Guide to the 2018 Annual Survey of Ontario Public Libraries

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The 2018 Annual Survey of Ontario Public Libraries is due May 31st, 2019. You should have received instructions about logging in to LibStats and submitting your library's information from the Ministry.

This guide is intended to help you include your VITA collection statistics & activities in this reporting. We have identified six fields where VITA information can be represented.

C0.5 *Reference Special Collections – digital format*

Your VITA collection content counts!

Ministry hints:

'Original' items the item in original formats (e.g. an original photograph or pamphlet). 'Digital' items include digitized copies of original items (e.g. a digital version of an original photograph). Note: every photograph, or other record or piece of information in a collection counts as 1 item. Include the **number of records** from your VITA Collection Monthly Statistical Snapshot from January 1 2019.

You can include items you've digitized, born-digital items you've uploaded to VITA, and user-contributed items that have been uploaded and approved for your site.

Log into VITA Data Management and view your Monthly Statistical Snapshot:

Manage Application Agency Management Site Management Monthly Statistical Snapshot

Use the number of records in your collection—this will account for every record with or without a file, including a record for a photo, a record for a newspaper issue, and an index record with no file.

| Main Man | u >> Monthly S | tatistics Out | Non | thly Statlet | ical Snanel | | Jess Posgate (| OurDigitalWo | orld) LOGOUT | SWITCH | | | | |
|------------------------------------------------------------------------------------------------------------|----------------|-----------------------|----------------|---------------|----------------|--------|--------------------------------|--------------|-----------------------|--------------------|-----------------------------------|-----------------------------------------|---------------------------|-----------------------------------------|
| Main Menu >> Monthly Statistics Query >> Monthly Statistical Snepshot Statistics for ' [Your organization] | | | | | | | | | | | | | | |
| Date | | Records with Files | Total Files | News Pages | Total Pages | Groups | Unique Records in Groups | comments | Records with comments | Total Zoomifies | Zoomify storage space (Mbs) | Total Storage (File System) (Mbs) | Upload Folder (Mbs) | Net Storage including backup(Mbs) |
| 1 Nov 2016 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1 Dec 2016 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.3 | 2.1 | 0.2 |
| 1 Jan 2017 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2.3 | 2.1 | 0.2 |
| 1 Feb 2017 | 1033 | 1029 | 28074 | 8672 | 8672 | 3 | 1029 | 0 | 0 | 0 | 0 | 227255.8 | 2.1 | 227253.7 |
| 1 Mar 2017 | 1045 | 1040 | 28102 | 8671 | 8671 | 4 | 1031 | 0 | 0 | 0 | 0 | 226821.4 | 7.7 | 226813.7 |
| 1 Apr 2017 | 1048 | 1043 | 28109 | 8671 | 8671 | 4 | 1034 | 0 | 0 | 0 | 0 | 226802.8 | 23.7 | 226779.1 |
| 1 May 2017 | 1048 | 1043 | 28109 | 8671 | 8671 | 4 | 1034 | 0 | 0 | 0 | 0 | 226802.8 | 23.7 | 226779.1 |
| 1 Jun 2017 | 1048 | 1043 | 28109 | 8671 | 8671 | 4 | 1034 | 0 | 0 | 0 | 0 | 226802.8 | 23.7 | 226779.1 |
| 1 Jul 2017 | 1052 | 1045 | 28113 | 8671 | 8671 | 3 | 1033 | 0 | 0 | 0 | 0 | 226803.3 | 23.9 | 226779.4 |
| 1 Aug 2017 | 1063 | 1057 | 28137 | 8671 | 8671 | 3 | 1036 | 0 | 0 | 0 | 0 | 226863.5 | 79.1 | 226784.4 |
| 1 Oct 2017 | 1063 | 1057 | 28137 | 8671 | 8671 | 3 | 1036 | 0 | 0 | 0 | 0 | 226863.5 | 79.1 | 226784.4 |
| Nov 2017 | 1063 | 1057 | 28137 | 8671 | 8671 | 3 | 1036 | 0 | 0 | 0 | 0 | 226863.5 | 79.1 | 226784.4 |
| Dec 2017 | 1063 | 1057 | 28137 | 8671 | 8671 | 3 | 1036 | 0 | 0 | 0 | 0 | 226863.5 | 79.1 | 226784.4 |
| 1 Jan 2018 | 1063 | 1057 | 28137 | 8671 | 8671 | 3 | 1036 | 0 | 0 | 0 | 0 | 226863.5 | 79.1 | 226784.4 |

How to make your collections count

C3.2.0 *Databases and Database Subscriptions*

Your VITA Toolkit Subscription counts as one subscription here.

| C0.0 Circulating and Reference | English | French | Other |
|------------------------------------------------------------|----------------|--------|-------|
| C0.1 Print Titles Held | | | |
| C0.2 Print Volumes Held | | | |
| C0.3 Electronic Resources | | | |
| C0.3.1 CD and DVD Titles | | | |
| C0.3.2 CD and DVD Copies | | | |
| C0.3.3 E-book and E-audio Titles | | | |
| C0.3.4 E-book and E-audio Copies | | | |
| C0.4 Special Collections - Original Format | 3 . | | |
| C0.5 Special Collections - Digital Format | | | |
| C3.0 Periodicals, Databases and Downloadable Items | English | French | Other |
| C3.1 Print Periodical Titles Held | | | |
| C3.2 Electronic Resources | | | |
| C3.2.0 Databases and Database Subscriptions | | | |
| C3.2.4 No. of Individual Electronic Periodicals Titles | | | |
| C4.0 Streaming and Downloading services and subscript | ions | | |
| C4.1 Does your library offer Downloading and Streaming Sen | vices: | Yes 🗆 | No |
| | | | |
| C4.2 If yes, how many? | | | _ |

Ministry hints:

Report locally created databases such as for archive, municipal records, newspaper, local history, special collections and genealogy records, and databases subscribed to whether by the library or through consortia purchasing such as by SOLS. For multi-agency subscriptions, i.e., a shared VITA account, each public library can identify 1 subscription in this field.

C3.2.4 *No. of Individual Electronic Periodicals Titles*

Newspaper access that your library provides can be included here. If you are the organization that digitizes the title and makes it available online, you can therefore count it as a title that you offer to your users, regardless of whether other communities get use out of it as well.

Related titles such as the *Waterloo Chronicle*, the *Chronicle Telegraph*, and the *County Chronicle* should be counted as separate, for a total of three periodicals in this case.

You can use Advanced Search in your VITA site to check how many publications you offer, by selecting Media Type "Publications" then scoping your results to Media Type "Newspaper." Talk to Jess at jposgate@ourdigitalworld.org if you are uncertain about your Newspaper Publication numbers.

G1.3.2 *Number of times electronic databases are accessed by library users*

Ministry hints:

Count the number of searches (or number of sessions if number of searches is not available) conducted in the online databases that are accessible at the library. If the library cannot provide this information enter zero. When you calculate this number: include vendor provided statistics on the total use of all databases licensed by the library for use by library users; include networked CD-*ROM databases and locally created databases (e.g. local newspaper indexes, local history collections or community information);

count the use of a CD-ROM or other database title as one use; do not count each separate record accessed within the database; and use a typical week count for those items for which statistics are not provided by a vendor or counted automatically. This field is part of the Typical Week section.

As per the Ministry instructions: if the library has reliable annual data, and, given that access to the database is not dependent on the library being physically open, the library can take its annual figure and divide by 52.

ODW sends monthly reports to the "owner" agency for every site from Google Analytics. You should receive these reports in CSV and PDF formats. The report includes a count of **sessions**. Take each monthly report number and add them to get an annual figure.

Once you have your annual count, divide by 52 to calculate the number of sessions in a typical week. This is the number to enter in the G1.3.2 field.





Who counts which traffic stats?

One library with one site

| Along the Shoreline | Schreiber Public library Terrace Bay Public library | | |
|--------------------------------------------------------|---------------------------------------------------------------------------------|--|--|
| Barrie Newspaper Index | Barrie Public Library | | |
| Belleville History Alive – Belleville Histoire Vivante | Belleville Public Library Community Archives of Belleville & Hastinas County | | |

If your agency is the only one contributing to a site, the Google Analytics traffic report is all you need. See above.

• One library with multiple sites

| Blind River Digital Collections | Blind River Public Library Timber Village Museum | | |
|--------------------------------------------------------------|-----------------------------------------------------|--|--|
| Brampton — Our Past, Our Present Brampton Newspaper Index | Brampton Public Library | | |

If your agency has multiple sites (e.g., a multimedia collection site and a newspaper collection site), gather the Google Analytics traffic reports for **all** sites, add **all** the monthly sessions up and divide that number by 52 to calculate the number of sessions in a typical week to your online databases. Enter that number in the G1.2.3 field.

• Multiple libraries with a shared site

| Along the Shoreline | Nipigon Public Library Schreiber Heritage & Tourism Committee Schreiber Public library Terrace Bay Public library | | |
|------------------------|----------------------------------------------------------------------------------------------------------------------------|--|--|
| Barrie Newspaper Index | Barrie Public Library | | |

For libraries working with other public libraries, the "owner" agency—whoever is the project lead—receives monthly Google Analytics traffic reports for the total site traffic. To calculate each agency's traffic, the owner agency can **divide the total site sessions by the number of agencies** (public libraries and other organizations) who contribute to the site (e.g., four agencies in the example above).

If you have not received your monthly traffic reports for 2018, or are missing some data, contact Jess at <u>jposgate@ourdigitalworld.org</u> and we can provide the missing reports or an annual report for 2018.

How to make your collections count

H1.1 Consortia and Co-operative Purchasing

The Type of Consortia are:

Ministry Hints:

Report on any active consortia and cooperative initiatives that your library participates in. Include initiatives led or administered by Ontario Library Service Agencies such as for e-resources, databases and Integrated Library Systems. Select from the drop-down list to identify those categories relevant to your library and identify specific consortia further by name. There is also an option to add additional consortia types and identify them by name.

- Books
- E-books

• Databases and other downloadable services (such as music or other digital content)

- Computer software
- Connectivity
- Integrated Library Systems (ILS)
- Corporate discount programs (e.g., office supplies with an office retailer or library vendor)
- Municipal and Local government services
- Other

Choose "databases" for your VITA Digital Toolkit collection and identify the Consortium as "OurDigitalWorld."

If you're a partner organization in a multi-agency VITA platform, whether regional or thematic, you should report these database partnerships here. Do not enter the name of each partner, only enter the name of the shared site as one Consortium to which you belong.

H1.6 *Significant achievements*

Many of our members can include significant digitization projects here, such as large runs of Ontario historical newspapers.

Also report the impact of your digital collections, community collaborations, milestones (such as "10,000 items digitized!"), or the use of your VITA platforms to share library-created materials.

Make sure the government knows about your good work!