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ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF HALTON HILLS HYDRO INC.

Halton Hills Hydro Inc. has applied to raise its electricity distribution rates.

Learn more. Have your say.

Halton Hills Hydro Inc. has applied to the Ontario Energy Board to increase the amount it charges by \$3.99 each month for the typical residential customer beginning on May 1, 2016. Other customers, including businesses, may be affected as well.

THE ONTARIO ENERGY BOARD IS HOLDING A COMMUNITY MEETING

The Ontario Energy Board (OEB) is hosting a meeting on November 9, 2015 at the Acton Town Hall Centre, 19 Willow Street North, Acton, from 7 to 9 p.m. so that you can:

- Learn more about Halton Hills Hydro's costs and rate application
- Find out how the OEB will review the application
- Provide your comments about the application to the OEB

THE ONTARIO ENERGY BOARD IS ALSO HOLDING A PUBLIC HEARING

The OEB will hold a public hearing to consider Halton Hills Hydro's request. We will question the company on its case for a rate increase. We will also hear arguments from individuals and from groups that represent Halton Hills Hydro customers. At the end of this hearing, the OEB will decide what, if any, increase will be allowed.

Distributors such as Halton Hills Hydro typically apply for a full review of their rates every five years. Any rate changes for the years in between are made by applying a formula that is tied to inflation and other factors intended to promote efficiency. You may not get notice of future rate changes made by applying the formula.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review Halton Hills Hydro's application on the OEB's website now.
- You can file a letter with your comments, which will be considered during the hearing.
- You can become an active participant (called an intervenor). Apply by November 16, 2015 or the
 hearing will go ahead without you and you will not receive any further notice of the proceeding.
- At the end of the process, you can review the OEB's decision and its reasons on our website.

LEARN MORE

These proposed charges relate to Halton Hills Hydro's distribution services. They make up part of the Delivery line — one of the five line items on your bill. Our file number for this case is **EB-2015-0074**. To learn more about this hearing, find instructions on how to file letters or become an intervenor, or to access any document related to this case, please select the file number **EB-2015-0074** from the list on the OEB website: www.ontarioenergyboard.ca/notice. You can also phone our Consumer Relations Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. Halton Hills Hydro has applied for a written hearing. The OEB is considering this request. If you think an oral hearing is needed, you can write to the OEB to explain why by **November 16, 2015.**

PRIVACY

If you write a letter of comment, your name and the content of your letter or the documents you file with the OEB will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 78 of the Ontario Energy Board Act, 1998, S.O. 1998 c.15 (Schedule B).



Ontario Energy Commission de l'énerg Board de l'Ontario

COMMUNITY

Travis was a recipient of special vet care through the Upper Credit Humane Society's Trooper's Fund. He was treated for a very serious ear infection; flush and meds; antibiotics and surgery to remove a tumour from his elbow. After this was done he was successfully adopted and is now bring much joy to his new owners.

Photo by Judith-Anne Kolu



UCHS'S Trooper's Fund needs replenishing

By Judith-Anne Kolu
UCHS volunteer

Trooper's Fund was established in 2007 when it was obvious that some animals coming into the Shelter needed specialized care that the General Fund could not cover.

Trooper's Fund was initiated in the name of Trooper, the emaciated, near-death lab cross who was picked up in March 2007 by Animal Control. Trooper was a skeleton, down to 35 lbs; could not even stand. He was not expected to live, but live he did with such determination; he fought his way back to health, was 65 lbs. when he left foster care and was adopted by his permanent family.

Trooper passed away in April 2012, having lived a great life with his family and loving companion Deena; and was to the end a perfect gentleman.

It is only fitting that Trooper's Fund continues helping needy animals by providing expensive dental care, surgery, x-rays; orthopedic surgeries or medical procedures that without the public's generous donations the Upper Credit Humane Society could not have done.

Since 2007 to the present we have helped many animals with special care through the Troopers Fund; enabling them to be adopted and have a second chance at life. We could not afford to offer this extra service without the public's help.

Trooper's Fund really needs your help once again. Even as this is written there are animals in our care needing special attention but we need more funds. If you can you find it in your hearts to help please contact the Shelter at 519-833-2287. Cash, debit or Visa is also accepted. If a donation is made by cheque please mail or drop into the Upper Credit Humane Society, 5383 Trafalgar Rd., Erin, Ontario NOB 1T0 indicating that the funds are for "Trooper's Fund" only.



