, Burlington.

Fred introduces the concept of multimedia and how teachers can integrate multimedia programs such as Hyperstudio for the Apple and Macintosh computers, into their units and themes. Examples from student multimedia presentations and activities created by teachers will be shown. (P/J)

IS6-11

Pier 5 / Hotel

TRIPPING THROUGH THE GATEWAY OF INTERNET

Jim L'Abbe, Teacher-Librarian, Jim Ashley, Science Teacher, Newmarket High School.

An hour filled with practical tips to help teacher-librarians navigate their way through INTERNET. Presenters will relate their experiences in becoming INTERNET users and will show how to identify those aspects of the net most useful to secondary teachers and students. A comprehensive handout will be available. (I/S)

IS6-12

Dockside 1 / Hotel

TAKE ME TO YOUR LEADER

Continues. See Session #IS5-12 for details.

IS6-13

Pier 3 / Hotel

1994 SILVER BIRCH WINNER

Carol Matas, author of *Daniel's Story*, the children's winning choice in the 1994 ballot.

IS6-14

Dockside 2 / Hotel

THE VITAL LINK: EVALUATING RESOURCE-BASED LEARNING / THE ROLE OF THE TEACHER-LIBRARIAN

Gwen Mowbray, Retired Co-ordinator of English, Hamilton Board of Education, Lecturer at Brock University, Teacher Trainer in Ministry Standards Test for Grade 9 English.

Discover how to develop an information skills continuum, how to work with classroom teachers, evaluation tools and strategies, ways teacher-librarian can be the communication link between libraries of secondary schools, senior elementary schools and department heads. The importance of the teacher-librarian's input in cross-curricular planning will be stressed (I/S)

IS6-15

Bay Room / CC

TOUCH THE SKY

Cathy Miyata, storyteller and freelance drama consultant, Creative Expressions.

Learn the hows and whys of telling stories using many styles, techniques and methods.

2:00 pm - 3:30 pm

12 noon - 2:00 pm

THE OSLA AWARD LUNCHEON

Rose Dotten, OSLA President 1995; Jeanne Stoness, Ideashop '95 Program Co-ordinator; Malcolm Ewashkiw, OSLA Award Committee Chair. Speaker to be announced.

The OSLA Award recognizes a teacher-librarian whose library program has been judged as most exemplary in the current year in Ontario. Tickets are \$24 if purchased in advance, \$28 on-site.

2:00 pm - 3:30 pm

IS7-0 / IS8-0

Metro East / CC

ONTARIO

LIBRARY ASSOCIATION ANNUAL GENERAL MEETING

Janice Hayes, OLA President presiding.

Martha Summers, OSLA President 1994, and Rose Dotten, OSLA President 1995, are full voting members on the Ontario Library Association's Board of Directors. They will report to the OLA membership-at-large during this meeting. Resolutions passed by the OSLA Annual Meeting (see 10:30 am today) that will be enhanced by the support of all Ontario librarians and trustees will be brought to the OLA Annual General

IS7-1

Metropolitan Ballroom West / CC



Face-to-Face with Change 3:

An All Conference Delegate Think Tank

THE COMPETITION AND THE WAY WE REACT

Facilitators: Ken Haycock, Dean, Faculty of Archival and Information Studies, University of British Columbia; Ron Dyck, OLITA President, 1995.



Who are our competitors and what do they mean to us collectively and as individuals? Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Mon., Jan. 16.

Session supported by Shore, Tilbe, Irwin.

IS7-2

Pier 3 / Hotel

THE MINE OF INFORMATION: GOLD MINE OR LAND MINE?

Ted Heaven, Philosophy Professor turned Teacher-Librarian, Trinity College School.

Finding information can be detrimental as well as advantageous to learning. Look at some of the subtle dangers in the cutting and pasting students do with computer technology. Develop a deeper understanding of what computers mean for the learning process and get some practical suggestions for helping students navigate. (General)

IS7-3

Harbour Ballroom A / Hotel

Developed by the OLA Literacy Services Guild

OPACS: TOWARDS MORE USEFUL BIBLIOGRAPHIC DISPLAYS

Joan Cherry, Lynn Howarth, Faculty of Information Studies, University of Toronto.

How useful is the display of information on library OPAC terminals? How can we make OPAC and bibliographic displays intelligible to particular client groups? to the 1 in 5 Canadian adults with low literacy skills? to new OPAC users? to reluctant users? What can we do to help product developers improve the product? (General)

IS7-4

Dockside 1 / CC

Co-sponsored by the Ontario Library Trustees' Association

COMMUNITY PARTNERSHIPS: SCHOOL LIBRARIES WORKING WITH PUBLIC LIBRARIES

Susan Mickalow, Halton Board of Education; Don Robertson, Markham Public Library Board.

Don and Susan have been under contract to the

OLA developing and evaluating regionally-based co-operative projects among school and public library boards. They have created a model based on this practical experience and share the successes and failures, do's and don'ts of inter-library liaison, partnerships and co-operation.

IS1-5

Bay Room / CC

MIND-MELDING O.B.E. AND COMPUTER TECHNOLOGY IN JUNIOR ENVIRONMENTAL STUDIES PROGRAM

Anne Blackshaw, Teacher-Librarian, Lynda Reier, Grade 4 teacher, Brigadoon Public School, Kitchener.

Outcomes-based education and computer technology definitely are items of note in the library of the future. Practical ideas of how to integrate computer technology and O.B.E. language into the planning and implementation of various environmental studies units will be shared. Various computer programs will be explored and a hand-out giving a variety of ideas, activity sheets and evaluation rubrics will be given. (J)

IS7-6

Pier 8 / Hotel

ONCE YOU'VE TRIED 'EM — YOU CAN'T LIVE WITHOUT 'EM

Barb Wells, Teacher-Librarian, Dougall Avenue School, Windsor; Margaret Armstrong, Vice-Principal, Southwood Public School, Windsor.

Fear not! May the force be with you! Those who have dared to venture forth, Barb and Margaret will provide practical examples and useful hints into automating the library collection using ISM's M/series 10, integrating computers into all aspects of the program, tracking a research project from the initial stages to completion. Be challenged but go home armed with proven strategies ready to lead the way. (P/I)

IS7-8

Harbour Ballroom B / Hotel

IT'S NOT WHAT YOU KNOW BUT IF YOU KNOW HOW TO FIND IT

Mary Storey, Computer Education Consultant, Board of Directors at ECCO, Teacher, Teacher-Librarian, computer Site Administrator, Author

Challenge your thinking re: the teaching of information skills using CD-ROM encyclopedias. Ideas

Sunday

January 15, 1995

2:00 pm - 3:30 pm

will be given for how and when to introduce electronic encyclopedias at various grade levels. Reference will be made to curriculum units with classroom tested examples that illustrate the teaching of such skills as narrowing the search words, finding appropriate key words, outlining, finding the main idea and cross-referencing will be given. (I)

IS7-10

Pier 9 / Hotel

BRING OUT THE "SPOCK" IN YOUR STUDENTS

Giselle Whyte, Partners in Action Consultant, Hamilton Board of Education.

Set up a "Challenge Centre" for talented, able and gifted students in the School Library Resource Centre. Participants will learn how teacher-librarians and teachers collaborate to develop individual programs for special students. Challenge them to become the 'Captain Kirks' of the Third Millennium.

IS1-11

Marine Room / Hotel

AUTHORING TODAY

Martha Brooks, Novelist, Short Story Writer, Playwright: Governor General's Award winner.

The challenge of writing for young adults to create a book that is, for the short time of the reader's involvement, a safer place in which to grow mentally and spiritually and not deal in hopelessness. Her characters, like her readers, are smart people who need assurances that there are possibilities in this world they have inherited for dreams, for forgiveness, for redemption and for miracles. New collection of short stories '94. (J/I)

IS7-13

Metropolitan Ballroom Centre / CC

Developed by the OLA Teen Services Guild

LIVING ON FEAR STREET

Glory Goldman, Scholastic Books; *Marie Campbell*, Editor, *Quill and Quire*, Books for Young People; *Brian Beagle*, North York Public Library; *Colleen Stinson*, Town of Haldimand Public Libraries.

Young readers have moved to *Fear Street* much to the dismay of some librarians, teachers, and parents. What other issues surround the interest in the horror genre? A panel will discuss the horror phenomenon and identify potential fiction trends that will cause young readers to pack up and move to a new address.

3:45 pm - 5:15 pm

IS8-1

Metropolitan Ballroom West / CC

Developed by the OLA Teen Services Guild

SERVING THE CYBERTEEN: LIBRARY SERVICE FOR THE 21ST CENTURY ADOLESCENT

Dr. Larry Amey, School of Library and Information Studies, Dalhousie University.

If technology is the answer, what is the question? What are the real issues involved in serving young adults and what role will technology play?

Convenor: *Brian Beagle*, *Barbara Frum Library*, North York Public Library.

IS8-2

Pier 9 / Hotel

Developed by the OLA Teen Services Guild

SERVING THE CYBERTEEN: LIBRARY SERVICE FOR THE 21ST CENTURY ADOLESCENT

Dr. Larry Amey, School of Library and Information Studies, Dalhousie University.

If technology is the answer, what is the question? What are the real issues involved in serving young adults and what role will technology play?

Convenor: *Brian Beagle*, *Barbara Frum Library*, North York Public Library.

IS8-3

Wellington Room / CC

HOW TO CONNECT INFORMATION:

SOUTHAM'S RESPONSE

Deborah Jessop, Director of Changewatch, Southam Publication's Infolab, Hamilton.

The Spectator and Southam publications have become active partners in school development of information literacy. Projects such as the Compuspec modern access, student and class project involvement, the research and development lab and specifically the Infolab project will be discussed in detail. (General)

IS8-4

Pier 8 / Hotel

ELECTRONIC WRITING: THE LITERATURE/COMPUTER CONNECTION

Claude Belanger, Teacher-Librarian, Sheppard Public School, Kitchener.

Claude will share how Primary and Junior students in his school have gleaned styles and techniques from their favourite authors and illustrators and transferred this knowledge into their own creative computer experiences. Discover how you can use your school computers effectively in this manner. (P/J)

IS8-5

Pier 4 / Hotel

Co-sponsored by the Ontario Library and Information Technology Association

CANADA'S SCHOOLNET: PLUGGING KIDS INTO THE WORLD

Gillian Heinrichs, Program Officer, Schoolnet, Industry Canada.

Schoolnet is a federal/provincial government/industry initiative. This session outlines what it does and how to become connected. Services include a guide to the best Internet science and technology resources, electronic discussion groups for teachers and students, access to library catalogs and databases around the world.

IS8-6

Harbour Ballroom C / Hotel

FROM EXTINCTION TO DISTINCTION — HYPERCARD: DON'T LEAVE THE MILLENNIUM WITHOUT IT!

Wendy Anderson, Teacher-Librarian, E.W. Foster Public School, Milton, Recipient of OSLA Award of Excellence; *Grand Davidson*, Teacher, E.W. Foster Public School.

Attending this workshop will allow you to "Chekhov" how a multimedia presentation can open new worlds of discovery for staff and students, as they boldly go where no one has gone before. You'll be transported to new heights when you see practical suggestions on how to implement multimedia into your program. **Preview at Showcase.** (J/I)

IS8-8

Harbour Ballroom A / Hotel

INFORMATION MANAGEMENT FOR TRANSITIONS... AND BEYOND

Linsey Hammond, Teacher-Librarian, Bell High School, Ottawa, Part-time Professor at Ottawa University School of Librarianship.

Pack your bag for the millennium. Take only the essentials for guaranteed success — time man-

BoardExchange '95

January 13 - 16, 1995

Harbour Castle Westin, Toronto

**The official program of the
Ontario Library Trustees'
Association**

OLTA BoardExchange '95

Conference Co-ordinator

Harry Nesbitt,

Stratford Public Library Board

ONTARIO LIBRARY TRUSTEES' ASSOCIATION

BoardExchange '95 Conference Overview

FRIDAY, JANUARY 13, 1995

9:00 am - 5:00 pm - Seminars

1:00 pm - 5:00 pm

- Coalition for Public Information: Fourth Public Meeting

5:30 pm - 7:00 pm - Café at the End of the Universe

7:30 pm - 8:30 pm - Opening Plenary: *From Reality to Virtual Reality and Back* - Charles McClure

8:30 pm - Libraries Advance Ontario Space Walk

10:00 pm - Luke Skywalker's Death Star Bar

SATURDAY, JANUARY 14, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Carol Matas: 1994 Silver Birch Award winner

- Cross Canada Check-up

8:30 am - 10:00 am / Workshop Sessions (BE1 series)

10:30 am - 12:00 noon / Workshop Sessions (BE2 series)

12:00 noon - 5:00 pm / EXPO '95 and lunch

2:00 pm - 3:30 pm / Workshop Sessions (BE3 series)

3:45 pm - 5:15 pm / Workshop Sessions (BE4 series)

5:30 pm - 6:30 pm - OLTA Annual Meeting

Hazel Thornton-Lazier, OLTA President presiding

7:30 pm - 10:00 pm

All Conference Reception

All Conference Banquet

SUNDAY, JANUARY 15, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Future Famous: Mystery Writers of Canada

- David Hommel: Read for your Life

9:00 am - 10:00 pm - Plenary

*Information Navigators for the Third Millennium:
Reinventing and Retooling Libraries*

9:00 am - 2:00 pm / EXPO '95 and Lunch

2:00 pm - 3:30 pm / Workshop Sessions (BE7 series)

OLA Annual General Meeting

3:45 pm - 5:15 pm / Workshop Sessions (BE8 series)

OLA Annual General Meeting

7:00 pm - 8:00 pm

Ontario Library Trustees' Association Reception

8:00 pm - 9:00 pm

Public Library Awards Night / The Hon. Anne Swarbrick

9:00 pm

Special Presentation: *Forever Plaid*

MONDAY, JANUARY 16, 1995

9:00 am - 4:30 pm - Full day program

Klingons at the Gate: The Future of Libraries and Librarianship

Moderator - Ken Haycock

Saturday

January 14, 1995

7:00 am - 8:15 pm

Wake Up Call Breakfasts:

Harbour Ballroom Salon C 1994 SILVER BIRCH AWARD WINNING AUTHOR

Carol Matas, author of *Daniel's Story*, the book that 12,000 Grade 4-6 children voted as their most favoured in 1994.

Pier 4 / Hotel CROSS CANADA CHECKUP

The Presidents of Canada's provincial library associations share issues.

Tickets, \$10 plus GST. On sale Friday to 9

8:30 am - 10:00 am

BE1-1

Metropolitan Ballroom West / CC



Face-to-face with change 1 An All Conference Delegate Think Tank RE-ENGINEERING ROLES AND SERVICES

Facilitators: *Charles McClure*, Department of Communications, Syracuse University; *Rose Dotten*, OSLA President 1995.



The facilitators will draw on our concerns and present situations and possibilities to consider and discuss with our peers. Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16, 9 am to 5 pm.

BE1-2

Dockside 2 / Hotel Lower Lobby PUTTING VISION TO WORK

Bonnie Rose, Toronto Public Library Board; *Bette Thompson*, Parry Sound Public Library Board; *Hazel Thornton-Lazier*, East York Public Library Board, OLTA President.

A practical session on "the vision thing." Panelists from large and small libraries share their experience of developing and using a shared vision to guide their organizations.

Convenor: *Bonnie Rose*, Toronto Public Library Board.

BE1-3

Dockside 3 / Hotel Lower Lobby Co-sponsored by the Southern Ontario Library Service Preparing for Strategic Leadership 1 THE LEGAL CONTEXT

Randee Loucks, Co-ordinator, Trustee Training, Southern Ontario Library Service, Hamilton; others to be announced.

This five-part orientation has been developed especially for new trustees but will interest practicing trustees who would like to refresh their perspective or those who will provide orientation for new trustees at the building level. Practicing trustees will want to bring new trustees for the best experience. (First of five parts)

Convenor: *Charles Mountford*, Stratford Public Library Board.

BE1-4 / BE2-4

Dockside 1 / Hotel Lower Lobby FRIENDS OF THE LIBRARY FROM A TO Z

Margaret Law, Parkland Regional Library; *John Martel*, Vice-Chair, Windsor Public Library Board.

The theoretical aspects of establishing Friends of the Library groups by one of the country's acknowledged experts and people who have done it. Anecdotal evidence highlights how to be successful, some pitfalls to be avoided and a few cautions to be taken. (A special double session.)

Convenor: *Hilary Bates Neary*, London Public Library Board.

BE1-5

Premier Board Room / North Tower 21st floor WORKING TOGETHER:

OLS-NORTH, SOLS AND OLTA
Michael Corbett, Ontario Library Service - North Board, *Bruce Mines*, Plummer and Additional Union Library Board; representatives from the Southern Ontario Library Service Board and the Ontario Library Trustees' Association.

These are the organizations supporting public library board interests in Ontario. React to the vision and the services that have been chosen to ensure that your Board is able to get the support it needs and do the best job it can.

Convenor: *Michael Corbett*, *Bruce Mines*, *Plummer* and Additional Union Library Board.

8:30 am - 10:00 am

BE1-7 / BE2-7

Metro Ballroom East / CC Developed by the Ontario Library and Information Technology Association

DEVELOPING YOUR INTERNET FLIGHT PLAN: YOUR INTRODUCTION TO THE INTERNET

Gwen Galton, Computer Studies, *Gordon Mummery*, Information Technology, *Marion Wilburn*, Educational Technologies Facilitator / Academic Services, Sheridan College.

An introduction to navigating the Internet for those with little or no experience. Find out what's out there and see demonstrations of the main tools for navigating cyberspace: e-mail, gopher, veronica, hytelnet, news groups, listservs, ftp and WWW. This is an easy, non-threatening way to understand why people are excited by the Internet and its potential uses. You can prepare your flight plan for navigating the Internet stars and avoiding its meteors and sun spots.

Convenor: *Marion Wilburn*, Sheridan College.

BE1-8 / BE2-8

Faculty of Information Science / University of Toronto Developed by the Ontario Library and Information Technology Association

GETTING YOUR INTERNET PILOT'S LICENCE

Johanna Jacobson, Consultant and Trainer, beezelink (an Internet training and consulting firm); *Laine Ruus*, Data Library Service, University of Toronto; *Yuen Shyr*, Research Assistant, Faculty of Information Studies, University of Toronto.

A hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan). Use e-mail. Subscribe to and read a listserv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave from the hotel side at the street level at 8:30 am. Coat necessary.)

COFFEE BREAK

SUPPORTED BY MICROMEDIA

10:00 am - 10:30 am

Harbour Ballroom Foyer
Dockside Foyer
Metropolitan Ballroom Foyer

Saturday

January 14, 1995

10:30 am - 12 noon

BE2-1 Metropolitan Ballroom West / CC



Face-to-face with change 2: An All Conference Delegate Think Tank **WHAT WILL OUR USERS NEED AND WANT?**

Stan Skrzyszewski, ASM
Consultants, OLA President 1991.
Suzanne O'Neill, OCUA President
1995



The facilitators will present situations for discussion that will allow us to explore our attitudes, understandings and expectations of our clients – whomever they may be. The results of the discussions will be used as a touchstone for the all-conference presentations on the

future of libraries and librarianship on Monday, Jan. 16, 9:00 am to 5:00 pm.

BE2-2 Dockside 2 / Hotel Lower Lobby **FUNDING FOR THE THIRD MILLENNIUM**

Dianne Hahn, Performance Motivator; Anne Lake, Perth Foundation for the Enrichment of Education. Funding from non-traditional sources appears an

attractive option in times of limited financial resources. An overview of the challenges of fundraising, the different methods used and sources/resources to get started.

Convenor: Joanne Bond, Parry Sound Public Library Board.

BE2-3 Dockside 3 / Hotel Lower Lobby Co-sponsored by the Southern Ontario Library Service **Preparing for Strategic Leadership 2 DEFINING ROLES**

Randee Loucks, Co-ordinator, Trustee Training, Southern Ontario Library Service, Hamilton, writer/editor of *Trustee Tips* and 20/20.

This five-part orientation for new trustees and others continues with a specific look at the difference in roles between trustees and staff. Practicing trustees will want to bring new trustees for the best experience and the most stimulating discussion. (Second of five parts)

BE2-4 Dockside 1 / Hotel Lower Lobby **FRIENDS OF THE LIBRARY FROM A TO Z**

Continues. See session #BE1-4.

BE2-5 Dockside 4 / Hotel Lower Lobby **MARKETING: POSITIONING YOUR LIBRARY FOR FUNDRAISING SUCCESS**

Jennifer Blunt, Toronto Public Library; Mario Bernardi, Metropolitan Toronto Reference Library; Kathy Frizell, Collingwood Public Library.

This marketer's approach to fundraising describes the important link between building community awareness and fundraising.

Convenor: Amalie Enns, Niagara-on-the-Lake Public Library Board.

BE2-7 Metropolitan Ballroom East / CC Developed by the Ontario Library and Information Technology Association

DEVELOPING YOUR INTERNET FLIGHT PLAN: YOUR INTRODUCTION TO THE INTERNET

Continues. See session #BE1-7.

BE2-8 Faculty of Information Science / University of Toronto Developed by the Ontario Library and Information Technology Association

GETTING YOUR INTERNET PILOT'S LICENCE

Continues. See session #BE1-8.

2:00 pm - 3:30 pm

BE3-2 Pier 8 / Hotel Convention Floor **THE LOBBYING EXPERIENCE REVISITED**

Diana Stephenson, Thunder Bay Public Library Board; Margaret Andrewes, ISM Library Automation Services, former OLTA, CLTA and CLA President; Bruce Walker, Lakeport Secondary School, St. Catharines, OLTA Governance Task Force, former OLTA President.

Lobbying and advocacy must be one of the major concerns of all library board members. These distinguished speakers bring rich experience and practical expertise to the topic and are very interested in your reaction and experience.

Convenor: Liz Hoffman, Chair/Coalition for Public Information Chair, OLTA Governance Task Force.

BE3-3 Dockside 3 / Hotel Lower Lobby Co-sponsored by the Southern Ontario Library Service **Preparing for Strategic Leadership 3 WRITING POLICIES**

Randee Loucks, Co-ordinator, Trustee Training, Southern Ontario Library Service, Hamilton, writer/editor of *Trustee Tips* and 20/20.

This five-part orientation for new trustees and others turns to consideration of the responsibility trustees hold in the development and implementation of library policy. This is one of the principal areas in which trustees must work. Practicing trustees will want to bring new trustees for the best experience and the most stimulating discussion. (Third of five parts)

BE3-4 Dockside 1 / Hotel Lower Lobby **THE ELECTRONIC LIBRARY: A CRISIS IN COOPERATION**

Edmundo Vasquez, Toronto Public Library Board; Maureen Rudzik, Metropolitan Toronto Library Board; Barbara Clubb, Libraries and Community Information Branch, MCTR.

The advance of technological retrieval and delivery of information is forcing new alliances and new partnerships to be considered. Libraries can afford only so much and yet patron demand will only grow. If libraries do not learn to co-operate with each other in the delivery of information, they will limit the value and significance of what they do and what the public expects they can do.

Convenor: Edmundo Vasquez, TPL Board.

Saturday

January 14, 1995

2:00 pm - 3:30 pm

BE3-5 / BE4-5

Dockside 2 / Hotel Lower Lobby **THE ENTREPRENEURIAL BOARD:** **RESTRUCTURING FOR** **FINANCIAL SUCCESS**

Stan Skrzyszewski, ASM Consultants; Terry Geddes, Collingwood Public Library Board; Hugh Thomas, City Manager and CEO, Chatham Public Library.

Boards must set up profit centres, find alternative sources, create innovative partnership and out-sourcing non-strategic services if they are to meet the challenges of the new economy and the potential of new technology. Boards who have shown entrepreneurial creativity will be featured. (A special double session.)

Convenor: Bette Thompson, Parry Sound Public Library Board.

BE3-8 / BE4-8

Faculty of Information Science / **University of Toronto** Developed by the Ontario Library and Information Technology Association

GETTING YOUR **INTERNET PILOT'S LICENCE**

Johanna Jacobson, Consultant and Trainer, beezelink (an Internet training and consulting firm); Laine Ruus, Data Library Service, University of Toronto; Yuen Shyr, Research Assistant, Faculty of Information Studies, University of Toronto.

A repeat of the hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan). Use e-mail. Subscribe to and read a listserv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave for the Faculty at 1:30 pm from the Hotel Lower Lobby street level. A coat is necessary.)

Convenor: Lynn Morgan, Sheridan College.

3:45 pm - 5:15 pm

BE4-3

Dockside 3 / Hotel Lower Lobby Co-sponsored by the Southern Ontario Library Service **Preparing for Strategic Leadership 4** **BUDGET PRESENTATION**

Randee Loucks, Co-ordinator, Trustee Training, Southern Ontario Library Service, Hamilton; others to be announced.

This five-part orientation for new trustees and others continues with the role of the board in budget development and presentation. Practicing trustees will want to bring new trustees for the best experience and the most stimulating discussion. (Fourth of five parts)

BE4-4

Queen's Quay 2 / CC **EVERYONE NEEDS FRIENDS:** **ONTARIO CASE HISTORIES**

Kim Huntley, Manager, Public Relations, North York Public Library; Sheila Durand, CEO, Manitouwadge Public Library; Karen Harrison, CEO, Thunder Bay Public Library.

Everyone - large, medium, small libraries - needs all the Friends they can get. Here are three success stories for librarians and trustees to consider. These accounts will give you first-hand evidence to help you decide whether to form a Friends group or to encourage the one you have.

Convenors: Susan Geschwender, OLS-North; Eileen Floody, OPLA President 1992.

BE4-5

Dockside 2 / Hotel Lower Lobby **THE ENTREPRENEURIAL BOARD**

Continues. See session #BE3-5.

BE4-6

Bay Room / CC **PROVINCIAL GUIDELINES** **FOR ONTARIO PUBLIC LIBRARIES**

Members of the Strategic Directions Council Working Group.

To continue the community consultation begun in the fall of 1994. This workshop will discuss the development of provincial guidelines to assist public libraries in providing effective service.

Convenor: Shirley Phillips, Libraries and Community Information Branch, Ministry of Culture, Tourism and Recreation.

BE4-8

Faculty of Information Science / **University of Toronto** **GETTING YOUR** **INTERNET PILOT'S LICENCE**

Continues. See session #BE3-8.

5:30 pm - 6:30 pm

Dockside 1 / Hotel Lower Lobby **ONTARIO LIBRARY** **TRUSTEES' ASSOCIATION** **ANNUAL MEETING**

Hazel Thornton-Lazier, OLTA President 1994 presiding

7:30 pm - 10:00 pm

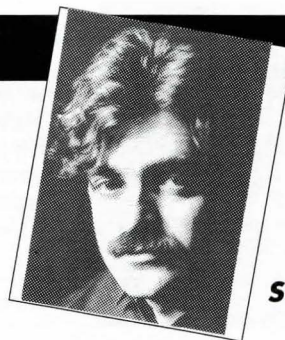
Frontenac Ballroom / Harbour Castle Westin Convention Centre

ALL-CONFERENCE RECEPTION and **ALL-CONFERENCE BANQUET**

featuring the Governor General's Award winner

NINO RICCI, author of the best-selling novel, *Lives of the*

40 *The Conferences of the Ontario Library Association*



A limited number of
tickets are available at the
Registration Desk / CC

Saints (Cormorant Books)

Sunday

January 15, 1995

7:00 am - 8:15 am

Wake Up Call Breakfasts:

Pier 4 / Hotel

FUTURE FAMOUS: CANADA'S MYSTERY WRITERS

The Crime Writers of Canada project the mystery writing scene.

Harbour Ballroom C / Hotel

DAVID HOMEL: READ FOR YOUR LIFE

Author, critic, translator. See page 31 for more on David Homel.



The breakfast buffet is available in the Harbour Ballroom foyer. Take your breakfast to the session of your choice. Tickets are \$10 (plus GST). Please purchase your tickets by 5 p.m. on Saturday.

9:00 am - 10:00 am

PLENARY SESSION

Theatre / Queen Elizabeth Building, Exhibition Place

INDUSTRY'S CHALLENGE TO LIBRARIES

Michael Ryan, General Manager, Globe Information Services, Peter Dolan, Director of Business Development, Tele-Direct Publications; Huw Morgan of Southam Communications

Canadian executives and managers are reinventing their companies for competition in a new world. They are abandoning old notions and fundamental business assumptions that underlie current business practice. These changes are driven by technology and by the need to produce a product which is of value to its customers. Industry is refocusing and developing an array of exciting information products for the end user. Will librarians meet the challenge? Can they compete? Can they partner? Where lies the future?

PLENARY SESSION

Fountain Room / Queen Elizabeth Building, Exhibition Place

GETTING A PATRON'S PERSPECTIVE

Lindsay McKrell, Community Librarian, Airdrie, Scotland.

The Library Association (Great Britain) awarded the Petersburn Library and Drop-In Centre in Airdrie, Scotland with its prestigious Holt Jackson Community Initiative Award this year. This is what we can learn.

9:00 am - 2:00 pm

QUEEN ELIZABETH BUILDING AND THEATRE / EXHIBITION PLACE

Expo'95 ★ ★ ★

The largest library trade show ever held in Canada

★ **Try** library products not seen together in one place before!

★ **See** a fully operating model of a library network!

★ **Use** CD-ROM products in our working virtual library!

Understand how it is done!

★ **Get** "hands-on" experience with the Internet! Or dial in to your e-mail!

★ **Browse** through the latest professional literature!

★ **Win** one of many fabulous prizes!

★ **Take the seven-minute ride** by bus to Exhibition Place from the heated tunnel off the Harbour Castle Convention Centre main lobby entrance.

No coats necessary. Buses leave every 2 to 5 minutes.

2:00 pm - 3:30 pm



Supported by
SHORE, TILBE, IRWIN

SB7-1 Metro West / CC
Face-to-face with change 3:
An All Conference Delegate Think Tank

THE COMPETITION AND THE WAY WE REACT

Facilitators: Ken Haycock, Dean, Faculty of Archival and Information Studies, University of British Columbia; Ron Dyck, OLTA President 1995.

Who are our competitors and what do they mean to us collectively and as individuals? Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16.

BE7-0 / BE8-0

Metropolitan Ballroom East / CC
ONTARIO

LIBRARY ASSOCIATION ANNUAL GENERAL MEETING

Janice Hayes, OLA President presiding.

Hazel Thornton-Lazier, OLTA President 1994, and Harry Nesbitt, OLTA President 1995, are full voting members on the Ontario Library Association's Board of Directors. They will report to the OLA membership-at-large during this meeting. Resolutions passed by the OLTA Annual Meeting (see Saturday, 5:30 pm) that will be enhanced by the support of all Ontario librarians and trustees will be brought to the OLA Annual General Meeting for approval and action.

BE7-2

Harbour Ballroom C / Hotel

Developed by the Ontario Public Library Association

FUNDRAISING, THE ART OF SURVIVAL

Professional fundraisers to be announced; Janet Deacon, Chair, Joan King, CEO, Englehart Public Library; Tish Sowdon, Chair, Harvey Township Public Library Board.

Practical fundraising ideas for libraries of all sizes. Joan King and Janet Deacon discuss their successful memorial program. Tish Sowdon shows how a Board serving a population of 5,000 was able to raise \$130,000 in barely four years.

Convenor: Susan Geschwender, Ontario Library Service - North, Thunder Bay.

2:00 pm - 3:30 pm

BE7-3

Dockside 4 / Hotel Lower Lobby

Co-sponsored by the Southern Ontario Library Service

Preparing for Strategic Leadership 5:

ADVOCACY

Randee Loucks, Co-ordinator, Trustee Training, Southern Ontario Library Service, Hamilton.

This five-part orientation for new trustees and others ends with an overview of community advocacy. Roles of municipal council appointments, of regional and provincial associations will be considered. Practicing trustees will want to bring new trustees for the best experience and the most stimulating discussion. (Fifth of five parts)

BE7-4

Dockside 2 / Hotel Lower Lobby

Community Partnerships 1:

LIBRARIES WORKING

WITH LIBRARIES

Susan Mickalow, Halton Board of Education; Don Robertson, Markham Public Library Board.

Mickalow and Robertson have been under contract to the OLA developing and evaluating regionally-based co-operative projects among school and public library boards. They have created a model based on this experience and share successes and failures, do's and don'ts of inter-library liaison, partnerships and co-operation.

Convenor: Sandra Jack, Lindsay Public Library Board.

BE7-5

Dockside 3 / Hotel Lower Lobby

THE INFORMATION GRID

MOVES CLOSER: THE ROLE

LOCAL TRUSTEES MUST TAKE

Barbara Clubb, Director, Libraries and Community Information Branch, Ministry of Culture, Tourism and Recreation.

The province is working on a number of initiatives that will make government information available electronically. Through library partnerships, the electronic grid envisioned in *One Place to Look* is moving closer to reality. But none of this can happen without the participation and endorsement of boards. Barbara Clubb talks about what to expect in new information sources and what boards can and should be doing to further these developments.

Convenor: Maud-Mary Swalm, Gravenhurst Public Library Board.

BE7-6 / BE8-6

Dockside 1 / Hotel Lower Lobby

Co-sponsored by the Ontario Library and Information Technology Association

OLTA Issues 1:

PUBLIC NETWORKS

AND CENSORSHIP

Tom Wright, Information and Privacy Commissioner / Ontario; Jeffrey Shallit, Associate Professor, Computer Science, University of Waterloo; Wil Vanderelst, Toronto Public Library Board, CNIB Library for the Blind Board.

Examine censorship issues arising from the burgeoning telecommunications industry and the growing use by libraries of computer networks. Library concerns about the appropriate and legal use of computing networks and the Internet will be a focus.

Convenor: Michael Ridley, University of Waterloo

BE7-8 / BE8-8

Faculty of Information Science /

University of Toronto

Developed by the Ontario Library and Information Technology Association

GETTING YOUR

INTERNET PILOT'S LICENCE

Michael Gold, Senior Consultant, beezelink (an Internet training and consulting firm); Yuen Shyr, Research Assistant, Faculty of Information Studies, University of Toronto; Rita Vine, Marketing and Instruction Co-ordinator, Science and Medicine Library, University of Toronto.

A repeat of the hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan, Saturday at 8:30 am). Use e-mail. Subscribe to and read a listserv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave from the hotel lower lobby entrance at the street level at 1:30 pm. Coat necessary.)

Convenor: Gwen Galton, Sheridan College.

3:45 pm - 5:15 pm

BE8-0

ONTARIO LIBRARY ASSOCIATION ANNUAL GENERAL MEETING

Continues. See Session #BE7-0.

BE8-1

Metropolitan Ballroom West / CC Face-to-Face with Change 4:

An All Conference Delegate Think Tank

RE-ENGINEERING AND FUTURE EFFECTIVENESS

Facilitators: Susan Beck, Geac Computers; Lynn Jordan, OPLA President, 1995.

Re-engineering is about rethinking work. It is the radical redesign of an organization's business process in order to meet the demands of the modern workplace. By significantly improving an organization's operating abilities, the technique allows it to implement new strategies and leads it to envision entirely new strategic options.

BE8-2

Dockside 4 / Hotel Lower Lobby

STRENGTH IN NUMBERS:

BROADENING THE LIBRARY

FUNDING BASE

Andrew Armitage, Director, Owen Sound Public

Library; Hal Lendon, lawyer, former Board chair; Sam Luckhardt, Deputy Reeve of Sydenham Township, Owen Sound and North Grey Union Public Library Board chair.

In times of trouble and municipal poverty, there is strength in larger units of service, especially one that is formed voluntarily. Owen Sound's experience will be the catalyst for exploration of how to do it, why and what the advantages can be.

Convenor: Dorothy Fletcher, West Carleton Public Library Board.

BE8-4

Dockside 2 / Hotel Lower Lobby

Community Partnerships 2:

WORKING WITH

MUNICIPALITIES,

THE PRIVATE SECTOR

AND COMMUNITY AGENCIES

Dale Hamilton, Playwright, Municipal Councillor, Eramosa Township; Barbara Quarry, Manager, Tourism Stratford.

Today's economic and political climate demands the development of creative partnerships and empowerment of community groups. The speak-

Sunday

January 15, 1995

3:45 pm - 5:15 pm

ers discuss successful community partnerships, the role municipalities play and the strategies that lead to meaningful community participation.

Convenor: Lynn Watson, London Public Library Board.

BE8-5
Dockside 3 / Hotel Lower Lobby
HOW TO FORM YOUR OWN COMMUNITY FREENET & WHY

Sam Coghlan, Oxford County Library; Marg Rule, Middlesex County Library; Beth Ross, Huron County Library; Becky Rogers, Stratford Public Library; Stephen Cummings, St. Thomas Public Library; Joe Swann, Information London.

Hear about a comprehensive communications and information service being currently developed across five counties in southwestern Ontario. Explore the values to the community of library, municipal and home access to information in electronic format.

Convenor: Patricia Greig, London Public Library Board.

BE8-6
Dockside 1 / Hotel Lower Lobby
Co-sponsored by the Ontario Library and Information Technology Association

OLTA Issues 1:
PUBLIC NETWORKS AND CENSORSHIP

Continues. See Session #BE7-6.

BE8-7
Dockside 3 / Hotel Lower Lobby
Developed by the Strategic Directions Council
THE VISION EVOLVES: UPDATING THE ONTARIO PUBLIC LIBRARY STRATEGIC PLAN

Facilitators to be announced.

The Strategic Directions Council is in the process of updating the goals, objectives and priorities of *One Place to Look: the Ontario Public Library Strategic Plan* (Toronto: Ontario Ministry of

Culture and Communications, Ontario Library Association, 1990). After much thought and discussion a draft discussion paper based on identified significant and current issues has been produced. The purpose of this session is for your input and insight into this draft paper. Please join us. The Ontario Public Library Strategic Plan is your Plan.

Convenor: Marie Owens, Libraries and Community Information Branch, Ministry of Culture, Tourism and Recreation.

BE8-8
Faculty of Information Studies/ University of Toronto
Developed by the Ontario Library and Information Technology Association
GETTING YOUR INTERNET PILOT'S LICENCE

Continues. See Session #BE7-8.

7:00 pm - 10:00 pm

7:00 pm - 8:00 pm
Queen's Quay Room / CC

ONTARIO LIBRARY TRUSTEES' ASSOCIATION RECEPTION



8:00 pm - 9:00 pm
Metropolitan Ballroom Centre / CC
PUBLIC LIBRARY AWARDS NIGHT
The Hon. Anne Swarbrick,
Minister of Culture, Tourism and Recreation.

The Minister will be honouring outstanding achievements in 1994 at:

- Etobicoke Public Library
- Cornwall Public Library
- Niagara Falls Public Library
- Thunder Bay Public Library

The Ontario Public Library Association will give the James Bain Medallion and the OLA Children's Services Guild will honour Frieda Ling of Toronto Public Libraries.

9:00 pm
A special conference version of

This long-running hit musical was Best Musical at the Toronto Theatre Awards.



SUNDAY
5:30 pm to 7:30 pm
Frontenac Ballroom
CASH BUFFET

A selection of hot and cold items to save you time and money.

Monday

January 16, 1995

FULL DAY
ALL-CONFERENCE PROGRAM

The President's Forum ★
KLINGONS ★
AT THE GATE: ★
The Future of ★
Libraries and ★
Librarianship

For complete details see page 18

Frontline '95

January 13 - 16, 1995

Harbour Castle Westin, Toronto

**The official program of the
Ontario Public Library Association**

OPLA FRONT LINE '95

Conference Co-ordinators

Ann McKenzie,

St. Catharines Public Library

OPLA Programs

Anne Murphy,

Mississauga Public Library

OLA Guild Programs

ONTARIO PUBLIC LIBRARY ASSOCIATION

Frontline '95 Conference Overview

FRIDAY, JANUARY 13, 1995

9:00 am - 5:00 pm - Seminars

- Non-book Materials
- Staff Development
- Compliance: Employment Equity Legislation

1:00 pm - 5:00 pm - Half day seminars

- Coalition for Public Information: Fourth Public Meeting
- Book Repair: 'Back to the Basics'

5:30 pm - 7:00 pm - Café at the End of the Universe

7:30 pm - 8:30 pm - Opening Plenary:

From Reality to Virtual Reality and Back / Charles McClure

8:30 pm - Libraries Advance Ontario Space Walk/OSLA Curriculum Showcase

10:30 pm - Luke Skywalker's Death Star Bar

SATURDAY, JANUARY 14, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Carol Matas: 1994 Silver Birch Award winner
- Cross Canada Check-up

8:30 am - 10:00 am / Workshop Sessions (FL1 series)

10:30 am - 12:00 noon / Workshop Sessions (FL2 series)

12:00 noon - 5:00 pm / EXPO '95 and lunch

2:00 pm - 3:30 pm / Workshop Sessions (FL3 series)

3:45 pm - 5:15 pm / Workshop Sessions (FL4 series)

5:30 pm - 6:30 pm - **OPLA Annual Meeting**

Wendy Brown, OPLA President presiding

7:30 pm - 10:00 pm

All Conference Reception

All Conference Banquet

SUNDAY, JANUARY 15, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- Future Famous: Canada's Mystery Writers
- David Homel: Read for Your Life

9:00 am - 10:00 pm - Plenary Sessions

Lindsay McKrell: Developing a Patron's Perspective

Industry's Challenge to Libraries

9:00 am - 2:00 pm / **EXPO '95** and Lunch

2:00 pm - 3:30 pm / Workshop Sessions (FL7 series)

OLA Annual General Meeting

3:45 pm - 5:15 pm / Workshop Sessions (FL8 series)

7:00 pm - 8:00 pm

Library School and EXCEL Receptions and Reunions

8:00 pm - 9:00 pm

Public Library Awards Night / The Hon. Anne Swarbrick

9:00 pm - 10:15 pm

Special Presentation: *Forever Plaid*

MONDAY, JANUARY 16, 1995

9:00 am - 4:30 pm - Full day program

Klingons at the Gate:

The Future of Libraries and Librarianship

Moderator: Ken Haycock

Saturday

January 14, 1995

7:00 am - 8:15 pm

**Wake Up Call Breakfast 1:
Harbour Ballroom C / Hotel
1994 SILVER BIRCH AWARD
WINNING AUTHOR**

Carol Matas, author of *Daniel's Story*.

**Wake Up Call Breakfast 2:
Pier 4 / Hotel
CROSS CANADA CHECKUP**

The Presidents of Canada's provincial library associations.

A limited number of tickets will be available on Friday evening and Saturday morning.

8:30 am - 10:00 am



FL1-1

**Metropolitan Ballroom
West / CC**

Face-to-face with change 1

An All Conference Delegate Think Tank

**RE-ENGINEERING ROLES
AND SERVICES**



Facilitators: *Charles McClure*,
Department of
Communications, Syracuse
University; *Rose Dotten*,
OSLA President 1995.

The facilitators will draw on our concerns and present situations and possibilities to consider and discuss with our peers.

Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16, 9 am to 5 pm.

FL1-2

Queens Quay 2 / CC

Developed by the Ontario Library and Information Technology Association

**CRUISING THE INFORMATION
HIGHWAY WITH THELMA AND
LOUISE: GENDER ISSUES
AND COMPUTING**

Roma Harris, Graduate School of Library and Information Science, University of Western Ontario; *Leslie Regan Shade*, McGill University.

8:30 am - 10:00 am

The computer revolution is upon us and it would seem that men swell the ranks of the electronic army. If information is power, and more and more access to the information is by electronic means only, what does this mean for women? More critically, what are the implications for information workers, especially librarians who are mostly female? Will they once again be excluded from being key players in the new knowledge economy?

Convenor: Maureen O'Reilly, Etobicoke Public Libraries.

FL1-3

Pier 7 / Hotel

Developed by the OLA Guild for Library Services to Persons with Disabilities

**INTERNET RESOURCES FOR
THOSE SERVING PERSONS
WITH DISABILITIES**

Walter Giesbrecht, York University.

This Internet demonstration features materials that will assist front line staff in providing service to persons with disabilities.

Convenor: Heather A. Fraser, Scott Library, York University.

FL1-4 / FL2-4

Dockside 1 / Hotel

Developed by the Ontario Library Trustees' Association

**FRIENDS OF THE LIBRARY
FROM A TO Z**

Margaret Law, Parkland Regional Library; *John Martel*, Vice-Chair, Windsor Public Library Board.

The theoretical aspects of establishing Friends of the Library groups by one of the country's acknowledged experts and people who have done it. Anecdotal evidence highlights how to be successful, some pitfalls to be avoided and a few cautions to be taken.

FL1-5

Queens Quay 1 / CC

**Small and northern libraries 2:
PROFESSIONAL IMAGE EQUALS
PROFESSIONAL RESULTS**

Joan Kulmala, Totally-U, Thunder Bay.

How you present yourself and your message can be as important as the message itself. This workshop provides practical, proven techniques for enhancing your professional image and polishing

your presentation skills. A major success at this year's northern conference in Thunder Bay.

Convenor: Rosemary Rae, Black River-Matheson Public Library.

FL1-6

Frontenac Ballroom / CC

**THE GREAT DEBATE RETURNS
Be it resolved that:**

**New technologies are killing
the soul of the public library**

Ken Roberts, Hamilton Public Library.

Robert Hubsher, Cornwall Public Library

Karen Harrison, Thunder Bay Public Library

Wendy Newman, Brantford Public Library

Andrew Armitage, Owen Sound Public Library

The return of the Great Debate, one of the most popular features of recent OLA conferences.

Convenor: Jane Watkins, Milton Public Library.

FL1-7 / FL2-7

Metro Ballroom East / CC

Developed by the Ontario Library and Information Technology Association

**DEVELOPING YOUR
INTERNET FLIGHT PLAN:
YOUR INTRODUCTION
TO THE INTERNET**

Gwen Galton, Computer Studies, *Gordon*

Mumery, Information Technology, *Marion*

Wilburn, Educational Technologies Facilitator / Academic Services, Sheridan College.

An introduction to navigating the Internet for those with little or no experience. Find out what's out there and see demonstrations of the main tools for navigating cyberspace: e-mail, gopher, veronica, hytelnet, news groups, listservs, ftp and WWW. This is an easy, non-threatening way to understand why people are excited by the Internet and its potential uses. You can prepare your flight plan for navigating the Internet stars and avoiding its meteors and sun spots.

Convenor: Marion Wilburn, Sheridan College.

FL1-8 / FL2-8

**Faculty of Information Science /
University of Toronto**

Developed by the Ontario Library and Information Technology Association

GETTING YOUR

INTERNET PILOT'S LICENCE

Johanna Jacobson, Consultant and Trainer,

beezelink (an Internet training and consulting firm); *Laine Ruus*, Data Library Service, University

Saturday

January 14, 1995

8:30 am - 10:00 am

of Toronto; *Yuen Shyr*, Research Assistant, Faculty of Information Studies, University of Toronto.

A hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see *Developing Your Internet Flight Plan*). Use e-mail. Subscribe to and read a list-serv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave at the street level by the lower level lobby door at 8:30 am. Coat necessary.)

FL1-9

Metro Ballroom Centre / CC

Developed by the OLA Children's Services Guild

FACING THE WINDS OF CHANGE: TELLTALES FOR CHILDREN'S SERVICES

Daria Sharanewych, Head of Children's Services, Oakville Public Library.

Participate in focus groups to help identify the next steps in the development of a strategic direction for children's services. Join us in a discussion of how to "trim our sails" to better adapt to the constant change facing us in our jobs. Explore ways to provide a revitalized, dynamic service for children in the next millennium.

COFFEE BREAK

SUPPORTED BY MICROMEDIA

10:00 am - 10:30 am

Harbour Ballroom Foyer
Dockside Foyer
Metropolitan Ballroom Foyer

FL2-1

Metro Ballroom West / CC



Face-to-Face with Change 2: An All Conference Delegate Think Tank WHAT WILL OUR USERS NEED AND WANT?

Stan Skrzyszewski, ASM Consultants, OLA President 1991; *Suzanne O'Neill*, OCUA President 1995.

The facilitators will draw on your concerns. They will present situations and possibilities for you to consider and discuss with your peers. Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Mon., Jan. 16, 9 am to 5 pm.

FL2-2

Harbour Ballroom B / Hotel

Managing Change in Hard Times 1 HUMAN RESOURCES MANAGEMENT

Vic Murray, Faculty of Administrative Studies, York University.

Designed for Chief Executive Officers and senior management, this series of programs provides in-depth discussion of the challenges facing today's management with an account of the solutions that the experts feel work. Two topics will be covered: What can be done to maintain constructive union-management relations during downsizing? How to maintain staff motivation when salaries can't be increased. (The first of three sessions.)

Convenor: *Heather Carmody*, Scarborough Public Library.

FL2-3

Pier 7 / Hotel

Developed by the OLA Guild for Library Services to Persons with Disabilities

INTERNET RESOURCES FOR PERSONS WITH DISABILITIES

Barbara Mates, Library for the Blind and Physically Handicapped, Cleveland Public Library; *Grant Gee*, Acrontech Inc., Toronto.

Demonstration of Internet resources designed for and of interest to persons with disabilities. Adaptive equipment will be used in the process. (See also session #FL1-2: Internet Resources for Those Serving Persons with Disabilities)

Convenor: *Iqbal Wagle*, Robarts Library, University of Toronto.

10:30 am - 12 noon

FL2-4

Dockside 1 / Hotel

FRIENDS OF THE LIBRARY FROM A TO Z

Continues. See Session #FL1-4.

FL2-5

Pier 2 / Hotel

Developed by the Ontario Library and Information Technology Association

ELECTRONIC NEWSPAPERS AT LAST!!!!

Walt Dietiker, President, *Mark Quigg*, DataCast Communications.

For the first time, blind and visually impaired Canadians will be able to access newspapers independently and privately. Through the use of satellite and VBI technology, the newspapers are "beamed" in daily. The articles are stored and all, or portions of the newspaper are made available through voice or braille output. Learn how your library can access this important service.

Convenor: *Rosemary Kavanagh*, CNIB Library for the Blind.

FL2-6

Metro Ballroom Centre / CC

Small and northern libraries 1:

MAKE THE MOST OF YOUR CD-ROM

Robert Hubsher, CEO, Cornwall Public Library, formerly Consultant, OLS-North; *Margaret Laframboise*, CEO, Walden Public Library

Learn how to use your computer's CD-ROM for more than INFO. CD-ROM is fascinating and it IS the future, with many applications that are relevant to small libraries, but when is it the right tool, and when isn't it? Should staff time, training, and costs be your first concern?

Convenor: *Denise Giroux*, Iroquois Falls Public Library.

FL2-7

Metro Ballroom East / CC

DEVELOPING YOUR INTERNET FLIGHT PLAN

Continues. See Session #FL1-7.

FL2-8

FIS / University of Toronto GETTING YOUR

INTERNET PILOT'S LICENCE

Continues. See Session #FL1-8.

Saturday

January 14, 1995

2:00 pm - 3:30 pm

FL3-1 / FL4-1
Harbour Ballroom C / Hotel
PERSONAL SURVIVAL SKILLS:
KEEPING THE SOUL IN YOUR WORK
Anne Ruhl, Vice-President, Jay Gibson and Associates, Guelph.

As library staff, we look after people. But who looks after us? Recognize the danger signals that forecast stress and eventual burnout. Examine personal vulnerability and develop strategies to maintain your personal well-being. From the session, you will be able to develop a personal action plan.

Convenor: Jane Watkins, Milton Public Library.

FL3-2
Harbour Ballroom B / Hotel
Managing Change in Hard Times 2
CONFLICT MANAGEMENT
Kate Siberkol, Voluntary Sector Management, Faculty of Administrative Studies, York University.

Designed for Chief Executive Officers and senior management; this series of programs provides in-depth discussion of the today's management challenges. When resources are scarce, disagreements abound. How can the inevitable conflicts that arise during periods of stress and burnout be handled constructively? (Second of three.)

FL3-3 / FL4-3
Harbour Ballroom A / Hotel
KEY PUBLIC LIBRARY SERVICES
Reed Osborne, CEO, London Public Library; David Reddin, Director, Northern Division, Scarborough Public Library; Ken Roberts, CEO, Hamilton Public Library.

With limited funding, strong competition and technological change in the information market, the public library must re-examine its services. This panel will discuss core services and strategies which will ensure the public library's continuing role as an essential player in its community.

Convenor: Heather Carmody, Scarborough Public Library.

FL3-4
Queens Quay 1 / CC
Small and northern libraries 3:
EVERYBODY INTO THE POOL!
A PRACTICAL APPROACH TO
PROVIDING POPULAR MATERIALS
Rosemary Rae, CEO, Black River-Matheson Public

Library; Susan Geschwender, Consultant, OLS - North, Thunder Bay; Debbie Robinson, CEO, Assiginack Public Library; Ruth Bynkoski CEO, Rainy River Public Library.

How do you deal with the high read-out problem that confronts librarians in small libraries? These experienced practitioners will share their resource-sharing secrets for keeping genre fiction, large print and video collections fresh - without sinking the budget!

Convenor: Lisa Gillette-Haig, CEO Magnetawan-Chapman Public Library

FL3-5
Queens Quay 2 / CC
TAMING THE
TECHNOLOGICAL WILDERNESS
Hélène Golden, County Consultant, Southern Ontario Library Service; Karen Melville, Director of Professional Development, Faculty of Information Studies, University of Toronto.

This session looks at training opportunities that are available to librarians and library staff on everything from Word Perfect to the Internet. Learning how to match staff needs and learning styles to the programs offered is key to success.

Convenor: Eileen Floody, OPLA President 1992.

FL3-6
Metro Ballroom Centre / CC
Developed by the OLA Children's Services Guild
CELEBRATING BOOKS:
KEEPING CHILDREN READING
Paul Kropp, author.

Paul Kropp was a teacher until quite recently and he has innovative ideas for promoting books to 8 to 12 year-olds. Come away with ideas on keeping children interested and excited about reading both through selected activities and appropriate reading materials.

Convenor: Suzanne Campbell, Orillia Public Library.

FL3-8 / FL4-8
Faculty of Information Science /
University of Toronto
Developed by the Ontario Library and Information Technology Association
GETTING YOUR
INTERNET PILOT'S LICENCE
Johanna Jacobson, Consultant and Trainer, beezelink (an Internet training and consulting firm); Laine Ruus, Data Library Service, University

of Toronto; Yuen Shyr, Research Assistant, Faculty of Information Studies, University of Toronto.

A hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan). Use e-mail. Subscribe to and read a list-serv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave from street level at the hotel lower lobby exit at 8:30 am. Coat necessary.)

FL3-9
Queens Quay 2 / CC
PARTNERSHIPS -
TOGETHER WE CAN DO MORE!
Pam Sadler, Oakville Public Library; Wendy Brown, CEO, Peterborough Public Library; Jane Watkins, CEO, Milton Public Library.

In Oakville, an innovative arrangement has been made with both the business community and local government, including an enhanced fee-based service. Peterborough is involved in a joint database, shared circulation system and bulk purchasing and cataloguing with the local school board. Milton has a successful partnership with the local Community Information Centre. The political and negotiation aspects of successful partnerships will be considered.

Convenor: Linda Linton, Pickering Public Library.

FL3-10
Pier 7 / Hotel
THE CLA A.L.A.R.M. REPORT
Pat Cavill, CLA President, Pat Cavill Associates, Calgary.

A CLA Task Force has prepared a report on the future roles of librarians and library staff.

Exhibit hours today
11:30 am to 5:00 pm

Board buses from the heated tunnels at the main lobby of the Harbour Castle Westin Convention Centre.

The trip to the Queen Elizabeth complex takes approximately seven minutes.

Saturday

January 14, 1995

3:45 pm - 5:15 pm

FL4-1

Harbour Ballroom C / Hotel PERSONAL SURVIVAL SKILLS

Continues. See session #FL3-1.

FL4-2

Harbour Ballroom B / Hotel Managing Change in Hard Times 3 TEAM BUILDING

Rhona Berengut, Voluntary Sector Management, Faculty of Administrative Studies, York University.

Designed for Chief Executive Officers, this series of programs provides in-depth discussion of the challenges facing today's management and the solutions the experts recommend. Successful implementation of large scale change requires new levels of co-operation between members of both staff and management. But the "bunker mentality" fostered by hard times makes this difficult; willing co-operation declines drastically. What can be done to develop teams that are open to change? (Three of three.)

FL4-3

Harbour Ballroom A / Hotel KEY PUBLIC LIBRARY SERVICES

Continues. See Session #FL3-3.

FL4-4

Queens Quay 2 / CC EVERY ONE NEEDS FRIENDS: ONTARIO CASE HISTORIES

Kim Huntley, Manager, Public Relations, North York Public Library; Sheila Durand, CEO, Manitowadge Public Library; Karen Harrison, CEO, Thunder Bay Public Library.

Everyone - large, medium, small libraries - needs all the Friends they can get. Here are three success stories for librarians and trustees to consider. These accounts will give you first-hand evidence to help you decide whether to form a Friends group or to encourage the one you have.

Convenors: Susan Geschwender, OLS-North; Eileen Floody, OPLA President 1992.

FL4-5

Queens Quay 1 / CC Developed by the OLA Children's Services Guild 'ANY ROAD WILL DO': MANAGING CHILDREN'S SERVICES IN PUBLIC LIBRARIES

Adele Fasick, Dean, Faculty of Information Studies, University of Toronto.

If you don't know where you're going, any road will do. Choose where your department will go by learning how to analyze services and apply your findings to future planning in this session designed to show how to use statistics and information to organize your plans.

Convenor: Sharon Wilson, King Township Public Library.

FL4-6

Bay Room / CC Developed by the Strategic Directions Council PROVINCIAL GUIDELINES FOR ONTARIO PUBLIC LIBRARIES

Chip Ward, Library Specialist and Co-ordinator, Utah State Library

To continue the community consultation begun in the fall of 1994. Hear about Utah's experience with standards and certification. Discuss provincial guidelines to assist public libraries in providing effective service.

Convenor: Shirley Phillips, Libraries and Community Information Branch, Ministry of

Culture, Tourism and Recreation.

FL4-8

Faculty of Information Studies / University of Toronto GETTING YOUR INTERNET PILOT'S LICENCE

Continues. See Session #FL3-8.

FL4-9

Pier 3 / Hotel Supported by 3M LIBRARY ERGONOMICS

Anne Donnellan, Deputy CEO, Peterborough Public Library; Carol-Lynn Chambers, Supervisor of Corporate Safety and Security, 3M Canada.

Practical information on designing circulation and information work areas in light of new technologies and the increasing incidents of carpal-tunnel-type, repetitive strain injuries.

Convenor: Ann McKenzie, St. Catharines Public Library.

5:30 pm - 6:30 pm

5:30 pm - 6:30 pm
Ontario Public Library
Association
Annual Meeting
Wendy Brown,
OPLA President presiding

5:30 pm - 6:30 pm
OLA Guild Council
Annual Meeting

Sharon Wilson, OLA Guild Council
chair presiding

7:30 pm - 10:00 pm

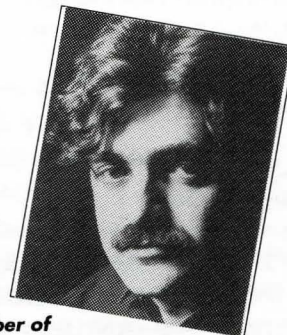
Frontenac Ballroom / Harbour Castle Westin Convention Centre

ALL-CONFERENCE RECEPTION and ALL-CONFERENCE BANQUET

featuring the Governor General's Award winner

NINO RICCI

Author of the best-selling novel, *Lives of the Saints*, and of the recently released *In the Glass House*.



A limited number of
tickets are available at the Registration Desk / CC

Sunday

January 15, 1995

7:00 am - 8:15 am

Wake Up Call Breakfasts:

Pier 4 / Hotel

MEDORA SALE: FUTURE FAMOUS MYSTERY WRITERS

Author of *Last Stop in Santa Fe* and a former President of the Crime Writers of Canada, Medora Sale looks at the Canadian mystery writing scene.

Harbour Ballroom C / Hotel

DAVID HOMEL: READ FOR YOUR LIFE

Author, critic, translator. See page 31 for more details.



David Homel

The breakfast buffet is available in the Harbour Ballroom foyer. Take your breakfast to the session of your choice. Tickets are \$10 (plus GST). Please purchase your tickets by 5 p.m. on Saturday.

9:00 am - 10:00 am

PLENARY SESSION

Theatre / Queen Elizabeth Building, Exhibition Place

INDUSTRY'S CHALLENGE TO LIBRARIES

Michael Ryan, General Manager, Globe Information Services, Peter Dolan, Director of Business Development, TeleDirect Publications; Huw Morgan of Southam Communications.

Canadian executives and managers are reinventing their companies for competition in a new world. They are abandoning old notions and fundamental business assumptions that underlie current business practice. These changes are driven by technology and by the need to produce a product which is of value to its customers. Industry is refocusing and developing an array of exciting information products for the end user. Will librarians meet the challenge? Can they compete? Can they partner? Where lies the future?

PLENARY SESSION

Supported by DYNIX

Fountain Room / Queen Elizabeth Building, Exhibition Place

DEVELOPING A PATRON'S PERSPECTIVE

Lindsay McKrell, Community Librarian, Airdrie, Scotland.

The Library Association (Great Britain) awarded the Petersburn Library and Drop-In Centre in Airdrie, Scotland with its prestigious Holt Jackson Community Initiative Award this year. Lindsay McKrell was featured on *As It Happens* on CBC Radio in November. The responsiveness and openness of her library to her economically deprived community is stunning and a hallmark for quality customer service.

9:00 am - 2:00 pm

QUEEN ELIZABETH BUILDING AND THEATRE / EXHIBITION PLACE

Expo'95 ★ ★ ★

The largest library trade show ever held in Canada

- Try library products not seen together in one place before!
- See a fully operating model of a library network!
- Use CD-ROM products in our working virtual library!
- Get "hands-on" experience with the Internet! Or dial in to your e-mail!
- Browse through the latest professional literature!
- Win one of many fabulous prizes!
- Take the seven-minute ride by bus to Exhibition Place from the heated tunnel off the Harbour Castle Convention Centre main lobby entrance.
- No winter coat necessary. Buses leave every 2 to 5 minutes.

2:00 pm - 5:00 pm

FL7-0 / FL8-0

Metro Ballroom East / CC

ONTARIO

LIBRARY ASSOCIATION ANNUAL GENERAL MEETING

Janice Hayes, OLA President presiding.

Wendy Brown, OPLA President 1994, and Lynne Jordon, OPLA President 1995, are full voting members on the Ontario Library Association's Board of Directors. They will report to the OLA membership-at-large during this meeting. Resolutions passed by the OLTA Annual Meeting (see Saturday, 5:30 pm) that will be enhanced by the support of all Ontario librarians and trustees will be brought to the OLA Annual General Meeting for approval and action.

2:00 pm - 3:30 pm

Supported by
SHORE, TILBE, IRWIN



BE7-1 Metro West / CC
Face-to-face with change 3:
An All Conference Delegate Think Tank

THE COMPETITION AND THE WAY WE REACT

Facilitators: Ken Haycock, Dean, Faculty of Archival and Information Studies, University of British Columbia; Ron Dyck, OLTA President 1995.

Who are our competitors and what do they mean to us collectively and as individuals? Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16.

FL7-2

Harbour Ballroom C / Hotel

FUNDRAISING,

THE ART OF SURVIVAL

Gerard Grace, professional fundraiser, CNIB Library for the Blind; Janet Deacon, Chair, Joan King, CEO, Englehart Public Library; Tish Sowdon, Chair, Harvey Township Public Library Board.

Practical fundraising ideas for libraries of all sizes. Joan King and Janet Deacon discuss their successful memorial program. Tish Sowdon shows how a Board serving a population of 5,000 was

2:00 pm - 3:30 pm

able to raise \$130,000 in barely four years.

Convenor: Susan Geschwender, OLS-North, Thunder Bay.

FL7-3

Harbour Ballroom A / Hotel

Developed by the OLA Literacy Services Guild

OPACS: TOWARDS

MORE USEFUL

BIBLIOGRAPHIC DISPLAYS

Joan Cherry, Lynn Howarth, Faculty of Information Studies, University of Toronto.

How useful is the display of information on library OPAC terminals? How can we make OPAC and bibliographic displays intelligible to particular client groups? to the 1 in 5 Canadian adults with low literacy skills? to new OPAC users? to reluctant users? What can we do to help product developers improve the product?

Convenor: Joan Robinson, North York Public Library.

FL7-4 / FL8-4

Pier 2 / Hotel

Offrit par la Guilde des services en français

INTERNET DANS

LA BIBLIOTHEQUE PUBLIQUE

Jean-Marc Edwards, Bibliothécaire de référence, Université d'Ottawa.

Cet atelier, composé de deux volets, s'adresse aux débutants n'ayant aucune expérience avec Internet. La première partie sera un exposé de réseau et la deuxième, un expérience pratique. (Cette sessions poursuivra jus qu'a 17,15.)

Convenor: Lyne Lapalme, Bibliothèque publique de Rockland.

FL7-5 / FL8-5

Pier 4 / Hotel

A TIME FOR DECISION: SOCIETY,

LIBRARIANS AND LIBRARIES IN THE AGE OF INFORMATION TECHNOLOGY

John Buschman, Professor, Ryder College; Roma Harris, Professor, Graduate School of

Library and Information Science, University of Western Ontario.

The writing of these three outstanding researchers

provides provocative and pointed observation on the concerns of this conference. They will continue to explore the ethics and implications of technology on libraries, librarians and society.

FL7-6

Dockside 1 / Hotel

Co-sponsored by the Ontario Library Trustees' Association and the Ontario Library and Information Technology Association

PUBLIC NETWORKS AND CENSORSHIP

Tom Wright, Information and Privacy Commissioner / Ontario; Jeffrey Shallit, Associate Professor, Computer Science, University of Waterloo; June-Elaine Wilson, Moderator.

Examine censorship issues arising from the burgeoning telecommunications industry and the growing use by libraries of computer networks. Library concerns about the appropriate and legal use of computing networks and the Internet will be a focus.

Convenor: Michael Ridley, University of Waterloo.

FL7-8 / FL8-8

Faculty of Information Science / University of Toronto

Developed by the Ontario Library and Information Technology Association

GETTING YOUR INTERNET PILOT'S LICENCE

Michael Gold, Senior Consultant, beezelink (an Internet training and consulting firm); Yuen Shyr, Research Assistant, Faculty of Information Studies, University of Toronto; Rita Vine, Marketing and Instruction Co-ordinator, Science and Medicine Library, University of Toronto.

A repeat of the hands-on training session for those with some knowledge of the Internet or with

their flight plan in hand (see Developing Your Internet Flight Plan, Saturday at 8:30 am). Use e-mail. Subscribe to and read a listserv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave from the hotel lower lobby entrance at the street level at 1:30 am. Coat necessary.)

Convenor: Gwen Galton, Sheridan College.

FL7-10

Queens Quay 2 / CC UNION / MANAGEMENT RELATIONS THAT WORK

John Buda, Director, Human Resources, Kirkland and District Hospital and senior human resources practitioner.

Does it seem that the union has you in a corner much of the time? Stymied by a restrictive collective agreement? Do unions want to control your organization? In times of change such as we are in, such relationships cannot continue. But you must lead the way. Here is how.

FL7-13

Metro Centre / CC

Developed by the OLA Teen Services Guild

LIVING ON FEAR STREET

Glory Goldman, Scholastic Books; Marie Campbell, Editor, Quill and Quire, Books for Young People; Brian Beagle, North York Public Library; Colleen Stinson, Town of Haldimand Public Libraries.

Young readers have moved to *Fear Street* much to the dismay of some librarians, teachers, and parents. What other issues surround the interest in the horror genre? A panel will discuss the horror phenomenon and identify potential fiction trends that will cause young readers to pack up and move to a new address.

3:45 pm - 5:15 pm



John Buschman, Professor, Ryder College; Roma Harris, Professor, Graduate School of

Library and Information Science, University of Western Ontario.

The writing of these three outstanding researchers

FL8-0

Metropolitan Ballroom East / CC ONTARIO LIBRARY ASSOCIATION ANNUAL GENERAL MEETING

Continues. See session #FL7-0.

BE8-1

Metropolitan Ballroom West / CC Face-to-Face with Change 4:



An All Conference Delegate Think Tank

RE-ENGINEERING AND FUTURE EFFECTIVENESS

Facilitators: Susan Beck, Geac Computers; Lynn Jordon, OPLA President, 1995.

Re-engineering is about rethinking work. It is the radical redesign of an organization's business process in order to meet the demands of the modern workplace. By significantly improving an organization's operating abilities, the technique allows it to implement new strategies and leads it to envision entirely new strategic options.

3:45 pm - 5:15 pm

FL8-2
Pier 9 / Hotel

Developed by the OLA Teen Services Guild

**SERVING THE CYBERTEEN:
LIBRARY SERVICE FOR THE
21ST CENTURY ADOLESCENT**

Dr. Larry Amey, School of Library and Information Studies, Dalhousie University.

If technology is the answer, what is the question? What are the real issues involved in serving young adults and what role will technology play? The Teen Services Guild will end the session with its annual business meeting, an opportunity for you to help set the guild agenda for 1995 and beyond.

Convenor: Brian Beagle, Barbara Frum Library, North York Public Libraries.

FL8-4
Pier 2 / Hotel

Offrit par la Guilde des services en français

**INTERNET DANS
LA BIBLIOTHEQUE PUBLIQUE**

Suite. Voir la session #FL7-4 pour les détails.

FL8-5
Pier 4 / Hotel

A TIME FOR DECISION

Continues. See session #FL7-5.

FL8-7
Bay Room / CC

Developed by the Strategic Directions Council

**THE VISION EVOLVES:
UPDATING THE ONTARIO PUBLIC
LIBRARY STRATEGIC PLAN**

The Strategic Directions Council is in the process of updating the goals, objectives and priorities of *One Place to Look: the Ontario Public Library Strategic Plan* (Toronto: Ontario Ministry of Culture and Communications, Ontario Library Association, 1990). A draft discussion paper based on identified significant and current issues has been produced and this session asks for your reaction, input and insight. The Ontario Public Library Strategic Plan is *your* Plan. Join us.

Convenor: Marie Owens, Libraries and Community Information Branch, Ministry of Culture, Tourism and Recreation.

FL8-8
FIS / University of Toronto

**GETTING YOUR
INTERNET PILOT'S LICENCE**

Continues. See session #FL7-8.

FL8-12
Dockside 1 / Hotel

Developed by the Ontario Library and Information Technology Association

**NEW TECHNOLOGY TO DELIVER MULTIMEDIA AND CD-ROM
TO LOCATIONS OUTSIDE THE ORIGINATING LIBRARY**

Bruce Lynsky, Bay Networks Inc.; C.K. Tan, President, Avita Technologies Corporation

Gain a clear picture of the new technology and factors to be considered in delivery of multimedia applications over a network to all your library and institutional locations. More details, p. 58.

Supported by AVITA TECHNOLOGIES

FL8-10
Queens Quay 1 / CC

**Small and northern libraries 4:
THE "HOMETOWN"**

**WIDE AREA NETWORK:
PARTNERSHIPS THAT WORK**

Karen Ronald, CEO, Espanola Public Library.

The Espanola Public Library is putting theory into practice and establishing itself as the information hub of the community. Karen Ronald will outline her approach to partnerships with corporate, service, and retail interests as well as educational and other public service organizations.

Convenor: Debbie Robinson, Assiginack Public Library

FL8-11
Queens Quay 2 / CC

MANAGING ABSENTEEISM

John Buda, Director, Human Resources, Kirkland and District Hospita.

Costs of absenteeism continue to be a major burden to already strained budgets. Work must get done but the task seems impossible as a result of staffing reductions and absenteeism. Absent employees are often sending you messages. Come hear the messages and learn to turn your absent employees into your top performers.

5:30 pm to 7:30 pm
Frontenac Ballroom
CASH BUFFET

7:00 pm - 10:00 pm

7:00 pm - 8:00 pm
Queen's Quay Room / CC

ONTARIO LIBRARY TRUSTEES' ASSOCIATION RECEPTION



8:00 pm - 9:00 pm
Metropolitan Ballroom Centre / CC
PUBLIC LIBRARY AWARDS NIGHT
The Hon. Anne Swarbrick,
Minister of Culture, Tourism and Recreation.

The Minister will be honouring outstanding achievements in 1994 at:

- Etobicoke Public Library
- Cornwall Public Library
- Niagara Falls Public Library
- Thunder Bay Public Library

The Ontario Public Library Association will give the James Bain Medallion and the OLA Children's Services Guild will honour Frieda Ling of Toronto Public Libraries.

9:00 pm
A special conference version of

This long-running hit musical was Best Musical at the Toronto Theatre Awards.



OLA Super Conference '95 / Toronto

CONNECTIONS '95

January 13 - 16, 1995

Harbour Castle Westin, Toronto

*The official program of the
Ontario Library and Information
Technology Association*

OLITA CONNECTIONS '95

Conference Co-ordinator

Karina Boenders

Markham Public Library

ONTARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION

Connections '95 Conference Overview

FRIDAY, JANUARY 13, 1995

9:00 am - 5:00 pm - Seminars

- *Getting Everyone Connected: LANs and WANs*

1:00 pm - 5:00 pm - Half day seminars

- *Coalition for Public Information Fourth Public Meeting*

5:30 pm - 7:00 pm - Café at the End of the Universe

7:30 pm - 8:30 pm - Opening Plenary:

From Reality to Virtual Reality and Back / **Dr. Charles McClure**

8:30 pm - Libraries Advance Ontario Space Walk/OSLA Curriculum Showcase

10:00 pm - Luke Skywalker's Death Star Bar

SATURDAY, JANUARY 14, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

- *Cross Canada Check-up*

8:30 am - 10:00 am / Workshop sessions (CN1 series)

10:30 am - 12:00 noon / Workshop sessions (CN2 series)

12:00 noon - 5:00 pm / **EXPO '95** and lunch

4:00 pm - 5:00 pm / Plenary session: **Dr. Clifford Lynch**

5:30 pm - 6:30 pm / OLITA Annual Meeting

Brian Bell, OLITA President presiding

7:30 pm - 10:00 pm

All-Conference Reception

All-Conference Banquet

SUNDAY, JANUARY 15, 1995

7:00 am - 8:15 am - Wake Up Breakfasts

8:30 am - 10:00 am / Workshop Sessions (CN5 series)

9:00 am - 10:00 pm - Plenary

Industry's Challenge to Libraries

10:30 am - 12 noon / Workshop Sessions (CN6 series)

9:00 am - 2:00 pm / **EXPO '95** and lunch

2:00 pm - 3:30 pm / Workshop sessions (CN7 series)

OLA Annual General Meeting

3:45 pm - 5:15 pm / Workshop Sessions (CN8 series)

7:00 pm - 8:00 pm

Library School, EXCEL and Librarianship Course Receptions

8:00 pm - 10:00 pm

Plenary: **Is Print Dead? Why Do You Ask?** Brian Segal

Public Library Awards Night / The Hon. Anne Swarbrick

9:00 pm - 10:15 pm

Special Presentation: *Forever Plaid*

MONDAY, JANUARY 16, 1995

9:00 am - 4:30 pm - Full day program

Klingons at the Gate:

The Future of Libraries and Librarianship

Moderator: Ken Haycock

Saturday

January 14, 1995

7:00 am - 8:15 pm

**Wake Up Call Breakfast 1:
Harbour Ballroom Salon C / Hotel
1994 SILVER BIRCH AWARD
WINNING AUTHOR**

Carol Matas, author of *Daniel's Story*.

**Wake Up Call Breakfast 2:
Pier 4 / Hotel**

CROSS-CANADA CHECKUP

The Presidents of Canada's provincial library associations.

A limited number of tickets will be available on Friday evening and Saturday morning.

8:30 am - 10:00 am



**CN1-1
Metropolitan Ballroom
West / CC
Face-to-face with change 1**

An All Conference Delegate Think Tank
**RE-ENGINEERING ROLES
AND SERVICES**



Facilitators: *Charles McClure*, Department of Communications, Syracuse University; *Rose Dotten*, OSLA President 1995.

The facilitators will draw on our concerns and present situations and possibilities to consider and discuss with our peers.

Tables will be by type of library or be mixed as you prefer. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16, 9 am to 5 pm.

**CN1-2
Queen's Quay 2 / CC
CRUISING THE INFORMATION
HIGHWAY WITH THELMA AND
LOUISE: GENDER ISSUES
AND COMPUTING**

Roma Harris, Assistant Professor, Graduate School of Library and Information Science, University of Western Ontario; *Leslie Regan Shade*, McGill University.

The computer revolution is upon us and it would

8:30 am - 10:00 am

seem that men swell the ranks of the electronic army. If information is power, and more and more access to the information is by electronic means only, what does this mean for women? More critically, what are the implications for information workers, especially librarians who are mostly female? Will they once again be excluded from being key players in the new knowledge economy?

Convenor: Maureen O'Reilly, Etobicoke Public Libraries.

**CN1-3
Pier 7 / Hotel
Developed by the OLA Guild for
Library Services to Persons with Disabilities
INTERNET RESOURCES FOR
THOSE SERVING PERSONS
WITH DISABILITIES**

Walter Giesbrecht, York University.

This Internet demonstration features materials that will assist front line staff in providing service to persons with disabilities.

Convenor: Heather A. Fraser, Scott Library, York University.

**CN1-4
Bay Room / CC
DESIGNING AND PRODUCING
MULTIMEDIA PROJECTS**

Marika Bourke, Professor and Manager of Industrial and Academic Development, Department of Computer Studies, Faculty of Science and Technology, Sheridan College.

Understanding new technologies and their relationship to the creative process is necessary for working with outside information providers to produce informational content. The seeds and roots for partnerships must be planted now to allow us to work in new ways or we may risk disappearing as information institutions. The process for creating an effective user application will be illustrated.

Convenor: Liz Kerr, Northumberland-Clarington Board of Education.

**CN1-7 / CN2-7
Metro Ballroom East / CC
Developed by the Ontario Library and
Information Technology Association
DEVELOPING YOUR
INTERNET FLIGHT PLAN:
YOUR INTRODUCTION**

TO THE INTERNET

Gwen Galton, Computer Studies, *Gordon Mummery*, Information Technology, *Marion Wilburn*, Educational Technologies Facilitator / Academic Services, Sheridan College.

An introduction to navigating the Internet for those with little or no experience. Find out what's out there and see demonstrations of the main tools for navigating cyberspace: e-mail, gopher, veronica, hytelnet, news groups, listservs, ftp and WWW. This is an easy, non-threatening way to understand why people are excited by the Internet and its potential uses. You can prepare your flight plan for navigating the Internet stars and avoiding its meteors and sun spots.

Convenor: Marion Wilburn, Sheridan College.

**CN1-8 / CN2-8
Faculty of Information Science /
University of Toronto
Developed by the Ontario Library and
Information Technology Association**

GETTING YOUR

INTERNET PILOT'S LICENCE

Johanna Jacobson, Consultant and Trainer, beezelink (an Internet training and consulting firm); *Laine Ruus*, Data Library Service, University of Toronto; *Yuen Shyr*, Research Assistant, Faculty of Information Studies, University of Toronto.

A hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan). Use e-mail. Subscribe to and read a list-serv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave from street level at the hotel lower lobby exit at 8:30 am. Coat necessary.)

**CN1-9
OLITA Cyberport / Exhibition Place
Queen Elizabeth Building
WELCOME TO THE
ELECTRONIC VILLAGE**

Don Harben, Ontario Teachers' Federation.

The Electronic Village is OTF's access for teachers to electronic professional development. Teacher-moderated discussions currently include conferences for teacher-librarians, and on multimedia resources.

(Sold out. A ticket is required for entrance. The bus leaves from the Westin Convention Centre main lobby through the heated tunnel. A sweater or jacket is recommended. Coats are not necessary. The bus returns Exhibition Place in time to attend a 10:30 workshop session.)

Saturday

January 14, 1995

10:00 am - 10:30 am

COFFEE BREAK SUPPORTED BY MICROMEDIA
Harbour Ballroom Foyer / Dockside Foyer / Metropolitan Ballroom Foyer

10:30 am - 12 noon



CN2-1
Metropolitan Ballroom West / CC
Face-to-face with Change 2:

An All Conference Delegate Think Tank

WHAT WILL OUR USERS NEED AND WANT?



Stan Skrzyszewski, ASM Consultants, OLA President 1991. Suzanne O'Neill, OCULA President 1995

The facilitators will present situations for discussion that will allow us to explore our attitudes, understandings and expectations of our clients – whomever they may be. The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16, 9:00 am to 5:00 pm.

CN2-3
Pier 7 / Hotel

Developed by the OLA Guild for Library Services to Persons with Disabilities

INTERNET RESOURCES FOR PERSONS WITH DISABILITIES

Barbara Mates, Library for the Blind and Physically Handicapped, Cleveland Public Library; Grant Gee, Acrontech Inc., Toronto.

Demonstration of Internet resources designed for and of interest to persons with disabilities. Adaptive equipment will be used in the process. (See also session #CN1-3)

Convenor: Iqbal Wagle, Robarts Library, University of Toronto.

CN2-4
Queen's Quay 1 / CC

HARDWARE AND NETWORKING ISSUES FOR DELIVERY OF ELECTRONIC RESOURCES

Steve Hagedorn, Waterloo Collegiate Institute; Kathy Hiscott, Iona Collegiate, Mississauga; Janet McMillan, Lorne Park Secondary School, Mississauga.

Computer-based technologies are redefining our roles. Much of the significant experimentation has been done in school libraries. Hear how these teacher-librarians have created a variety of hardware and networking configurations to mount multiple CD-ROM titles, other useful application software, and library information management software.

Convenor: Liz Kerr, Northumberland-Clarington Board of Education.

CN2-5
Pier 2 / Hotel
ELECTRONIC NEWSPAPERS AT LAST!!!!

Walt Dietiker, President, Mark Quigg, DataCast Communications.

For the first time in Canada, blind and visually impaired Canadians will be able to access newspapers independently and privately. Through the use of satellite and VBI technology, the newspapers are "beamed" in daily. The articles are stored and all, or portions are made available through voice or braille output. Learn how your library can access this important service.

CN2-7
Metropolitan Ballroom East / CC
DEVELOPING YOUR INTERNET FLIGHT PLAN

Continues. See Session #CN1-7.

CN2-8
Faculty of Information Studies / University of Toronto
GETTING YOUR INTERNET PILOT'S LICENCE

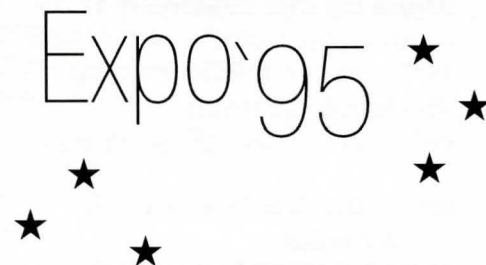
Continues. See Session #CN1-8.

CN2-9
OLITA Cyberport / Exhibition Place Queen Elizabeth Building
WELCOME TO THE ELECTRONIC VILLAGE

A repeat of Session #CN1-9. (Sold out. A ticket is required for entrance. The bus leaves from the Westin Convention Centre main lobby through the heated tunnel at 10:15 am. A sweater or jacket is recommended. Coats are not necessary.)

Saturday, January 14

QUEEN ELIZABETH BUILDING / EXHIBITION PLACE



The largest library trade show ever held in Canada features an impressive array of technology!

- Try automated library products not seen together in one place before!
- See a fully operating model of a library network! **Understand** how it works!
- Use CD-ROM products in our working **virtual library!**
- Get "hands-on" experience with the **Internet!**
- Watch demonstrations of the latest advances in technology and preview how they are going to **change and improve** your performance, program and services!
- Dial in to your e-mail at home! Your office away from your office!
- Browse through the latest professional literature collected from library publishers across the continent just to make things easier for you!
- Win Microsoft software, multimedia products like Encarta, and a Window NT server among dozens of fabulous prizes!
- Come once, **come twice!** The exhibit is only seven minutes away.
- The companies exhibiting at **EXPO '95** are ready for you. They want your questions. They will make your visit a **rewarding and exciting event!**
- And there is food at **reasonable** prices.
- Ride the OLA bus to OLITA's terrific Cyberport at Exhibition Place from the heated tunnel off the Harbour Castle Convention Centre main lobby.
- **No winter coat necessary.** Buses leave every 2 to 5 minutes.

Visit again tomorrow.

Saturday

January 14, 1995

12:00 noon - 5:00 pm

QUEEN ELIZABETH BUILDING / EXHIBITION PLACE

The OLITA Cyberport

What is it? An active telecommunications centre at the Ontario Library Association's Super Conference Exhibit Hall, January 14-15, 1995. It consists of:

- **The Emerging Technologies Theatre** / A 50 seat demonstration centre.
- **Cyberport Lounge** / 20 stations wired for direct access to the Internet.
- **The Virtual Library** / A fully operating wide area network.

Rationale: The role of librarians in providing electronic services in the future is in a major stage of development. The recent appointment of OLA's Coalition for Public Information to the National Information Highway Advisory Council acknowledges the importance of the continuing role of libraries and librarians in giving users fair and equitable access to information no matter what its form may be.

Objectives

1. To demonstrate to delegates who do not use the Internet how the Internet works, how they can access it when they return home and how it can be used. The principal ways in which this will be achieved are as follows:
 - Seeing their peers using it / delegates may retrieve their own e-mail.
 - One-on-one consultation with peers who will be your tour guides at our specially set-up Internet work stations.
 - Hands-on access to specific programs and services that have strong potential for library service.
 - Small and large group demonstration both at stations and in the Emerging Technologies Theatre.
2. To present the leading edge in technology through demonstration of new and developing technologies unfamiliar to those who are already comfortable using the Internet in their daily work. Demonstrations will be approximately 30 minutes in length with a different demonstration scheduled every 45 minutes. See the Conference *Daily Rocket* and signs at the Cyberport for the detailed program.
3. To demonstrate the virtual library and set a perspective for discussion.

Convenors:

Emerging Technologies Theatre:

Michael Campbell, Board of Education for the City of York; *Lester Webb*, Kingston Public Library.

The Virtual Library:

Brian Bell, Oakville Public Library; *C.K. Tan*, Avita Technologies.

The Internet Lounge:

Walter Lewis, Halton Hills Public Library; *Doug Horne*, University of Guelph.

THE FABULOUS OLITA CYBERPORT HAS BEEN MADE POSSIBLE THROUGH THE SERVICES AND DONATIONS OF APPLE CANADA, AVITA TECHNOLOGIES, BAY NETWORKS/WELLFLEET TECHNOLOGIES, BELL ONTARIO, FONOROLA, HOOKUP COMMUNICATIONS, ISM LIBRARY INFORMATION SERVICES, NETWORK CABLING SERVICE, ONTARIO LIBRARY SERVICE CENTRE.

4:30 pm - 5:30 pm

PLENARY SESSION

Fountain Room / Exhibition Place
Queen Elizabeth Building

INTERNATIONALLY ACCLAIMED
LIBRARIAN AND TECHNOLOGIST

CLIFFORD LYNCH

Here is something truly remarkable. If you have never heard Clifford Lynch, you are in for a great treat. At the University of California at Berkley where Dr. Lynch is the Director of Automation, he created MELVYL, one of the largest public access information retrieval systems in the world. It links over 100 libraries on campus, controlling over 750,000 queries per week, displaying some 7,500,000 records weekly. He is the leader of the Coalition for Networked Information's Architecture and Standards Working Group and is also a director-at-large for the American Society for Information Science. He has written over 100 articles and has been an enormously popular speaker at conferences, lectures and seminars around the world. Now it is Ontario's turn. Not to be missed.

5:30 pm - 6:00 pm

Fountain Room / Exhibition Place
Queen Elizabeth Building

ONTARIO LIBRARY AND
INFORMATION TECHNOLOGY
ASSOCIATION
ANNUAL MEETING

Brian Bell, OLITA President 1994
presiding.

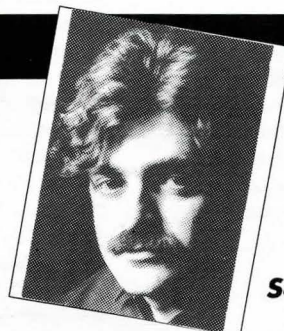
7:30 pm - 10:00 pm

Frontenac Ballroom / Harbour Castle Westin Convention Centre

ALL-CONFERENCE RECEPTION and ALL-CONFERENCE BANQUET

featuring the Governor General's Award winner

NINO RICCI, author of the best-selling novel, *Lives of the*



A limited number of
tickets are available at the
Registration Desk / CC

Saints (Cormorant Books)

7:00 am - 8:15 am

Wake Up Call Breakfasts:

Pier 4 / Hotel

MEDORA SALE: FUTURE FAMOUS MYSTERY WRITERS

Author of *Last Stop in Santa Fe* and a former President of the Crime Writers of Canada, Medora Sale looks at the Canadian mystery writing scene.

Harbour Ballroom C / Hotel

DAVID HOMEL: READ FOR YOUR LIFE

Author, critic, translator. See page 31 for more on David Homel.



The breakfast buffet is available in the Harbour Ballroom foyer. Take your breakfast to the session of your choice. Tickets are \$10 (plus GST). Please purchase your tickets by 5 p.m. on Saturday.

8:30 am - 10:00 am

CN5-1

Queens Quay 1 / CC

THE GREAT EQUALIZER

Vicki Mains, CNIB National Director, Technology; Guido Carona, Staff Development Analyst, Special Needs Programs, IBM Canada.

Equal access to a library's collection is more than a service; it is a right. See how to provide access for people with print impairments. Both high and low technology solutions will be discussed and demonstrated.

Convenor: Vicki Whitmell, Business Information Centre, Faculty of Management, University of Toronto.

CN5-2

Harbour Ballroom Salon A / Hotel

TAKING THE LEAD:

NEW ROLES FOR

LIBRARIANS AND LIBRARIES

Rose Dotten, Teacher-Librarian, Adjala Central School, Simcoe County Board of Education, OSLA President 1995; Golda Morrison, Consultant, Halton Healthy Lifestyles Coalition; Dianna Rodgers, Information Analyst, Library Information Centre, Glaxo Canada Inc.; Pamela Sadler, Head of Adult Services, Oakville Public Library.

If you want to take a proactive approach to dealing with electronic information, learn from these experiences. Profiled are a community network leader, an electronic publisher, an organizer and promoter of electronic information in a corporate setting, and a teacher of electronic life skills to school students. Get ideas and practical information on finding, filtering, organizing and publishing electronic information.

Convenor: Heather Mathis, Etobicoke Public Libraries.

CN5-3

Pier 4 / Hotel

CONNECTING KIDS TO THE WORLD THROUGH PARTICIPATION IN TELECOMMUNICATIONS PROJECTS

Mary Beth Ryan, Learning Resources Consultant, Oxford County Board of Education.

Telecommunications projects to be featured use a variety of networks such as the National Geographic's Kids'net, World School Net and others. Learn practical links available and make new connections to the learning outcomes expressed in The Common Curriculum.

Convenor: John Witheridge, Liz Kerr, Northumberland-Clarington Board of Education.

CN5-8 / CN6-8

Faculty of Information Science /

University of Toronto
Developed by the Ontario Library and Information Technology Association

GETTING YOUR

INTERNET PILOT'S LICENCE

Michael Gold, Senior Consultant, beezelink (an Internet training and consulting firm); Yuen Shyr, Research Assistant, Faculty of Information Studies, University of Toronto; Rita Vine, Marketing and Instruction Co-ordinator, Science and Medicine Library, University of Toronto.

A repeat of the hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan, Saturday at 8:30 am). Use e-mail. Subscribe to and read a listserv. Gopher through cyberspace. Telnet to different sites. (A ticket is required. A bus will leave from the hotel lower lobby entrance at the street level at 8:30 am. Coat necessary.)

9:00 am - 10:00 am

PLENARY SESSION

Queen Elizabeth Theatre /
Exhibition Place

INDUSTRY'S CHALLENGE TO LIBRARIES

Michael Ryan, General Manager, Globe Information Services, Peter Dolan, Director of Business Development, Tele-Direct Publications; Huw Morgan of Southam Communications

Canadian executives and managers are reinventing their companies for competition in a new world. They are abandoning old notions and fundamental business assumptions that underlie current business practice. These changes are driven by technology and by the need to produce a product which is of value to its customers. Industry is refocusing and developing an array of exciting information products for the end user. Will librarians meet the challenge? Can they compete? Can they partner? Where lies the future?

PLENARY SESSION

Fountain Room / Exhibition Place /
Queen Elizabeth Building

DEVELOPING A PATRON'S PERSPECTIVE

Lindsay McKrell, Community Librarian, Airdrie, Scotland.

The Library Association (Great Britain) awarded the Petersburn Library and Drop-In Centre in Airdrie, Scotland with its prestigious Holt Jackson Community Initiative Award this year. This is what we can learn.

Exhibit hours today
9:00 am to 2:00 pm

Board buses from the heated tunnels at the main lobby of the Harbour Castle Westin Convention Centre.

The trip to the Queen Elizabeth complex takes approximately seven minutes.

10:30 am - 12 noon

CN6-1
Harbour Ballroom Salon A / Hotel
PUBLIC ACCESS TO
THE INFORMATION
HIGHWAY:

DEVELOPING LIBRARY POLICY

Anne Foster; Metropolitan Toronto Library Board; Louis Milrad, lawyer; Sam Sternberg, President, Data Access, journalist and author; Margaret Williams, Faculty of Information Studies, University of Toronto; Gail Dykstra, Micromedia, Coalition for Public Information Steering Group (moderator).

As libraries become access "ramps to the information highway", they must develop policies similar to those developed for information in traditional hard copy formats, such as print publications and audiovisual materials. This session will introduce key issues to be considered in the development of such policies.

Convenor: Ron Dyck, Etobicoke Public Libraries, OLITA President 1995.

CN6-2
Pier 2 / Hotel
ALTERNATIVE NETWORKS

Rory O'Brien, Web Programme Manager, NirvCentre, Toronto.

The focus on large scale Internet services and

resources should not obscure important developments in other networking applications (such as the Association for Progressive Communication, FidoNet and others). Explore alternative approaches and their impact on cyberspace.

Convenor: Bill Oldfield, Michael Ridley, University of Waterloo.

CN6-3
Marine Room / Hotel Main Lobby
VIDEO RESEARCH TECHNIQUES

Shari Baldwin, Executive Director, Canadian Cable in the Classroom, Canadian Cable Television Association.

Video-on-demand and the 100 channel universe will increase video participation in the information highway. Students must develop critical viewing skills. Explore media literacy strategies, techniques for video research and use of visual novels.

Convenor: Carol Stevens, Liz Kerr, Northumberland-Clarington Board of Education.

CN6-4
Pier 9 / Hotel
OPTIMIZING ACCESS
TO INFORMATION RESOURCES USING
EMERGING TECHNOLOGIES

Maria E. Phipps, President, Phipps and Associates

Today's libraries are going beyond "library

automation" to creating library information management systems. This session focuses on designing information databases utilizing scanning and imaging technologies to create bibliographic, full text and image records. The potential to mount vast amounts of textual and graphic information on WANs makes partnership with a variety of information providers a key need in today's environment.

Convenor: Liz Kerr, Northumberland-Clarington Board of Education.

CN6-8
Faculty of Information Science /
University of Toronto

Developed by the Ontario Library and Information Technology Association

GETTING YOUR
INTERNET PILOT'S LICENCE

Continues. See Session #CN5-8.

All internet-related
workshops at the hotel
made possible by
Bell Ontario.

EXPO '95 open at Exhibition Place.

2:00 pm - 3:30 pm

CN7-0 / CN8-0
Metropolitan Ballroom East / CC
ONTARIO
LIBRARY ASSOCIATION
ANNUAL GENERAL MEETING

Janice Hayes,
OLA President presiding.

Brian Bell, OLITA President 1994, and Ron Dyck, OLITA President 1995, are full voting members on the Ontario Library Association's Board of Directors. They will report to the OLA membership-at-large during this meeting. Resolutions passed by the OLITA Annual Meeting (see Saturday, 5:30 pm) that will be enhanced by the support of all Ontario librarians and trustees will be brought to the OLA Annual General Meeting for approval and action.



Supported by
SHORE, TILBE, IRWIN

BE7-1 Metro West / CC
Face-to-face with change 3:
An All Conference Delegate Think Tank

THE COMPETITION AND
THE WAY WE REACT

Facilitators: Ken Haycock, Dean, Faculty of Archival and Information Studies, University of British Columbia; Ron Dyck, OLITA President 1995.

Who are our competitors and what do they mean to us collectively and as individuals? The results of the discussions will be used as a touchstone for the all-conference presentations on the future of libraries and librarianship on Monday, Jan. 16.

CN7-3
Harbour Ballroom Salon A / Hotel
Developed by the OLA Literacy Services Guild
OPACS: TOWARDS

MORE USEFUL
BIBLIOGRAPHIC DISPLAYS

Joan Cherry, Lynn Howarth, Faculty of Information Studies, University of Toronto

How useful is the display of information on library OPAC terminals? How can we make OPAC and bibliographic displays intelligible to particular client groups? to the 1 in 5 Canadian adults with low literacy skills? to new OPAC users? to reluctant users? What can we do to help product developers improve the product?

Convenor: Joan Robinson, North York Public Library.

Sunday

January 15, 1995

2:00 pm - 3:30 pm

CN7-4

Pier 2 / Hotel

Offrit par la Guilde des services en français

INTERNET DANS

LA BIBLIOTHEQUE PUBLIQUE

Jean-Marc Edwards, Bibliothécaire de référence, Université d'Ottawa.

Cet atelier, composé de deux volets, s'adresse aux débutants n'ayant aucune expérience avec Internet. La première partie sera un exposé de réseau et la deuxième, un expérience pratique. (Cette sessions poursuivra jus qu'à 17,15.)

Convenor: Lyne Lapalme, Bibliothèque publique de Rockland.

CN7-6 / CN7-8

Dockside 1 / Hotel Lower Lobby

Co-sponsored by Ontario Library Trustees' Association

PUBLIC NETWORKS

AND CENSORSHIP

Tom Wright, Information and Privacy Commissioner / Ontario; Jeffrey Shallit, Associate Professor, Computer Science, University of Waterloo; June-Elaine Wilson, moderator.

Examine censorship issues arising from the burgeoning telecommunications industry and the growing use by libraries of computer networks. Library concerns about the appropriate and legal use of computing networks and the Internet will be a focus.

CN7-8 / CN8-8

Faculty of Information Science / University of Toronto

Developed by the Ontario Library and Information Technology Association

GETTING YOUR

INTERNET PILOT'S LICENCE

Michael Gold, Senior Consultant, beezelink (an Internet training and consulting firm); Yuen Shyr, Research Assistant, Faculty of Information Studies, University of Toronto; Rita Vine, Marketing and Instruction Co-ordinator, Science and Medicine Library, University of Toronto.

A repeat of the hands-on training session for those with some knowledge of the Internet or with their flight plan in hand (see Developing Your Internet Flight Plan, Saturday at 8:30 am). (A ticket is required. A bus will leave from the hotel lower lobby entrance at the street level at 8:30 am. Coat necessary.)

Convenor: Gwen Galton, Sheridan College.

58 The Conferences of the Ontario Library Association

3:45 pm - 5:15 pm

CN8-1

Metropolitan Ballroom West / CC

Face-to-face with change 4:

An All Conference Delegate Think Tank

RE-ENGINEERING AND

FUTURE EFFECTIVENESS

Facilitators: Susan Beck, Geac Computers; Lynn Jordon, OPLA President, 1995.

Re-engineering is about rethinking work. It is the radical redesign of an organization's business process in order to meet the demands of the modern workplace. By significantly improving an organization's operating abilities, the technique allows it to implement new strategies and leads it to envision entirely new strategic options.

CN8-2

Developed by the OLA Teen Services Guild

Pier 9 / Hotel

SERVING THE CYBERTEEN:

LIBRARY SERVICE FOR THE

21ST CENTURY ADOLESCENT

Dr. Larry Amey, School of Library and Information Studies, Dalhousie University.

If technology is the answer, what is the question? What are the real issues involved in serving young adults and what role will technology play?

Convenor: Brian Beagle, Barbara Frum Library, North York Public Libraries.

CN8-3

Pier 3 / Hotel

LIBRARY AS INFORMATION

CREATOR: ON THE INTERNET

WITH WORLDWIDEBE

CN8-12

Dockside 1 / Hotel

Developed by the Ontario Library and Information Technology Association

NEW TECHNOLOGY TO DELIVER MULTIMEDIA AND CD-ROM TO LOCATIONS OUTSIDE THE ORIGINATING LIBRARY

Bruce Lynsky, Bay Networks Inc.; C.K. Tan, President, Avita Technologies Corporation

Gain a clear picture of the new technology and factors to be considered in delivery of multimedia and CD-ROM applications over a network to all your library and institutional locations. Learn about communications such as ATM, T1, ISDN, 100MB Ethernet. Learn about network components such as routers, bridges, switches, hubs. Consideration of new technologies is required to deliver multimedia and many new graphics over wide area networks. By two of the key players in the development of the OLITA Cyberport.

Supported by AVITA TECHNOLOGIES

Bill Oldfield, Networked Information Research Associate, University of Waterloo Library. Libraries and other information providers can now deliver documents containing images, sounds, movies, forms and maos. This session will explore the National Center for Supercomputing Application's (NCSA) server software for publishing documents on the Internet using WorldWideWeb hypertext system. The application and service implications of this technology will be discussed.

Convenor: Doris Rankin, Nepean Public Library; Michael Ridley, University of Waterloo Library.

CN8-4

Pier 2 / Hotel

Offrit par la Guilde des services en français

INTERNET DANS

LA BIBLIOTHEQUE PUBLIQUE

Suite. Voir la session #CN7-4.

CN8-5

Pier 4 / Hotel

CANADA'S SCHOOLNET: PLUGGING KIDS INTO THE WORLD

Lisa McPhail, Program Officer, Schoolnet, Industry Canada.

Schoolnet is a federal / provincial government / industry initiative. This session outlines what it does and how to become connected. Services include a guide to the best Internet science and technology resources, electronic discussion groups for teachers and students, access to library catalogs and databases around the world.

Convenor: Liz Kerr, Northumberland-Clarington Board of Education.

7:00 pm - 10:00 pm

SEE PAGES 36 AND 51 FOR COMPLETE DETAILS ON THE EVENING PROGRAMS.

OLA Super Conference - "Navigating the Third Millennium"

EVALUATION FORM

1. If you could give OLA one piece of advice on improving their continuing education, including this year's Super Conference and Exposition, what would it be? _____

RATING

1=Excellent 2=Excellent with exceptions 3=Very Good 4=Satisfactory 5=Fair 6=Poor

1a) Rate your overall satisfaction with the Super Conference and Exposition. _____

1b) Do you prefer the joint format over the individual divisional conference? r **Yes** r **No**

1c) What aspects did you like the most? _____

1d) What aspects did you like the least? _____

2a) What specific comments do you have regarding the OLA holding another Super Conference?

2b) What month would you recommend the OLA hold another Super Conference?

January **March** **May** **September** **November** **Other** _____

3. Rate the educational programs overall. _____

4. Rate the Exposition overall: _____

5. What library literature or other materials and product would you like to see in future OLAStore's or available from the OLA by mail: _____

6. Rate the social events and networking opportunities (Forever Plaid, Receptions, etc.) _____

7. In terms of your professional needs, do you consider the level of programing at the OLA Conference to be:

Too basic **Just right** **Too advanced**

8. Other comments _____

Please complete before you leave the Conference. Deposit form near at the rear of your last meeting room or in the lobby of the Convention Centre with the volunteers or an OLA Staff member. If you need more time, please send or FAX to OLA following the meeting.

THANK YOU FOR YOUR GIFT OF TIME

ONTARIO LIBRARY ASSOCIATION
303-100 Lombard Street, Toronto, ON M5C 1M3 FAX (416) 941-9581 or (800) 387-1181

Meeting and Banquet Facilities



THE WESTIN HARBOUR CASTLE
Toronto

**Conference Centre
Second Level**

Freight Elevator

Metropolitan Ballroom

Metro East

Metro Centre

Metro West

Escalator

Men's Washroom

Frontenac Ballroom

Ladies' Washroom

Washrooms
M & F

Elevators

Queen's
Quay

Escalator

Yonge

Bay

Coat check

Wellington

**Conference Centre
Street Level**

Harbour Ballroom

Elevators

Escalators

Pier 9

Pier 8

Pier 7

Pier 6

Convention Level - Hotel

Salon A Salon B Salon C

Washrooms
M & F

Pier 2

Pier 3

Pier 4

Pier 5

Washrooms
M & F

Main Lobby - Hotel

Lower Level - Hotel

Marine Room

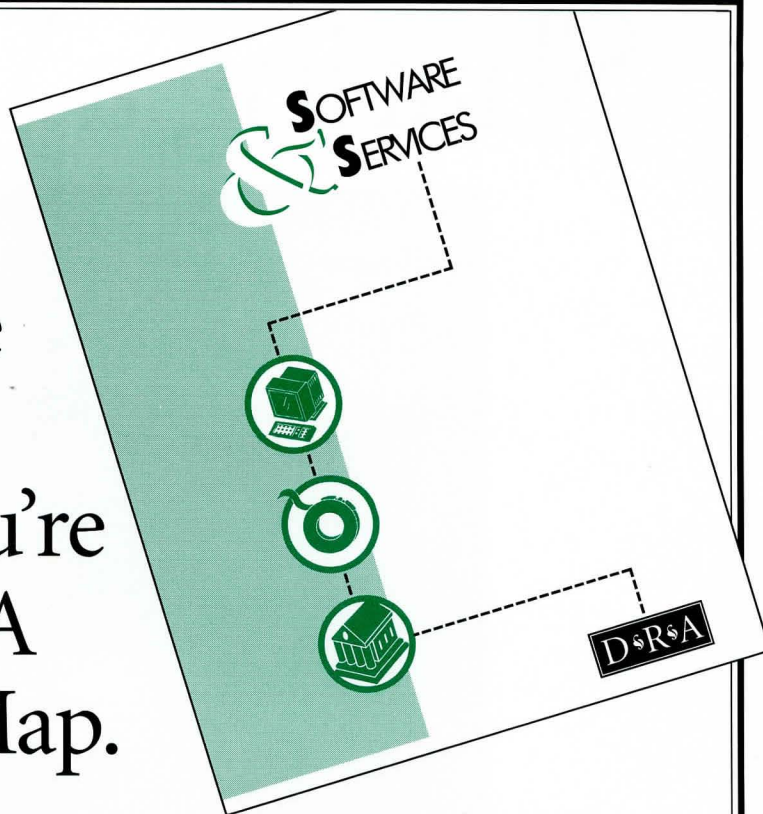
Dockside IV

Dockside III

Dockside I

Dockside II

To Chart Your Library's Course Into The Next Millennium, You're Going To Need A Darned Good Map.



(We've Got Just The Thing.)



Your library is about to become a key destination on the information superhighway. And DRA can help when it comes to planning how you're going to get there.

Let us show you the fastest route to true client/server computing for your library (Z39.50). A highway to link you up with a vast range of information resources (Open DRANET). A broad new selection of access points to your collection (The MARC



Format for Holdings Data). And a way to beat the old adage that "you can't be two places at once" (DRA Find, our simultaneous-searching GUI PAC client).



We're privileged to already serve the libraries of the University of Toronto and the University of Alberta, the public libraries of Edmonton,



Saskatoon, North York and Ottawa, and more than a dozen other leading libraries across Canada. If your library is mapping out a path to the future, all roads lead to DRA. ❖ ❖ ❖



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Sharing a Vision...



Delivering the Future

Dynix is the world's leading provider of library automation and information access services. Our systems let you accomplish more by integrating new information delivery and database capabilities into services tailored to the requirements of your patrons. We offer open systems, smart productivity tools, and several new self-service products to make your library even more productive.

Dynix offers you choice and flexibility. The choice of a terminal or full graphical user interface and the flexibility to operate in both Unix host-based and client/server environments. Dynix also supports a wide array of hardware platforms, user interfaces, and network protocols.

Not only does Dynix provide the best solutions available today – we are committed to preserving your investment for tomorrow. Together, we deliver the future.

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