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Posted on Tuesday, March 17, 2020

## **Updated closures, as of March 24, 2020.**

Visit our [COVID-19 Information page \(/en/living-here/covid-19-information.aspx\)](/en/living-here/covid-19-information.aspx) for more information on affected Municipal Services.

### **Municipal Administration**

All municipal buildings will be closed to the public.

Essential municipal services can still be accessed online or through telephone.

Please see **Staying Connected** below for more details.

### **Waste and Recycling**

Curbside collection will continue as scheduled.

All landfills will be closed to the public, with access to commercial account holders only.

### **Human Services**

Administrative offices in Kawartha Lakes and Haliburton will be closed to the public. All supports and services **for Housing, Ontario Works and Children's Services** will continue to be delivered via telephone at **705-324-9870** during business hours. Any inquiry or information can also be submitted to [cklhumanservices@kawarthalakes.ca](mailto:cklhumanservices@kawarthalakes.ca). (<mailto:cklhumanservices@kawarthalakes.ca>) Services will continue to be monitored and adjusted as needed to meet the needs of our customers.

All **licensed Child Care centres** in Kawartha Lakes and Haliburton County are now closed.

**Victoria Manor** continues to operate under restricted access protocols as directed by the Ministry of Health and the Ministry of Long Term Care.

### **Fire and Paramedic Administration**

All administration buildings (Headquarters) for Fire and Paramedic Services will be closed to the public. This includes all Fire Stations across the municipality. **Fire and Paramedic Services will continue to operate and provide emergency**

## **services while the buildings are closed to the public.**

### **Council, Boards and Committee Meetings**

The regularly scheduled Council meeting for March 24 is rescheduled for March 19 to discuss essential City business. All other meetings of City Council, Municipal Boards and Committees, including Task Forces, will be suspended until the end of April and reassessed at that time.

### **Building Inspections**

Building Officials will not be conducting inspections on projects that contain an occupied dwelling (Finished basement, Secondary suites or addition, etc.). This temporary halt to inspections will continue until April 6. We will continue to offer inspections to all other permits during regular inspection hours, until further notice.

### **Lindsay Transit**

Conventional transit is suspended.

LIMO specialized transit – cancellation of non-essential services.

All fares will be waived in an effort to keep our staff and the public safe.

### **Municipal Airport**

The airport will be closed. It will remain open for Orng and any emergency vehicles.

### **Community Services**

All arenas, community halls, libraries, recreation centres, pools, museums and service centres are closed until April 5 and will be reassessed at that time.

### **Provincial Offences Act Matters**

All matters beginning March 16 through to April 3 will be adjourned to a later date and the defendant will be notified by mail.

## **Staying Connected and Informed**

Visit our dedicated webpage at [kawarthalakes.ca/covid19](https://www.kawarthalakes.ca/covid19). You will find important information including contact information for our local health unit and the online assessment tool and links to latest municipal news.

Subscribe to our newsroom. Visit [KawarthaLakes.ca/Subscribe](https://www.kawarthalakes.ca/subscribe)

(<https://subscribe.kawarthalakes.ca/subscribe>) and select our news category. All updates are published online through our newsroom. When you are subscribed, you will receive the email immediately to your inbox. Be sure to check your spam folder, and confirm your subscription.

Download our municipal app, **PingStreet**. This app allows us to send out emergency notifications straight to your smartphone, similar to Amber Alerts. It's available for download Android and Apple through the Apps Stores.

We understand not everyone is online. Information has been provided to media outlets through radio, television and print. Tune into 91.9 BOB FM, Global News CHEX, Cogeco YourTV Lindsay and read Kawartha Lakes This Week.

**Municipal Service Centres** are providing service by telephone 8:30am-4:30pm by dialing 705-324-9411 or 888-822-2225. For COVID-19 information, enter 4000 when you hear the main message.

## Community Partner Communications

The Health Unit is urging residents to self-assess as the first step in taking precautions against Covid-19. You can do this by:

- a) Completing the [self-assessment tool online](https://www.ontario.ca/page/2019-novel-coronavirus-covid-19-self-assessment/) (<https://www.ontario.ca/page/2019-novel-coronavirus-covid-19-self-assessment/>)
- b) Contacting the Health Unit at **1-866-888-4577, extension 5020**
- c) Contacting TeleHealth Ontario at **1-866-797-0000**

Based on your results, if testing is required you will be sent to the local assessment centre at Ross Memorial Hospital in Lindsay. **Please do not go to the assessment centre if you have not been referred through any of these means.** Before visiting the Ross Memorial Hospital, please check their [COVID-19 webpage](https://rmh.org/covid-19) (<https://rmh.org/covid-19>) for up to date information. **Starting Wednesday March 18, the Hospital's COVID-19 Assessment Centre can be reached at 705-328-6217.** The hours of operation are Monday-Friday, 8am to 4pm.

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[Media Inquiries \(/en/municipal-services/news-room.aspx\)](/en/municipal-services/news-room.aspx)

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## Contact Us

### City of Kawartha Lakes

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Lindsay, ON, K9V 5R8  
Telephone: [\(705\) 324-9411](tel:7053249411)  
[E-Mail the City of Kawartha Lakes](#)

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P.O. Box 9000, 26 Francis Street,  
Lindsay, ON, K9V 5R8  
Telephone: [705-324-9411](tel:7053249411)

Toll free at [1-888-822-2225](tel:1-888-822-2225)

After-hours emergencies: 1-877-885-7337

[Email Us](#)

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