

Halton Hills Town Hall gets new look

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The foyer at Halton Hills Town Hall has a new look. The \$280,000 renovation features a new accessible service counter which greets residents and staff as they walk through the main entrance.



Graeme Frisque/Metroland Media

Part of a town initiative aimed at improving customer service, the renovations are part of an ongoing effort to shift some staff and elements of town operations to the Robert C. Austin Operations Centre in an effort to streamline and better organize municipal services.

"These are the first major renovations that we have done since it was built in 1988. We want the town hall to be a friendly and inviting place. Right now when a person walks in to the building they find a

large lobby and people are unsure of where the departments are located," said Mayor Rick Bonnette before the project began in the spring.

The new look coincided with a name change from Halton Hills Civic Centre to Halton Hills Town Hall, which is now the facility's official designation.

The work, which began in May, was completed earlier this month and the new "Service Halton Hills" counter is now open to the

public.

Halton Hills clerk and director of legislative services, Suzanne Jones, described the new counter in the spring as: "an enhanced, accessible and mainly one-stop service approach where visitors to town hall can seek information, be provided direction, conduct numerous transactions, and as importantly, feel welcome."

The existing service counter will also remain in operation.

The Town of Halton Hills recently unveiled its new Service Halton Hills service counter in the main entrance at Town Hall.

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